

**VIRTUAL LEARNING ACADEMY CHARTER SCHOOL - KMBS  
FLEET REPORT FY20**



**KONICA MINOLTA**



**SPC SUMMARY**

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Because of COVID-19, your volumes dropped by 50%, which likely has an effect on the number of service calls on your equipment for FY20.

There were no service calls on your copier during the fiscal year; therefore, uptime was 100%, which is excellent! SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Since there were no service calls on the machine, there is no average response time to calculate.

The average model age of your equipment is 6.92 years from date of intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer. You may want to consider replacing this machine in the future, even though it appears to be running well for now.

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Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume	Actual Monthly Volume	Model Intro Date	Model Age (years)	Model Type
VLACS													
Konica Minolta BH364E	Main Office	A61F011020750	9360-4356	0	0	0.00	0.00	100.00%	2,513	1,256	11/1/2013	6.92	Black Photocopier