

# VIRTUAL LEARNING ACADEMY - KMBS FLEET REPORT FY21



KONICA MINOLTA

## SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

There was only one service call on your copier during the reporting period of July 1, 2020 to June 30, 2021. The vendor reflects no average response time or down time.

Your last upgrade was 1/6/2016. All machines are under a five-year+ warranty and service contract that expired on June 30, 2021. Your copier model was introduced 7.83 years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Overall, your copier appears to be running well with no issues, but it is advisable to consider upgrading the copier in the near future and renewing your service contract.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Main Office	Konica Minolta BH364E	A61F011020750	9360 4356	1	38,193	0.00	0.00	100.00%	2,513	0	1,985	0	11/1/2013	7.83	Black Photocopier
TOTALS & AVERAGES				1	38,193	0.00	0.00	100.00%	2,513	0	1,985	0		7.83	