

[CLIENT] - [VENDOR]
FLEET REPORT FY21



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 10 units under contract with Konica Minolta Business Solutions, there were 7 service calls on 4 copiers and 1 printer during the fiscal year. Uptime for your fleet was 99.94%, which is excellent. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 4.1 hours, which is slightly over the average requirement. This higher average could be due to a lower priority service call that was delayed to address a higher priority service call elsewhere.

Your last upgrade was in 2020. All machines are under a five-year+ warranty and service contract that expires on 2026. However, the average model in your fleet was introduced 3.39 years ago. None of your units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Down Time	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Seaboard Folding Carton Co.															
2nd Floor- Debbie Austin	Konica Minolta BH4422	AAFM011002006	9490-8587	0	0	0.0	0.00	100.00%	4,373	0	138	0	8/1/18	4.08	Black Laser MFP
CAD Department	Konica Minolta BHC3300I	AAJT011001458	9490-8592	0	0	0.0	0.00	100.00%	1,401	296	4,236	875	4/1/19	3.42	Color Network Printer
Finance	Konica Minolta BHC450I	AA7R011001145	9502-9764	2	0	0.0	0.21	99.99%	3,793	1,839	1,415	822	9/1/20	2.00	Color Photocopier
Finishing- Edwin's Desk	Konica Minolta BH4422	AAFM011001992	9490-8591	1	29,672	5.5	6.49	99.72%	3,275	0	4,033	0	8/1/18	4.08	Black Laser MFP
Glueing Department	Konica Minolta BHC3350I	A93E011007278	9514-4584	2	22,185	2.7	7.91	99.66%	3,080	83	3,061	301	4/1/19	3.42	Color Laser MFP
HR Sharon Drake	Konica Minolta BHC3350I	A93E011005782	9514-4585	0	0	0.0	0.00	100.00%	83	169	206	1,316	4/1/19	3.42	Color Laser MFP
Scheduling	Konica Minolta BH4422	AAFM011002033	9490-8585	0	0	0.0	0.00	100.00%	2,551	0	1,744	0	8/1/18	4.08	Black Laser MFP
Shipping Dock	Konica Minolta BH4422	AAFM011002023	9490-8590	0	0	0.0	0.00	100.00%	2,427	0	598	0	8/1/18	4.08	Black Laser MFP
Shipping Office	Konica Minolta BH4000I	ACET011000646	9490-8586	1	0	0.0	0.00	100.00%	2,717	0	1,917	0	6/1/19	3.25	Black Network Printer
Shipping Office- Main Copier/Fax	Konica Minolta BH300I	AC78011000020	9496-3688	1	0	0.0	0.00	100.00%	5,553	0	451	0	8/1/20	2.08	Black Photocopier
TOTALS & AVERAGES				7	25,928	4.10	14.60	99.94%	2,925	239	1,780	331		3.39	