

**NHSAU 85 - KMBS
FLEET REPORT FY22**



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 39 units under contract with Konica Minolta Business Solutions, there were 34 service calls on 5 copiers and 9 printers during the fiscal year. Uptime for your fleet was 99.89%, which is fantastic for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Konica Minolta notes their average response time from call to arrival as 5.10 hours, which is more than the allowed average and will be addressed with the vendor.

Your last upgrade was in 7/1/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/2023. The average model age in your fleet (based on date of model introduction) is over nine years. Twenty-seven units are more than 7 years from date of intro and 4 that are more than 10 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Two units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the last page.

**NHSAU 85 - KMBS
FLEET REPORT FY22**

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Sunapee District Office														
District - 1st Floor Work Room	HP Laser Jet 4250	CNRXX39605	9449-5641	0	0.00	0.00	100.00%	719	0	527	0	1/1/04	18.75	Black Network Printer
District- Finance Office	HP Laser Jet 4250	CNRXS62048	9499-5642	0	0.00	0.00	100.00%	1,011	0	931	0	1/1/04	18.75	Black Network Printer
District- Office	Konica Minolta BHC558	A79K011016198	9486-1289	2	0.00	0.00	100.00%	5,658	1,089	3,875	1,252	2/1/17	5.67	Color Photocopier
District- SPED	Konica Minolta BH4000P	A63R011004713	8802-4364	2	5.30	11.60	99.50%	2,040	0	2,476	0	4/1/13	9.50	Black Network Printer
Sunapee Elementary School														
1st Floor	Konica Minolta BH958	A796011001526	9486-1291	3	3.79	4.14	99.82%	12,945	0	11,029	0	6/1/16	6.33	Black Photocopier
2nd Floor	Konica Minolta BHC759	A8JE011001193	9486-1290	6	4.43	17.78	99.24%	13,498	4,412	10,791	4,125	5/1/17	5.42	Color Photocopier
3rd Floor Hallway	Konica Minolta BH3300P	A63P011000677	8802-1573	1	0.00	0.00	100.00%	429	0	748	0	4/1/13	9.50	Black Network Printer
3rd Floor Hallway- STORAGE	HP Laser Jet Pro 401DW	PHGGD00371	9499-5572	0	0.00	0.00	100.00%	0	0	0	0	1/1/13	9.75	Black Network Printer
Conference Room	Konica Minolta BH3300P	A63P011000667	8802-1568	0	0.00	0.00	100.00%	72	0	31	0	4/1/13	9.50	Black Network Printer
Literacy Lab	Konica Minolta BH3300P	A63P011000882	8802-1566	2	1.36	5.05	99.78%	729	0	1,205	0	4/1/13	9.50	Black Network Printer
Main Office	Konica Minolta BH3300P	A63P011000781	8802-4357	0	0.00	0.00	100.00%	238	0	239	0	4/1/13	9.50	Black Network Printer
Main Office- Traded 10/19/21	Konica Minolta MC3730DN	A0VD017300211	8802-1553	0	0.00	0.00	100.00%	66	65	7	69	11/1/10	11.92	Color Network Printer
Music Room	Konica Minolta BH3300P	A63P011000900	8802-1561	0	0.00	0.00	100.00%	0	0	0	0	4/1/13	9.50	Black Network Printer
Music Room	Konica Minolta BH3300P	A63P011000927	8802-1559	1	2.58	2.68	99.89%	181	0	176	0	4/1/13	9.50	Black Network Printer
Sherburn Gym	Konica Minolta BH3300P	A63P011000910	8802-1555	2	4.45	11.59	99.50%	0	0	0	0	4/1/13	9.50	Black Network Printer
Sunapee Middle/ High School														
Conference Room	Konica Minolta BH3300P	A63P011000944	8802-1563	0	0.00	0.00	100.00%	47	0	3	0	4/1/13	9.50	Black Network Printer
Copy Room	Konica Minolta BH4000P	A63R011004681	8802-1532	0	0.00	0.00	100.00%	2,880	0	1,683	0	4/1/13	9.50	Black Network Printer
Copy Room	Konica Minolta BHC759	A8JE011001929		4	9.09	10.12	99.57%	20,037	6,208	19,082	7,519	5/1/17	5.42	Color Photocopier
Hall of Room M-4	Konica Minolta BH3300P	A63P011000902	8802-1564	1	0.00	0.00	100.00%	801	0	1,099	0	4/1/13	9.50	Black Network Printer
HS Closet	Konica Minolta BH3300P	A63P011000695	8802-1569	0	0.00	0.00	100.00%	228	0	355	0	4/1/13	9.50	Black Network Printer
Main Office	HP Laser Jet M608	CNBCK7D26K	9355-5731	3	9.78	20.34	99.13%	1,782	0	1,337	0	5/1/17	5.42	Black Network Printer
Main Office- Not in Use	Konica Minolta MC3730DN	A0VD017300304	8802-4363	0	0.00	0.00	100.00%	0	0	131	332	11/1/10	11.92	Color Network Printer
Net Closet	Konica Minolta BH3300P	A63P011000679	8802-1572	0	0.00	0.00	100.00%	49	0	54	0	4/1/13	9.50	Black Network Printer
NS/Closet	Konica Minolta BH4000P	A63R011004725	8802-4402	0	0.00	0.00	100.00%	1,050	0	449	0	4/1/13	9.50	Black Network Printer
Room C-3 HSRR Machine Traded 8/2/21	Konica Minolta BH3300P	A63P011000907	8802-1560	1	0.00	0.00	100.00%	0	0	17	0	4/1/13	9.50	Black Network Printer
Room C-3 HSRR Replacement Machine	Konica Minolta BH3300P	A63P011000014	8802-1560	0	0.00	0.00	100.00%	474	0	407	0	4/1/13	9.5	Black Network Printer
Room C1 Lab	Konica Minolta BH3300P	A63P011000779	8802-4386	1	0.00	0.00	100.00%	255	0	1,203	0	4/1/13	9.50	Black Network Printer
Room M-1 STORAGE	Konica Minolta BH3300P	A63P011000913	8802-1551	0	0.00	0.00	100.00%	3	0	0	0	4/1/13	9.50	Black Network Printer
Room M-2	Konica Minolta BH3300P	A63P011000943	8802-1556	0	0.00	0.00	100.00%	594	0	391	0	4/1/13	9.50	Black Network Printer
Room M-3 Not in Use	HP Laser Jet Pro 401DW	PHGGC04812	9499-5573	0	0.00	0.00	100.00%	0	0	0	0	1/1/13	9.75	Black Network Printer
STORAGE Hot Swap	Konica Minolta BH4000P	A63R011004715	8802-1580	0	0.00	0.00	100.00%	0	0	0	0	4/1/13	9.50	Black Network Printer
STORAGE Hot Swap	Konica Minolta BH4000P	A63R011004718	8802-1577	0	0.00	0.00	100.00%	0	0	0	0	4/1/13	9.50	Black Network Printer
STORAGE Hot Swap	HP Laser Jet M608	CNBCK7D26J	9355-5732	0	0.00	0.00	100.00%	0	0	0	0	5/1/17	5.42	Black Network Printer
STORAGE Hot Swap	Konica Minolta BH4000P	A63R011004639	8802-1562	0	0.00	0.00	100.00%	0	0	0	0	4/1/13	9.50	Black Network Printer
STORAGE Library	Konica Minolta BH3300P	A63P011000670	8802-4326	0	0.00	0.00	100.00%	0	0	111	0	4/1/13	9.50	Black Network Printer
STORAGE Media Center	Konica Minolta BH3300P	A63P011000681	8802-4358	0	0.00	0.00	100.00%	105	0	0	0	4/1/13	9.50	Black Network Printer
Teachers' Room	Konica Minolta BH958	A796011001524	9483-6915	5	4.84	17.03	99.27%	35,942	0	20,157	0	6/1/16	6.33	Black Photocopier
Tech Director's Office	Konica Minolta BH3300P	A63P011000791	8802-4387	0	0.00	0.00	100.00%	61	0	58	0	4/1/13	9.50	Black Network Printer

NHSAU 85 - KMBS
FLEET REPORT FY22

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Transportation Office	Konica Minolta BH4422	AAFM011001934		0	0.00	0.00	100.00%	42	0	0	0	8/1/18	4.17	Black Laser MFP
Totals and Averages				34	5.07	100.31	99.89%	3,641	2,944	2,806	2,221		9.30	

**NHSAU 85 - KMBS
FLEET REPORT FY22**

Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Middle/High Teachers' Room	Konica Minolta BH958	A796011001524	5	1,412,189	4.84	99.27%	20,157	Black Photocopier	Two of the five service calls were related to the transfer belt, with rollers and the transfer assembly being replaced along with a drum on one call. One call at the beginning of the school year was to check the machine over and clean it. The last call of the year was in April for jamming in the sorter
Elementary 2nd Floor	Konica Minolta BHC759	A8JE011001193	6	736,218	4.43	99.24%	14,916	Color Photocopier	Two calls were for poor quality where the black drum and yellow developer unit were replaced. A 3rd call was a follow up to replace the cyan developer unit. A fourth call was related to jamming in the fusing unit where the technician replaced the reverse assembly, and one call to replace worn rollers in the sorter and a minor adjustment on the 6th call.