

**SAU 83 - KMBS
FLEET REPORT FY22**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 16 units under contract with Konica Minolta Business Solutions, there were 12 service calls on 3 copiers and 2 printers during the fiscal year. Uptime for your fleet was 99.84%, which is great for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Konica Minolta notes their average response time from call to arrival as 6.94 hours, which is very poor and will be addressed with the vendor. No machines had more than 4 service calls during the fiscal time period.

Your last upgrade was in 2017. All machines are under a five-year+ warranty and service contract that expires on 6/30/2023. However, the average model in your fleet was introduced more than 7 years ago, with 8 units more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Down Time	Uptime%	Model Intro Date	Model Age (years)	Model Type
Ellis School											
Main Office	Konica Minolta BHC558	A79K011009978	9489-1738	0	0	0.0	0.00	100.00%	2/1/17	5.58	Color Photocopier
Main Office	Konica Minolta BH4700P	A63N011021721	9467-2057	0	0	0.0	0.00	100.00%	4/1/13	9.42	Black Network Printer
Room 209 Library	Konica Minolta BHC458	A79M011018437	9467-1975	0	0	0.0	0.00	100.00%	8/1/16	6.08	Color Photocopier
Room 411	Konica Minolta BH4700P	A63N011021734	9489-2191	0	0	0.0	0.00	100.00%	4/1/13	9.42	Black Network Printer
Room 420 Nurses' Office	Konica Minolta BH4020	A6WD011007781	9467-2056	0	0	0.0	0.00	100.00%	2/1/14	8.58	Black Laser MFP
Room 501	Konica Minolta BH4700P	A63N011022035	9467-2095	0	0	0.0	0.00	100.00%	4/1/13	9.42	Black Network Printer
Room 503	Konica Minolta BH4700P	A63N011021738	9489-2190	0	0	0.0	0.00	100.00%	4/1/13	9.42	Black Network Printer
Room 509	Konica Minolta BH4700P	A63N011021731	9467-2058	0	0	0.0	0.00	100.00%	4/1/13	9.42	Black Network Printer
Room 602 Modular	Konica Minolta BH4020	A6WD011007780	9467-2055	2	10,575	8.2	8.88	99.62%	2/1/14	8.58	Black Laser MFP
Teachers' Work Room	Konica Minolta BH808	A8KN011005375	9482-9103	2	96,104	0.0	0.00	100.00%	6/1/16	6.25	Black Photocopier
Teachers' Work Room	Konica Minolta BH808	A8KN011005382	9482-9104	3	173,459	7.7	24.96	98.93%	6/1/16	6.25	Black Photocopier
502 Portable	Konica Minolta BH4020	A6WD011007776	9467-2054	0	0	0.0	0.00	100.00%	2/1/14	8.58	Black Laser MFP
Room 109	Konica Minolta BH3301P	A63P015001850	9467-2060	1	19,941	6.7	7.39	99.68%	11/1/15	6.83	Black Network Printer
Fremont Town Office											
Main Office	Konica Minolta BH368	A9HJ011008801	9482-9058	0	0	0.0	0.00	100.00%	8/1/15	7.08	Black Photocopier
SAU 83											
Room 415	Konica Minolta BHC658	A79J013002677	9482-9077	4	17,960	5.18	18.19	99.22%	5/1/17	5.33	Color Photocopier
SAU Office SPARE	Konica Minolta BH3301P	A63P015001701	9489-2189	0	0	0.0	0.00	100.00%	11/1/15	6.83	Black Network Printer
TOTALS & AVERAGES				12	63,608	6.94	59.43	99.84%		7.69	