

SAU 67 Bow - KMBS FLEET REPORT FY23



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 94 units under contract with KMBS, there were 46 service calls on 11 copiers (A-3 devices) and four printers (A-4 devices) during the fiscal year. Uptime for your fleet was 99.95%, which is excellent for the age and size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 1.13 hours, which is excellent!

Your last upgrade was 8/2/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2026. The average model in your fleet was introduced about five years ago. Seven units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Three units have five or more service calls for a variety of issues. Details on those service calls can be seen on the last page.

SAU 67 Bow - KMBS FLEET REPORT FY23

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Bow Elementary School															
Room 115	Konica Minolta BH3602P	AAFK011001752	95142307	0	No Calls	No Calls	No Calls	100.00%	826	856	0	0	8/1/18	5.17	Black Printer A-4
Custodian Room 126	Konica Minolta BH808	A8KN012000114	95142150	1	374,305	1.00	14.67	99.43%	7,928	18,976	0	0	6/1/16	7.33	Black MFP A-3 11x17
Food Service Room 117	Konica Minolta BH3602P	AAFK011001758	94995652	0	No Calls	No Calls	No Calls	100.00%	86	80	0	0	8/1/18	5.17	Black Printer A-4
Guidance Office	Konica Minolta BH3602P	AAFK011001769	95142309	0	No Calls	No Calls	No Calls	100.00%	372	484	0	0	8/1/18	5.17	Black Printer A-4
Librarian	Konica Minolta BH3602P	AAFK011001765	95142310	0	No Calls	No Calls	No Calls	100.00%	287	159	0	0	8/1/18	5.17	Black Printer A-4
Library	Konica Minolta BHC550I	AA7P011000659	95142092	3	9,863	1.00	17.70	99.31%	1,837	2,121	143	147	2/1/20	3.67	Color MFP A-3 11x17
Main Office	Konica Minolta BH808	A8KN012000030	95142143	6	63,032	2.00	16.40	99.36%	21,074	24,880	0	0	6/1/16	7.33	Black MFP A-3 11x17
Main Office	Konica Minolta BHC550I	AA7P011000797	95142161	1	137,778	1.00	4.54	99.81%	2,444	2,185	1,351	1,683	2/1/20	3.67	Color MFP A-3 11x17
Room 108	Konica Minolta BH3602P	AAFK011001767	95142316	0	No Calls	No Calls	No Calls	100.00%	154	77	0	0	8/1/18	5.17	Black Printer A-4
Room 122	Konica Minolta BH3602P	AAFK011001762	95142319	0	No Calls	No Calls	No Calls	100.00%	755	506	0	0	8/1/18	5.17	Black Printer A-4
Room 124	Konica Minolta BH3602P	AAFK011001773	95142317	0	No Calls	No Calls	No Calls	100.00%	833	890	0	0	8/1/18	5.17	Black Printer A-4
Room 125	Konica Minolta BH4000I	ACET011000630	94908758	0	No Calls	No Calls	No Calls	100.00%	121	0	0	0	6/1/19	4.33	Black Printer A-4
Room 135	Konica Minolta BH4000I	ACET011000628	94908743	0	No Calls	No Calls	No Calls	100.00%	564	780	0	0	6/1/19	4.33	Black Printer A-4
Room 140	Konica Minolta BHC3300I	AAJT011001306	95142158	0	No Calls	No Calls	No Calls	100.00%	646	526	404	536	4/1/19	4.50	Color Printer A-4
Room 201	Konica Minolta BH4000I	ACET011000633	95142304	0	No Calls	No Calls	No Calls	100.00%	12	368	0	0	6/1/19	4.33	Black Printer A-4
Room 203	Konica Minolta BH3602P	AAFK011001770	95142313	0	No Calls	No Calls	No Calls	100.00%	376	343	0	0	8/1/18	5.17	Black Printer A-4
Room 205	Konica Minolta BH4000I	ACET011000631	95142308	0	No Calls	No Calls	No Calls	100.00%	803	674	0	0	6/1/19	4.33	Black Printer A-4
Room 213 Special Ed	Konica Minolta BH4000I	ACET011000408	95142315	0	No Calls	No Calls	No Calls	100.00%	875	1,063	0	0	6/1/19	4.33	Black Printer A-4
Room 214	Konica Minolta BH3602P	AAFK011001784	94908744	1	18,975	1.00	1.54	99.94%	513	615	0	0	8/1/18	5.17	Black Printer A-4
Room 216	Konica Minolta BH3602P	AAFK011001768	94908750	0	No Calls	No Calls	No Calls	100.00%	779	1,002	0	0	8/1/18	5.17	Black Printer A-4
Room 218C	Konica Minolta BHC3300I	AAJT011001775	95142159	0	No Calls	No Calls	No Calls	100.00%	156	161	5	34	4/1/19	4.50	Color Printer A-4
Room 219	Konica Minolta BH3602P	AAFK011001759	95142312	0	No Calls	No Calls	No Calls	100.00%	249	278	0	0	8/1/18	5.17	Black Printer A-4
Room 221	Konica Minolta BH3602P	AAFK011001783	94908749	0	No Calls	No Calls	No Calls	100.00%	580	225	0	0	8/1/18	5.17	Black Printer A-4
Work Room Color	Konica Minolta BHC3300I	AAJT011000577	95142149	0	No Calls	No Calls	No Calls	100.00%	312	560	528	1,046	4/1/19	4.50	Color Printer A-4
Bow High School															
Administration	Konica Minolta BHC550I	AA7P011000642	95142163	4	18,992	1.00	2.69	99.90%	2,826	3,435	776	751	2/1/20	3.67	Color MFP A-3 11x17
Art Room	Konica Minolta BHC3300I	AAJT011001394	95142168	2	4,564	1.00	5.16	99.78%	213	140	244	236	4/1/19	4.50	Color Printer A-4
Athletic Director	Konica Minolta BH3602P	AAFK011001616	94995666	0	No Calls	No Calls	No Calls	100.00%	155	125	0	0	8/1/18	5.17	Black Printer A-4
Band Office	Konica Minolta BH3602P	AAFK011001619	94908640	0	No Calls	No Calls	No Calls	100.00%	90	112	0	0	8/1/18	5.17	Black Printer A-4
Faculty Lounge	Konica Minolta BH958	A796012000144	95142152	8	51,079	3.00	15.13	99.37%	13,989	26,743	0	0	6/1/16	7.33	Black MFP A-3 11x17
Faculty Room 2	Konica Minolta BH958	A796012000095	95142153	2	113,590	2.00	7.21	99.70%	13,493	20,359	0	0	6/1/16	7.33	Black MFP A-3 11x17
Faculty Work Room	Konica Minolta BHC3300I	AAJT011000559	95142171	0	No Calls	No Calls	No Calls	100.00%	85	67	8	4	4/1/19	4.50	Color Printer A-4
Guidance Office	Konica Minolta BH558E	AA6T011011345	95142106	0	No Calls	No Calls	No Calls	100.00%	3,643	3,754	0	0	2/1/17	6.67	Black MFP A-3 11x17
IT Hot Swap	Konica Minolta BH3602P	AAFK011001620	94908760	0	No Calls	No Calls	No Calls	100.00%	5	0	0	0	8/1/18	5.17	Black Printer A-4
IT Pod	Konica Minolta BH3602P	AAFK011001584	94908739	0	No Calls	No Calls	No Calls	100.00%	32	19	0	0	8/1/18	5.17	Black Printer A-4
IT Spare	Konica Minolta BH3602P	AAFK011001764	94908738	0	No Calls	No Calls	No Calls	100.00%	0	8	0	0	8/1/18	5.17	Black Printer A-4

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Library	Konica Minolta BH558E	AA6T011011174	95142147	1	68,431	1.00	13.50	99.43%	13,209	8,189	0	0	2/1/17	6.67	Black MFP A-3 11x17
Library Desk	Konica Minolta BHC3300I	AAJT011001708	95142148	0	No Calls	No Calls	No Calls	100.00%	32	74	201	206	4/1/19	4.50	Color Printer A-4
Lunch Room Office	Konica Minolta BH4422	AAF011001797	94908742	0	No Calls	No Calls	No Calls	100.00%	329	301	0	0	8/1/18	5.17	Black Laser MFP A-4 8.5x14
M. Fisk	Konica Minolta BH3602P	AAF011001511	94995649	0	No Calls	No Calls	No Calls	100.00%	170	106	0	0	8/1/18	5.17	Black Printer A-4
Main Office	Konica Minolta BH4000I	ACET011000412	94908639	0	No Calls	No Calls	No Calls	100.00%	759	808	0	0	6/1/19	4.33	Black Printer A-4
Nurse	Konica Minolta BH3602P	AAF011001611	94995653	0	No Calls	No Calls	No Calls	100.00%	194	714	0	0	8/1/18	5.17	Black Printer A-4
Principal's Office	Konica Minolta BH3602P	AAF011001774	94908641	0	No Calls	No Calls	No Calls	100.00%	66	216	0	0	8/1/18	5.17	Black Printer A-4
Room 106	Konica Minolta BH3602P	AAF011001525	94995655	0	No Calls	No Calls	No Calls	100.00%	979	515	0	0	8/1/18	5.17	Black Printer A-4
Room 1200 Computer Prog.	Konica Minolta BH4000I	ACET011000414	94995663	0	No Calls	No Calls	No Calls	100.00%	263	367	0	0	6/1/19	4.33	Black Printer A-4
Room 1204 Splecial Ed	Konica Minolta BHC3350I	A93E011006136	94995665	0	No Calls	No Calls	No Calls	100.00%	1,269	966	418	379	4/1/19	4.50	Color Laser MFP A-4 8.5x14
Room 1209 K Lab	Konica Minolta BH3602P	AAF011001622	94995664	0	No Calls	No Calls	No Calls	100.00%	898	88	0	0	8/1/18	5.17	Black Printer A-4
Room 123 Maintenance	Konica Minolta BH4422	AAF011001796	94996554	0	No Calls	No Calls	No Calls	100.00%	240	149	0	0	8/1/18	5.17	Black Laser MFP A-4 8.5x14
Room 1305	Konica Minolta BH3602P	AAF011001614	94995661	0	No Calls	No Calls	No Calls	100.00%	71	101	0	0	8/1/18	5.17	Black Printer A-4
Room 1305 Color	Konica Minolta BHC3350I	A93E011005951	95142114	0	No Calls	No Calls	No Calls	100.00%	288	131	166	110	4/1/19	4.50	Color Laser MFP A-4 8.5x14
Room 1311	Konica Minolta BH3602P	AAF011001610	94995656	0	No Calls	No Calls	No Calls	100.00%	500	828	0	0	8/1/18	5.17	Black Printer A-4
Room 2108 Faculty	Konica Minolta BH4000I	ACET011000404	94908736	2	14,056	1.00	6.12	99.74%	1,246	977	0	0	6/1/19	4.33	Black Printer A-4
Room 2110 Faculty	Konica Minolta BH4000I	ACET011000410	94908737	0	No Calls	No Calls	No Calls	100.00%	2,611	2,167	0	0	6/1/19	4.33	Black Printer A-4
Room 2201 Physics	Konica Minolta BH3602P	AAF011001612	94995650	0	No Calls	No Calls	No Calls	100.00%	721	338	0	0	8/1/18	5.17	Black Printer A-4
Room 2206	Konica Minolta BH4000I	ACET011000403	94995662	0	No Calls	No Calls	No Calls	100.00%	1,135	1,497	0	0	6/1/19	4.33	Black Printer A-4
Room 2306	Konica Minolta BH4000I	ACET011000409	94995658	0	No Calls	No Calls	No Calls	100.00%	426	481	0	0	6/1/19	4.33	Black Printer A-4
Room 2313	Konica Minolta BH3602P	AAF011001618	94995660	0	No Calls	No Calls	No Calls	100.00%	127	65	0	0	8/1/18	5.17	Black Printer A-4
School Psychologist	Konica Minolta BH3602P	AAF011001606	94995659	0	No Calls	No Calls	No Calls	100.00%	109	106	0	0	8/1/18	5.17	Black Printer A-4
Speech Room 1306	Konica Minolta BH3602P	AAF011001790	94995657	0	No Calls	No Calls	No Calls	100.00%	87	86	0	0	8/1/18	5.17	Black Printer A-4
Storage	Konica Minolta BH3602P	AAF011001617	94971982	0	No Calls	No Calls	No Calls	100.00%	0	0	0	0	8/1/18	5.17	Black Printer A-4
Tech Ed	Konica Minolta BHC300I	AA2K011009543	95142194	0	No Calls	No Calls	No Calls	100.00%	1,785	1,445	1,260	936	6/1/19	4.33	Color MFP A-3 11x17
Bow Memorial School															
Arndt Room 9	Konica Minolta BHC3300I	AAJT011001806	95142166	2	8,869	0.00	0.00	100.00%	421	468	101	77	4/1/19	4.50	Color Printer A-4
BMS Spare	Konica Minolta BHC3300I	AAJT011001444	95142178	0	No Calls	No Calls	No Calls	100.00%	0	0	0	0	4/1/19	4.50	Color Printer A-4
C Lab	Konica Minolta BHC3300I	AAJT011001603	95142167	0	No Calls	No Calls	No Calls	100.00%	197	141	159	91	4/1/19	4.50	Color Printer A-4
Copy Room	Konica Minolta BH808	A8KN012000352	95142146	0	No Calls	No Calls	No Calls	100.00%	9,712	10,988	0	0	6/1/16	7.33	Black MFP A-3 11x17
Copy Room Left	Konica Minolta BH808	A8KN012000053	95142144	0	No Calls	No Calls	No Calls	100.00%	11,243	10,487	0	0	6/1/16	7.33	Black MFP A-3 11x17
Kitchen	Konica Minolta BH3602P	AAF011001801	94995667	0	No Calls	No Calls	No Calls	100.00%	139	185	0	0	8/1/18	5.17	Black Printer A-4
L Worth	Konica Minolta BH3602P	AAF011001623	94908645	0	No Calls	No Calls	No Calls	100.00%	220	964	0	0	8/1/18	5.17	Black Printer A-4
Library	Konica Minolta BHC550I	AA7P011000450	95142090	5	26,514	0.00	0.00	100.00%	7,129	8,652	936	1,879	2/1/20	3.67	Color MFP A-3 11x17
Main Office	Konica Minolta BH4000I	ACET011000635	94908637	0	No Calls	No Calls	No Calls	100.00%	819	743	0	0	6/1/19	4.33	Black Printer A-4
Main Office Room 1	Konica Minolta BHC550I	AA7P011000132	95142162	4	57,250	0.00	0.00	100.00%	10,209	15,813	1,164	1,531	2/1/20	3.67	Color MFP A-3 11x17
Nurse	Konica Minolta BH3602P	AAF011001634	94908638	0	No Calls	No Calls	No Calls	100.00%	193	136	0	0	8/1/18	5.17	Black Printer A-4

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PAWS Room 66	Konica Minolta BHC3300I	AAJT011001494	95142174	0	No Calls	No Calls	No Calls	100.00%	469	382	400	221	4/1/19	4.50	Color Printer A-4
Room 21	Konica Minolta BH3602P	AAFK011001608	94908740	0	No Calls	No Calls	No Calls	100.00%	829	604	0	0	8/1/18	5.17	Black Printer A-4
Room 38	Konica Minolta BH3602P	AAFK011001755	94995668	0	No Calls	No Calls	No Calls	100.00%	366	319	0	0	8/1/18	5.17	Black Printer A-4
Room 40	Konica Minolta BHC3300I	AAJT011001703	95142173	0	No Calls	No Calls	No Calls	100.00%	41	85	43	86	4/1/19	4.50	Color Printer A-4
Room 45 Copier	Konica Minolta BH808	A8KN012000148	95142145	0	No Calls	No Calls	No Calls	100.00%	6,557	5,322	0	0	6/1/16	7.33	Black MFP A-3 11x17
Room 47 Color	Konica Minolta BHC3300I	AAJT011001772	95142172	0	No Calls	No Calls	No Calls	100.00%	187	203	63	67	4/1/19	4.50	Color Printer A-4
Room 49 Guidance	Konica Minolta BH3602P	AAFK011001787	94995570	0	No Calls	No Calls	No Calls	100.00%	460	272	0	0	8/1/18	5.17	Black Printer A-4
Room 51	Konica Minolta BH3602P	AAFK011001766	94995669	0	No Calls	No Calls	No Calls	100.00%	167	125	0	0	8/1/18	5.17	Black Printer A-4
Room 6	Konica Minolta BH3602P	AAFK011001800	94908644	0	No Calls	No Calls	No Calls	100.00%	317	135	0	0	8/1/18	5.17	Black Printer A-4
Room 61A	Konica Minolta BHC3300I	AAJT011001638	95142176	0	No Calls	No Calls	No Calls	100.00%	31	64	54	7	4/1/19	4.50	Color Printer A-4
Room 62	Konica Minolta BH4000I	ACET011000637	94908646	0	No Calls	No Calls	No Calls	100.00%	346	343	0	0	6/1/19	4.33	Black Printer A-4
Room 63	Konica Minolta BH4000I	ACET011000632	94908636	0	No Calls	No Calls	No Calls	100.00%	485	633	0	0	6/1/19	4.33	Black Printer A-4
Room 64	Konica Minolta BHC3300I	AAJT011001666	95142165	0	No Calls	No Calls	No Calls	100.00%	760	859	146	107	4/1/19	4.50	Color Printer A-4
Room 71	Konica Minolta BH3602P	AAFK011001523	94908741	0	No Calls	No Calls	No Calls	100.00%	331	566	0	0	8/1/18	5.17	Black Printer A-4
Room 79	Konica Minolta BHC3300I	AAJT011001400	95142175	0	No Calls	No Calls	No Calls	100.00%	80	101	29	44	4/1/19	4.50	Color Printer A-4
Special Education	Konica Minolta BH4000I	ACET011000634	94908647	0	No Calls	No Calls	No Calls	100.00%	221	2	0	0	6/1/19	4.33	Black Printer A-4
Tech Ed	Konica Minolta BHC3300I	AAJT011001757	95142157	0	No Calls	No Calls	No Calls	100.00%	84	98	175	234	4/1/19	4.50	Color Printer A-4
SAU 67															
Amanda Lozeau	Konica Minolta BH3602P	AAFK011013411	94908759	0	No Calls	No Calls	No Calls	100.00%	351	291	0	0	8/1/18	5.17	Black Printer A-4
Rosemarie's Office	Konica Minolta BH5000I	ACF1011000050	95142200	0	No Calls	No Calls	No Calls	100.00%	269	128	0	0	10/1/19	4.00	Black Printer A-4
Rose (off site)	Konica Minolta BHC3300I	AAJT011001808	95142156	0	No Calls	No Calls	No Calls	100.00%	1,175	1,501	146	175	4/1/19	4.50	Color Printer A-4
Copy Room	Konica Minolta BHC550I	AA7P011000810	95142160	4	24,545	3.00	11.91	99.54%	6,075	6,148	595	419	2/1/20	3.67	Color MFP A-3 11x17
Duane's Office	Konica Minolta BH3602P	AAFK011001519	95142202	0	No Calls	No Calls	No Calls	100.00%	373	285	0	0	8/1/18	5.17	Black Printer A-4
SAU 67 Bus Garage															
Transportation Office	Konica Minolta BH4422	AAFM011001751	95142302	0	0	0.00	0.00	100.00%	457	142	0	0	8/1/18	5.17	Black Laser MFP A-4 8.5x14
TOTALS & AVERAGES				46	61,990	1.13	116.57	99.95%	1,759	2,133	381	440		4.98	

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Equipment with 5 or more calls for the reporting period July 1, 2022 to June 30, 2023

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
BHS Faculty Lounge	Konica Minolta BH958	A796012000144	8	772159	51,079	3.00	99.37%	26,743	Black MFP A-3 11x17	Six of the eight service calls were for jamming issues in the fuser unit, Tray 2, the Sorter/Finisher, and the document feeder; technician cleared the jams each time but did replace the document feeder assembly on one call. The other two calls were for quality or needing preventative maintenance; technician replaced black drum on the first call. There have been no service calls since mid-June.
BES Main Office	Konica Minolta BH808	A8KN012000030	6	934,845	63,032	2.00	99.36%	24,770	Black MFP A-3 11x17	All six service calls were for error codes related to jamming in various areas; technician replaced fusing unit and fusing drive on one call, a lock holder on another call, and a broken part on third call.
BMS Library	Konica Minolta BHC550i	AA7P011000450	5	370,047	26,514	0.00	100.00%	10,531	Color MFP A-3 11x17	Three of the five service calls were related to poor quality; technician replaced the black drum on two of the calls and the developer on a third call. One call required an adjustment by the technician as the copier was not printing, and the most recent call was in June due to a jam in the document feeder, which needed an adjustment by the technician to correct.