

**SAU 63 Witon-Lyndeborough - Budget Document Technologies  
Fleet Report FY23**



## **SPC SUMMARY**

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 44 units under contract with Budget Document Technologies, there were 27 service calls on 10 copiers (A-3 devices) and 1 printer (A-4 devices) during the fiscal year. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget notes their average response time from call to arrival as 5.75 hours, which is higher than the requested average and will be addressed with the vendor; However, it should be noted that some calls may have been considered lower in priority (i.e., functioning, preventive maintenance call, etc.).

Your last upgrade was in 2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. However, the average model in your fleet was introduced 4.47 years ago. Fifteen units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

One unit has 6 service calls for a variety of issues. Details on those service calls can be seen on the last page.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Florence Rideout Elementary School</b>														
4th Grade Hall	Konica Minolta BH658	AA6R011007065	N3058	3	67,777	4.20	16.67	16,841	18,005	0	0	5/1/17	6.33	Black MFP A-3 11x17
ABA	HP Color Laser Jet M454dn	VNB3C23190	N4605	0	No Calls	No Calls	No Calls	254	105	146	628	6/1/19	4.25	Color Printer A-4
Computer Lab	HP Color LaserJet M553	JPCCL252LP	N4621	0	No Calls	No Calls	No Calls	182	13	214	5	4/1/16	7.42	Color Printer A-4
Kitchen	HP Laser Jet Pro M402n	PHBHB40225	N4623	0	No Calls	No Calls	No Calls	0	268	0	0	10/1/15	7.92	Black Printer A-4
Library	HP Laser Jet Pro M402n	PHBHB40232	N4622	0	No Calls	No Calls	No Calls	32	31	0	0	10/1/15	7.92	Black Printer A-4
Office	Konica Minolta BHC550i	AA7P011001897	64282	6	25,625	5.50	48.50	3,551	4,263	3,607	4,594	2/1/20	3.58	Color MFP A-3 11x17
Room 222 WIN Office	HP Color LaserJet M553	JPCCL2600Y	N4620	0	No Calls	No Calls	No Calls	34	0	38	0	4/1/16	7.42	Color Printer A-4
Rom 230	Konica Minolta BH458	A9HH011000571	N4619	4	23,752	6.20	29.55	9,954	10,411	0	0	8/1/16	7.08	Black MFP A-3 11x17
Storage	HP Laser Jet Pro M404dn	PHBB264910	N4592	0	No Calls	No Calls	No Calls	4	4	0	0	2/1/23	0.58	Black Printer A-4
Teacher's Room	Konica Minolta BH808	A8KN012000147	N3054	1	316,333	3.55	4.35	14,156	10,962	0	0	6/1/16	7.25	Black MFP A-3 11x17
Tech Office-STORAGE	HP Laser Jet Pro M404dn	PHBB264261	N4594	0	No Calls	No Calls	No Calls	0	0	0	0	2/1/23	0.58	Black Printer A-4
<b>Lyndeborough Central School</b>														
Office	Konica Minolta BHC550i	AA7P011001990	N5004	3	28,472	9.24	34.12	2,521	1,887	2,063	1,567	2/1/20	3.58	Color MFP A-3 11x17
Workroom	Konica Minolta BH808	A8KN012000194	N3055	2	53,096	14.84	59.84	2,462	2,735	0	0	6/1/16	7.25	Black MFP A-3 11x17
<b>SAU 63</b>														
Accounts Payable	HP Laser Jet Enterprise M506dn	PHBGR65202	N4616	2	65	3.98	52.77	259	612	0	0	10/1/15	7.92	Black Printer A-4
Business Admin	HP Laser Jet Pro M404dn	PHBB264906	N4595	0	No Calls	No Calls	No Calls	42	1,609	0	0	2/1/23	0.58	Black Printer A-4
Business Office	Konica Minolta BH658	AA6R011007104	N3057	3	55,065	2.70	26.33	6,244	4,608	0	0	5/1/17	6.33	Black MFP A-3 11x17
Payroll	HP Laser Jet Enterprise M506dn	PHBGR65218	N4615	0	No Calls	No Calls	No Calls	1,051	0	0	0	10/1/15	7.92	Black Printer A-4
Super's Office	HP Color Laser Jet M454dn	VNB3C23187	N4598	0	No Calls	No Calls	No Calls	575	475	376	545	6/1/19	4.25	Color Printer A-4
<b>Wilton-Lyndeborough Middle/High</b>														
Computer Lab	HP Color Laser Jet M452dn	VNB3M46097	N4617	0	No Calls	No Calls	No Calls	50	37	357	185	10/1/15	7.92	Color Printer A-4
Kitchen Office	HP Laserjet Pro MFP M428fdn	MXBPN4W3G5	N4577	0	No Calls	No Calls	No Calls	390	701	0	0	5/1/19	4.33	Black Laser MFP A-4 8.5x14
Library	HP Laser Jet Pro M404dn	PHBB264905	N4579	0	No Calls	No Calls	No Calls	224	203	0	0	2/1/23	0.58	Black Printer A-4
Library	HP Color Laser Jet M454dn	VNB3C23186	N4599	0	No Calls	No Calls	No Calls	63	55	612	739	6/1/19	4.25	Color Printer A-4
Nurse's Office Room 126	HP Laser Jet Pro M404dn	PHBB264922	N4584	0	No Calls	No Calls	No Calls	87	144	0	0	2/1/23	0.58	Black Printer A-4
Principal's Office	HP Laser Jet Pro M404dn	PHBB264911	N4583	0	No Calls	No Calls	No Calls	369	0	0	0	2/1/23	0.58	Black Printer A-4
Principal's Office	Konica Minolta BHC550i	AA7P011002043	N5005	0	No Calls	No Calls	No Calls	3,581	3,730	2,392	2,636	2/1/20	3.58	Color MFP A-3 11x17
Room 101	HP Color Laser Jet M454dn	VNB3C23189	N4600	0	No Calls	No Calls	No Calls	81	39	1,566	99	6/1/19	4.25	Color Printer A-4
Room 101	HP Color Laser Jet M454dn	VNB3C23189a	N4600	0	No Calls	No Calls	No Calls	0	83	0	1,038	6/1/19	4.25	Color Printer A-4
Room 105	HP Color Laser Jet M454dn	VNB3C23192	N4601	0	No Calls	No Calls	No Calls	37	12	290	67	6/1/19	4.25	Color Printer A-4
Room 108	HP Laser Jet Pro M404dn	PHBB264836	N4580	0	No Calls	No Calls	No Calls	653	151	0	0	2/1/23	0.58	Black Printer A-4
Room 110A Psychologist	HP Laser Jet Pro M404dn	PHBB264447	N4585	0	No Calls	No Calls	No Calls	165	0	0	0	2/1/23	0.58	Black Printer A-4
Room 118	HP Color Laser Jet M454dn	VNB3C23188	N4604	0	No Calls	No Calls	No Calls	0	18	1	17	6/1/19	4.25	Color Printer A-4
Room 120 Guidance	Konica Minolta BH658	AA6R011007048	N5002	1	No Calls	4.80	5.98	5,163	2,527	0	0	5/1/17	6.33	Black MFP A-3 11x17
Room 132	HP Laser Jet Pro M402dn	PHB5B00725	N4618	0	No Calls	No Calls	No Calls	394	0	0	0	10/1/15	7.92	Black Printer A-4
Room 133	HP Laser Jet Pro M404dn	PHBB264919	N4582	0	No Calls	No Calls	No Calls	5	0	0	0	10/1/15	7.92	Black Printer A-4

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Room 148	HP Laser Jet Pro M404dn	PHBB264900	N4586	0	No Calls	No Calls	No Calls	63	135	0	0	10/1/15	7.92	Black Printer A-4
Room 170 Art	HP Color Laser Jet M454dn	VNB3C23193	N4606	0	No Calls	No Calls	No Calls	26	51	363	231	6/1/19	4.25	Color Printer A-4
Room 204 Math	HP Laser Jet Pro M404dn	PHBB264913	N4587	0	No Calls	No Calls	No Calls	122	90	0	0	2/1/23	0.58	Black Printer A-4
Room 209 Faculty Workroom	Konica Minolta BH658	AA6R011007085	N5003	1	189,083	5.75	6.97	12,620	10,286	0	0	5/1/17	6.33	Black MFP A-3 11x17
Science Workroom	HP Laser Jet Pro M404dn	PHBB264912	N4588	0	No Calls	No Calls	No Calls	0	7	0	0	2/1/23	0.58	Black Printer A-4
STORAGE	HP LaserJet 400 MFP M426dn	PHB8J7N2PV		0	No Calls	No Calls	No Calls	160	2	0	0	10/1/15	7.92	Black Laser MFP A-4 8.5x14
STORAGE	HP Laser Jet Pro M404dn	PHBB264873	N4589	0	No Calls	No Calls	No Calls	0	10	0	0	2/1/23	0.58	Black Printer A-4
STORAGE	HP Laser Jet Pro M404dn	PHBB264915	N4591	0	No Calls	No Calls	No Calls	0	0	0	0	2/1/23	0.58	Black Printer A-4
Student Support Services	HP Laser Jet Pro M404dn	PHBB264908	N4590	0	No Calls	No Calls	No Calls	730	308	0	0	2/1/23	0.58	Black Printer A-4
WLC Faculty Workroom	Konica Minolta BH808	A8KN012000168	N3056	1	94,698	2.45	3.58	15,921	19,131	0	0	6/1/16	7.25	Black MFP A-3 11x17
<b>Totals and Averages</b>				<b>27</b>	<b>85,397</b>	<b>5.75</b>	<b>289</b>	<b>99,064</b>	<b>93,707</b>	<b>12,023</b>	<b>12,350</b>		<b>4.47</b>	

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Equipment with 5 or more calls for the reporting period July 1, 2022 to June 30, 2023

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Avg Monthly Volume Total	Model Type	Reasons for service calls
Florence Rideout Office	Konica Minolta BHC550i	AA7P011001897	6	268,442	25,625	5.50	8,857	Color MFP A-3 11x17	The first call of the fiscal year was due to a noise in the fuser assembly; technician replaced the fuser assembly the next day; cleaned and tested without issue. Three calls were for color streaks on copies. Each call the technician replaced one of the color drums; the fourth call was to replace an additional color drum the technician did not have on hand originally.