

**SAU 63 - Budget Document Technologies
FLEET REPORT FY22**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 42 units under contract with Budget, there were 8 service calls on 5 copiers during the fiscal year. Uptime for your fleet was 99.99%, which is excellent for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget notes their average response time from call to arrival as 9.93 hours, which is very high and will be addressed with the vendor.

Your last upgrade was 7/1/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. The average model in your fleet was introduced 4.64 years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

No unit had more than 3 service calls.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Avg Hours Down	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Florence Rideout Elementary School															
ABA	HP Color Laser Jet M454dn	VNB3C23190	N4605	0	No Calls	No Calls	No Calls	100.00%	508	254	292	146	6/1/19	3.50	Color Network Printer
Computer Lab	HP Color LaserJet M553	JPCCL252LP	N4621	0	No Calls	No Calls	No Calls	100.00%	363	182	428	214	4/1/16	6.67	Color Network Printer
Kitchen	HP Laser Jet Pro M402n	PHBHB40225	N4623	0	No Calls	No Calls	No Calls	100.00%	0	0	0	0	10/1/15	7.17	Black Network Printer
Library	HP Laser Jet Pro M402n	PHBHB40232	N4622	0	No Calls	No Calls	No Calls	100.00%	435	32	0	0	10/1/15	7.17	Black Network Printer
Office	Konica Minolta BHC550i	AA7P011001897	64282	0	No Calls	No Calls	No Calls	100.00%	10,075	3,551	8,761	3,607	2/1/20	2.83	Black Photocopier
Room 222 WIN Office	HP Color LaserJet M553	JPCCL2600Y	N4620	0	No Calls	No Calls	No Calls	100.00%	250	34	459	38	4/1/16	6.67	Color Network Printer
Room 230	Konica Minolta BH458	A9HH011000571	N4619	2	24,621	9.34	10.31	99.88%	5,046	9,954	0	0	8/1/16	6.33	Black Photocopier
Storage	HP Laser Jet Pro M404dn	PHBB264910	N4592	0	No Calls	No Calls	No Calls	100.00%	102	4	0	0	7/1/19	3.42	Black Network Printer
Teachers' Room	Konica Minolta BH808	A8KN012000147	N3054	0	No Calls	No Calls	No Calls	100.00%	28,900	14,156	0	0	6/1/16	6.50	Black Photocopier
Tech Office	HP Laser Jet Pro M404dn	PHBB264261	N4594	0	No Calls	No Calls	No Calls	100.00%	35	0	0	0	7/1/19	3.42	Black Network Printer
4th Grade Hall	Konica Minolta BH658	AA6R011007065	N3058	3	14,602	6.01	5.12	99.94%	17,354	16,841	0	0	5/1/17	5.58	Black Photocopier
Lyndeborough Central School															
Office	Konica Minolta BHC550i	AA7P011001990	N5004	0	No Calls	No Calls	No Calls	100.00%	6,545	2,521	3,111	2,063	2/1/20	2.83	Color Photocopier
Workroom	Konica Minolta BH808	A8KN012000194	N3055	0	No Calls	No Calls	No Calls	100.00%	34,170	2,462	0	0	6/1/16	6.50	Black Photocopier
Wilton/Lyndeborough Middle/High															
Computer Lab	HP Color Laser Jet M452dn	VNB3M46097	N4617	0	No Calls	No Calls	No Calls	100.00%	295	50	642	357	10/1/15	7.17	Color Network Printer
Kitchen Office	HP LaserJet Pro MFP M428fdn	MXBPN4W3G5	N4577	0	No Calls	No Calls	No Calls	100.00%	795	390	0	0	5/1/19	3.58	Black Laser MFP
Library	HP Color Laser Jet M454dn	VNB3C23186	N4599	0	No Calls	No Calls	No Calls	100.00%	445	63	951	612	6/1/19	3.50	Color Network Printer
Library	HP Laser Jet Pro M404dn	PHBB264905	N4579	0	No Calls	No Calls	No Calls	100.00%	1,424	224	0	0	7/1/19	3.42	Black Network Printer
Nurse's Office Room 126	HP Laser Jet Pro M404dn	PHBB264922	N4584	0	No Calls	No Calls	No Calls	100.00%	25	87	0	0	7/1/19	3.42	Black Network Printer
Principal's Office	HP Laser Jet Pro M404dn	PHBB264911	N4583	0	No Calls	No Calls	No Calls	100.00%	738	369	0	0	7/1/19	3.42	Black Network Printer
Principal's Office	Konica Minolta BHC550i	AA7P011002043	N5005	1	32,520	3.05	3.32	99.96%	4,517	3,581	2,248	2,392	2/1/20	2.83	Color Photocopier
Room 101	HP Color Laser Jet M454dn	VNB3C23189	N4600	0	No Calls	No Calls	No Calls	100.00%	649	81	481	1,566	6/1/19	3.50	Color Network Printer
Room 105	HP Color Laser Jet M454dn	VNB3C23192	N4601	0	No Calls	No Calls	No Calls	100.00%	8	37	433	290	6/1/19	3.50	Color Network Printer
Room 108	HP Laser Jet Pro M404dn	PHBB264836	N4580	0	No Calls	No Calls	No Calls	100.00%	566	653	0	0	7/1/19	3.42	Black Network Printer
Room 110A Psychologist	HP Laser Jet Pro M404dn	PHBB264447	N4585	0	No Calls	No Calls	No Calls	100.00%	967	165	0	0	7/1/19	3.42	Black Network Printer
Room 118	HP Color Laser Jet M454dn	VNB3C23188	N4604	0	No Calls	No Calls	No Calls	100.00%	8	0	8	1	6/1/19	3.50	Color Network Printer
Room 120 Guidance	Konica Minolta BH658	AA6R011007048	N5002	0	No Calls	No Calls	No Calls	100.00%	11,207	5,163	0	0	5/1/17	5.58	Black Photocopier
Room 132	HP Laser Jet Pro M402dn	PHB5B00725	N4618	0	No Calls	No Calls	No Calls	100.00%	83	394	0	0	10/1/15	7.17	Black Network Printer
Room 133	HP Laser Jet Pro M404dn	PHBB264919	N4582	0	No Calls	No Calls	No Calls	100.00%	360	5	0	0	7/1/19	3.42	Black Network Printer
Room 148	HP Laser Jet Pro M404dn	PHBB264900	N4586	0	No Calls	No Calls	No Calls	100.00%	574	63	0	0	7/1/19	3.42	Black Network Printer
Room 170 Art	HP Color Laser Jet M454dn	VNB3C23193	N4606	0	No Calls	No Calls	No Calls	100.00%	311	26	633	363	6/1/19	3.50	Color Network Printer
Room 204 Math	HP Laser Jet Pro M404dn	PHBB264913	N4587	0	No Calls	No Calls	No Calls	100.00%	894	121	0	0	7/1/19	3.42	Black Network Printer
Room 209 Faculty Workroom	Konica Minolta BH658	AA6R011007085	N5003	1	189,242	11.72	12.75	99.85%	18,738	12,620	0	0	5/1/17	5.58	Black Photocopier
Science Workroom	HP Laser Jet Pro M404dn	PHBB264912	N4588	0	No Calls	No Calls	No Calls	100.00%	931	0	0	0	7/1/19	3.42	Black Network Printer
Storage	HP Laser Jet Pro M404dn	PHBB264915	N4591	0	No Calls	No Calls	No Calls	100.00%	85	0	0	0	7/1/19	3.42	Black Network Printer
Storage	HP Laser Jet Pro M404dn	PHBB264873	N4589	0	No Calls	No Calls	No Calls	100.00%	83	0	0	0	7/1/19	3.42	Black Network Printer
Storage	HP LaserJet 400 MFP M426dn	PHB8J7N2PV		0	No Calls	No Calls	No Calls	100.00%	16	160	0	0	10/1/15	7.17	Black Laser MFP
Student Support Services	HP Laser Jet Pro M404dn	PHBB264908	N4590	0	No Calls	No Calls	No Calls	100.00%	1,509	730	0	0	7/1/19	3.42	Black Network Printer
WLC Faculty Workroom	Konica Minolta BH808	A8KN012000168	N3056	1	278,309	19.52	20.28	99.77%	38,455	15,921	0	0	6/1/16	6.50	Black Photocopier

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SAU 63															
Accounts Payable	HP Laser Jet Enterprise M506dn	PHBGR65202	N4616	0	No Calls	No Calls	No Calls	100.00%	518	259	0	0	10/1/15	7.17	Black Network Printer
Business Admin	HP Laser Jet Pro M404dn	PHBB264906	N4595	0	No Calls	No Calls	No Calls	100.00%	83	42	0	0	7/1/19	3.42	Black Network Printer
Business Office	Konica Minolta BH658	AA6R011007104	N3057	0	No Calls	No Calls	No Calls	100.00%	9,832	6,244	0	0	5/1/17	5.58	Black Photocopier
Payroll	HP Laser Jet Enterprise M506dn	PHBGR65218	N4615	0	No Calls	No Calls	No Calls	100.00%	2,101	1,051	0	0	10/1/15	7.17	Black Network Printer
Super's Office	HP Color Laser Jet M454dn	VNB3C23187	N4598	0	No Calls	No Calls	No Calls	100.00%	299	575	344	376	6/1/19	3.50	Color Network Printer
Totals and Averages				8	107,859	9.93	10.36	99.99%	4,658	2,677	1,565	925		4.64	