

**SAU 42 - KMBS  
Fleet Report FY22**



**KONICA MINOLTA**



## **SPC SUMMARY**

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 221 units under contract with KMBS there were 358 service calls on 69 copiers and 35 printers during the fiscal year. Uptime for your fleet was 99.7%, which is excellent for the size and age of your fleet, especially given the number of service calls this year. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 7.08 hours, which is very high. Sometimes low-priority calls, however, can affect the average response time.

Your last upgrade was on 8/2/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2026. The average model in your fleet was introduced just under 6 years ago. Seventy units are more than 7 years from date of intro, with 6 of those being 10 years out. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Twenty-seven units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the last page. There were 5 with 10 or more calls, which is very concerning; however, those units along with 12 others are part of the Phase 2 upgrade and will be replaced at that time.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Amherst St. Elementary School</b>															
21st Century Program- Gail Casey	Konica Minolta BHC658	A79J013001614	9489-1649	2	213,443	0.00	0.00	100.00%	0	1,582	0	7	5/1/17	5.42	Color Photocopier
Main Office	Konica Minolta BH4000I	ACET011000490	9320-1166	0	0	0.00	0.00	100.00%	1,491	939	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC654E	A2X1017012022	9460-6926	9	55,641	7.70	36.20	98.45%	34,109	22,694	4,274	4,872	7/1/13	9.25	Color Photocopier
Room 204 Computer Lab	Konica Minolta BHC3100P	A6DR012102441	9464-8117	1	0	4.30	5.10	99.78%	1,809	1,018	1,568	1,091	6/1/14	8.33	Color Network Printer
Teachers' Room	Konica Minolta BH808	A8KN012000944	9514-2504	4	48,473	6.90	15.60	99.33%	28,919	21,369	0	0	6/1/16	6.33	Black Photocopier
<b>Bicentennial Elementary School</b>															
Library	Konica Minolta BH3602P	AAFK011001840	9497-1962	0	0	0.00	0.00	100.00%	433	383	0	0	8/1/18	4.17	Black Network Printer
Main Office	Konica Minolta BH4000I	ACET011000486	9496-3606	0	0	0.00	0.00	100.00%	4,293	2,243	0	0	6/1/19	3.33	Black Network Printer
Office Work Room	Konica Minolta BHC654E	A2X1017013204	9460-7646	6	57,959	4.70	32.40	98.61%	25,894	14,922	6,126	4,619	7/1/13	9.25	Color Photocopier
Room 148 Staff Work Room	Konica Minolta BH958	A796012000211	9508-5513	5	90,168	3.55	14.13	99.39%	78,491	37,497	0	0	6/1/16	6.33	Black Photocopier
Room 148 Staff Work Room	Konica Minolta BH958	A796012000219	9514-4522	2	245,905	0.20	0.37	99.98%	38,467	40,309	0	0	6/1/16	6.33	Black Photocopier
Room 173 Computer Lab	Konica Minolta BH4000I	ACET011000492	9496-3630	0	0	0.00	0.00	100.00%	1,913	1,369	0	0	6/1/19	3.33	Black Network Printer
Special Ed	Konica Minolta BH4000I	ACET011000479	9496-3607	0	0	0.00	0.00	100.00%	2,260	1,143	0	0	6/1/19	3.33	Black Network Printer
<b>Birch Hill Elementary School</b>															
Main Office	Konica Minolta BH4000I	ACET011000487	9496-3628	1	26,544	17.90	18.90	99.19%	3,831	2,210	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC654E	A5AY011017414	9460-7644	3	160,173	2.70	7.50	99.68%	15,462	9,148	3,288	3,974	10/1/13	9.00	Color Photocopier
Room 310 Hallway	Konica Minolta BH4000I	ACET011000748	9496-3632	2	25,846	18.90	19.90	99.15%	8,834	4,982	0	0	6/1/19	3.33	Black Network Printer
Teachers' Room	Konica Minolta BH958	A796012000135	9514-2492	5	95,840	3.56	8.94	99.62%	51,240	27,189	0	0	6/1/16	6.33	Black Photocopier
Teachers' Room Ground Floor	Konica Minolta BH808	A8KN012000907	9496-3667	3	82,079	9.20	20.00	99.14%	18,654	21,225	0	0	6/1/16	6.33	Black Photocopier
<b>Broad St. Elementary School</b>															
Library	Konica Minolta BH4000I	ACET011001700	9496-3655	0	0	0.00	0.00	100.00%	1,500	212	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC3100P	A6DR012102474	9464-8127	0	0	0.00	0.00	100.00%	1,665	1,373	677	776	6/1/14	8.33	Color Network Printer
Main Office	Konica Minolta BHC554E	A5AY011017642	9460-6925	4	67,481	0.00	0.00	100.00%	15,783	11,414	1,838	1,727	10/1/13	9.00	Color Photocopier
Teachers' Room	Konica Minolta BH808	A8KN011002838		17	36,855	6.50	47.40	97.97%	68,675	37,350	0	0	6/1/16	6.33	Black Photocopier
<b>Charlotte Ave Elementary School</b>															
Main Office	Konica Minolta BH4000I	ACET011000752	9496-3633	0	0	0.00	0.00	100.00%	1,883	1,069	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BH4422	AAFM011002103	9496-3654	0	0	0.00	0.00	100.00%	220	701	0	0	8/1/18	4.17	Black Laser MFP
Main Office	Konica Minolta BHC654E	A2X1017013289	9460-6927	11	71,866	4.60	38.70	98.34%	34,194	20,696	2,662	29,590	7/1/13	9.25	Color Photocopier
Room 36 Library	Konica Minolta BH4700P	A63N011012620	9464-8119	0	0	0.00	0.00	100.00%	598	294	0	0	4/1/13	9.50	Black Network Printer
Special Ed Office	Konica Minolta BH308	AA6W017007783	9502-9996	0	0	0.00	0.00	100.00%	11,728	5,641	0	0	6/1/16	6.33	Black Photocopier
Teachers' Work Room	Konica Minolta BH808	A8KN012000799	9514-2502	4	234,366	8.00	17.10	99.27%	51,776	40,856	0	0	6/1/16	6.33	Black Photocopier
<b>Dr. Crisp Elementary School</b>															
Lab	Konica Minolta BH4000I	ACET011000755	9496-3669	1	4,629	4.00	4.90	99.79%	610	424	0	0	6/1/19	3.33	Black Network Printer
Library	Konica Minolta BH3602P	AAFK011001863	9497-1973	0	0	0.00	0.00	100.00%	476	227	0	0	8/1/18	4.17	Black Network Printer
Room 100 Main Office	Konica Minolta BH4000I	ACET011000749	9496-3668	0	0	0.00	0.00	100.00%	1,354	1,129	0	0	6/1/19	3.33	Black Network Printer
Room 100 Maine Office	Konica Minolta BHC554E	A5AY011018141	9460-6944	2	57,523	6.90	16.30	99.30%	9,113	5,980	4,822	2,671	10/1/13	9.00	Color Photocopier
Room 309	Konica Minolta BH4700P	A63N011012533	9464-8114	0	0	0.00	0.00	100.00%	678	471	0	0	4/1/13	9.50	Black Network Printer
Special Ed Office	Konica Minolta BH4000I	ACET011000754	9496-3634	0	0	0.00	0.00	100.00%	2,793	1,541	0	0	6/1/19	3.33	Black Network Printer
Teachers' Room	Konica Minolta BH958	A796012000139	9514-4515	2	211,217	5.86	7.20	99.69%	75,621	44,719	0	0	6/1/16	6.33	Black Photocopier
<b>Elm Street Middle School</b>															
Copy Center	Konica Minolta BH654	A5YN017008966	9356-3945	9	157,738	8.30	46.90	97.99%	40,383	52,737	0	0	2/1/13	9.67	Black Photocopier
Copy Center	Konica Minolta BH958	A796012000102	9503-0004	5	77,810	12.20	68.00	97.08%	78,551	30,219	0	0	6/1/16	6.33	Black Photocopier
Guidance Office	Konica Minolta BHC450I	AA7R011006698	9514-2494	0	0	0.00	0.00	100.00%	4,161	2,972	2,108	924	9/1/20	2.08	Color Photocopier
Lab	Konica Minolta BH4700P	A63N011012581	9464-8109	0	0	0.00	0.00	100.00%	863	944	0	0	4/1/13	9.50	Black Network Printer
Library	Konica Minolta BHC4000I	AAJR011000144	9496-3659	1	4,721	18.40	19.60	99.16%	2,546	991	3,029	213	6/1/19	3.33	Color Network Printer
Library Lab	Konica Minolta BH4000I	ACET011000489	9496-3431	1	51,475	6.70	7.00	99.70%	4,499	3,748	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006880	9514-2488	1	24,396	5.20	6.90	99.70%	3,086	2,376	3,281	1,470	9/1/20	2.08	Color Photocopier

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Mail Room	Konica Minolta BH958	A796012000020	9503-0003	4	196,616	2.50	3.50	99.85%	85,544	51,003	0	0	6/1/16	6.33	Black Photocopier
Main Office	Konica Minolta BH4700P	A63N011012624	9464-8135	1	79,385	9.60	9.90	99.58%	711	418	0	0	4/1/13	9.50	Black Network Printer
Main Office	Konica Minolta BH4700P	A63N011012625	9464-8116	0	0	0.00	0.00	100.00%	833	566	0	0	4/1/13	9.50	Black Network Printer
Main Office	Konica Minolta BHC3300I	AAJT011001489	9496-3636	0	0	0.00	0.00	100.00%	159	931	273	365	4/1/19	3.50	Color Network Printer
Room 217	Konica Minolta BHC3100P	A6DR012102419	9464-8136	6	27,443	4.10	16.20	99.30%	3,638	1,205	3,437	847	6/1/14	8.33	Color Network Printer
Room M7 (Portable)	Konica Minolta BH4000I	ACET011000491	9496-3629	0	0	0.00	0.00	100.00%	2,435	1,783	0	0	6/1/19	3.33	Black Network Printer
Special Ed Office	Konica Minolta BH4050	A6VF011015439	9357-6166	2	32,624	2.40	4.90	99.79%	2,334	1,999	0	0	2/1/14	8.67	Black Laser MFP
Tech Ed	Konica Minolta BH4000I	ACET011000484	9496-3635	0	0	0.00	0.00	100.00%	2,500	1,075	0	0	6/1/19	3.33	Black Network Printer
<b>Fairgrounds Elementary School</b>															
Assistant Principal	Konica Minolta BHC4000I	AAJR011000252	9496-3660	0	0	0.00	0.00	100.00%	325	60	74	70	6/1/19	3.33	Color Network Printer
Copy Room	Konica Minolta BH754E	A55V017002479	9356-4515	13	31,010	10.50	114.50	95.09%	20,982	25,771	0	0	1/1/13	9.75	Black Photocopier
Lab	Konica Minolta BH4000I	ACET011000518	9497-1897	0	0	0.00	0.00	100.00%	1,965	756	0	0	6/1/19	3.33	Black Network Printer
Library Copy Room	Konica Minolta BH754E	A55V017001673	9355-9974	12	19,881	4.30	31.90	98.63%	44,339	23,465	0	0	1/1/13	9.75	Black Photocopier
Main Office	Konica Minolta BH4000I	ACET011000520	9514-2506	0	0	0.00	0.00	100.00%	1,316	926	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BH4422	AAFM011002126	9496-3653	0	0	0.00	0.00	100.00%	187	179	0	0	8/1/18	4.17	Black Laser MFP
Main Office	Konica Minolta BHC554E	A5AY011019034	9496-3653	1	0	2.40	3.30	99.86%	8,739	3,582	6,074	2,375	10/1/13	9.00	Color Photocopier
<b>Fairgrounds Middle School</b>															
8th Grade Wing	Konica Minolta BH808	A8KN012000742	9496-3672	3	129	9.10	20.50	99.12%	0	42,926	0	0	6/1/16	6.33	Black Photocopier
Guidance Office	Konica Minolta BH558E	AA6T011011223	9502-9994	1	0	0.00	0.00	100.00%	3,304	6,274	0	0	2/1/17	5.67	Black Photocopier
Guidance Office	Konica Minolta BH4700P	A63N011012627	9464-8103	0	0	0.00	0.00	100.00%	0	420	0	0	4/1/13	9.50	Black Network Printer
Lab 1	Konica Minolta BH3602P	AAFK011001871	9497-1972	0	0	0.00	0.00	100.00%	498	975	0	0	8/1/18	4.17	Black Network Printer
Lab 2	Konica Minolta BHC450I	AA7R011006502	9502-9998	0	0	0.00	0.00	100.00%	2,532	1,433	4,004	1,079	9/1/20	2.08	Color Photocopier
Library	Konica Minolta BH363	A1UE011002368	9303-6923	1	35,809	0.00	0.00	100.00%	219	3,742	0	0	6/1/10	12.33	Black Photocopier
Library	Konica Minolta BH4000I	ACET011000524	9497-1895	0	0	0.00	0.00	100.00%	1,744	835	0	0	6/1/19	3.33	Black Network Printer
Library	Konica Minolta BHC4000I	AAJR011000147	9496-3666	0	0	0.00	0.00	100.00%	52	704	1,524	533	6/1/19	3.33	Color Network Printer
Main Office	Konica Minolta BHC3100P	A6DR012109569	9496-3666	0	0	0.00	0.00	100.00%	0	0	0	0	6/1/14	8.33	Color Network Printer
Main Office	Konica Minolta BH4000I	ACET011000522	9497-1898	0	0	0.00	0.00	100.00%	514	550	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BH958	A796012000029	9514-4516	4	71	14.10	30.20	98.71%	0	13,421	0	0	6/1/16	6.33	Black Photocopier
Main Office	Konica Minolta BHC450I	AA7R011006960	9514-2497	3	51,699	4.80	6.00	99.74%	7,559	4,765	4,690	2,415	9/1/20	2.08	Color Photocopier
Staff Work Room	Konica Minolta BH958	A796012000145	9514-2507	4	160,482	3.99	15.08	99.35%	65,357	33,349	0	0	6/1/16	6.33	Black Photocopier
Tech Ed	Konica Minolta BH4050	A6VF011015389	9460-7653	0	0	0.00	0.00	100.00%	1,766	1,455	0	0	2/1/14	8.67	Black Laser MFP
<b>Ledge Street Elementary School</b>															
Assistant Principal	Konica Minolta BHC4000I	AAJR011000145	9496-3665	2	7,356	2.00	3.10	99.87%	1,769	467	2,398	211	6/1/19	3.33	Color Network Printer
Copy Room	Konica Minolta BH554E	A61D011001476	9354-3690	4	119,791	4.20	9.60	99.59%	21,984	17,745	0	0	10/1/13	9.00	Black Photocopier
Copy Room	Konica Minolta BH958	A796012000028	9514-4520	2	338,220	13.80	13.80	99.41%	42,862	27,033	0	0	6/1/16	6.33	Black Photocopier
Lab	Konica Minolta BH4000I	ACET011000756	9496-3602	0	0	0.00	0.00	100.00%	615	138	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BH4000I	ACET011000751	9496-3604	0	0	0.00	0.00	100.00%	1,668	775	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC554E	A5AY011018056	9460-6945	8	80,900	5.20	43.20	98.14%	37,020	28,097	13,663	11,036	10/1/13	9.00	Color Photocopier
<b>Main Dunstable Elementary School</b>															
Library	Konica Minolta BH4700P	A63N011010681	9464-8118	1	95,726	0.00	0.00	100.00%	1,149	1,011	0	0	4/1/13	9.50	Black Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006527	9514-2496	5	40,862	4.90	16.50	99.29%	6,553	4,716	2,449	2,189	9/1/20	2.08	Color Photocopier
Room 203 Main Office Work Room	Konica Minolta BH754E	A55V017002472	9357-5394	9	134,851	6.90	39.00	98.33%	45,485	40,465	0	0	1/1/13	9.75	Black Photocopier
Room 203 Main Office Work Room	Konica Minolta BH958	A796012000099	9514-2508	3	109,773	2.50	3.50	99.85%	69,184	40,654	0	0	6/1/16	6.33	Black Photocopier
Room 310 Computer Lab	Konica Minolta BH4700P	A63N011012591	9464-8091	1	0	4.60	4.90	99.79%	4,195	1,823	0	0	4/1/13	9.50	Black Network Printer
Special Ed Office	Konica Minolta BH4700P	A63N011012588	9464-8090	1	0	1.40	2.40	99.90%	1,704	2,027	0	0	4/1/13	9.50	Black Network Printer
<b>Nashua High School North</b>															
Career Center	Konica Minolta BH808	A8KN012000954	9503-0002	2	71,727	7.50	16.50	99.29%	18,170	11,044	0	0	6/1/16	6.33	Black Photocopier
Room A106	Konica Minolta BHC3300I	AAJT011001410	9496-3621	0	0	0.00	0.00	100.00%	203	82	186	145	4/1/19	3.50	Color Network Printer
Room A110	Konica Minolta BHC3300I	AAJT011000621	9496-3623	0	0	0.00	0.00	100.00%	267	65	327	144	4/1/19	3.50	Color Network Printer

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Room A112	Konica Minolta BH423	A1UD011001939	9307-7534	0	0	0.00	0.00	100.00%	0	22	0	0	6/1/10	12.33	Black Photocopier
Room A121	Konica Minolta BHC3300I	AAJT011001524	9496-3608	0	0	0.00	0.00	100.00%	108	63	247	216	4/1/19	3.50	Color Network Printer
Room A121	Konica Minolta BHC3300I	AAJT011000920	9496-3624	0	0	0.00	0.00	100.00%	43	0	303	1	4/1/19	3.50	Color Network Printer
Room B121 Main Office	Konica Minolta BHC554E	A5AY011017462	9460-6946	2	4,572	0.00	0.00	100.00%	12,972	7,080	4,807	1,630	10/1/13	9.00	Color Photocopier
Room B134 Principal's Office	Konica Minolta BHC3100P	A6DR012102420	9464-8121	5	12,292	5.00	10.10	99.57%	1,381	1,170	2,108	1,489	6/1/14	8.33	Color Network Printer
Room B140	Konica Minolta BHC4000I	AAJR011000214	9496-3664	0	0	0.00	0.00	100.00%	581	417	523	308	6/1/19	3.33	Color Network Printer
Room B154	Konica Minolta BH3602P	AAFK011001862	9490-8752	0	0	0.00	0.00	100.00%	268	127	0	0	8/1/18	4.17	Black Network Printer
Room B162	Konica Minolta BHC3300I	AAJT011000914	9496-3625	0	0	0.00	0.00	100.00%	42	418	606	216	4/1/19	3.50	Color Network Printer
Room B201	Konica Minolta BH3602P	AAFK011001855	9499-5651	0	0	0.00	0.00	100.00%	661	665	0	0	8/1/18	4.17	Black Network Printer
Room B205	Konica Minolta BH958	A796012000026	9503-0006	4	101,095	4.90	5.40	99.77%	52,031	38,716	0	0	6/1/16	6.33	Black Photocopier
Room B208	Konica Minolta BHC3100P	A6DR012102444	9464-8122	1	0	0.00	0.00	100.00%	972	671	949	1,015	6/1/14	8.33	Color Network Printer
Room B223	Konica Minolta BH4000I	ACET011000707	9497-1901	0	0	0.00	0.00	100.00%	524	234	0	0	6/1/19	3.33	Black Network Printer
Room B301	Konica Minolta BH4000I	ACET011000697	9497-1900	0	0	0.00	0.00	100.00%	614	714	0	0	6/1/19	3.33	Black Network Printer
Room B305	Konica Minolta BH654	A5YN011002184	9320-1635	10	75,968	2.70	10.10	99.56%	58,137	43,475	0	0	2/1/13	9.67	Black Photocopier
Room B308	Konica Minolta BHC4000I	AAJR011000266	9496-3663	0	0	0.00	0.00	100.00%	972	593	847	505	6/1/19	3.33	Color Network Printer
Room C105	Konica Minolta BH4000I	ACET011000706	9497-1889	0	0	0.00	0.00	100.00%	2,021	775	0	0	6/1/19	3.33	Black Network Printer
Room C124	Konica Minolta BHC3300I	AAJT011001398	9496-3620	0	0	0.00	0.00	100.00%	334	407	288	258	4/1/19	3.50	Color Network Printer
Room C128	Konica Minolta BHC3300I	AAJT011001565	9496-3609	3	613	10.40	22.00	99.06%	68	62	171	165	4/1/19	3.50	Color Network Printer
Room C139	Konica Minolta BHC3300I	AAJT011001484	9496-3626	0	0	0.00	0.00	100.00%	56	191	152	329	4/1/19	3.50	Color Network Printer
Room C142	Konica Minolta BHC3100P	A6DR012102424	9464-8123	0	0	0.00	0.00	100.00%	545	248	483	213	6/1/14	8.33	Color Network Printer
Room C202	Konica Minolta BH3602P	AAFK011001868	9320-1164	0	0	0.00	0.00	100.00%	213	388	0	0	8/1/18	4.17	Black Network Printer
Room C204	Konica Minolta BH3602P	AAFK011001848	9489-2027	0	0	0.00	0.00	100.00%	452	480	0	0	8/1/18	4.17	Black Network Printer
Room C205	Konica Minolta BH3602P	AAFK011001857	9489-2026	0	0	0.00	0.00	100.00%	388	0	0	0	8/1/18	4.17	Black Network Printer
Room C211	Konica Minolta BH3602P	AAFK011001853	9320-1165	0	0	0.00	0.00	100.00%	331	144	0	0	8/1/18	4.17	Black Network Printer
Room C226 Science	Konica Minolta BH808	A8KN012000945	9503-0001	3	114,314	10.60	23.50	98.99%	47,669	34,295	0	0	6/1/16	6.33	Black Photocopier
Room C226 Science	Konica Minolta BHC3100P	A6DR012102430	9464-8124	1	18,749	0.00	0.00	100.00%	1,258	193	1,284	386	6/1/14	8.33	Color Network Printer
Room D114	Konica Minolta BH4000I	ACET011000708	9497-1888	1	0	7.90	11.80	99.50%	2,153	1,584	0	0	6/1/19	3.33	Black Network Printer
Room D122 Special Ed	Konica Minolta BHC554E	A5AY011018045	9460-7657	4	67,198	1.80	12.20	99.48%	14,408	13,173	1,973	2,310	10/1/13	9.00	Color Photocopier
Room D208	Konica Minolta BH754E	A55V017000406	9320-1886	8	145,811	4.30	39.00	98.33%	59,045	35,547	0	0	1/1/13	9.75	Black Photocopier
Room D208	Konica Minolta BHC3100P	A6DR012102439	9464-8129	0	0	0.00	0.00	100.00%	666	522	517	602	6/1/14	8.33	Color Network Printer
Room D224	Konica Minolta BH3602P	AAFK011001847	9320-1161	0	0	0.00	0.00	100.00%	462	495	0	0	8/1/18	4.17	Black Network Printer
Room D225	Konica Minolta BH3602P	AAFK011001846	9490-8753	0	0	0.00	0.00	100.00%	287	319	0	0	8/1/18	4.17	Black Network Printer
Room D301	Konica Minolta BH4000I	ACET011000705	9497-1899	0	0	0.00	0.00	100.00%	1,016	549	0	0	6/1/19	3.33	Black Network Printer
Room D305	Konica Minolta BH958	A796012000070	9514-4517	5	77,301	7.50	34.50	98.52%	34,541	28,376	0	0	6/1/16	6.33	Black Photocopier
Room D308	Konica Minolta BHC3100P	A6DR012108742	9499-5583	7	12,656	8.70	18.20	99.22%	560	404	815	559	6/1/14	8.33	Color Network Printer
Room D315	Konica Minolta BH4000I	ACET011000711	9497-1891	0	0	0.00	0.00	100.00%	420	478	0	0	6/1/19	3.33	Black Network Printer
Room E102 Athletics	Konica Minolta BHC450I	AA7R011006896	9514-2489	0	0	0.00	0.00	100.00%	8,427	4,368	42	552	9/1/20	2.08	Color Photocopier
Room Room C105 Media Center	Konica Minolta BH363	A1UE011013114	9334-5663	1	21,644	6.40	7.50	99.68%	491	357	0	0	6/1/10	12.33	Black Photocopier
<b>Nashua High School South</b>															
Library	Konica Minolta BH4700P	A63N011012628	9464-8106	0	0	0.00	0.00	100.00%	1,944	595	0	0	4/1/13	9.50	Black Network Printer
Main Office	Konica Minolta BH308	AA6W017007808	9514-2498	0	0	0.00	0.00	100.00%	523	4,364	0	0	6/1/16	6.33	Black Photocopier
Main Office	Konica Minolta BH3602P	AAFK011001873	9490-8649	0	0	0.00	0.00	100.00%	347	219	0	0	8/1/18	4.17	Black Network Printer
Room A1002 Grade 10 Office	Konica Minolta BHC3100P	A6DR012102437	9464-8099	1	48,591	0.00	0.00	100.00%	294	554	571	442	6/1/14	8.33	Color Network Printer
Room A1003	Konica Minolta BH4700P	A63N011012586	9464-8120	0	0	0.00	0.00	100.00%	775	496	0	0	4/1/13	9.50	Black Network Printer
Room A1004 Guidance Work Room	Konica Minolta BH958	A796012000133	9514-4519	2	166,887	27.99	28.83	98.76%	69,782	34,388	0	0	6/1/16	6.33	Black Photocopier
Room A1023	Konica Minolta BH3602P	AAFK011001861	9320-1174	0	0	0.00	0.00	100.00%	188	400	0	0	8/1/18	4.17	Black Network Printer
Room A2002	Konica Minolta BHC4000I	AAJR011000151	9496-3662	2	10,904	12.20	14.50	99.38%	1,113	794	673	564	6/1/19	3.33	Color Network Printer
Room A2003	Konica Minolta BH4700P	A63N011012212	9464-8128	0	0	0.00	0.00	100.00%	848	409	0	0	4/1/13	9.50	Black Network Printer
Room A2004	Konica Minolta BH958	A796012000131	9514-4519	7	170,442	8.22	45.69	98.04%	91,744	49,052	0	0	6/1/16	6.33	Black Photocopier
Room A2023	Konica Minolta BH4000I	ACET011001701	9496-3638	0	0	0.00	0.00	100.00%	441	185	0	0	6/1/19	3.33	Black Network Printer
Room B1001 Main Office	Konica Minolta BHC3100P	A6DR012102428	9464-8108	0	0	0.00	0.00	100.00%	83	0	83	0	6/1/14	8.33	Color Network Printer
Room B1002H	Konica Minolta BHC554E	A5AY011017498	9460-7658	5	42,717	13.30	14.60	99.37%	16,914	10,111	847	1,993	10/1/13	9.00	Color Photocopier
Room B1003	Konica Minolta BHC3300I	AAJT011001257	9496-3619	0	0	0.00	0.00	100.00%	286	170	513	363	4/1/19	3.50	Color Network Printer

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Room B1003C	Konica Minolta BH3602P	AAFK011001852	9320-1169	0	0	0.00	0.00	100.00%	343	437	0	0	8/1/18	4.17	Black Network Printer
Room B1003F	Konica Minolta BHC3300I	AAJT011001492	9496-3622	0	0	0.00	0.00	100.00%	118	119	221	80	4/1/19	3.50	Color Network Printer
Room B1003G	Konica Minolta BHC3300I	AAJT011001499	9496-3615	0	0	0.00	0.00	100.00%	158	40	308	13	4/1/19	3.50	Color Network Printer
Room B1006A	Konica Minolta BH3602P	AAFK011001870	9320-1173	0	0	0.00	0.00	100.00%	203	400	0	0	8/1/18	4.17	Black Network Printer
Room B1007	Konica Minolta BHC3300I	AAJT011001416	9496-3616	0	0	0.00	0.00	100.00%	53	59	98	105	4/1/19	3.50	Color Network Printer
Room B1012	Konica Minolta BH3602P	AAFK011001869	9490-8650	0	0	0.00	0.00	100.00%	389	122	0	0	8/1/18	4.17	Black Network Printer
Room B1014 Main Office	Konia Minolta BHC454E	A5C0011031883	9460-7656	2	89,962	4.50	12.40	99.47%	8,772	6,407	3,792	3,082	11/1/13	8.92	Color Photocopier
Room B1024	Konica Minolta BH4000I	ACET011001703	9496-3637	0	0	0.00	0.00	100.00%	658	392	0	0	6/1/19	3.33	Black Network Printer
Room B1024	Konica Minolta BHC3300I	AAJT011001503	9496-3617	0	0	0.00	0.00	100.00%	68	108	144	137	4/1/19	3.50	Color Network Printer
Room B1025 Child Care	Konica Minolta BH4050	A6VF011015358	9496-6855	0	0	0.00	0.00	100.00%	1,230	466	0	0	2/1/14	8.67	Black Laser MFP
Room B1028	Konica Minolta BHC3300I	AAJT011001506	9496-3614	2	2,671	6.30	11.90	99.49%	53	198	146	108	4/1/19	3.50	Color Network Printer
Room B1030	Konica Minolta BH3602P	AAFK011001850	9490-8651	0	0	0.00	0.00	100.00%	229	228	0	0	8/1/18	4.17	Black Network Printer
Room B126	Konica Minolta BHC3300I	AAJT011001434	9496-3618	0	0	0.00	0.00	100.00%	97	120	231	134	4/1/19	3.50	Color Network Printer
Room B2001	Konica Minolta BH3602P	AAFK011001872	9320-1162	0	0	0.00	0.00	100.00%	388	225	0	0	8/1/18	4.17	Black Network Printer
Room B2011	Konica Minolta BHC3300I	AAJT011001430	9496-3613	1	12,921	3.00	4.00	99.83%	280	481	552	1,459	4/1/19	3.50	Color Network Printer
Room C1001 Athletics Office	Konica Minolta BH308	AA6W017007802	9502-9997	0	0	0.00	0.00	100.00%	4,502	2,115	0	0	6/1/16	6.33	Black Photocopier
Room C1002	Konica Minolta BHC4000I	AAJR011000165	9496-3661	0	0	0.00	0.00	100.00%	766	736	987	837	6/1/19	3.33	Color Network Printer
Room C1004	Konica Minolta BH958	A796012000130	9508-5511	3	129,992	1.10	3.80	99.84%	72,384	36,874	0	0	6/1/16	6.33	Black Photocopier
Room C1008	Konica Minolta BH3602P	AAFK011001874	9490-8652	0	0	0.00	0.00	100.00%	509	556	0	0	8/1/18	4.17	Black Network Printer
Room C1014	Konica Minolta BH3602P	AAFK011001864	9490-8648	0	0	0.00	0.00	100.00%	410	470	0	0	8/1/18	4.17	Black Network Printer
Room C1020	Konica Minolta BH3602P	AAFK011001854	9320-1170	0	0	0.00	0.00	100.00%	481	199	0	0	8/1/18	4.17	Black Network Printer
Room C1021	Konica Minolta BH4700P	A63N011012592	9464-8095	1	13,630	8.90	10.80	99.54%	1,459	219	0	0	4/1/13	9.50	Black Network Printer
Room C1024	Konica Minolta BH3602P	AAFK011001843	9320-1171	0	0	0.00	0.00	100.00%	181	300	0	0	8/1/18	4.17	Black Network Printer
Room C2002 Office	Konica Minolta BHC3100P	A6DR012102440	9464-8102	0	0	0.00	0.00	100.00%	318	452	430	267	6/1/14	8.33	Color Network Printer
Room C2002C	Konica Minolta BH3602P	AAFK011001867	9320-1172	0	0	0.00	0.00	100.00%	263	157	0	0	8/1/18	4.17	Black Network Printer
Room C2004	Konica Minolta BH958	A796012000015	9503-0005	5	82,803	13.60	57.50	97.53%	68,197	34,019	0	0	6/1/16	6.33	Black Photocopier
Room C2022	Konica Minolta BH3602P	AAFK011001860	9490-8653	0	0	0.00	0.00	100.00%	227	179	0	0	8/1/18	4.17	Black Network Printer
Room C2023	Konica Minolta BH4700P	A63N011012626	9464-8093	0	0	0.00	0.00	100.00%	1,154	505	0	0	4/1/13	9.50	Black Network Printer
Room D1014	Konica Minolta BH3602P	AAFK011001844	9490-8655	0	0	0.00	0.00	100.00%	181	294	0	0	8/1/18	4.17	Black Network Printer
Room D1016	Konica Minolta BHC3100P	A6DR012102458	9464-8125	1	5,558	0.00	0.00	100.00%	127	316	529	383	6/1/14	8.33	Color Network Printer
Room D1022	Konica Minolta BH3602P	AAFK011001858	9490-8656	0	0	0.00	0.00	100.00%	455	670	0	0	8/1/18	4.17	Black Network Printer
Room E1003 Library	Konica Minolta BH363	A1UE011010432	9322-5134	1	24,381	6.10	7.30	99.69%	894	448	0	0	6/1/10	12.33	Black Photocopier
Room E1005A	Konica Minolta BHC450I	AA7R011006538	9502-9992	0	0	0.00	0.00	100.00%	1,781	1,340	1,469	332	9/1/20	2.08	Color Photocopier
Room E1022	Konica Minolta BHC3300I	AAJT011001476	9496-3612	0	0	0.00	0.00	100.00%	148	182	453	322	4/1/19	3.50	Color Network Printer
Room E1028	Konica Minolta BHC3300I	AAJT011001411	9496-3611	0	0	0.00	0.00	100.00%	273	321	157	220	4/1/19	3.50	Color Network Printer
Room E1035	Konica Minolta BH4000I	ACET011001698	9496-3656	4	15,784	7.10	25.30	98.91%	494	169	0	0	6/1/19	3.33	Black Network Printer
Room E1035	Konica Minolta BHC3100P	A6DR012102443	9464-8101	0	0	0.00	0.00	100.00%	241	5	538	7	6/1/14	8.33	Color Network Printer
Room E2004	Konica Minolta BH4700P	A63N011012527	9464-8105	0	0	0.00	0.00	100.00%	1,251	1,181	0	0	4/1/13	9.50	Black Network Printer
Room F1003	Konica Minolta BH3602P	AAFK011001866	9490-8654	3	0	11.30	11.50	99.50%	345	182	0	0	8/1/18	4.17	Black Network Printer
Room F1004	Konica Minolta BHC3300I	AAJT011001497	9496-3610	0	0	0.00	0.00	100.00%	155	477	212	174	4/1/19	3.50	Color Network Printer
Room F1006 IT Department	Konica Minolta BH4700P	A63N011012584	9464-8097	0	0	0.00	0.00	100.00%	167	250	0	0	4/1/13	9.50	Black Network Printer
Room F1006 IT Department	Konica Minolta BHC550I	AA7P011002706	9514-2495	1	11,892	0.00	0.00	100.00%	569	295	686	380	2/1/20	2.67	Color Photocopier
<b>New Searles Elementary School</b>															
Lab	Konica Minolta BH4700P	A63N011012604	9464-8115	1	122,851	0.00	0.00	100.00%	1,602	1,018	0	0	4/1/13	9.50	Black Network Printer
Lab	Konica Minolta BH808	A8KN012000922	9514-2491	2	116,003	11.60	12.60	99.46%	14,818	18,062	0	0	6/1/16	6.33	Black Photocopier
Library	Konica Minolta BH4000I	ACET011000519	9497-1893	0	0	0.00	0.00	100.00%	567	517	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BH4000I	ACET011000513	9497-1892	0	0	0.00	0.00	100.00%	2,250	1,570	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC554E	A5AY011017977	9464-8002	9	38,116	9.60	54.10	97.68%	16,831	7,623	2,898	3,043	10/1/13	9.00	Color Photocopier
Office Work Area <b>TRADED 8/30/2021</b>	Konica Minolta BH4050	A6VF011015426	9460-6937	0	0	0.00	0.00	100.00%	119	0	0	0	2/1/14	8.67	Black Laser MFP
Room 139	Konica Minolta BHC3100P	A6DR012102473	9464-8096	1	0	0.00	0.00	100.00%	1,058	215	1,301	286	6/1/14	8.33	Color Network Printer
Room 247	Konica Minolta BH3602P	AAFK011001865	9497-1974	0	0	0.00	0.00	100.00%	182	290	0	0	8/1/18	4.17	Black Network Printer
Room 261 Copy Room	Konica Minolta BH808	A8KN011002452		2	62,748	0.00	0.00	100.00%	27,210	12,071	0	0	6/1/16	6.33	Black Photocopier

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Pennichuck Middle School</b>															
Guidance Office	Konica Minolta BH423	A1UD011111470	9349-8938	2	80,380	4.20	5.00	99.79%	2,122	5,234	0	0	6/1/10	12.33	Black Photocopier
Library	Konica Minolta BH4700P	A63N011012575	9464-8132	0	0	0.00	0.00	100.00%	6,357	2,829	0	0	4/1/13	9.50	Black Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006539	9502-9995	1	72,611	2.20	2.40	99.90%	3,459	3,514	2,896	1,464	9/1/20	2.08	Color Photocopier
Main Office	Konica Minolta BH4700P	A63N011012579	9464-8131	0	0	0.00	0.00	100.00%	1,295	634	0	0	4/1/13	9.50	Black Network Printer
Room 27 Lab	Konica Minolta BH4000I	ACET011000517	9497-1894	0	0	0.00	0.00	100.00%	558	369	0	0	6/1/19	3.33	Black Network Printer
Room 41	Konica Minolta BHC3100P	A6DR012102432	9464-8100	1	0	0.00	0.00	100.00%	349	846	278	271	6/1/14	8.33	Color Network Printer
Room 50	Konica Minolta BHC3300I	AAJT011001174	9496-3635	0	0	0.00	0.00	100.00%	56	95	131	120	4/1/19	3.50	Color Network Printer
Teachers' Room	Konica Minolta BH958	A796012000009	9514-4521	2	366,720	0.00	0.00	100.00%	55,570	61,206	0	0	6/1/16	6.33	Black Photocopier
Teachers' Room	Konica Minolta BH958	A796012000016	9508-5512	4	323,545	0.00	0.00	100.00%	84,815	69,833	0	0	6/1/16	6.33	Black Photocopier
<b>Plant Operations- Nashua</b>															
Office	Konica Minolta BH3602P	AAFK011001810	9490-8657	0	0	0.00	0.00	100.00%	251	150	0	0	8/1/18	4.17	Black Network Printer
Office	Konica Minolta BHC284	A4FK011004753	9344-4981	2	25,997	5.50	6.50	99.72%	2,611	2,428	1,257	2,022	6/1/12	10.33	Color Photocopier
<b>Mt. Pleasant Elementary School</b>															
Copy Room	Konica Minolta BH808	A8KN012000808	9514-2503	2	91,046	0.00	1.70	99.93%	32,408	17,096	0	0	6/1/16	6.33	Black Photocopier
Lab	Konica Minolta BH4000I	ACET011000521	9497-1896	0	0	0.00	0.00	100.00%	897	753	0	0	6/1/19	3.33	Black Network Printer
Library	Konica Minolta BH4700P	A63N011012587	9464-8126	1	103,166	3.50	3.70	99.84%	2,841	2,248	0	0	4/1/13	9.50	Black Network Printer
Room 121A	Konica Minolta BH808	A8KN012000664	9514-2505	1	145,786	4.10	4.30	99.82%	25,580	17,029	0	0	6/1/16	6.33	Black Photocopier
Main Office	Konica Minolta BHC3300I	AAJT011001173	9496-3627	1	3,584	15.70	16.60	99.29%	861	197	546	185	4/1/19	3.50	Color Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006922	9502-9993	2	115,534	3.40	8.90	99.62%	8,869	3,737	6,069	4,435	9/1/20	2.08	Color Photocopier
<b>SAU 42 District Office</b>															
Back Copy Room	Konica Minolta BH958	A796011002053	9467-8974	2	151,604	1.40	4.90	99.79%	19,417	17,627	0	0	6/1/16	6.33	Black Photocopier
Business Office	Konica Minolta BHC3100P	A6DR012102476	9464-8112	1	35,524	0.00	0.00	100.00%	1,212	1,915	83	1,854	6/1/14	8.33	Color Network Printer
HR Office	Konica Minolta BH4000I	ACET011000704	9497-1890	2	52,862	7.20	8.60	99.63%	4,480	4,055	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC550I	AA7P011002721	9514-2493	6	28,698	4.50	18.60	99.20%	21,286	10,850	2,591	1,777	2/1/20	2.67	Color Photocopier
Payroll	Konica Minolta BH4000I	ACET011000649	9497-1902	3	8,211	11.20	23.60	98.99%	1,970	1,520	0	0	6/1/19	3.33	Black Network Printer
Room 1 Superintendent	Konica Minolta BHC4000I	AAJR011000247	9496-3657	0	0	0.00	0.00	100.00%	778	377	546	354	6/1/19	3.33	Color Network Printer
Sharon's Office	Konica Minolta BH4700P	A63N011012631	9464-8094	2	15,462	17.60	18.50	99.21%	1,555	2,423	0	0	4/1/13	9.50	Black Network Printer
Special Ed Office	Konica Minolta BHC4000I	AAJR011000220	9496-3658	0	0	0.00	0.00	100.00%	3,260	2,506	162	756	6/1/19	3.33	Color Network Printer
<b>Sunset Heights Elementary</b>															
Lab	Konica Minolta BH3602P	AAFK011001841	9497-1963	0	0	0.00	0.00	100.00%	328	197	0	0	8/1/18	4.17	Black Network Printer
Library	Konica Minolta BH3602P	AAFK011001859	9497-1964	0	0	0.00	0.00	100.00%	253	196	0	0	8/1/18	4.17	Black Network Printer
Library	Konica Minolta BH4000I	ACET011000753	9496-3603	0	0	0.00	0.00	100.00%	1,490	1,415	0	0	6/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC454E	A5C0011031966	9460-6950	6	63,017	4.80	27.20	98.83%	16,818	7,668	645	509	11/1/13	8.92	Color Photocopier
Teachers' Work Room	Konica Minolta BH958	A796012000185	9508-5510	6	131,950	2.75	17.49	99.25%	64,125	49,220	0	0	6/1/16	6.33	Black Photocopier
<b>The Nashua Program at Brentwood</b>															
Office	Konica Minolta BHC458	A79M011001533	5352-5463	1	38,244	0.00	0.00	100.00%	3,069	2,139	754	1,087	8/1/16	6.17	Color Photocopier
Pre-School	Konica Minolta BHC458	A79M011000435	9467-6512	5	15,029	4.60	16.30	99.16%	0	2,640	0	1,183	8/1/16	6.17	Color Photocopier
<b>Title One- Nashua</b>															
Title One- Office	Konica Minolta BHC450I	AA7R011006686	9514-2490	0	0	0.00	0.00	100.00%	2,465	1,270	3,937	1,117	9/1/20	2.08	Color Photocopier
<b>TOTALS &amp; AVERAGES</b>				<b>358</b>	<b>79,006</b>	<b>7.08</b>	<b>1,560.93</b>	<b>99.70%</b>	<b>10,928</b>	<b>7,531</b>	<b>1,644</b>	<b>1,487</b>		<b>5.80</b>	

**SAU 42 - KMBS  
Fleet Report FY22**

Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022\*\*

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Broad St Teachers' Room	Konica Minolta BH808	A8KN011002838	17	2,071,064	36,855	6.50	97.97%	37,350	Black Photocopier	This machine had many calls between 8/12 to 5/19; Eight calls were for jamming, four for error codes, 2 for unit being down, 1 for quality issues, 1 for parts replacement, and 1 was an additional follow-up by higher level tech to troubleshoot issue tech could not resolve. on several calls the feed rollers were replaced as well as the fuser unit, feed rollers, imaging unit, and twice the paper feed assembly. This unit should definitely be monitored for continued issues.
Fairgrounds Elementary Copy Room	Konica Minolta BH754E	A55V017002479	13	156,411	31,010	10.50	95.09%	25,771	Black Photocopier	Seven calls were for error codes related to various locations in the machine; four calls were for jamming, with feed rollers replaced on one call; one call was for unit not working where technician replaced electrical component assembly; and one call was for poor quality where technician replaced the drum.
Fairgrounds Elementary Library Copy Room	Konica Minolta BH754E	A55V017001673	12	3,478,549	19,881	4.30	98.63%	23,465	Black Photocopier	Five calls for jamming resulted in rollers and the black drum replaced; two calls were for unit not printing, and one for an error code for an unknown reason; two calls were to install or fix V-Care, and two calls were to install ordered parts related to previous calls.
Charlotte Ave Main Office	Konica Minolta BHC654E	A2X1017013289	11	2,850,453	71,866	4.60	98.34%	50,286	Color Photocopier	Five calls for jamming resulted in the replacement of feed rollers several times, paper feed assembly, and a clutch. Two calls for poor quality had the technician replacing the transfer unit; two calls were for noise, requiring cleaning and lubrication; and two calls were for unknown reasons.
Nashua High North Room B305	Konica Minolta BH654E	A5YN011002184	10	3,091,029	75,968	2.70	99.56%	43,475	Black Photocopier	Four calls were for jamming. Two calls for error codes, one call for noise (fuser unit was replaced), one call for V-Care setup, and two calls for unspecified reasons.
New Searles Main Office	Konica Minolta BHC554E	A5AY011017977	9	1,353,459	38,116	9.60	97.68%	10,666	Color Photocopier	Five calls were for unit being down, where some electrical components needed to be replaced; 2 calls were for poor quality, where the technician replaced the yellow drum and feed rollers; 1 call was for noise resolved by cleaning rollers, and one call was for an unspecified reason.
Elm St Middle Copy Center	Konica Minolta BH654E	A5YN017008966	9	1,383,247	157,738	8.30	97.99%	52,737	Black Photocopier	Four calls were for jamming, with technician replacing black drum, feed rollers, and paper feed assembly; three calls were for error codes in the ADF, one call was for an unspecified reason, and one call was for scheduled PM.
Amherst St Main Office	Konica Minolta BHC654E	A2X1017012022	9	2,682,572	55,641	7.70	98.45%	27,566	Color Photocopier	Three calls were for jamming, two for poor quality, one for unit not printing, and two for unspecified reasons. The 9th call was to replace the fuser unit. Black drum and Cyan imaging unit as well as a feed roller were replaced during some of the above calls.
Main Dunstable Rm 203 Office	Konica Minolta BHC754E	A55V017002472	9	3,091,806	134,851	6.60	98.33%	40,465	Color Photocopier	Seven calls were for jamming in various locations; technician replaced fuser unit on two calls and replaced feed rollers on two calls; One call was for error code that needed to be reset, and one call was for an unspecified reason.
Ledge St Main Office	Konica Minolta BHC554E	A5AY011018056	8	2,902,709	80,900	5.20	98.14%	39,133	Color Photocopier	Four calls were for poor quality; technician replaced image transfer unit, developer, drums, fuser unit and paper feed assembly. One call was for jamming, one for unit not printing, one for an error code in the 4th paper tray, and one for an issue with Secure Print.
Nashua High North Room D208	Konica Minolta BH754E	A55V017000406	8	3,070,520	145,811	4.30	98.33%	35,547	Black Photocopier	Six calls were for jamming, primarily in the 2nd tray, 3rd tray, and and ADF. Technician replaced feed rollers on two subsequent calls.
Nashua High North Room D308	Konica Minolta BHC3100P	A6DR012108742	7	50,798	12,656	8.70	99.22%	963	Color Network Printer	All 7 calls were for quality issues. Between 12/7/21 to 3/29/22 the technician replaced the cyan drum, magenta imaging unit, transfer belt and rollers, and the vertical conveyance assembly.
Nashua High South Room A2004	Konica Minolta BH958	A796012000131	7	899,938	170,442	8.22	98.04%	49,052	Black Photocopier	Two calls were for jamming in the finisher and 2nd tray; 2 calls were for error codes in the fusing unit with a third call to replace the fuser unit. Two additional calls were for unspecified reasons.
Sunset Hts Main Office	Konica Minolta BHC454E	A5C0011031966	6	1,016,690	63,017	4.80	98.83%	8,177	Color Photocopier	Four calls were for error codes resulting in the hard disk drive being replaced on one call and black drum replaced on another; one call was for unit not printing, and one for Control Panel needing an adjustment.

**SAU 42 - KMBS  
Fleet Report FY22**

Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022\*\*

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Bicentennial Office Work Room	Konica Minolta BHC654E	A2X1017013204	6	1,887,765	57,959	4.70	98.61%	19,541	Color Photocopier	Two calls were for unit being down, one call was for general cleaning, two calls for jamming, and one call for unspecified error code.
SAU 42 Main Office	Konica Minolta BHC550i	AA7P011002721	6	313,941	28,698	4.50	99.20%	12,627	Color Photocopier	One call was for an error code, one call was for updating firmware and another for OCR setup, one call was for fuser unit failure, which was replaced; 2 calls were for noise in the fuser unit requiring lubrication.
Elm St Middle Room 218	Konica Minolta BHC3100P	A6DR012102419	6	291,524	27,443	4.10	99.30%	2,052	Color Network Printer	Unit had 4 calls for jamming in various locations such as paper transport, 1st tray and 2nd tray; one call was for unit down (technician did some training) and one for unspecified reason.
Sunset Hts Teachers' Work Room	Konica Minolta BH958	A796012000185	6	1,113,580	131,950	2.75	99.25%	49,220	Black Photocopier	Three calls were for error codes and jamming. Two calls were for unit not working, and one call was for poor quality where drum and rollers were replaced.
Nashua High South Room C2004	Konica Minolta BH958	A796012000015	5	617,096	82,803	13.60	97.53%	34,019	Black Photocopier	Three calls were for jams in the finisher, 4th tray and 3rd tray; technician replaced drum on one of the calls; one call was for noise (leading to the discovery of the jam in the 3rd tray and drum was replaced); and one call was for unit being down with no known resolution or reason.
Nashua High South Room B1002H	Konica Minolta BHC554E	A5AY011017498	5	1,096,571	42,717	13.30	99.37%	12,104	Color Photocopier	Three calls were to address noise in the fuser unit area; two calls were for poor quality with the tech replacing rollers, developer unit, fuser unit and drum over both calls.
Elm St Middle Copy Center	Konica Minolta BH958	A796012000102	5	486,623	77,810	12.20	97.08%	30,219	Black Photocopier	The first call of the year was for a scheduled PM; the remaining 4 calls were for jamming - two times in the finisher, once in the 3rd tray, and once in the fuser unit, which was replaced.
Nashua High North Room D305	Konica Minolta BH958	A796012000070	5	459,418	77,301	7.50	98.52%	28,376	Black Photocopier	Unit had 2 jams in different locations, one call was for an unknown reason, one call was for an error in the toner supply unit, and one call was to address the unit not working; technician was able to make an adjustment to resolve.
Nashua High North Room B134	Konica Minolta BHC3100P	A6DR012102420	5	187,109	12,292	5.00	99.57%	2,659	Color Network Printer	Two calls were for poor quality, with the fuser unit being replaced; 1 call was for an unknown reason where the technician cleaned the unit; 2 calls were for noise, which resulted in the transfer belt and imaging unit replaced.
Main Dunstable Main Office	Konica Minolta BHC450I	AA7R011006527	5	156,615	40,862	4.90	99.29%	6,905	Color Photocopier	On this copier, 2 calls were for unknown reasons other than the unit would not print; 1 call was for poor quality, and 2 calls were for error codes requiring training for one and emptying the waste toner bottle for another.
The Nashua Prog Pre-School	Konica Minolta BHC458	A79M011000435	5	611,863	15,029	4.60	99.16%	3,823	Color Photocopier	The 5 service calls on this unit were for a variety of minor issues; however, two calls were for jamming in the 1st and 2nd paper trays where the vendor replaced the paper feed assembly for one of the trays.
Birch Hill Teachers' Room	Konica Minolta BH958	A796012000135	5	644,244	95,840	3.56	99.62%	27,189	Black Photocopier	This unit had 4 jams in the paper trays and one call for poor quality. The vendor replaced paper feed rollers in the 1st tray and the 4th tray, and replaced the drum and ejector unit on another call.
Bicentennial Room 148 Staff WR	Konica Minolta BH958	A796012000211	5	865,476	90,168	3.55	99.39%	37,497	Black Photocopier	Each service call was for something different, but vendor notes that the drum was replaced on one call, paper feed rollers on another call, and the fuser unit replaced on a 3rd call.

\*\* Of the 27 machines listed, 17 are slated to be replaced during Phase 2 of your upgrade