

**SAU 40 Milford - KMBS
FLEET REPORT FY22**



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 105 units under contract with Konica Minolta Business Solutions, there were 103 service calls on 28 copiers and 16 printers during the fiscal year. Uptime for your fleet was 99.83% which is excellent for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 6.75 hours, which is high and will be addressed with the vendor.

Your last upgrade was 8/2/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/2024. The average model age in your fleet was introduced 7.62 years ago. Forty-five units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Six units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the last page.

SAU 40 Milford - KMBS

FLEET REPORT FY22

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Heron Pond Elementary															
Guidance Office		A6VF011015426	9460-6937	0	0	0.00	0.00	100.00%	0	0	1,302	0	2/1/14	8.58	Black Laser MFP
Main Office		A79J013004343	9483-6921	3	38,774	7.56	25.98	98.89%	8,584	3,953	6,723	4,609	5/1/17	5.33	Color Photocopier
Room 112 Media Center	Konica Minolta BH4700P	A63N011024399	9323-8203	0	0	0.00	0.00	100.00%	533	0	393	0	4/1/13	9.42	Black Network Printer
Room 120 Computer Room	Konica Minolta BHC3100P	A6DR012108659		1	13,380	6.62	7.73	99.67%	178	404	253	603	6/1/14	8.25	Color Network Printer
Room 133 Food Service	Konica Minolta BH4050	A6VF011003713	8802-4336	1	35,280	0.00	0.00	100.00%	304	0	310	0	2/1/14	8.58	Black Laser MFP
Room 216	Konica Minolta BH4700P	A63N011022804	9499-5646	0	0	0.00	0.00	100.00%	1,290	0	416	0	4/1/13	9.42	Black Network Printer
Room 220 Work Room	Konica Minolta BH958	A796011001932	9468-1420	1	199,797	0.00	0.00	100.00%	35,386	0	20,341	0	6/1/16	6.25	Black Photocopier
Room 308	Konica Minolta BHC3100P	A6DR012108633		0	0	0.00	0.00	100.00%	168	506	65	315	6/1/14	8.25	Color Network Printer
Room 312	Konica Minolta BH4700P	A63N011022815	9499-5645	0	0	0.00	0.00	100.00%	1,072	0	1,588	0	4/1/13	9.42	Black Network Printer
Room 416	Konica Minolta BH4700P	A63N011022811	9499-5629	0	0	0.00	0.00	100.00%	2,371	0	1,750	0	4/1/13	9.42	Black Network Printer
Room 510 Work Room	Konica Minolta BH4700P	A63N011022683	9499-5614	0	0	0.00	0.00	100.00%	1,719	0	2,184	0	4/1/13	9.42	Black Network Printer
Room 510- Work Room	Konica Minolta BH808	A8KN011007416	9499-5614	3	148,701	5.00	12.92	99.45%	27,488	0	31,529	0	6/1/16	6.25	Black Photocopier
Room 610	Konica Minolta BH4700P	A63N011022812	9499-5618	0	0	0.00	0.00	100.00%	2,127	0	1,204	0	4/1/13	9.42	Black Network Printer
Room 712 Staff	Konica Minolta BH3301P	A63P015002036	9499-5607	1	25,535	1.46	1.96	99.92%	476	0	847	0	11/1/15	6.83	Black Network Printer
Room 712 Staff	Konica Minolta BH808	A8KN011007448	9486-1282	6	106,015	5.05	19.00	99.19%	27,314	0	26,193	0	6/1/16	6.25	Black Photocopier
Room 808	Konica Minolta BH4700P	A63N011022843	9499-5617	0	0	0.00	0.00	100.00%	786	0	2,169	0	4/1/13	9.42	Black Network Printer
Room 808- Work Room	Konica Minolta BH958	A796011001935	9468-1404	4	63,109	0.25	1.47	99.94%	31,680	0	23,864	0	6/1/16	6.25	Black Photocopier
Room 814	Konica Minolta BHC3100P	A6DR012108249	9499-5628	1	24,181	4.61	5.43	99.77%	394	1,287	104	236	6/1/14	8.25	Color Network Printer
Room 906	Konica Minolta BH4700P	A63N011022806	9499-5615	0	0	0.00	0.00	100.00%	1,474	0	1,052	0	4/1/13	9.42	Black Network Printer
Room 910	Konica Minolta BH4700P	A63N011022861	9499-5616	1	14,130	4.37	5.04	99.78%	147	0	157	0	4/1/13	9.42	Black Network Printer
Room 220	Konica Minolta BH3301P	A63P015002026	9499-5606	0	0	0.00	0.00	100.00%	276	0	903	0	11/1/15	6.83	Black Network Printer
Jacques Memorial School															
Library	Konica Minolta BH3301P	A63P015002038	9499-5567	0	0	0.00	0.00	100.00%	50	0	0	0	11/1/15	6.83	Black Network Printer
Main Office	Konica Minolta BHC558	A79K011016210	9483-7001	8	13,486	4.43	29.32	98.74%	12,183	12,608	4,018	3,077	2/1/17	5.58	Color Photocopier
Principal's Office	Konica Minolta BHC3351	A92F011002742	9489-1541	2	29,754	0.00	0.00	100.00%	0	0	691	1,417	4/1/17	5.42	Color Laser MFP
Room 1007 Teachers' Lounge	Konica Minolta BH808	A8KN011007455	9483-6917	6	22,465	4.76	35.72	98.47%	19,614	0	22,095	0	6/1/16	6.25	Black Photocopier
Room 1015 Kitchen Office	Konica Minolta BH4050	A6VF011003289	8802-4378	2	9,550	19.48	19.92	99.15%	254	0	1,641	0	2/1/14	8.58	Black Laser MFP
Room 1053 Teachers' Lounge	Konica Minolta BH808	A8KN011007436	9486-1333	3	13,201	11.74	25.97	98.89%	23,012	0	16,927	0	6/1/16	6.25	Black Photocopier
Room 1055	Konica Minolta BH3301P	A63P015002040	9499-5568	0	0	0.00	0.00	100.00%	278	0	0	0	11/1/15	6.83	Black Network Printer
Milford High School															
Room 101 Main Office Work Room	Konica Minolta BHC658	A79J013004321	9486-1283	3	39,419	2.85	3.67	99.84%	6,955	4,248	6,378	3,476	5/1/17	5.33	Color Photocopier
Room 101 Main Office	Konica Minolta BHC3100P	A6DR012108284	9355-5733	1	11,109	0.00	0.00	100.00%	379	370	741	329	6/1/14	8.25	Color Network Printer
Room 101 Main Office Work Room	Konica Minolta BH3301P	A63P015002045	9499-5604	0	0	0.00	0.00	100.00%	268	0	368	0	11/1/15	6.83	Black Network Printer
Room 102A Music	Konica Minolta BH308	AA6W011000981	9483-6913	0	0	0.00	0.00	100.00%	3,012	0	1,408	0	6/1/16	6.25	Black Photocopier
Room 103A	Konica Minolta BH3301P	A63P015002050	9499-5600	1	16,224	10.67	11.67	99.50%	393	0	503	0	11/1/15	6.83	Black Network Printer
Room 107A Gym Office	Konica Minolta BH4020	A6WD011008307	9499-5589	1	9,683	4.45	15.02	99.36%	247	0	301	0	2/1/14	8.58	Black Laser MFP
Room 111	Konica Minolta BH3301P	A63P015002044	9499-5603	0	0	0.00	0.00	100.00%	646	0	51	0	11/1/15	6.83	Black Network Printer
Room 111 Art	Konica Minolta BHC3100P	A6DR012108250	9499-5621	0	0	0.00	0.00	100.00%	268	370	113	248	6/1/14	8.25	Color Network Printer
Room 116 Nurse	Konica Minolta BH3301P	A63P015002033	9499-5602	0	0	0.00	0.00	100.00%	142	0	1,150	0	11/1/15	6.83	Black Network Printer
Room 132 Graphic Arts	Konica Minolta BHC308	A7PY017005623	9499-5802	1	28,197	7.47	8.03	99.66%	1,014	1,991	505	679	6/1/16	6.25	Color Photocopier
Room 133	Konica Minolta BH4700P	A63N011023418	9499-5605	0	0	0.00	0.00	100.00%	556	0	530	0	4/1/13	9.42	Black Network Printer
Room 134 Graphic Arts	HP Laser Jet 5100	CNGN141761	9499-5608	0	0	0.00	0.00	100.00%	69	0	0	0	4/1/03	19.42	Black Network Printer
Room 137 Computer Science	Konica Minolta BH3301P	A63P015002031	9499-5599	0	0	0.00	0.00	100.00%	323	0	147	0	11/1/15	6.83	Black Network Printer
Room 139 Computer Lab	Konica Minolta BH3301P	A63P015002054	9499-5598	0	0	0.00	0.00	100.00%	34	0	29	0	11/1/15	6.83	Black Network Printer
Room 150	Konica Minolta BH3301P	A63P015002055	9499-5597	0	0	0.00	0.00	100.00%	470	0	509	0	11/1/15	6.83	Black Network Printer
Room 153 Math Work Room	Konica Minolta BH958	A796011001777	9499-0055	8	49,761	10.13	10.49	99.55%	54,819	0	38,274	0	6/1/16	6.25	Black Photocopier
Room 163 Video Production	Konica Minolta BH3301P	A63P015002063	9499-5596	0	0	0.00	0.00	100.00%	191	0	143	0	11/1/15	6.83	Black Network Printer
Room 165	Konica Minolta BH3301P	A63P015002057	9499-5601	0	0	0.00	0.00	100.00%	47	0	132	0	11/1/15	6.83	Black Network Printer
Room 169 IT	Konica Minolta BH3301P	A63P015002048	9499-5595	0	0	0.00	0.00	100.00%	51	0	0	0	11/1/15	6.83	Black Network Printer
Room 183	Konica Minolta BH3301P	A63P015002047	9499-5594	0	0	0.00	0.00	100.00%	1,611	0	879	0	11/1/15	6.83	Black Network Printer
Room 185A Computer Lab	Konica Minolta BH4700P	A63N011022808	9499-5622	0	0	0.00	0.00	100.00%	181	0	0	0	4/1/13	9.42	Black Network Printer
Room 186	Konica Minolta BH3301P	A63P015002034	9499-5590	0	0	0.00	0.00	100.00%	298	0	143	0	11/1/15	6.83	Black Network Printer
Room 187 Student Services	Konica Minolta BH4700P	A63N011022784	9499-5623	1	42,793	0.61	1.24	99.95%	1,148	0	896	0	4/1/13	9.42	Black Network Printer

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Room 187 Student Services	Konica Minolta BH454E	A61E011001843	9357-6349	3	51,521	17.89	17.94	99.23%	5,941	0	3,679	0	11/1/13	8.83	Black Photocopier
Room 188 Library	Konica Minolta BH4700P	A63N011024231	9499-5624	1	34,179	0.00	0.00	100.00%	1,216	0	1,065	0	4/1/13	9.42	Black Network Printer
Room 188 Library	Konica Minolta BH4700P	A63N011024344	9499-5559	0	0	0.00	0.00	100.00%	3,733	0	1,899	0	4/1/13	9.42	Black Network Printer
Room 188 Library	Konica Minolta BH658	AA6R011001556	9486-1350	5	79,034	11.10	34.64	98.51%	29,666	0	20,793	0	5/1/17	5.33	Black Photocopier
Room 188 Library	Konica Minolta BHC3100P	A6DR012108248	9499-5620	1	4,638	0.03	0.40	99.98%	92	570	146	614	6/1/14	8.25	Color Network Printer
Room 188 Library	Konica Minolta BH4700P	A63N011023134	9499-5643	1	12,121	0.00	0.00	100.00%	1,032	0	1,154	0	4/1/13	9.42	Black Network Printer
Room 196	Konica Minolta BH3301P	A63P015002062	9499-5593	0	0	0.00	0.00	100.00%	1,097	0	667	0	11/1/15	6.83	Black Network Printer
Room 197	Konica Minolta BH4700P	A63N011022799	9499-5619	0	0	0.00	0.00	100.00%	868	0	867	0	4/1/13	9.42	Black Network Printer
Room 209	Konica Minolta BH3301P	A63P015002060	9499-5592	0	0	0.00	0.00	100.00%	449	0	189	0	11/1/15	6.83	Black Network Printer
Room 209 Special Education	Konica Minolta BH658	AA6R011001557	9486-1354	1	54,715	0.00	0.00	100.00%	7,566	0	7,257	0	5/1/17	5.33	Black Photocopier
Room 215	Konica Minolta BH3300P	A63P011000659	9499-5592	1	0	0.00	0.00	100.00%	222	0	130	0	4/1/16	6.42	Black Network Printer
Room 217 Marketing	Konica Minolta BH458	AA6U011005162	9486-1414	0	0	0.00	0.00	100.00%	3,247	0	2,327	0	8/1/16	6.08	Black Photocopier
Room 308A	Konica Minolta BH4050	A6VF011003706	8802-1567	0	0	0.00	0.00	100.00%	1,177	0	696	0	2/1/14	8.58	Black Laser MFP
Room 314 Teachers' Lounge	Konica Minolta BH958	A796011001921	9486-1430	4	75,896	1.24	2.54	99.89%	44,056	0	28,491	0	6/1/16	6.25	Black Photocopier
Room 316	Konica Minolta BHC3100P	A6DR012108246	9499-5644	1	9,449	7.10	7.85	99.66%	240	290	200	237	6/1/14	8.25	Color Network Printer
Room 143 Drafting	Konica Minolta BH308	AA6W011000988	9486-1286	0	0	0.00	0.00	100.00%	2,757	0	2,803	0	6/1/16	6.25	Black Photocopier
Teachers' Lounge	Konica Minolta BH958	A796011001828	9471-1876	5	51,717	13.24	13.31	99.43%	29,314	0	15,576	0	6/1/16	6.25	Black Photocopier
Milford Middle School															
Guidance Office	Konica Minolta BH658	AA6R011001608	9486-1353	1	104,965	2.39	3.62	99.84%	9,642	0	6,494	0	5/1/17	5.33	Black Photocopier
Gym Office	Konica Minolta BH3301P	A63P015001827	9499-5587	0	0	0.00	0.00	100.00%	111	0	98	0	11/1/15	6.83	Black Network Printer
Hot Swap	Konica Minolta BH4700P	A63N011024379	9449-5633	0	0	0.00	0.00	100.00%	0	0	0	0	4/1/13	9.42	Black Network Printer
Kitchen Office	Konica Minolta BH4050	A6VF011003302	9355-5722	0	0	0.00	0.00	100.00%	237	0	182	0	2/1/14	8.58	Black Laser MFP
Library	Konica Minolta BH308	AA6W011000915	9486-1385	2	51,519	0.00	0.00	100.00%	1,377	0	1,400	0	6/1/16	6.25	Black Photocopier
Library	Konica Minolta BH3301P	A63P015001794	9499-5566	0	0	0.00	0.00	100.00%	709	0	571	0	11/1/15	6.83	Black Network Printer
Library Office	Konica Minolta BH3301P	A63P015002027	9499-5586	0	0	0.00	0.00	100.00%	247	0	474	0	11/1/15	6.83	Black Network Printer
Main Office	Konica Minolta BHC558	A79K011015695	9483-6930	0	0	0.00	0.00	100.00%	4,013	3,024	3,320	1,705	2/1/17	5.58	Color Photocopier
Main Office Work Room	Konica Minolta BH958	A796011001913	9468-1432	1	165,973	14.20	15.13	99.35%	63,833	0	20,518	0	6/1/16	6.25	Black Photocopier
Nurse's Office	Konica Minolta BH4700P	A63N011022819	9499-5585	0	0	0.00	0.00	100.00%	779	0	154	0	4/1/13	9.42	Black Network Printer
Nurse's Office	Konica Minolta BH3301P	A63P015001739	9499-5585	0	0	0.00	0.00	100.00%	295	0	376	0	11/1/15	6.83	Black Network Printer
Room 102	Konica Minolta BH4700P	A63N011022793	9499-5610	0	0	0.00	0.00	100.00%	892	0	376	0	4/1/13	9.42	Black Network Printer
Room 109	Konica Minolta BH3301P	A63P015002051	9499-5591	1	11,196	2.80	3.79	99.84%	334	0	482	0	11/1/15	6.83	Black Network Printer
Room 110	Konica Minolta BH3301P	A63P015002032	9499-5565	0	0	0.00	0.00	100.00%	507	0	107	0	11/1/15	6.83	Black Network Printer
Room 205	Konica Minolta BH3301P	A63P015001846	9499-5564	0	0	0.00	0.00	100.00%	1,090	0	1,084	0	11/1/15	6.83	Black Network Printer
Room 209A Teachers' Room 7th Grade Wing	Konica Minolta BH4700P	A63N011022821	9499-5664	0	0	0.00	0.00	100.00%	614	0	420	0	4/1/13	9.42	Black Network Printer
Room 302 Computer Lab	Konica Minolta BH3301P	A63P015001843	9499-5562	0	0	0.00	0.00	100.00%	115	0	0	0	11/1/15	6.83	Black Network Printer
Room 302 Computer Lab	Konica Minolta BH3301P	A63P015001849	9499-5562	0	0	0.00	0.00	100.00%	0	0	24	0	11/1/15	6.83	Black Network Printer
Room 304 Computer Lab	Konica Minolta BH3301P	A63P015001833	9499-5561	0	0	0.00	0.00	100.00%	1,144	0	146	0	11/1/15	6.83	Black Network Printer
Room 304 Computer Lab	Konica Minolta BHC3100P	A6DR012108252	9499-5613	1	6,492	4.89	5.96	99.74%	142	423	63	212	6/1/14	8.25	Color Network Printer
Room 307	Konica Minolta BH4700P	A63N011023415	9499-5611	2	73,214	6.76	7.23	99.69%	1,691	0	2,168	0	4/1/13	9.42	Black Network Printer
Room 403	Konica Minolta BH4700P	A63N011022878	9499-5632	0	0	0.00	0.00	100.00%	1,697	0	1,126	0	4/1/13	9.42	Black Network Printer
Room 409	Konica Minolta BH4700P	A63N011023123	9499-5612	0	0	0.00	0.00	100.00%	2,049	0	1,202	0	4/1/13	9.42	Black Network Printer
Room 500	Konica Minolta BH3301P	A63P015001772	9499-5560	0	0	0.00	0.00	100.00%	604	0	429	0	11/1/15	6.83	Black Network Printer
Room 503 Art	Konica Minolta BHC3100P	A6DR012108197	9499-5630	0	0	0.00	0.00	100.00%	81	167	56	175	6/1/14	8.25	Color Network Printer
Room 505	Konica Minolta BHC3100P	A6DR012108388	9499-5635	0	0	0.00	0.00	100.00%	101	209	53	88	6/1/14	8.25	Color Network Printer
Teachers' Room Center 2nd Floor	Konica Minolta BHC3100P	A6DR012108260	9499-5634	4	24,769	8.07	24.33	98.96%	124	420	174	494	6/1/14	8.25	Color Network Printer
Teachers' Room Center 2nd Floor	Konica Minolta BH808	A8KN011007825	9486-1357	3	126,473	17.65	19.93	99.14%	27,481	0	21,610	0	6/1/16	6.25	Black Photocopier
Unknown	Konica Minolta BH3301P	A63P015001797	9499-5561	0	0	0.00	0.00	100.00%	86	0	760	0	11/1/15	6.83	Black Network Printer
Work Room 2nd Floor	Konica Minolta BH808	A8KN011007768	9486-1360	0	0	0.00	0.00	100.00%	22,394	0	7,495	0	6/1/16	6.25	Black Photocopier
Project "DRIVE"															
Room 102 English	Konica Minolta BH4700P	A63N011023414	9467-8994	0	0	0.00	0.00	100.00%	1,834	0	1,048	0	4/1/13	9.42	Black Network Printer
Teachers' Room- Basement	Konica Minolta BH554E	A61D011002457	9357-5560	1	10,212	1.43	1.74	99.93%	2,713	0	743	0	10/1/13	8.92	Black Photocopier
Room 20 Special Education	Konica Minolta BHC558	A79K011016204	9483-6998	1	69,317	2.56	3.13	99.87%	5,940	1,462	3,677	1,295	2/1/17	5.58	Color Photocopier

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SAU #40 District															
Office	Konica Minolta BHC658	A79J013004393	9483-6912	3	26,891	0.00	0.00	100.00%	6,470	3,380	3,685	3,589	5/1/17	5.33	Color Photocopier
Room 175C	Konica Minolta BH3301P	A63P015002037	9499-5588	0	0	0.00	0.00	100.00%	1	0	104	0	11/1/15	6.83	Black Network Printer
Room 177 Business Office	Konica Minolta BH454E	A61E011001863	9357-5082	1	0	0.00	0.00	100.00%	4,771	0	4,063	0	11/1/13	8.83	Black Photocopier
TOTALS & AVERAGES				103	47,591	6.75	402.08	99.83%	5,691	1,982	4,067	1,231		7.62	

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FLEET REPORT FY22**

Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022

	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Jacques Memorial Main Office	Konica Minolta BHC558	A79K011016210	8	744,651	13,846	4.43	99%	7,095	Color Photocopier	Two of the service calls were related to poor quality; in November all three color drums were replaced. Three calls were for jams in the finisher, 2nd paper tray, and 3rd paper tray, with rollers being replaced on one call and user guidance on another. Three calls were made due to an error code related to the fusing unit, which was replaced on one of the service calls. Of those calls, two of the calls were follow-up to the first call.
Milford High Rm 153 Math W/R	Konica Minolta BH958	A796011001777	8	2,072,571	49,761	10.13	100%	38,274	Black Photocopier	The 1st service call of the year was a cleaning n preparation for school starting. After that, there were 3 calls for jamming in various locations, 2 calls for error codes in the fusing unit, where the fusing unit was replaced, and 2 calls for the unit being down - once in January (Reverse Assembly in Fusing Unit replaced) and in May (feed rollers replaced).
Heron Pond Rm 712 Staff Rm	Konica Minolta BH808	A8KN011007448	6	1,136,851	106,015	5.05	99%	26,193	Black Photocopier	Two of the calls on this copier were due to jamming, with the bypass assembly and the feed rollers being replaced. One call was due to failure to print, where the technician replaced the fusing unit. One call was for poor quality, with user guidance to resolve; one call was for general cleaning, and one was an issue with toner installation.
Jacques Memorial Rm 1007 Staff Rm	Konica Minolta BH808	A8KN011007455	6	1,107,181	22,465	4.76	98%	22,095	Black Photocopier	Of the 6 service calls on this machine; all were for jamming in various locations of the machine. On various calls different parts were replaced: 3rd tray rollers, pickup assembly in ADF, and paper feed assembly.
Milford High Rm 188 Library	Konica Minolta BH658	AA6R011001556	5	968,666	79,034	98.51	11%	20,793	Black Photocopier	One call on this copier was for regular maintenance; one call was for jamming in the 1st paper tray, where feed rollers were replaced; two calls were for error codes with one requiring the black drum to be replaced. The latest call was in May where the technician replaced the black drum again.
Milford High Teachers' Lounge	Konica Minolta BH958	A796011001828	5	832,617	51,717	13.24	99%	15,576	Black Photocopier	On this copier, three calls were due to error codes with one replacing the developer unit and one replacing the reverse assembly in the fusing unit area. The 3rd code could not be determined. One call required user training, and one call was to replace paper feed rollers.