

**Saco MSAU - KMBS
FLEET REPORT FY22**



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 56 units under contract with KMBS there were 104 service calls on 29 copiers and 10 printers during the fiscal year. Uptime for your fleet was 99.82%, which is great for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 2.39 hours, which is excellent!

Your last upgrade was 8/2/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/24. However, the average model in your fleet was introduced 5.93 years ago. Eight units are more than 7 years from date of intro, with one unit over 10. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Nine units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the last page.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
CK Burns School															
Cafeteria Office	BIZ3301P	A63P015002004	9499 5798	0	0	0.00	0.00	100.00%	86	0	17	0	11/1/15	6.83	Black Network Printer
Custodial Office	BIZ3301P	A63P015001997	9467 8991	0	0	0.00	0.00	100.00%	75	0	0	0	11/1/15	6.83	Black Network Printer
Custodian	C3351	A92F011009335	9486 1373	5	5,897	2.40	17.60	99.24%	2,765	1,844	611	1,338	4/1/17	5.42	Color Laser MFP
Library	BIZ454E	A61E011005795	9357 5346	1	0	0.00	0.00	100.00%	1,653	0	2,130	0	11/1/13	8.83	Black Photocopier
Mail Room	BIZ658E	AA6R011001708	9486 1413	5	41,973	2.06	16.36	99.30%	8,868	0	20,887	0	5/1/17	5.33	Black Photocopier
Mail Room	C558	A79K011016148	9486 1368	8	22,369	3.48	13.53	99.42%	5,515	1,048	9,558	7,672	2/1/17	5.58	Color Photocopier
Main Office	C3350	A4Y4011001716	9353 9599	0	0	0.00	0.00	100.00%	536	456	196	141	1/1/14	8.67	Color Laser MFP
Main Office	C458	A79M011028796	9486 1379	2	50,415	2.78	8.16	99.65%	1,929	694	1,647	1,827	8/1/16	6.08	Color Photocopier
Nurse	BIZ3301P	A63P015001991	9499 5799	0	0	0.00	0.00	100.00%	103	0	447	0	11/1/15	6.83	Black Network Printer
Room 35	BIZ3301P	A63P015001953	9499 5725	0	0	0.00	0.00	100.00%	197	0	330	0	11/1/15	6.83	Black Network Printer
Room 5 Book Room	BIZ4702P	AAFH011000467	9499 5800	0	0	0.00	0.00	100.00%	627	0	427	0	8/1/18	4.08	Black Network Printer
Teachers' Room 2nd Floor	BIZ4052	AA1R011000228	9499 5742	3	58,533	0.51	1.59	99.93%	409	0	5,537	0	8/1/18	4.08	Black Laser MFP
Teachers' Room 2nd Floor	BIZ658E	AA6R011001653	9486 1349	4	113,646	2.38	3.79	99.84%	12,452	0	7,427	0	5/1/17	5.33	Black Photocopier
Teachers' Room 2nd Floor	BIZ658E	AA6R011001654	9486 1454	2	134,070	1.60	6.53	99.72%	8,050	0	21,546	0	5/1/17	5.33	Black Photocopier
Gov John Fairfield School															
B Wing Hall	BIZ658E	AA6R011001660	9486 1355	7	18,516	4.59	28.96	98.76%	5,849	0	11,943	0	5/1/17	5.33	Black Photocopier
Cafeteria Office	BIZ3301P	A63P015001996	9499 5825	0	0	0.00	0.00	100.00%	40	0	16	0	11/1/15	6.83	Black Network Printer
Library Room 15	BIZ4702P	AAFH011000466	9467 8992	0	0	0.00	0.00	100.00%	769	0	521	0	8/1/18	4.08	Black Network Printer
Main Office	C558	A79K011016079	9486 1364	0	0	0.00	0.00	100.00%	1,838	981	2,036	1,320	2/1/17	5.58	Color Photocopier
Portable Room 21	C554E	A5AY011008982	9357 5375	1	91,243	1.00	4.16	99.82%	1,616	90	2,325	138	8/1/12	10.08	Color Photocopier
Room 9	C3351	A92F011010123	9486 1375	5	28,300	3.02	13.62	99.42%	413	796	2,570	3,523	4/1/17	5.42	Color Laser MFP
Teachers' Room	BIZ4052	AA1R011000241	9499 5854	3	20,092	2.10	2.51	99.89%	553	0	682	0	8/1/18	4.08	Black Laser MFP
Teachers' Room	BIZ658E	AA6R011001609	9486 1351	7	64,341	3.29	21.30	99.09%	7,256	0	12,757	0	5/1/17	5.33	Black Photocopier
Saco Administrative Office															
Accounts Payable	HPLJM506DN	PHBGT10366	9497 1861	0	0	0.00	0.00	100.00%	426	0	779	0	10/1/15	6.92	Black Network Printer
Admin Assistant	C3100P	A6DR012108652	9499 5945	3	2,178	1.79	2.76	99.88%	93	114	102	206	6/1/14	8.25	Color Network Printer
Business Office - Basement	C300I	AA2J013002828	9508 5665	0	0	0.00	0.00	100.00%	209	0	141	136	6/1/19	3.25	Color Photocopier
Special Education	BIZ4702P	AAFH011000475	9499 5944	1	82,846	0.00	0.00	100.00%	897	0	2,575	0	8/1/18	4.08	Black Network Printer
Supt Work Area	C658	A79J013005486	9486 1361	4	29,702	1.92	7.35	99.68%	3,771	2,483	5,291	2,720	5/1/17	5.33	Color Photocopier
Technology	BIZ4052	AA1R011000232	9499 9505	0	0	0.00	0.00	100.00%	324	0	133	0	8/1/18	4.08	Black Laser MFP
Saco Learning Center															
Classroom 2	BIZ3301P	A63P015002003	9499 5855	0	0	0.00	0.00	100.00%	130	0	115	0	11/1/15	6.83	Black Network Printer
Office	BIZ4702P	AAFH011000490	9499 5718	0	0	0.00	0.00	100.00%	120	0	161	0	8/1/18	4.08	Black Network Printer
Work Room	C308	A7PY017007406	9486 1396	1	0	0.00	0.00	100.00%	1,098	302	1,604	733	6/1/16	6.25	Color Photocopier
Saco Middle School															
Copy Room 7th Gr Wing B6B	BIZ658E	AA6R011001576	9486 1358	2	99,444	1.75	6.24	99.73%	8,413	0	8,680	0	5/1/17	5.33	Black Photocopier
Copy Room B6B	BIZ4052	AA1R011000280	9499 5795	1	4,036	4.63	5.75	99.75%	57	0	22	0	8/1/18	4.08	Black Laser MFP
Food Service Manager	BIZ3301P	A63P015002006	9499 5796	0	0	0.00	0.00	100.00%	25	0	0	0	11/1/15	6.83	Black Network Printer
Guidance	BIZ4050	A6VF011004749	8802 4459	1	5,864	0.00	0.00	100.00%	386	0	375	0	2/1/14	8.58	Black Laser MFP
Kitchen Office	BIZ3301P	A63P015002000	9499 5797	0	0	0.00	0.00	100.00%	114	0	223	0	11/1/15	6.83	Black Network Printer
Modular Room 48	BIZ4052	AA1R011000150	9499 5801	0	0	0.00	0.00	100.00%	513	0	259	0	8/1/18	4.08	Black Laser MFP
Room 100 Main Office	BIZ3301P	A63P015002001	9499 5794	0	0	0.00	0.00	100.00%	69	0	17	0	11/1/15	6.83	Black Network Printer
Room 100 Main Office	C3351	A92F011009606	9486 1376	2	31,686	7.76	7.79	99.67%	885	311	685	1,234	4/1/17	5.42	Color Laser MFP
Room 100 Main Office	C558	A79K011015713	9486 1371	0	0	0.00	0.00	100.00%	1,142	569	1,608	975	2/1/17	5.58	Color Photocopier
Room 106 Left	BIZ658E	AA6R011001691	9486 1411	2	52,398	1.04	4.87	99.79%	6,333	0	8,884	0	5/1/17	5.33	Black Photocopier
Room 106 Right	BIZ658E	AA6R011001666	9486 1415	1	166,561	1.80	3.40	99.85%	6,497	0	9,601	0	5/1/17	5.33	Black Photocopier
Room 207	BIZ3301P	A63P015001970	9499 5792	0	0	0.00	0.00	100.00%	22	0	1	0	11/1/15	6.83	Black Network Printer
Room 208 Library	BIZ4052	AA1R011000196	9499 5793	0	0	0.00	0.00	100.00%	1,092	0	463	0	8/1/18	4.08	Black Laser MFP
Room 208 Library	BIZ658E	AA6R011001692	9486 1412	3	87,803	1.77	5.32	99.77%	9,353	0	19,211	0	5/1/17	5.33	Black Photocopier
Room 208 Library	BIZ754E	A55V017002455	9357 5389	4	61,994	2.37	9.34	99.60%	5,164	0	5,720	0	1/1/13	9.67	Black Photocopier
Saco Pre-K															
Modular - Young	C3350I	A93E011001725	9502 7807	1	16,110	2.50	3.58	99.85%	0	0	620	52	4/1/19	3.42	Color Laser MFP

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Wiley Road	C3350I	A93E011002510	9502 7810	7	37,757	1.13	12.02	99.48%	0	0	2,707	2,394	4/1/19	3.42	Color Laser MFP
Wiley Road	C3351	A92F011010987	9486 4223	0	0	0.00	0.00	100.00%	407	408	1,241	828	4/1/17	5.42	Color Laser MFP
SSD - Cong Church															
Classroom	C3351	A92F011009340	9486 1374	0	0	0.00	0.00	100.00%	340	0	0	0	4/1/17	5.42	Color Laser MFP
Saco Transportation															
Modular - Office	C3350	A4Y4011001520	9357 5364	2	5,783	2.69	8.76	99.62%	0	0	782	774	1/1/14	8.67	Color Laser MFP
Young Elementary School															
Library	BIZ3301P	A63P015002005	9499 5856	0	0	0.00	0.00	100.00%	104	0	105	0	11/1/15	6.83	Black Network Printer
Main Office	C558	A79K011015749	9486 1370	8	55,638	2.67	12.55	99.46%	7,827	1,509	18,590	11,176	2/1/17	5.58	Color Photocopier
Modular North	BIZ654E	A5YN017003082	9353 9607	0	0	0.00	0.00	100.00%	688	0	2,857	0	2/1/13	9.58	Black Photocopier
Prep Room	BIZ308E	AA6W011000530	9486 1389	3	28,730	0.46	2.11	99.91%	4,653	0	6,738	0	6/1/16	6.25	Black Photocopier
Prep Room	BIZ658E	AA6R011001580	9486 1356	5	8,629	1.04	7.24	99.69%	4,714	0	2,155	0	5/1/17	5.33	Black Photocopier
TOTALS & AVERAGES				104	49,191	2.39	237.19	99.82%	2,405	829	3,888	2,066		5.93	

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Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022											
Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter (9/16/22)	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls	
Young Main Office	Konica Minolta BHC558	A79K011015749	8	1,188,133	55,638	2.67	99%	29,766	Color Photocopier	Calls ranged from 5 for poor print quality, 2 for jamming, and 1 for noise in the fusing unit. On most calls, fusing unit, rollers, drums, and other worn parts replaced; one call showed the entire Transfer Roller Assembly being replaced along with all black and color drums.	
CKB Mail Room	Konica Minolta BHC558	A79K011016148	8	770,405	22,369	3.48	99%	17,230	Color Photocopier	Copier had 3 calls for error codes (jamming) and 2 for quality. In the former, rollers were replaced and adjustments made; in the latter the black drum and then the color drums were all replaced; the remaining calls were for miscellaneous issues resulting in the image transfer unit being replaced and firmware updated and cleaning.	
GJF B Wing Hall	Konica Minolta BH658e	AA6R011001660	7	577,496	18,516	4.59	100%	11,943	Black Photocopier	The 1st call of the year on this copier was for a noise in the fusing unit; tech lubricated unit and resolved noise; In October there were 2 calls for jamming; tech cleaned duplex unit on first call and replaced drum on subsequent call; in December call was for jamming in the paper transport where tech removed jam. The last 3 calls, all in January, were for error codes relating to the Fusing Unit. On the 3rd call, the tech replaced the Fusing Unit. No calls since January.	
GJF Teachers' Room	Konica Minolta BH658e	AA6R011001609	7	594,543	64,341	3.29	99%	12,757	Black Photocopier	This copier had 6 calls for error codes or jamming that required only cleaning and lubrication; the 7th call was due to poor quality and the drum needed to be replaced.	
Pre-K Willey Rd	Konica Minolta BHC3350i	A93E011002510	7	172,651	37,757	1.13	99%	5,101	Color Laser MFP	The unit had 2 calls for jamming in the 1st paper tray - cleaning only; one call was for unit down where the Imaging Unit and memory board were both replaced; the remaining calls were for error codes relating to the Waste Toner Bottle and toner spillage.	
CKB Custodian	Konica Minolta BHC3351	A92F011009335	5	251,235	5,897	2.40	99%	1,949	Color Laser MFP	All 5 calls were for poor quality or error codes; various parts were replaced such as Imaging Units, drum, and rollers. All calls spanned 8/31 to 6/2.	
CKB Mail Room	Konica Minolta BH656e	AA6R011001708	5	893,113	41,973	2.06	99%	20,887	Black Photocopier	Three calls on this copier were related to. Jamming, which the tech corrected and adjusted as needed; one call was a code to replace the fusing unit, and another had poor quality where drum and paper feed rollers were replaced. Calls ranged from 8/18 to 3/14.	
GJF Room 9	Konica Minolta BHC3351	A92F011010123	5	219,392	28,300	3.02	99%	6,093	Color Laser MFP	The first 4 calls between 9/27 and 12/21 were for jamming in the 1st paper tray; the first call showed the tech replacing the clutch and roller. The 5th service call was due to poor quality, where the Magenta Imaging Unit was replaced.	
Young Prep Room	Konica Minolta BH658e	AA6R011001580	5	250,945	8,629	1.04	100%	2,155	Black Photocopier	The 1st call for the year was for an error code in the fusing unit, resulting in the fusing unit and power source replaced; the next three calls (December & March) were due to poor quality caused by the drum unit. In all three calls the drum was replaced. The most recent call was in April for an error code, where the tech replaced 4 paper feed rollers.	