



SACO MSAU FLEET REPORT FY20



SPC SUMMARY for 7/1/2019 to 6/30/2020

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Because of COVID-19, your volumes dropped by 13%, which may have had a slight effect on the number of service calls on your equipment for FY20.

Out of 88 units under contract with KMBS, there were 89 service calls on 38 copiers and printers during the fiscal year. Uptime for your fleet was 99.76%, which is fair for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 3.0 hours, which is excellent and well within the bid specs.

The average model age of your equipment is 3.96 from date of intro, with 3 units more than 7 years from intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer. You may want to consider replacing those machines before too long.

Two units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the next page.

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Equipment with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020

Current Equipment	Location	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Konica Minolta BH4050	SMS, Guidance Area	A6VF011004749	6	48,088	7,738	5.90	98.21%	576	Black Laser MFP	6 service calls, 2 for jamming in the document feeder; 4 for jamming in the 1st paper tray
Konica Minolta BH658	Gov Fairfield, B Wing Hall	AA6R011001660	5	274,112	40,375	3.30	99.05%	11,134	Black Photocopier	5 service calls: 3 for error codes in the fusing unit, bypass tray, 1st tray; 1 issue with poor quality where the drum was replaced; 1 jam in the finishing unit

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Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
CK Burns School															
Konica Minolta BH3301P	Cafeteria Office	A63P015002004	9499 5798	0	0	0.00	0.00	100.00%	173	0	118	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Custodial Office	A63P015001997	9467 8991	0	0	0.00	0.00	100.00%	150	0	131	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC3351	Custodian	A92F011009335	9486 1373	3	59,677	2.65	9.01	99.62%	5,530	3,689	3,381	2,993	4/1/2017	3.42	Color Laser MFP
Konica Minolta BH454E	Library	A61E011005795	9357 5346	1	0	0.50	2.14	99.91%	3,306	0	2,693	0	11/1/2013	6.83	Black Photocopier
Konica Minolta BH3301P	Mail Room	A63P015001953	9499 5725	0	0	0.00	0.00	100.00%	393	0	55	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH658E	Mail Room	AA6R011001708	9486 1413	3	125,425	5.15	18.80	99.21%	17,735	0	16,750	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BHC558	Mail Room	A79K011016148	9486 1368	2	125,292	0.00	0.00	100.00%	11,030	2,096	10,927	5,318	2/1/2017	3.58	Color Photocopier
Konica Minolta BHC3350	Main Office	A4Y4011001716	9353 9599	3	20,813	0.82	3.82	99.84%	1,072	911	460	677	4/1/2014	6.42	Color Laser MFP
Konica Minolta BHC458	Main Office	A79M011028796	9486 1379	1	100,663	0.82	2.17	99.91%	3,857	1,388	4,295	773	8/1/2016	4.08	Color Photocopier
Konica Minolta BH3301P	Nurse's Office	A63P015001991	9499 5799	0	0	0.00	0.00	100.00%	206	0	453	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4702P	Room 5 - Book Room	AAFH011000467	9499 5800	0	0	0.00	0.00	100.00%	1,254	0	335	0	8/1/2018	2.08	Black Network Printer
Konica Minolta BH658E	Teachers' Room 2nd Floor	AA6R011001653	9486 1349	4	49,428	1.12	9.09	99.62%	24,903	0	16,537	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BH658E	Teachers' Room 2nd Floor	AA6R011001654	9486 1454	2	66,459	1.82	6.33	99.73%	16,101	0	14,573	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BH4052	Teachers' Room 2nd Floor	AA1R011000228	9499 5742	2	4,113	2.50	7.54	99.68%	819	0	378	0	8/1/2018	2.08	Black Laser MFP
Governor John Fairfield School															
Konica Minolta BH658E	B Wing Hall	AA6R011001660	9486 1355	5	40,375	3.33	22.55	99.05%	11,699	0	11,134	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BH3301P	Cafeteria Office	A63P015001996	9499 5825	0	0	0.00	0.00	100.00%	80	0	131	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4702P	Library Room 15	AAFH011000466	9467 8992	0	0	0.00	0.00	100.00%	1,538	0	953	0	8/1/2018	2.08	Black Network Printer
Konica Minolta BHC558	Main Office	A79K011016079	9486 1364	1	0	0.68	2.87	99.88%	3,676	1,962	5,995	2,338	2/1/2017	3.58	Color Photocopier
Konica Minolta BHC554E	Portable Room 21	A5AY011008982	9357 5375	3	7,912	0.30	1.66	99.93%	3,232	179	2,982	289	8/1/2012	8.08	Color Photocopier
Konica Minolta BHC3351	Room 9	A92F011010123	9486 1375	0	0	0.00	0.00	100.00%	826	1,592	1,188	1,548	4/1/2017	3.42	Color Laser MFP
Konica Minolta BH4052	Teachers' Room	AA1R011000241	9499 5854	1	0	0.00	0.00	100.00%	1,106	0	760	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH658E	Teachers' Room	AA6R011001609	9486 1351	2	116,557	0.93	4.37	99.82%	14,512	0	11,572	0	5/1/2017	3.33	Black Photocopier
Saco District Bus Garage															
Konica Minolta BHC3350	Modular Office	A4Y4011001520	9357 5364	4	6,799	1.88	9.91	99.58%	0	0	1,532	715	4/1/2014	6.42	Color Laser MFP
Saco District Office															
HP LaserJet Enterprise M506dn	Accounts Payable	PHBG10366	N/A	1	0	7.37	8.49	99.64%	853	0	1,204	0	10/1/2015	4.92	Black Network Printer
Konica Minolta BHC3100P	Administrative Assistant	A6DR012108652	N/A	1	6,440	4.17	5.48	99.77%	186	228	277	337	6/1/2014	6.25	Color Network Printer
Konica Minolta BH754E	Business Office - Basement	A55V017002455	9357 5389	0	0	0.00	0.00	100.00%	419	0	653	0	1/1/2013	7.67	Black Photocopier
Konica Minolta BH4702P	Special Education	AAFH011000475	9499 5944	0	0	0.00	0.00	100.00%	1,793	0	2,180	0	8/1/2018	2.08	Black Network Printer
Konica Minolta BHC658	Superintendent's Work Area	A79J013005486	9486 1361	3	48,611	1.46	8.21	99.65%	7,542	4,965	9,659	4,199	5/1/2017	3.33	Color Photocopier
Konica Minolta BH4052	Technology	AA1R011000232	9499 9505	0	0	0.00	0.00	100.00%	648	0	151	0	8/1/2018	2.08	Black Laser MFP
Saco Learning Center															
Konica Minolta BH3301P	Classroom 2	A63P015002003	9499 5855	0	0	0.00	0.00	100.00%	260	0	60	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4702P	Office	AAFH011000490	9499 5718	0	0	0.00	0.00	100.00%	241	0	120	0	8/1/2018	2.08	Black Network Printer
Konica Minolta BHC308	Work Room	A7PY017007406	9486 1396	2	0	0.00	0.00	100.00%	2,196	605	1,100	452	6/1/2016	4.25	Color Photocopier
Saco Middle School															
Konica Minolta BH658E	Copy Room 7th Grade Wing B6B	AA6R011001576	9486 1358	3	91,813	4.53	16.85	99.29%	16,826	0	10,449	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BH4052	Copy Room B6B	AA1R011000280	9499 5795	1	1,386	1.03	2.13	99.91%	114	0	2	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH3301P	Food Service Manager	A63P015002006	9499 5796	0	0	0.00	0.00	100.00%	49	0	37	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4050	Guidance Area	A6VF011004749	8802 4459	6	7,738	5.86	42.36	98.21%	773	0	576	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BH3301P	Kitchen Office	A63P015002000	9499 5797	0	0	0.00	0.00	100.00%	228	0	205	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4052	Modular Room 48	AA1R011000150	9499 5801	0	0	0.00	0.00	100.00%	1,027	0	556	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH3301P	Room 100 Main Office	A63P015002001	9499 5794	1	668	2.36	3.34	99.86%	138	0	27	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC3351	Room 100 Main Office	A92F011009606	9486 1376	3	3,032	9.06	20.77	99.12%	0	621	1,070	1,053	4/1/2017	3.42	Color Laser MFP
Konica Minolta BHC558	Room 100 Main Office	A79K011015713	9486 1371	1	46,276	0.00	0.00	100.00%	2,283	1,139	2,110	642	2/1/2017	3.58	Color Photocopier

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Konica Minolta BH658E	Room 106 Left	AA6R011001691	9486 1411	4	106,138	2.14	10.12	99.57%	12,665	0	9,620	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BH658E	Room 106 Right	AA6R011001666	9486 1415	3	107,302	7.36	8.68	99.63%	12,994	0	8,568	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BH3301P	Room 207	A63P015001970	9499 5792	0	0	0.00	0.00	100.00%	44	0	24	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4052	Room 208 Library	AA1R011000196	9499 5793	3	29,839	4.80	19.65	99.17%	2,184	0	903	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH658E	Room 208 Library	AA6R011001650	9486 1346	4	66,050	1.68	11.28	99.52%	10,328	0	9,582	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BH658E	Room 208 Library	AA6R011001692	N/A	3	129,650	0.85	4.28	99.82%	18,706	0	14,708	0	5/1/2017	3.33	Black Photocopier
Saco Pre-K Program															
Konica Minolta BHC3351	Pre-K Program	A92F011010987	N/A	1	22,872	3.50	5.10	99.70%	815	817	783	604	4/1/2017	3.42	Color Laser MFP
Konica Minolta BHC3350i	Pre-K - Modular - Young Elementary	A93E011001725	N/A	1	0	0.00	0.00	100.00%	0	0	536	321	4/1/2019	1.42	Color Laser MFP
Konica Minolta BHC3350i	Pre-K - Office - 1st Parish Cong Church	A93E011002510	N/A	1	0	0.00	0.00	100.00%	0	0	2,373	1,374	4/1/2019	1.42	Color Laser MFP
Young Elementary School															
Konica Minolta BH308E	Conference Room 2	AA6W011000530	9486 1389	3	16,371	5.78	13.40	99.43%	9,305	0	5,647	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Library	A63P015002005	9499 5856	0	0	0.00	0.00	100.00%	207	0	205	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH654E	Modular North	A5YN017003082	9353 9607	2	9,430	1.89	7.73	99.67%	1,376	0	999	0	2/1/2013	7.58	Black Photocopier
Konica Minolta BH658E	Prep Room	AA6R011001580	9486 1356	1	48,801	1.91	4.29	99.82%	9,428	0	6,341	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BHC3351	Modular	A92F011009340	9486 1374	2	17,676	3.55	4.75	99.80%	680	1,188	1,101	227	4/1/2017	3.42	Color Laser MFP
Konica Minolta BHC558	Main Office	A79K011015749	9486 1370	2	217,198	5.15	12.44	99.47%	15,655	3,018	17,964	5,828	2/1/2017	3.58	Color Photocopier
TOTALS & AVERAGES				89	54,865	3.00	309.60	99.76%	4,868	1,627	3,877	1,649		3.96	