

**City of Saco - KMBS
FLEET REPORT FY22**



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 30 units under contract with KMBS there were 40 service calls on 11 copiers and 5 printers during the fiscal year. Uptime for your fleet was 99.91%, which is excellent for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 1.5 hours, which is also excellent and well within the bid specs for response time average.

Your last upgrade was 8/2/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/2024. The average model in your fleet was introduced 5.37 years ago. One unit is more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

One unit had 11 service calls for a variety of issues. Details on those service calls can be seen on the last page.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Saco Annex Building															
Human Resources	Konica Minolta BH4422	AAF011000233	9499-5949	0	0	0.0	0.00	100.00%	840	0	156	0	8/1/18	4.08	Black Laser MFP
Room 1	Konica Minolta BH4422	AAF011000295	9499-5950	1	6,095	1.3	2.47	99.89%	1,256	0	734	0	8/1/18	4.08	Black Laser MFP
Saco City Hall															
Accounts Payable	HP Laser Jet P4515	CNDY354110	9499-5910	1	0	0.0	0.00	100.00%	0	0	532	0	5/1/08	14.33	Black Network Printer
Accounts Payable- 3rd floor	Konica Minolta BH458	AA6U011006933	9486-4264	0	0	0.0	0.00	100.00%	2,368	0	1,388	0	8/1/16	6.08	Black Photocopier
Accounts Payable- 3rd floor	HP Laser Jet 600 M 607	CNBCM4C1ML		0	0	0.0	0.00	100.00%	0	0	6	0	5/1/17	5.33	Black Network Printer
City Clerk	Konica Minolta BH458	AA6U011006936	9499-5951	2	72,393	3.1	3.95	99.83%	4,530	0	5,556	0	8/1/16	6.08	Black Photocopier
Finance Clerk 1	HP Laser Jet 600 M 607	CNBCL6W0F0	9499-5966	2	14,598	1.5	2.49	99.89%	295	0	315	0	5/1/17	5.33	Black Network Printer
Finance Clerk 2	HP Laser Jet 600 M 607	CNBCL781C9	9499-5967	2	20,076	1.0	1.71	99.93%	263	0	283	0	5/1/17	5.33	Black Network Printer
Finance Clerk 3	HP Laser Jet 600 M 607	CNBCL781CZ	9499-5969	1	12,133	0.6	1.20	99.95%	303	0	269	0	5/1/17	5.33	Black Network Printer
Finance Clerk 4	HP Laser Jet 600 M 607	CNBCL781D4	9499-5968	4	6,500	0.7	2.44	99.90%	320	0	410	0	5/1/17	5.33	Black Network Printer
Finance Clerk MFC 1	Konica Minolta BH4422	AAF011000226	9499-5909	0	0	0.0	0.00	100.00%	3,280	0	3,968	0	8/1/18	4.08	Black Laser MFP
Finance Clerk MFC 2	Konica Minolta BH4422	AAF011000250	9499-5952	4	6,523	1.2	2.75	99.88%	2,430	0	3,231	0	8/1/18	4.08	Black Laser MFP
Mail Room	Konica Minolta BH558	AA6T011002899	9486-4217	1	0	0.8	2.52	99.89%	7,305	0	5,563	0	2/1/17	5.58	Black Photocopier
Payroll/Benefits Specialist	Konica Minolta BHC458	A79M011027364	9486-4215	0	0	0.0	0.00	100.00%	1,713	475	1,526	647	8/1/16	6.08	Color Photocopier
Saco Fire Department															
Main Office	Konica Minolta BHC458	A79M011030987	9486-4214	0	0	0.0	0.00	100.00%	2,864	532	2,411	708	8/1/16	6.08	Color Photocopier
Saco Police Department															
Administration	Konica Minolta BHC458	A79M011031325	9486-4144	11	5,484	2.2	29.23	98.75%	1,250	706	2,068	727	8/1/16	6.08	Color Photocopier
Court Officer	Konica Minolta BH4422	AAF011000251	9499-5948	1	68,676	3.1	4.14	99.82%	1,994	0	610	0	8/1/18	4.08	Black Laser MFP
Criminal Investigations	Konica Minolta BHC3351	A92F011010985	9499-5946	4	6,108	2.3	10.77	99.54%	521	457	605	940	4/1/17	5.42	Color Laser MFP
Data Entry	Konica Minolta BH4422	AAF011000245	9499-5947	0	0	0.0	0.00	100.00%	470	0	654	0	8/1/18	4.08	Black Laser MFP
Dispatch	Konica Minolta BH4422	AAF011000243	9499-5927	0	0	0.0	0.00	100.00%	1,473	0	1,365	0	8/1/18	4.08	Black Laser MFP
Room 121 Hallway	Konica Minolta BH458	AA6U011006910	9499-5911	0	0	0.0	0.00	100.00%	2,074	0	2,781	0	8/1/16	6.08	Black Photocopier
Saco Parks & Recreation															
Copy Room	Konica Minolta BH458	AA6U011006959	9486-4143	0	0	0.0	0.00	100.00%	2,104	0	2,085	0	8/1/16	6.08	Black Photocopier
Garage	Konica Minolta BH4422	AAF011000206	9499-5926	1	65,043	0.0	0.00	100.00%	93	0	76	0	8/1/18	4.08	Black Laser MFP
Reception (Move to 2nd Floor	Konica Minolta BH4422	AAF011000237	9499-5780	0	0	0.0	0.00	100.00%	247	0	403	0	8/1/18	4.08	Black Laser MFP
Main Office	Konica Minolta BHC458	A79M011031616	9486-4218	2	213,743	0.0	0.00	100.00%	881	3,388	1,016	4,258	8/1/16	6.08	Color Photocopier
Saco Public Works															
General Supervisor	Konica Minolta BHC458	A79M011031589	9499-5971	1	0	0.0	0.00	100.00%	1,489	1,390	1,220	1,220	8/1/16	6.08	Color Photocopier
Office	Konica Minolta BH4422	AAF011002245		2	6,343	0.0	0.00	100.00%	42	0	1,583	0	8/1/18	4.08	Black Laser MFP
Office	Konica Minolta BHC3350I	A93E011007518		0	0	0.0	0.00	100.00%	42	21	452	310	4/1/19	3.42	Color Laser MFP
Saco Water Treatment															
Copy Room	Konica Minolta BHC458	A79M011031685	9486-4146	0	0	0.0	0.00	100.00%	1,227	258	1,242	811	8/1/16	6.08	Color Photocopier
Resource Lab	Konica Minolta BH4702P	AAF011001207	9499-5970	0	0	0.0	0.00	100.00%	200	0	242	0	8/1/18	4.08	Black Network Printer
TOTALS & AVERAGES				40	38,748	1.6		99.91%	41,872	7,226	42,746	9,623		5.37	

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Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Police Department Administration	Konica Minolta BHC458	A79M011031325	11	113,686	5,484	2.20	98.75%	2,795	Color Photocopier	The report on this copier shows there were 3 calls for jamming early in the year, one call for poor quality, and one to replace the waste toner bottle. One call in December was to reinstall Vcare. Since then there was 1 report of a noise in the fusing unit, one jam in the finisher, where the tech replaced some feed rollers and the front cover, 1 unknown miscellaneous call, and 2 calls for poor quality. The last service call for that resulted in the replacement of the transfer belt. There does not appear to be any significant or serious issues on this copier, but it does warrant keeping watch.