



## CITY OF SACO FLEET REPORT FY20



### SPC SUMMARY for 7/1/2019 to 6/30/2020

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Despite the effects and restrictions of COVID-19, your volumes increased by 18%.

Out of 46 units under contract with KMBS, there were 17 service calls on 9 copiers and printers during the fiscal year. Uptime for your fleet was 99.95% which is good for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 7.3 hours, which is very high and will be addressed with the vendor.

The average model age of your equipment is 3.55 years from date of intro, with only 1 unit more than 7 years from intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer. You may want to consider replacing that unit before too long.

Only one copier had 5 service calls for a variety of issues. Details on the calls can be seen on the next page.

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Equipment with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020

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Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Annex Building</b>															
Konica Minolta BH4422	Annex 1	AAFM011000295	9499 5950	1	17,365	5.07	6.46	99.61%	1,256	0	1,373	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH4422	Human Resources	AAFM011000233	9499 5949	0	0	0.00	0.00	100.00%	840	0	730	0	8/1/2018	2.08	Black Laser MFP
<b>Saco City Hall</b>															
Konica Minolta BH458	Accounts Payable 3rd Floor	AA6U011006933	N/A	2	4,851	0.00	0.00	100.00%	2,368	0	3,729	0	8/1/2016	4.08	Black Photocopier
HP Laser Jet P4515	Accounts Payable 3rd Floor	CNDY354110	9499 5910	0	0	0.00	0.00	100.00%	1,057	0	484	0	5/1/2008	12.33	Black Network Printer
Konica Minolta BH458	City Clerk	AA6U011006936	9499 5951	0	0	0.00	0.00	100.00%	4,530	0	5,839	0	8/1/2016	4.08	Black Photocopier
HP Laser Jet M607	Finance Clerk 1	CNBCL6W0F0	N/A	0	0	0.00	0.00	100.00%	295	0	293	0	5/1/2017	3.33	Black Network Printer
HP Laser Jet M607	Finance Clerk 2	CNBCL781C9	N/A	0	0	0.00	0.00	100.00%	263	0	278	0	5/1/2017	3.33	Black Network Printer
HP Laser Jet M607	Finance Clerk 3	CNBCL781CZ	N/A	0	0	0.00	0.00	100.00%	303	0	257	0	5/1/2017	3.33	Black Network Printer
HP Laser Jet M607	Finance Clerk 4	CNBCL781D4	N/A	0	0	0.00	0.00	100.00%	320	0	391	0	5/1/2017	3.33	Black Network Printer
Konica Minolta BH4422	Finance Clerk MFC 1	AAFM011000226	9499 5909	1	32,465	0.00	0.00	100.00%	3,280	0	3,787	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH4422	Finance Clerk MFC 2	AAFM011000250	9499 5952	3	16,925	10.18	11.28	99.33%	2,430	0	2,842	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH558	Mail Room	AA6T011002899	9486 4217	0	0	0.00	0.00	100.00%	7,305	0	7,930	0	2/1/2017	3.58	Black Photocopier
Konica Minolta BHC458	Payroll/ Benefits Specialist	A79M011027364	9486 4215	5	15,755	6.68	18.40	98.90%	1,713	475	2,254	735	8/1/2016	4.08	Color Photocopier
<b>Saco Fire Department</b>															
Konica Minolta BHC458	Main Office	A79M011030987	9486 4214	0	0	0.00	0.00	100.00%	2,864	532	2,959	531	8/1/2016	4.08	Color Photocopier
<b>Saco Parks and Recreation</b>															
Konica Minolta BH458	Copy Room	AA6U011006959	9486 4143	1	0	0.00	0.00	100.00%	2,104	0	3,628	0	8/1/2016	4.08	Black Photocopier
Konica Minolta BH4422	Garage	AAFM011000206	9499 5926	0	0	0.00	0.00	100.00%					8/1/2018		Black Laser MFP
Konica Minolta BHC458	Main office	A79M011031616	9486 4218	0	0	0.00	0.00	100.00%	881	3,388	901	3,849	8/1/2016	4.08	Color Photocopier
Konica Minolta BH4422	Reception(Move to 2nd floor)	AAFM011000237	9499 5780	0	0	0.00	0.00	100.00%	247	0	294	0	8/1/2018	2.08	Black Laser MFP
<b>Saco Police Department</b>															
Konica Minolta BHC3351	Criminal Investigations	A92F011010985	9499 5946	1	14,617	0.00	0.00	100.00%	521	457	677	818	4/1/2017	3.42	Color Laser MFP
Konica Minolta BH4422	Court Officer	AAFM011000251	9499 5948	0	0	0.00	0.00	100.00%	1,994	0	2,508	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH458	Room 121 Hallyway	AA6U011006910	9499 5911	0	0	0.00	0.00	100.00%	2,074	0	2,687	0	8/1/2016	4.08	Black Photocopier
Konica Minolta BHC458	Adminstration	A79M011031325	9486 4144	0	0	0.00	0.00	100.00%	1,250	706	1,896	574	8/1/2016	4.08	Color Photocopier
Konica Minolta BH4422	Data Entry	AAFM011000245	9499 5947	0	0	0.00	0.00	100.00%	470	0	429	0	8/1/2018	2.08	Black Laser MFP
Konica Minolta BH4422	Dispatch	AAFM011000243	9499 5927	0	0	0.00	0.00	100.00%	1,473	0	1,821	0	8/1/2018	2.08	Black Laser MFP
<b>Saco Public Works</b>															
Konica Minolta BHC458	General Supervisor	A79M011031589	9499 5971	0	0	0.00	0.00	100.00%	0	1,390	1,235	1,725	8/1/2016	4.08	Color Photocopier
<b>Saco Water Treatment</b>															
Konica Minolta BHC458	Copy Room	A79M011031685	9486 4146	2	0	0.00	0.00	100.00%	1,227	258	1,094	330	8/1/2016	4.08	Color Photocopier
Konica Minolta BH4702P	Water Resource Lab	AAFH011001207	9499 5970	0	0	0.00	0.00	100.00%	200	0	217	0	8/1/2018	2.08	Black Network Printer
<b>TOTALS &amp; AVERAGES</b>				<b>16</b>	<b>16,996</b>	<b>7.30</b>	<b>36.10</b>	<b>99.95%</b>	<b>1,651</b>	<b>1,029</b>	<b>1,944</b>	<b>1,223</b>		<b>3.55</b>	