

**RSU 87 - BUDGET  
FLEET REPORT FY20**



## **SPC SUMMARY**

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Despite COVID-19 restrictions, your volumes only dropped by 5%, but it also likely had an effect on the number of service calls on your equipment for FY20.

Out of 29 units under contract with Budget Document Technologies, there were 23 service calls on 7 machines during the fiscal year. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget did not provide an average response time for their service calls.

The average model age of your equipment is 4.69 years from date of intro, with 5 units more than 7 years from intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer. You may want to consider replacing those units in the near future.

One unit had more than 5 service calls for a variety of issues. Details on those service calls can be seen on the next page.

**RSU 87 - BUDGET  
FLEET REPORT FY20**

Equipment with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020

Current Equipment	Location	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Model Age (years)	Reasons for service calls
ID 61816 / Konica Minolta BHC3351	SSS Main Office	A92F011001609	12	177,306	N/A	N/A	N/A	4,157	Color Photocopier	3.5	Of the 11 calls, three were for ADF not working; a fourth call was to install a new ADF Registration Clutch. Three calls were for poor quality - lines on the paper when printing; Two additional calls were to replace parts related to the printing issue. Two calls were for an error with the paper feed tray with another call to install parts in the paper feed tray. In total, 8 service calls and 4 follow-ups to install parts.

**RSU 87 - BUDGET  
FLEET REPORT FY20**

Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Caravel Middle School</b>											
Konica Minolta BH3320	CMS Hallway	A6WP011008535	61815	0	2,364	0	1,731	0	2/1/2014	6.67	Black Laser MFP
Kyocera P2235dw	Grade 5	VCU6Z00370	61820	0	1,798	0	1,071	0	4/1/2017	3.50	Black Network Printer
Kyocera P3405DN	Hall of 6th Grade Wing	VM37403434	61835	0	2,773	0	2,351	0	4/1/2017		Black Network Printer
Konica Minolta BH654	Library	A5YN011001041	18753	0	3,144	0	1,428	0	2/1/2013	7.67	Black Photocopier
Konica Minolta BHC3351	Main Office Room 1	A92F011001722	61819	4	2,478	2,398	2,350	1,784	4/1/2017	3.50	Color Laser MFP
Kyocera P2235dw	Room 21 Special Ed	VCU7100677	61821	0	564	0	530	0	4/1/2017	3.50	Black Network Printer
Kyocera P2235dw	Rom 28B Kitchen Office	VCU7100620	61822	0	208	0	182	0	4/1/2017	3.50	Black Network Printer
Konica Minolta BH808	Teachers' Room	A8KN011003609	61827	0	24,138	0	24,968	0	6/1/2016	4.33	Black Photocopier
<b>Carmel Elementary School</b>											
Konica Minolta BHC558	Foyer	A79K011007041	61898	1	5,704	5,735	6,730	3,244	2/1/2017	3.67	Color Photocopier
Kyocera P2235dw	Grade 4 Portables	VCU7100635	61824	0	667	0	182	0	4/1/2017	3.50	Black Network Printer
Kyocera P2235dw	Kitchen Office	VCU7301329	61829	0	207	0	182	0	4/1/2017	3.50	Black Network Printer
Konica Minolta BHC3350	Library	A4Y4011022409	62561	2	424	1,326	357	1,425	1/1/2014	6.75	Color Laser MFP
Konica Minolta BHC3351	Main Office Room 1	A92F011001631	61818	0	37	46	701	652	4/1/2017	3.50	Color Laser MFP
Konica Minolta BH808	Room 12 Workroom	A8KN011004099	61897	1	15,197	0	13,807	0	6/1/2016	4.33	Black Photocopier
Kyocera P2235dw	Room 18 Grade 1	VCU7301405	61203	1	313	0	171	0	4/1/2017	3.50	Black Network Printer
Kyocera P2235dw	Room 21 Music/Art	VCU8705628	64249	0	117	0	87	0	4/1/2017	3.50	Black Network Printer
Kyocera P3045DN	Room 7A SpEd	VM37403430	61859	0	553	0	448	0	4/1/2017	3.50	Black Network Printer
<b>RSU 87 Bus Garage</b>											
Konica Minolta BHC3351	Main Office	A92F011001600	61817	0	382	159	412	200	4/1/2017	3.50	Color Laser MFP
<b>RSU 87 District Office</b>											
Konica Minolta BHC454	Main Office	A4FJ011007233	18787	2	2,096	1,389	2,692	2,035	7/1/2012	8.25	Color Photocopier
Xerox WorkCentre 7835	Special Ed	MX1061656	61851	0	2,402	1,967	3,126	1,807	2/1/2013	7.67	Color Photocopier
<b>Suzanne M. Smith Elementary School</b>											
Kyocera P2235dw	Grade 5 Hallway	VCU7101003	61828	0	0	0	496	0	4/1/2017	3.50	Black Network Printer
Kyocera P2235dw	Kindergarten Wing	VCU7301420	61831	0	195	0	281	0	4/1/2017	3.50	Black Network Printer
Konica Minolta BH808	Library	A8KN011003655	61825	0	12,592	0	11,636	0	6/1/2016	4.33	Black Photocopier
Konica Minolta BHC3351	Main Office	A92F011001609	61816	12	3,125	3,105	2,397	1,760	4/1/2017	3.50	Color Laser MFP
Kyocera P2235dw	Room 111 Special Education	VCU7100974	61832	0	823	0	1,208	0	4/1/2017	3.50	Black Network Printer
Kyocera P2235dw	Room 123 Kitchen Office	VCU7101002	61830	0	330	0	236	0	4/1/2017	3.50	Black Network Printer
Konica Minolta BH654	Room 203 Computer Lab	A5YN011001035	18754	0	11,114	0	8,753	0	2/1/2013	7.67	Black Photocopier

**RSU 87 - BUDGET  
FLEET REPORT FY20**

Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Konica Minolta BH654	Teachers' Room 1st Floor	A5YN011001038	18756	0	4,007	0	7,689	0	2/1/2013	7.67	Black Photocopier
Konica Minolta BHC3100P	Title 1 Portable Room 142	A6DR012105171	61814	0	188	190	185	75	6/1/2014	6.33	Color Network Printer
<b>TOTALS &amp; AVERAGES</b>				<b>23</b>	<b>3,498</b>	<b>1,813</b>	<b>3,324</b>	<b>1,442</b>		<b>4.69</b>	