

Specialized Purchasing Consultants

PO Box 190 Gorham, NH 03581 (800) 750-1538 www.spccopypro.com

2016-2017 Annual Report

Year - End Photocopier Analysis

With projected costs for 2017-18

Keith Laser RSU 67 - Lincoln 57 Main Street Lincoln, ME 04457



Specialized Purchasing Consultants Corp. Serving Maine & New Hampshire since 1988

September 2017

Skip Tilton President

Corporate Office: PO Box 190 Gorham, NH 03581 (800) 750-1538 (866) 281-7596 Fax Keith Laser RSU 67 - Lincoln 57 Main Street Lincoln, ME 04457

Dear Keith:

VISIT US ON THE WEB: www.spccopypro.com

On behalf of all of us at Specialized Purchasing Consultants, thank you for your continued confidence in us. Our relationship is now 24 years strong, and we hope that your trust in us and this relationship will continue for many years to come.

The following Annual Report provides an overview of last year's reprographic equipment usage and status. Recommendations are included based on usage and remaining life expectancy to address potential problem areas. This will help to avoid needless down time and improve equipment reliability.

Every year we strive to improve or enhance our services to save our clients time, money, and effort. For the past number of years, numerous new features have been implemented to benefit our clients such as Simplified Billing, FMAudit automated meter reading, STARDoc and IT Asset Management. We hope you have found these services to be beneficial and time-saving. We are very pleased to offer these services at no additional charge.

During our meeting with you to review this report, we would like to take some time to review our current services and discuss how these are being utilized in your district. We also welcome suggestions for improvement to enhance your experience with SPC.

Again, we appreciate the opportunity to continue to provide you with the best possible pricing, service, and equipment. If you have any questions or are in need of more information, please let us know.

Sincerely,

Skip Tilton President

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The SPC Team... would like to personally thank you for your continued trust and confidence!



Skip Tilton, President Billie Jo Tilton, Vice President

As co-founders of SPC, Billie Jo and I are very proud of our team of professionals. The concept of group purchasing to save millions has grown since 1988 into providing over 16 different managerial services that increase reliability and extend the life of your equipment. However, none of this would have been possible without the loyalty of our clients, many of whom we have assisted for more than 20 years! Together, we have realized the lowest prices



possible while improving the quality of your service and equipment, as well as providing ways to increase your equipment reliability and the ability to monitor and track usage variations throughout

to increase your equipment reliability and the ability to monitor and track usage variations throughout the year to keep your costs under control.



Jessica Paradis

Accounting Coordinator
As the new accounting director for SPC, my focus is to ensure transactions are handled with importance, accuracy, and timeliness. My goal is for all communication, with client or vendor, to be satisfactory for all parties. I am

excited to be part of this team, and I am available to answer any billing or contract questions you may have.



Operations Manager
My top priority is ensuring that our clients receive the absolute best customer service possible. Whether you have a question about your SPC STARDoc site, an upcoming upgrade or your existing equipment, I am here to answer any questions you may have. I am very excited about the new



features that we have on STARDoc. We are now able to offer at no additional charge to our clients features that normally cost thousands of dollars.



Pam Weed

Client-Vendor Relations

It is always my goal to ensure a good working relationship between clients and vendors. This applies to billing, upgrades, equipment reliability, and everything in between. I am available to assist you with smooth transitions and quick resolutions.

Joel Heffernan

Implementation Specialist

With over 40 years of experience in the copier/printer industry, I am able to deliver knowledgeable assistance before, during, and after equipment changeover. I am available to our clients to address any concerns they may have and to assure our clients have a pleasant experience with SPC.





Director of Information Technology

I work behind the scenes to keep everything running smoothly. I appreciate SPC's honesty, work ethic and loyalty, and it is my goal to make sure SPC has the tools it needs to continue improving their technology to better serve their clients and to be as productive as possible. By doing this, our clientele has the ability to monitor their assets and keep their costs down. I am excited about what the future holds for SPC and our clients.



Equipment Health Status

Total Number of Machines:	10
Total Black Photocopiers	6
Total Color Photocopiers	4
Total Black Network Printers	0
Total Color Network Printers	0
Total Removed from Service:	0
# of Units OFF Warranty:	0
# of Units Approaching End of Warranty:	0
# of Units Overused:	0
# of Units Underused:	0
Commencement Date:	8/1/2015
# of Annual Payments Left on Lease	3
All Warranties and Service Contracts Expire:	6/30/2021
SPC's FM Audit Print Management Software Loaded	Yes
Printer Contract Signed	No

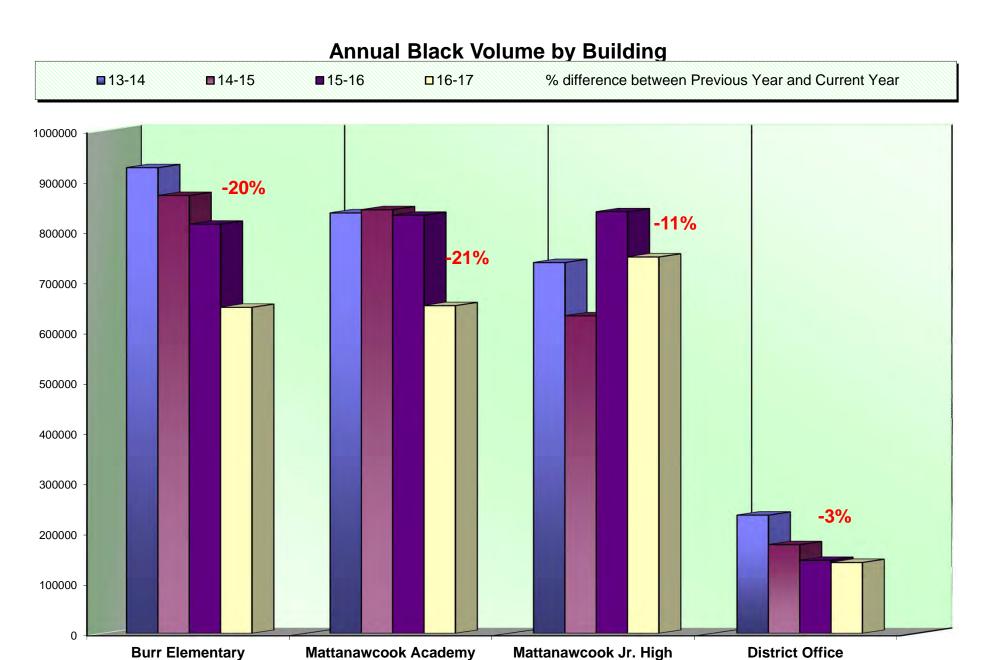
NOTE: When a machine goes off warranty, it does not mean that the service contract expires. It simply means that if a replacement machine becomes necessary, it may not be at "no charge."

Dear Keith,

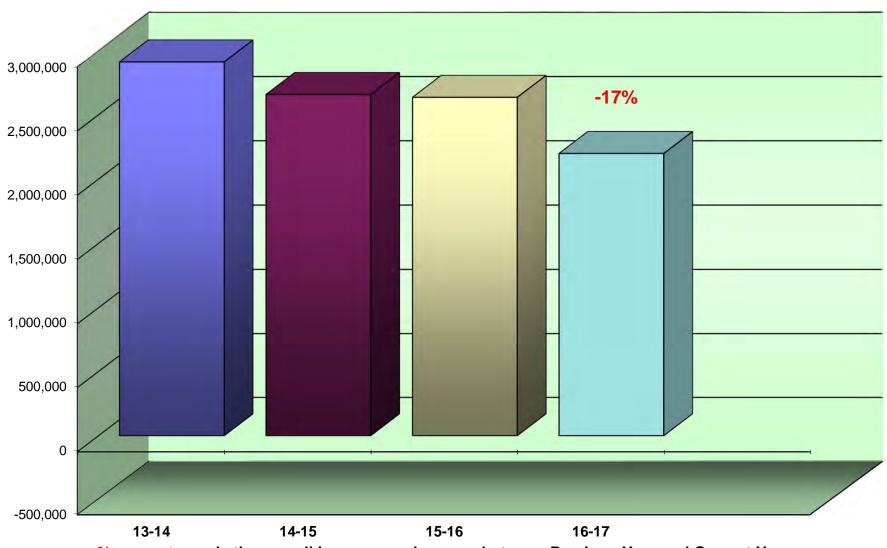
Overall, things look good on paper. I would definitely continue to pay down your principal on your capital lease. This will make more room in your budget for the next upgrade a few years down the road.

It is important to not ignore machines that are being overused or underused. In your case, we do not have either. One of our jobs is help flag these kinds of devices so that you can maximize your capital investment as well as minimize the cost of operation on your service contracts.

Sincerely, Skip



Annual Black Volume Overall



% amount equals the overall increase or decrease between Previous Year and Current Year

Average Student to Copy Usage – Black Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Ella P. Burr School	348	650,022	\$12,210.86	1,868	\$35.09
Mattanawcook Academy	326	653,380	\$12,273.95	2,004	\$37.65
Mattanawcook Junior High School	340	749,594	\$14,081.36	2,205	\$41.42
RSU 67 District Office	0	145,149	\$2,726.67	0	\$0.00
Totals	1,014	2,198,145	\$41,292.84	2,168	\$40.72

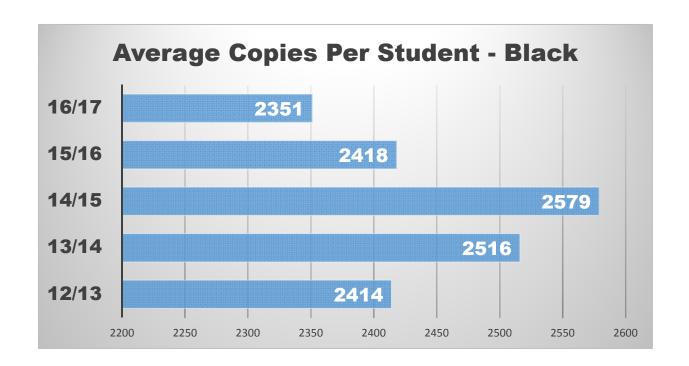
^{*}Total School Cost refers to the cost of Service Supplies, Paper, and Equipment. See Projected Equipment Costs by Building table later in this Report.

Cost Comparison - Black Only

This is an SPC Comparison contrasting your district with other client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

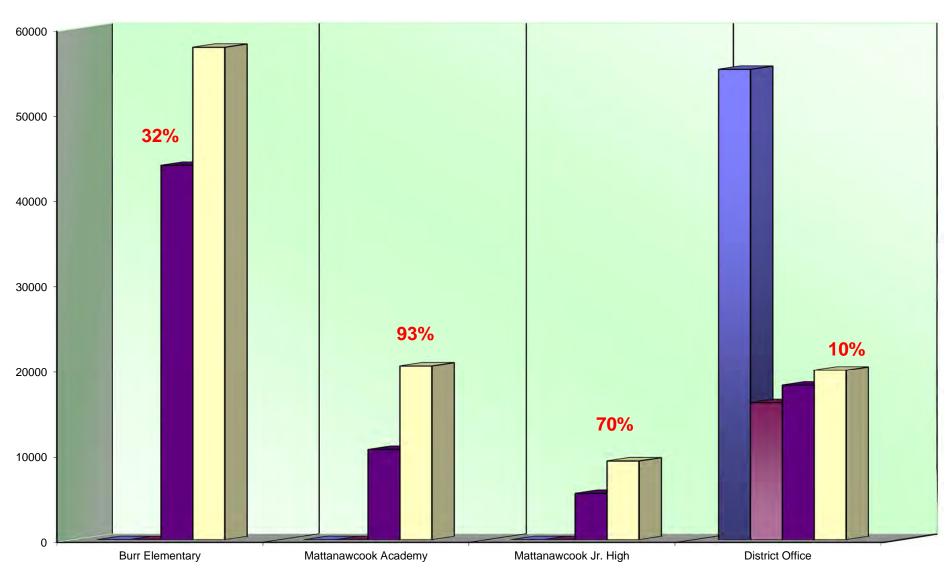
	Total Student Population	Total Annual Volume	Total District Cost*	Annual Copies Per Student	Annual Cost Per Student
All Schools w/student populations	85,149	200,180,673	\$3,977,633.44	2,351	\$46.71

^{*}Total District Cost refers to the cost of Service, Supplies, Paper, and Equipment.

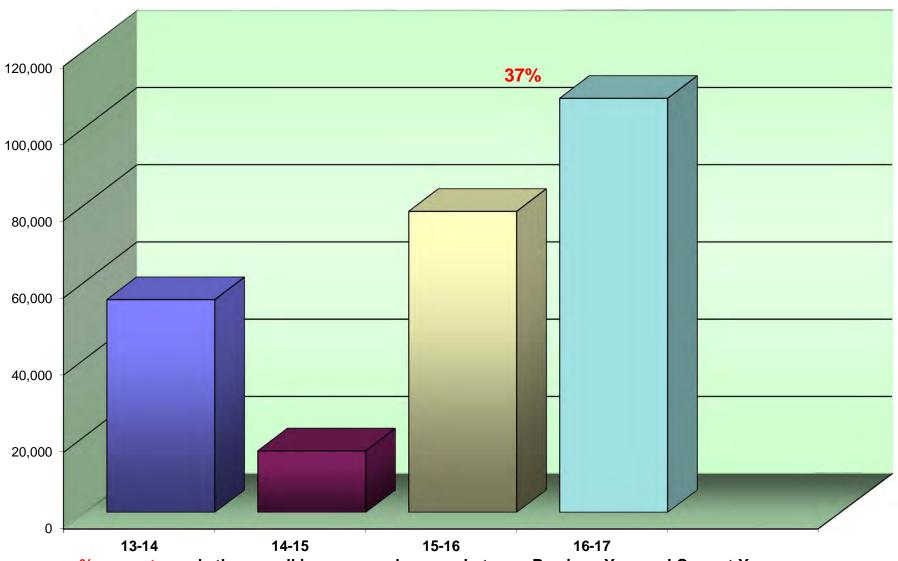


ANNUAL COLOR VOLUME BY BUILDING





Annual Color Volume Overall



% amount equals the overall increase or decrease between Previous Year and Current Year

Average Student to Copy Usage – Color Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Ella P. Burr School	348	57,820	\$2,788.08	166	\$8.01
Mattanawcook Academy	326	20,414	\$984.36	63	\$3.02
Mattanawcook Junior High School	340	9,237	\$445.41	27	\$1.31
RSU 67 District Office	0	19,898	\$959.48	0	\$0.00
Totals	1,014	107,369	\$5,177.33	106	\$5.11

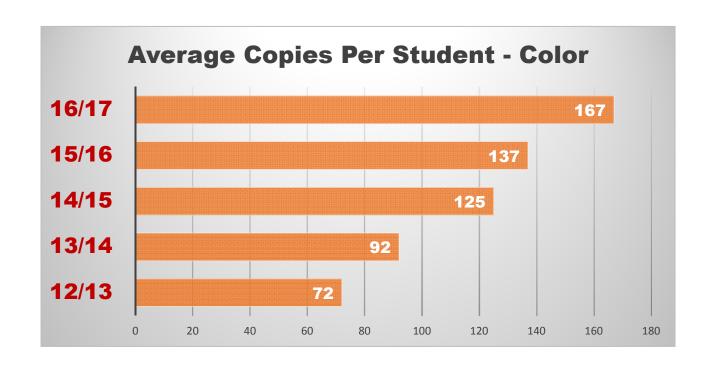
^{*}Total School Cost refers to the cost of Service Supplies, Paper, and Equipment. See Projected Equipment Costs by Building table later in this Report.

Cost Comparison – Color Only

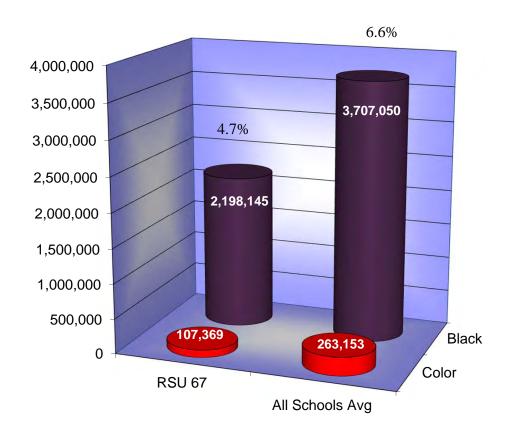
This is an SPC Comparison contrasting your district with 54 client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	Total Student	Total Annual	Total	Annual Copies	Annual Cost
	Population	Volume	District Cost*	Per Student	Per Student
All Schools w/student populations	85,149	14,210,264	\$726,269.21	167	\$8.53

^{*}Total District Cost refers to the cost of Service, Supplies and Paper. Equipment is calculated only into the Black Volume.



Color to Total Volume Percentage



Usage Profile for Service & Supplies

The usage analysis shown here provides an overview of the usage of each piece of equipment currently under contract and monitored by SPC. Projected Volume comparison is based on projected volume figured on your most recent Five-Year Equipment Replacement Schedule.

Make-Model / Speed					Date of Last Upgrade: 8/1/2015
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
ELLA P. BURR SCHOOL					
Main Office					
Xerox Workcentre 7970 / 70 PPM	270,976	546,357	275,381	\$0.004440	None at this time.
B0W587701 / 59939				\$1,222.69	
4,000,000 / 09/2014	43,974	101,794	57,820	\$0.04709	
Color Photocopier				\$2,722.74	
BUDGET					
Work Room					
Xerox WorkCentre 5875apt / 75 PPM	232,626	446,271	213,645	\$0.004440	None at this time.
EX9298873 / 59943				\$948.58	
4,000,000 / 02/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
BUDGET					

Make-Model / Speed					Date of Last Upgrade: 8/1/2015
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
ELLA P. BURR SCHOOL					
Work Room Upstairs					
Xerox WorkCentre 5875apt / 75 PPM EX9299217 / 59945	278,782	439,778	160,996	\$0.004440 \$714.82	None at this time.
4,000,000 / 02/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
BUDGET					
	Subto	tals Black	650,022	\$2,886.10	
	Subto	tals Color	57,820	\$2,722.74	

Make-Model / Speed					Date of Last Upgrade: 8/1/2015
Serial Number / Vendor ID Life / Intro Date			2016-17		
Vendor	7/1/2016 Meter	6/30/2017 Meter	Annual Volume	Cost/Copy Annual Cost	Recommendations
MATTANAWCOOK ACADEMY					
Math Office 2nd Floor					
Xerox WorkCentre 5875apt / 75 PPM EX9299363 / 59947	252,951	446,248	193,297	\$0.004440 \$858.24	None at this time.
4,000,000 / 02/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
BUDGET					
Office Work Room					
Xerox Workcentre 7970 / 70 PPM	174,104	316,901	142,797	\$0.004440	None at this time.
B0W589069 / 59938				\$634.02	
4,000,000 / 09/2014	10,594	31,008	20,414	\$0.04709	
Color Photocopier				\$961.30	
BUDGET					
Teachers' Room					
Xerox WorkCentre 5875apt / 75 PPM	391,236	708,522	317,286	\$0.004440	None at this time.
EX9299285 / 59948				\$1,408.75	
4,000,000 / 02/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
BUDGET					
	Subto	tals Black	653,380	\$2,901.01	
	Subto	tals Color	20,414	\$961.30	

Make-Model / Speed					Date of Last Upgrade: 8/1/2015
Serial Number / Vendor ID Life / Intro Date			<i>2016-17</i>		
Vendor	7/1/2016 Meter	6/30/2017 Meter	Annual Volume	Cost/Copy Annual Cost	Recommendations
MATTANAWCOOK JUNIOR HIGH SCH					
Principal's Office					
Xerox Workcentre 7970 / 70 PPM	164,195	325,861	161,666	\$0.004440	None at this time.
B0W591525 / 59940				\$717.80	
4,000,000 / 09/2014	5,434	14,671	9,237	\$0.04709	
Color Photocopier				\$434.97	
BUDGET					
Room 28 Upper					
Xerox WorkCentre 5875apt / 75 PPM	291,502	588,920	297,418	\$0.004440	None at this time.
EX9305087 / 59964				\$1,320.54	
4,000,000 / 02/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
BUDGET					
Teachers' Room					
Xerox WorkCentre 5875apt / 75 PPM	377,695	668,205	290,510	\$0.004440	None at this time.
EX9305078 / 59965				\$1,289.86	
4,000,000 / 02/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
BUDGET					
	Subto	tals Black	749,594	\$3,328.20	
	Subto	tals Color	9,237	\$434.97	

Make-Model / Speed					Date of Last Upgrade: 8/1/2015
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
RSU 67 DISTRICT OFFICE					
Office					
Xerox Workcentre 7970 / 70 PPM	120,019	265,168	145,149	\$0.004440	None at this time.
B0W589139 / 59941				\$644.46	
4,000,000 / 09/2014	19,168	39,066	19,898	\$0.04709	
Color Photocopier				\$937.00	
BUDGET					
	Subto	otals Black	145,149	\$644.46	
	Subto	tals Color	19,898	\$937.00	

District Wide Black Totals	2,198,145	\$9,759.76
District Wide Color Totals	107,369	\$5,056.01

SPC Service & Supply Cost Savings

These tables compare your equipment cost per copy for service and supplies (black prints or copies only) before becoming an SPC client on 6/1/1993 with your projected cost per copy for the new fiscal year through SPC. Annual Volume represents actual 2016-17 fiscal year black print usage. The second table represents your annual and five-year cost savings compared to your previous cost per copy rate.

BEFORE SPC

Current Volume	PriorCPC	Average Annual Cost
2,198,145	\$0.01360	\$29,894.77

CURRENTLY WITH SPC

Current Volume	Current CPC	Current Cost	Cost Savings	5 Year Savings
2,198,145	\$0.00444	\$9,759.76	\$20,135.01	\$100,675.04

Today the Cooperative Buying of SPC has netted annual cost savings, on average, of \$20,135.01 x 24 years as a Client

=\$483,240.20 Cost Savings!

Projected Equipment Costs by Building - Black

This table represents projected expenses for BLACK prints or copies by building based on recent activity. Approximate current paper case costs and averaged current annual lease payment are figured in to provide budget information for the <u>upcoming fiscal year</u>.

Building	Projected Black Volume	Projected Black Usage Cost	Approx.Paper Cost	Average Annual Equipment Cost	Total Projected Black Usage Cost
Ella P. Burr School	650,022	\$2,957.60	\$3,225.41	\$6,027.86	\$12,210.86
Mattanawcook Academy	653,380	\$2,972.88	\$3,242.07	\$6,059.00	\$12,273.95
Mattanawcook Junior High School	749,594	\$3,410.65	\$3,719.49	\$6,951.22	\$14,081.36
RSU 67 District Office	145,149	\$660.43	\$720.23	\$1,346.01	\$2,726.67
Total	2,198,145	\$10,001.56	\$10,907.20	\$20,384.08	\$41,292.84

SPC Equipment Bids:

Presently our bids are coming in between 15% to 23% of Retail while the current Salesman's Cost is 50% of Retail. For Example: An 85 CPM Toshiba e-Studio 8508 RADF Duplex Finisher 3-Hole Punch CIF-Print-Color Scan-Hard Drive for Secure Print 85 Copies per Minute with a Retail Cost of \$41,564 is coming in at \$6,575....16% of Retail! Our prices are negotiated and supported directly by the manufacturer.

Projected Equipment Costs by Building - Color

This table represents projected expenses for COLOR prints or copies by building based on recent activity. Current paper case costs and current annual lease payment are NOT figured in to this table, as they are covered in the Black prints report.

Building	Projected Color Volume	Service & Supply Cost	
Ella P. Burr School	57,820	\$2,788.08	
Mattanawcook Academy	20,414	\$984.36	
Mattanawcook Junior High School	9,237	\$445.41	
RSU 67 District Office	19,898	\$959.48	
Total	107,369	\$5,177.33	

Service & Supply Usage Profile by Vendor - Black

This table represents actual expenses for BLACK prints or copies by vendor for the current year along with projected service & supply expenses for the upcoming fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. Current year's increase is 2.4%.

Vendor	Equipment Type	Annual Volume	2016- 2017 Cost / Copy	Total Cost	2017- 2018 Cost / Copy	Projected Cost
Budget Document Technologies	Black Photocopier	1,473,152	\$0.00444	\$6,540.79	\$0.00455	\$6,702.84
Budget Document Technologies	Color Photocopier	724,993	\$0.00444	\$3,218.97	\$0.00455	\$3,298.72
Total		2,198,145	\$0.00444	\$9,759.76	\$0.00455	\$10,001.56

Service & Supply Usage Profile by Vendor - Color

This table represents actual and projected expenses for COLOR prints or copies by vendor for the current and next fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. Current year's increase is 2.4%.

Vendor	Equipment Type	Annual Volume	2016- 2017 Cost / Copy	Total Cost	2017- 2018 Cost / Copy	Projected Cost
Budget Document Technologies	Color Photocopier	107,369	\$0.04709	\$5,056.01	\$0.04822	\$5,177.33
Total		107,369	\$0.04709	\$5,056.01	\$0.04822	\$5,177.33

Reprographic Equipment Assessment

This chart provides the status of your equipment and details of your current lease, if any. *

Total Number of Units	10
Total Number of Units on Lease	9
Total Number of Units Owned	1
Lease Company	Norway Savings Bank
Lease Start Date	8/1/2015
Lease End Date	8/1/2020
Term	5 Annual
Annual Payment usually due on 8/1	\$20,384.08
Remaining Payments	3

^{*}The determination on the lease has no bearing on Service & Supply and Warranty Contracts.

Leased Equipment

Building	Make/Model	Serial Number
Ella P. Burr School	Xerox WorkCentre 5875apt	EX9299217
Ella P. Burr School	Xerox WorkCentre 5875apt	EX9298873
Ella P. Burr School	Xerox Workcentre 7970	B0W587701
Mattanawcook Academy	Xerox WorkCentre 5875apt	EX9299285
Mattanawcook Academy	Xerox Workcentre 7970	B0W589069
Mattanawcook Junior High School	Xerox WorkCentre 5875apt	EX9305078
Mattanawcook Junior High School	Xerox WorkCentre 5875apt	EX9305087
Mattanawcook Junior High School	Xerox Workcentre 7970	B0W591525
RSU 67 District Office	Xerox Workcentre 7970	B0W589139

Owned Equipment

Building	Make/Model	Serial Number
Mattanawcook Academy	Xerox WorkCentre 5875apt	EX9299363

	C	D	1	
•		P		•
	D .	_		

• SPC• Service and Sup	oply Contract - Client
equipment described on Schedule A ("Equipment") using the Contracted Ve	("Client") to provide comprehensive services, supplies, and maintenance to endor shown below at a cost per print shown on said Schedule A, commencing on ("Contract") shall exclude only the cost of paper, transparencies, and staples. Refer to
cost per print listed on Schedule A. This semi-annual billing will take place or from Client staff during the month of June. A final Reconciliation spreads	shall invoice Client one-half of the annual projected number of pages multiplied by the 2 July 1 and January 1. Actual meter reads will be collected by SPC either electronically sheet and invoice will then be completed and sent to client. Upon payment of each billing ely. Client is responsible for making payment in full within 30 days of said invoicing to
Client during the Contract period ending on or before June 30 annually the	C shall credit Client any unused prepaid pages to Client if fewer copies were made by han were originally estimated under this Contract for such period. If more pages were voice will be generated. Following semi-annual billing will be based on previous year
	at its option, may increase such costs per print under this Service and Supply Contract ceding 12-month period of "The Consumer Price Index for All Urban Consumers (CPIess.
	Client will be required to provide final meter reads on all Equipment listed on Schedule Client after reconciling actual usage versus projected will be paid to Client. Client must
AGREED AND ACCEPTED BY: Specialized Purchasing Consultants	AGREED AND ACCEPTED BY: Client
By: <u>Skip Tilton</u>	By:
Title: President/Owner	Title:
Date:	Date:
Signature:	Signature:

Named Contracted Vendor: Vendor

Warran	ity
Vendor ("Contracted Vendor") hereby warrants to ("Client") that malfunctions through no fault of Client during the term commencing on cannot be repaired promptly, Contracted Vendor, through Specialized Purch which is equal to or superior in quality and capabilities to the Equipment being Provisions to this Warranty.	and terminating on June 30,, and such Equipment hasing Consultants, will replace such Equipment with equipment
The only exclusions to this Warranty are as follows:	
 This Warranty will expire for an item of Equipment when the as shown on Schedule B attached hereto, is exceeded; 	e Warranty Life of such item of Equipment in number of copies,
 This Warranty will expire for an item of Equipment at the disale or lease by the manufacturer as shown on Schedule B 	ate which is ten years after such Equipment was first offered for attached hereto.
AGREED AND ACCEPTED BY: Vendor	AGREED AND ACCEPTED BY: Client
Ву:	Ву:
Title:	Title:
Date:	Date:
Signature:	Signature:
	·

StarDoc User Names

Name	User Name	
Keith Laser	super@rsu67.org	
Sandy Mulligan	smulligan@rsu67.org	
Web McCormick	wm@rsu67.org	

^{*}If you need to verify your password or if you need to add users, please contact Alex Webster at awebster@spccopypro.com



2012

STARDOC created

 Live Floor Plans - Allows IT administrators to move devices around on their own floor plans.

2013

Daily Tracking

- Meters gathered daily to track usage
- Daily adjusts projected annual volumes for fiscal year

2014

Monthly Audits

Allows user to see monthly snapshot of current usage and estimated projections

2015

New Mapping Options & Asset Management

- Allows mapping of other IT devices (Wireless Access Points, IP Camera, Projectors, VOIP phones
- IT Asset Management tracks all IT purchases, warranty expirations, etc.



- Cost Projection by Department or Building Who Benefits?
 Accounts Payable, Business Manager and Superintendent
 - Allows you to formulate next year's budgets as early as December
 - Allows you to see the projected usage bill in advance
 - Tabulate total budgets and total costs district wide
 - Volume or cost pages allow you to pinpoint specific machines on the floor plans
 - Timeline allowing you to go back to see how your budget compares to previous years
- Map your devices on Floorplans Who Benefits? Business Manager, IT
 - Identifies detailed information (IP address, serial number, vendor ID, CPC, consumed volume, toner and service alerts)
 - Device information tab will allow you to easily access the web interface of the printer/copier
 - Non-Reporting device listing for devices that haven't reported for more than 2 weeks
 - Asset Management (Servers, Wireless Access Points, IP Cameras, Projectors, Apple TV's)
- Floor Plans Admin Who Benefits? Business Manager and IT
 - Allows IT and Business Manager to move devices around on Floor Plan
 - o Paper trail of device locations after summer break
 - Will show Previous Devices, Present Equipment and Proposed Equipment

- Contacts Page Who Benefits? Business Manager and IT
 - Control Access and Permissions to Star Doc
 - Toggle Email all (Toner, Service Monthly Audits)
- Device Listing Page Who Benefits? Business Manager and IT
 - Centralized location for detailed information of District's assets
 - Exportable device listing to Excel or PDF
 - Tracks additional non-contract devices
 - o IP Addresses and MAC addresses automatically imported
 - Strikethrough on machines that have been removed
- Monthly Audits Who Benefits? Business Manager and Superintendent
 - Monthly Cost Snapshot
 - Shows amount of devices not reporting to help improve accuracy of projections
- Timeline: Who Benefits? Business Manager
 - o Track historical volume and cost per building
- "Last Sync Date" Who Benefits? IT Manager
 - Shows the last time that FMAudit synced for that client



Benefits of partnering with SPC

Top Benefits to our CLIENTS:

1. Cooperative Buying

By definition, is a model that allows a group of buyers with a common interest to pool their buying power in order to negotiate more favorable pricing and better service. SPC's model allows you to pick your preferred vendor!

- SPC's pricing is so strong we pay for our own fee by acquiring prices lower than what you can do on your own.
- We will <u>save you money</u> benefiting from the combined purchasing power of more than 70 clients with over 4,100 devices doing more than 255 million copies and prints per year. In 2016 we purchased approximately 1,070 printing devices, with over 83 million prints out to bid.
- We will <u>save you time</u> by preparing your bid, negotiating with vendors/manufacturers, presenting a total bid analysis and managing the implementation.
- We will <u>save you frustration</u>. We manage your contracts for up to five years from the date of installation.

2. Exclusive STARDoc Software

- Maps all devices and sets up "Interactive Live Floor Plans" of all printing devices, showing you a Before and After Upgrade look; provides a visual for all decision makers over the next five years.
- > STAR Doc studies your printing habits and is able to predict your year-end cost months in advance, before you receive your year-end reconciliation invoice.
- > Sets up your next year's budget at the click of a mouse.

3. Simplified Billing Program

- Removes the confusion out of billing.
- Eliminates variety of invoices from multiple vendors that come annually and/or quarterly.
- With SPC's Simplified Billing Program, TWO invoices are sent each year from ONE billing source.
- > Reconciles all of your devices at the end of the year: You pay only for what you use; no minimums.

4. Five-Year Equipment Replacement Schedule

- > SPC's staff surveys key locations that determine life of existing equipment.
- Specs out new equipment needed: Does not allow vendors to undersize during the bidding process.
- Manages the entire bid process down to the install.

5. Annual Report

- A crucial document that extends the life of your equipment, often getting 8 to 10 years of guaranteed performance! Flags copying trends within your organization such as over usage
- You get an overview of your current equipment situation, reports associated with copying and printing costs and, if needed, recommendations for addressing situations posing a problem

6. Vendor Neutral

- > SPC does not recommend just one brand; we suggest what's best for you with serviceability in mind.
- > We present you with the bid results and offer recommendations, yet the decision is yours to make.

SPC has been serving their clients since 1988, saving millions of dollars along the way.

Based on current actual volumes and CPCs, SPC has generated

Annual Savings of more than \$2.3 million for all of our clients.

That translates into Savings of more than \$11.6 million over five years!



SPC Values Our Vendors

Overall Benefits to our VENDORS

- Opportunities brought to you Hundreds of machines each year: In 2016 there were over a thousand.
- SPC is well respected in the industry
- SPC values our vendors and speaks highly of them to our clients.
- National Contracts that are all negotiated with the manufacturers at your disposal

Vendor Benefits Pre-Bid & During the Bid Process

- Sharing of previous bid results that help you to negotiate with your manufacturers.
- On-Site Survey of client requirements including mapping all devices.
- Writing of the Five-Year Equipment Replacement Schedule (Bid Specs).
- Controls the Bid Specs (Not allowing any vendor to underbid or offer discontinued equipment).
- A chance to sell your 'Value Add' directly to our clients after the bids are in. Customer has the right to pay more than low bid.

Vendor Benefits Before & During Installation

- Digital Needs Analysis: Matching up the machine to installation site.
- Schedule and coordinate Vendor meeting with Client.
- Cover the cost of ESP surge protectors, electrical wiring, computer interface and any unexpected cost!
- Manage installation.
- Audit installation.
- Capture final meter reads for old contracts.
- Close books on old devices & contracts.

Vendor Ongoing Support

- Yearly meter reads.
- Simplified Billing: SPC collects service funds for the Vendor.
- Collection of all meter reads annually and reconciling them with the Client and Vendor.
- STAR Doc: System for Tracking And Reporting Documents...Manages the budget.
- Annual Reports that flag machines that are being overused and underused thus improving reliability.
- Mediating warranty issues in sensitive locations.

Why do some vendors hesitate to bid?

- Vendors worry that bidding will reduce their margins.
- If word gets out on pricing, they feel that their other customers will call and ask for similar prices.
- Lose control of their account as winning bidder may beat their pricing.
- SPC bids are designed to keep specs equal for all, no chance of providing a lesser piece of equipment.

SPC manages over 4,100 pieces of equipment;

Our relationship with our vendors has never been stronger!