

**RSU 34 - Budget  
FLEET REPORT FY22**



**KONICA MINOLTA**



### **SPC SUMMARY**

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 23 units under contract with Budget, there were 63 service calls on 14 copiers and 1 printer during the fiscal year. Uptime for your fleet was 99.93%, which is decent for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget notes their average response time from call to arrival as 8.27 hours, which is very high. Sometimes low-priority calls will inflate response times.

Your last upgrade was 7/1/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/25. However, the average model in your fleet was introduced 4.13 years ago. No units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Four units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the last page.

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| Location                            | Make/Model                  | Serial Number | Vendor ID | # Service Calls | Avg Copies between all Service Calls | Avg Response Time | Average Down Hours | Uptime%       | Projected Monthly Volume Black | Actual Monthly Volume Black | Projected Monthly Volume Color | Actual Monthly Volume Color | Model Intro Date | Model Age (years) | Model Type            |
|-------------------------------------|-----------------------------|---------------|-----------|-----------------|--------------------------------------|-------------------|--------------------|---------------|--------------------------------|-----------------------------|--------------------------------|-----------------------------|------------------|-------------------|-----------------------|
| <b>Alton Elementary School</b>      |                             |               |           |                 |                                      |                   |                    |               |                                |                             |                                |                             |                  |                   |                       |
| Front Office                        | Konica Minolta BHC360i      | AA2J011010821 | 64304     | 2               | 21,821                               | 20.23             | 10.52              | 99.88%        | 1,608                          | 1,339                       | 1,087                          | 1,394                       | 4/1/19           | 3.58              | Color Photocopier     |
| Staff Lounge                        | Konica Minolta BH558        | AA6T011011343 | 64305     | 2               | 44,648                               | 19.54             | 20.23              | 99.77%        | 5,056                          | 9,953                       | 0                              | 0                           | 2/1/17           | 5.75              | Black Photocopier     |
| <b>Leonard Middle School</b>        |                             |               |           |                 |                                      |                   |                    |               |                                |                             |                                |                             |                  |                   |                       |
| Room 103                            | Konica Minolta BH808        | A8KN012000241 | 64294     | 19              | 23,440                               | 6.54              | 12.12              | 99.86%        | 27,739                         | 30,493                      | 0                              | 0                           | 6/1/16           | 6.42              | Black Photocopier     |
| Room 107A                           | Konica Minolta BHC550i      | AA7P011002069 | 64302     | 1               | No Data                              | 11.60             | 12.62              | 99.86%        | 7,656                          | 6,500                       | 1,735                          | 820                         | 2/1/20           | 2.75              | Color Photocopier     |
| <b>Old Town Elementary School</b>   |                             |               |           |                 |                                      |                   |                    |               |                                |                             |                                |                             |                  |                   |                       |
| Learning Center 1                   | Konica Minolta BH808        | A8KN012000187 | 64287     | 0               | No Calls                             | No Calls          | No Calls           | 100.00%       | 20,442                         | 17,273                      | 0                              | 0                           | 6/1/16           | 6.42              | Black Photocopier     |
| Library                             | Konica Minolta BHC658       | AA6R011007060 | 64284     | 1               | 53,816                               | 1.30              | 2.42               | 99.97%        | 9,989                          | 9,319                       | 0                              | 0                           | 5/1/17           | 5.50              | Black Photocopier     |
| Room 101                            | Konica Minolta BHC650i      | AA7N011000526 | 64295     | 7               | 44,478                               | 5.38              | 6.39               | 99.93%        | 19,683                         | 10,654                      | 8,583                          | 7,626                       | 2/1/20           | 2.75              | Color Photocopier     |
| Room 110                            | Konica Minolta BHC458       | AA6U011022231 | 64300     | 0               | No Calls                             | No Calls          | No Calls           | 100.00%       | 2,915                          | 1,719                       | 0                              | 0                           | 8/1/16           | 6.25              | Black Photocopier     |
| Room A264 Learning Center           | Konica Minolta BH808        | A8KN012000235 | 64288     | 11              | 12,171                               | 7.45              | 8.80               | 99.90%        | 43,481                         | 36,978                      | 0                              | 0                           | 6/1/16           | 6.42              | Black Photocopier     |
| <b>Old Town High School</b>         |                             |               |           |                 |                                      |                   |                    |               |                                |                             |                                |                             |                  |                   |                       |
| Adult Ed - Modular                  | Konica Minolta BHC360i      | AA2J011010867 | 63481     | 0               | No Calls                             | No Calls          | No Calls           | 100.00%       | 1,522                          | 473                         | 399                            | 78                          | 4/1/19           | 3.58              | Color Photocopier     |
| Art Room                            | HP Color LaserJet M454dn    | VNB3C23170    | 64297     | 0               | No Calls                             | No Calls          | No Calls           | 100.00%       | 53                             | 0                           | 561                            | 219                         | 6/1/19           | 3.42              | Color Network Printer |
| Guidance Office                     | Konica Minolta BHC360i      | AA2J011012785 | 64293     | 2               | 44,060                               | 3.12              | 4.43               | 99.95%        | 5,854                          | 3,734                       | 898                            | 1,445                       | 4/1/19           | 3.58              | Color Photocopier     |
| Hall of Room 404                    | HP LaserJet Pro M404dn      | PHBB264907    | 64298     | 1               | No Data                              | 1.15              | 1.68               | 99.98%        | 1,125                          | 936                         | 0                              | 0                           | 7/1/19           | 3.33              | Black Network Printer |
| Hall of Room 508                    | HP LaserJet Pro M404dn      | PHBB264909    | 64299     | 0               | No Calls                             | No Calls          | No Calls           | 100.00%       | 1,244                          | 1,174                       | 0                              | 0                           | 7/1/19           | 3.33              | Black Network Printer |
| Main Office                         | Konica Minolta BHC550i      | AA7P011000505 | 64301     | 8               |                                      | 9.00              | 19.63              | 99.78%        | 7,522                          | 3,324                       | 2,852                          | 2,176                       | 2/1/20           | 2.75              | Color Photocopier     |
| Room 110 Teachers' Room             | Konica Minolta BH808        | A8KN012000149 | 64289     | 2               | 349,071                              | 2.02              | 3.03               | 99.97%        | 42,056                         | 31,453                      | 0                              | 0                           | 6/1/16           | 6.42              | Black Photocopier     |
| Room 217 Food Service               | Konica Minolta BHC450i      | AA7R011001064 | 64277     | 0               | No Calls                             | No Calls          | No Calls           | 100.00%       | 3,828                          | 2,899                       | 99                             | 62                          | 9/1/20           | 2.17              | Color Photocopier     |
| Room 222 Library                    | Konica Minolta BH808        | A8KN012000112 | 64285     | 3               | 22,630                               | 1.27              | 4.98               | 99.94%        | 35,070                         | 20,303                      | 0                              | 0                           | 6/1/16           | 6.42              | Black Photocopier     |
| <b>RSU 34</b>                       |                             |               |           |                 |                                      |                   |                    |               |                                |                             |                                |                             |                  |                   |                       |
| IT Office                           | Konica Minolta BHC360i      | AA7R011004046 | 64291     | 0               | No Calls                             | No Calls          | No Calls           | 100.00%       | 106                            | 114                         | 120                            | 166                         | 4/1/19           | 3.58              | Color Photocopier     |
| Main Office                         | Konica Minolta BHC550i      | AA7P011000520 | 64286     | 0               | No Calls                             | No Calls          | No Calls           | 100.00%       | 4,532                          | 3,655                       | 824                            | 961                         | 2/1/20           | 2.75              | Color Photocopier     |
| Special Educaiton                   | Konica Minolta BHC450i      | AA7R011001988 | 64290     | 1               | 121,647                              | 13.68             | 15.08              | 99.83%        | 5,982                          | 6,784                       | 1,687                          | 1,610                       | 9/1/20           | 2.17              | Color Photocopier     |
| <b>Viola Rand Elementary School</b> |                             |               |           |                 |                                      |                   |                    |               |                                |                             |                                |                             |                  |                   |                       |
| Main Office                         | Konica Minolta BHC450i      | AA7R011004200 | 64292     | 1               | 125,367                              | 13.03             | 14.50              | 99.83%        | 5,130                          | 8,735                       | 1,288                          | 2,025                       | 9/1/20           | 2.17              | Color Photocopier     |
| Teachers' Room                      | HP LaserJet Pro MFP M428fdn | MXBPN5G2JF    | 64307     | 2               | 1,448                                | 8.68              | 9.09               | 99.90%        | 728                            | 932                         | 0                              | 0                           | 5/1/19           | 3.50              | Black Laser MFP       |
| <b>TOTALS &amp; AVERAGES</b>        |                             |               |           | <b>63</b>       | <b>72,050</b>                        | <b>8.27</b>       | <b>9.70</b>        | <b>99.93%</b> | <b>11,014</b>                  | <b>9,076</b>                | <b>1,678</b>                   | <b>1,549</b>                |                  | <b>4.13</b>       |                       |

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| Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022 |                        |               |                 |                     |  |                   |         |                          |                   |   |
|---|------------------------|---------------|-----------------|---------------------|--|-------------------|---------|--------------------------|-------------------|---|
| Location  | Current Equipment      | Serial Number | # Service Calls | Current Total Meter | Avg Copies between all Service Calls (incl PM) | Avg Response Time | Uptime% | Avg Monthly Volume Total | Model Type        | Reasons for service calls   |
| Leonard Middle Rm 103   | Konica Minolta BH808   | A8KN012000241 | 19              | 779,681             | 23,632   | 6.54              | 99.86%  | 30,493                   | Black Photocopier | Eleven calls on this machine were for jamming, one for an error code in the fuser unit and one call for toner. The remaining six calls were for installing parts ordered to resolve previous call complaints.   |
| Old Town Elementary LC 2nd Fl   | Konica Minolta BH808   | A8KN012000235 | 11              | 1,104,468           | 33,625   | 7.45              | 99.90%  | 36,978                   | Black Photocopier | Four calls on this machine were for poor quality, five were for jamming, and the remaining two were for installation of ordered parts related to previous calls.  |
| Old Town High Main Office   | Konica Minolta BHC550i | AA7P011000505 | 8               | 130,037             | 11,144   | 9.00              | 99.78%  | 5,028                    | Color Photocopier | The first call of the year on this copier was to replace a defective power filter; after that there were no calls until March. There was one call for a jamming code, 3 calls due to poor quality, and 3 calls to install ordered parts for previous calls. |
| Old Town Elementary Rm 101  | Konica Minolta BHC650i | AA7N011000526 | 7               | 628,371             | 55,348   | 5.38              | 99.93%  | 16,209                   | Color Photocopier | All calls on this copier were for poor quality, each related to the need for replacing a color drum, with one of the calls to return to install an ordered drum.  |