

**RSU 34 - Budget
FLEET REPORT FY22**



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 23 units under contract with Budget, there were 63 service calls on 14 copiers and 1 printer during the fiscal year. Uptime for your fleet was 99.93%, which is decent for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget notes their average response time from call to arrival as 8.27 hours, which is very high. Sometimes low-priority calls will inflate response times.

Your last upgrade was 7/1/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/25. However, the average model in your fleet was introduced 4.13 years ago. No units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Four units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the last page.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls	Avg Response Time	Average Down Hours	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Alton Elementary School								s							
Front Office	Konica Minolta BHC360i	AA2J011010821	64304	2	21,821	20.23	10.52	99.88%	1,608	1,339	1,087	1,394	4/1/19	3.58	Color Photocopier
Staff Lounge	Konica Minolta BH558	AA6T011011343	64305	2	44,648	19.54	20.23	99.77%	5,056	9,953	0	0	2/1/17	5.75	Black Photocopier
Leonard Middle School															
Room 103	Konica Minolta BH808	A8KN012000241	64294	19	23,440	6.54	12.12	99.86%	27,739	30,493	0	0	6/1/16	6.42	Black Photocopier
Room 107A	Konica Minolta BHC550i	AA7P011002069	64302	1	No Data	11.60	12.62	99.86%	7,656	6,500	1,735	820	2/1/20	2.75	Color Photocopier
Old Town Elementary School															
Learning Center 1	Konica Minolta BH808	A8KN012000187	64287	0	No Calls	No Calls	No Calls	100.00%	20,442	17,273	0	0	6/1/16	6.42	Black Photocopier
Library	Konica Minolta BH658	AA6R011007060	64284	1	53,816	1.30	2.42	99.97%	9,989	9,319	0	0	5/1/17	5.50	Black Photocopier
Room 101	Konica Minolta BHC650i	AA7N011000526	64295	7	44,478	5.38	6.39	99.93%	19,683	10,654	8,583	7,626	2/1/20	2.75	Color Photocopier
Room 110	Konica Minolta BH458	AA6U011022231	64300	0	No Calls	No Calls	No Calls	100.00%	2,915	1,719	0	0	8/1/16	6.25	Black Photocopier
Room A264 Learning Center	Konica Minolta BH808	A8KN012000235	64288	11	12,171	7.45	8.80	99.90%	43,481	36,978	0	0	6/1/16	6.42	Black Photocopier
Old Town High School															
Adult Ed - Modular	Konica Minolta BHC360i	AA2J011010867	63481	0	No Calls	No Calls	No Calls	100.00%	1,522	473	399	78	4/1/19	3.58	Color Photocopier
Art Room	HP Color LaserJet M454dn	VNB3C23170	64297	0	No Calls	No Calls	No Calls	100.00%	53	0	561	219	6/1/19	3.42	Color Network Printer
Guidance Office	Konica Minolta BHC360i	AA2J011012785	64293	2	44,060	3.12	4.43	99.95%	5,854	3,734	898	1,445	4/1/19	3.58	Color Photocopier
Hall of Room 404	HP LaserJet Pro M404dn	PHBB264907	64298	1	No Data	1.15	1.68	99.98%	1,125	936	0	0	7/1/19	3.33	Black Network Printer
Hall of Room 508	HP LaserJet Pro M404dn	PHBB264909	64299	0	No Calls	No Calls	No Calls	100.00%	1,244	1,174	0	0	7/1/19	3.33	Black Network Printer
Main Office	Konica Minolta BHC550i	AA7P011000505	64301	8		9.00	19.63	99.78%	7,522	3,324	2,852	2,176	2/1/20	2.75	Color Photocopier
Room 110 Teachers' Room	Konica Minolta BH808	A8KN012000149	64289	2	349,071	2.02	3.03	99.97%	42,056	31,453	0	0	6/1/16	6.42	Black Photocopier
Room 217 Food Service	Konica Minolta BHC450i	AA7R011001064	64277	0	No Calls	No Calls	No Calls	100.00%	3,828	2,899	99	62	9/1/20	2.17	Color Photocopier
Room 222 Library	Konica Minolta BH808	A8KN012000112	64285	3	22,630	1.27	4.98	99.94%	35,070	20,303	0	0	6/1/16	6.42	Black Photocopier
RSU 34															
IT Office	Konica Minolta BHC360i	AA7R011004046	64291	0	No Calls	No Calls	No Calls	100.00%	106	114	120	166	4/1/19	3.58	Color Photocopier
Main Office	Konica Minolta BHC550i	AA7P011000520	64286	0	No Calls	No Calls	No Calls	100.00%	4,532	3,655	824	961	2/1/20	2.75	Color Photocopier
Special Educaiton	Konica Minolta BHC450i	AA7R011001988	64290	1	121,647	13.68	15.08	99.83%	5,982	6,784	1,687	1,610	9/1/20	2.17	Color Photocopier
Viola Rand Elementary School															
Main Office	Konica Minolta BHC450i	AA7R011004200	64292	1	125,367	13.03	14.50	99.83%	5,130	8,735	1,288	2,025	9/1/20	2.17	Color Photocopier
Teachers' Room	HP LaserJet Pro MFP M428fdn	MXBPN5G2JF	64307	2	1,448	8.68	9.09	99.90%	728	932	0	0	5/1/19	3.50	Black Laser MFP
TOTALS & AVERAGES				63	72,050	8.27	9.70	99.93%	11,014	9,076	1,678	1,549		4.13	

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Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022										
Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Leonard Middle Rm 103	Konica Minolta BH808	A8KN012000241	19	779,681	23,632	6.54	99.86%	30,493	Black Photocopier	Eleven calls on this machine were for jamming, one for an error code in the fuser unit and one call for toner. The remaining six calls were for installing parts ordered to resolve previous call complaints.
Old Town Elementary LC 2nd Fl	Konica Minolta BH808	A8KN012000235	11	1,104,468	33,625	7.45	99.90%	36,978	Black Photocopier	Four calls on this machine were for poor quality, five were for jamming, and the remaining two were for installation of ordered parts related to previous calls.
Old Town High Main Office	Konica Minolta BHC550i	AA7P011000505	8	130,037	11,144	9.00	99.78%	5,028	Color Photocopier	The first call of the year on this copier was to replace a defective power filter; after that there were no calls until March. There was one call for a jamming code, 3 calls due to poor quality, and 3 calls to install ordered parts for previous calls.
Old Town Elementary Rm 101	Konica Minolta BHC650i	AA7N011000526	7	628,371	55,348	5.38	99.93%	16,209	Color Photocopier	All calls on this copier were for poor quality, each related to the need for replacing a color drum, with one of the calls to return to install an ordered drum.