SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 50 units under contract with Konica Minolta Business Solutions, there were 48 service calls on 13 copiers and 7 printers during the fiscal year. Uptime for your fleet was 99.9%, which is excellent for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Konica Minolta notes their average response time from call to arrival as about 2 hours, which is impressive.

Your last upgrade was 2018. All machines are under a five-year+ warranty and service contract that expires on June 30, 2024. However, the average model in your fleet was introduced 7 years ago. Twenty-one units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Three units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the last page.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Jameson Elementary School															
Kitchen Office	Konica Minolta BH3301P	A63P015001989	9499-5753	0	0	0.00	0.00	100.00%	31	63	0	0	11/1/15	6.92	Black Network Printer
Library	Konica Minolta BH4020	A6WD011001646	9499-5717	0	0	0.00	0.00	100.00%	1,047	197	0	0	2/1/14	8.67	Black Laser MFP
Main Office	Konica Minolta BH4000P	A63R011016090	9499-5743	0	0	0.00	0.00	100.00%	500	643	0	0	4/1/13	9.50	Black Network Printer
Main Office	Konica Minolta BHC458	A79M011028737	9486-1403	2	84,095	3.91	11.10	99.52%	1,255	2,419	2,203	3,645	8/1/16	6.17	Color Photocopier
Media Center Hallway	Konica Minolta BH454	A61E011012131	9355-6668	4	22,606	2.23	10.55	99.55%	4,814	3,151	0	0	7/1/12	10.25	Black Photocopier
Nurse's Office	Konica Minolta BH3301P	A63P015001979	9499-5752	0	0	0.00	0.00	100.00%	101	0	0	0	11/1/15	6.92	Black Network Printer
Pre-K Hallway	Konica Minolta BH658	AA6R011001685	9486-1419	1	155,789	6.21	7.23	99.69%	19,347	12,041	0	0	5/1/17	5.42	Black Photocopier
Room 26 SPED	Konica Minolta BH4000P	A63R011016162	9499-5784	0	0	0.00	0.00	100.00%	387	438	0	0	4/1/13	9.50	Black Network Printer
Loranger Middle School															
Band Room	Konica Minolta BH3301P	A63P015001975	9499-5746	0	0	0.00	0.00	100.00%	136	106	0	0	11/1/15	6.92	Black Network Printer
Ground Floor Hall	Konica Minolta BH658	AA6R011001646	9486-1423	0	0	0.00	0.00	100.00%	8,810	6,623	0	0	5/1/17	5.42	Black Photocopier
Kitchen Office	Konica Minolta BH4000P	A63R011016168	9499-5751	0	0	0.00	0.00	100.00%	240	68	0	0	4/1/13	9.50	Black Network Printer
Library	Konica Minolta BH3301P	A63P015002211	9499-5749	1	21,121	0.00	0.00	100.00%	60	1,032	0	0	11/1/15	6.92	Black Network Printer
Library	Konica Minolta BH4000P	A63R011016086	9499-5748	0	0	0.00	0.00	100.00%	388	645	0	0	4/1/13	9.50	Black Network Printer
Library	Konica Minolta BHC3351	A92F011009582	9486-1436	4	20,588	0.92	3.42	99.85%	1,011	2,881	859	1,818	4/1/17	5.50	Color Laser MFP
Life Skills	Konica Minolta BH3301P	A63P015001995	9499-5744	0	0	0.00	0.00	100.00%	458	267	0	0	11/1/15	6.92	Black Network Printer
Lower Hall	Konica Minolta BH4000P	A63R011016182	9499-5747	0	0	0.00	0.00	100.00%	725	340	0	0	4/1/13	9.50	Black Network Printer
Main Office	Konica Minolta BHC458	A79M011027647	9486-1428	2	37,685	2.42	7.86	99.66%	5,137	4,090	1,823	2,256	8/1/16	6.17	Color Photocopier
Nurse	Konica Minolta BHC4000I	ACET011001867		0	0	0.00	0.00	100.00%	42	360	0	0	6/1/19	3.33	Color Network Printer
Room 11	Konica Minolta BH3301P	A63P015001969	9499-5781	0	0	0.00	0.00	100.00%	198	159	0	0	11/1/15	6.92	Black Network Printer
Room 2	Konica Minolta BH3301P	A63P015002161	9499-5750	0	0	0.00	0.00	100.00%	376	112	0	0	11/1/15	6.92	Black Network Printer
Room 6	Konica Minolta BH4000P	A63R011016184	9499-5782	0	0	0.00	0.00	100.00%	1,021	620	0	0	4/1/13	9.50	Black Network Printer
Room 7B	Konica Minolta BH4000P	A63R011016175	9499-5783	2	20,270	0.00	0.00	100.00%	1,219	1,203	0	0	4/1/13	9.50	Black Network Printer
Room 7B- 8th Grade Prep 3rd floor	Konica Minolta BH658	AA6R011001579	9486-1417	5	89,976	3.12	20.32	99.13%	12,090	8,273	0	0	5/1/17	5.42	Black Photocopier
Room 9L	Konica Minolta BH3301P	A63P015001965	9499-5745	0	0	0.00	0.00	100.00%	529	914	0	0	11/1/15	6.92	Black Network Printer
Supply Room 1st Floor	Konica Minolta BH4000P	A63R011016160	9599-5710	0	0	0.00	0.00	100.00%	1,660	1,221	0	0	4/1/13	9.50	Black Network Printer
Supply Room 1st Floor	Konica Minolta BH658	AA6R011001647	9486-1422	3	26,880	1.52	8.48	99.64%	10,517	6,831	0	0	5/1/17	5.42	Black Photocopier
Teachers' Room 2nd Floor	Konica Minolta BH554	A61D011003332	9357-2832	7	4,746	1.65	7.32	99.69%	3,752	1,410	0	0	10/1/13	9.00	Black Photocopier
Old Orchard Beach High School															
Adult Education	Konica Minolta BH4000P	A63R011016159	9499-5715	2	41,844	1.08	3.31	99.86%	536	292	0	0	4/1/13	9.50	Black Network Printer
Adult Education	Konica Minolta BHC458	A79M011027425	9486-4147	1	4,665	0.94	2.44	99.90%	695	559	133	261	8/1/16	6.17	Color Photocopier
Art Room	Konica Minolta BHC3351	A92F011010014	9486-4053	1	32,174	1.51	3.30	99.86%	76	68	128	52	4/1/17	5.50	Color Laser MFP
Guidance Office	Konica Minolta BHC3351	A92F011009579	9486-4054	0	0	0.00	0.00	100.00%	875	818	481	704	4/1/17	5.50	Color Laser MFP
Library	Konica Minolta BH454	A61E011012169	9355-6627	1	0	0.00	0.00	100.00%	1,452	1,361	0	0	7/1/12	10.25	Black Photocopier
Library Airprint	Konica Minolta BH4000P	A63R011016180	9499-5804	0	0	0.00	0.00	100.00%	431	428	0	0	4/1/13	9.50	Black Network Printer
Mail Room Left Side	Konica Minolta BH808	A8KN011007873	9486-1421	1	0	1.01	2.49	99.89%	13,386	6,786	0	0	6/1/16	6.33	Black Photocopier
Main Office	Konica Minolta BHC558	A79K011016270	9486-1427	5	16,234	1.62	12.25	99.47%	4,078	2,866	1,542	3,258	2/1/17	5.67	Color Photocopier
Nurse	Konica Minolta BHC4000I	ACET011001877		0	0	0.00	0.00	100.00%	42	119	0	0	6/1/19	3.33	Color Network Printer
Room 102 "ISS"	Konica Minolta BH4000P	A63R011016141	9499-5712	1	32,060	3.01	4.76	99.80%	2,943	372	0	0	4/1/13	9.50	Black Network Printer
Room 106 SPED	Konica Minolta BH4000P	A63R011016185	9499-5711	0	0	0.00	0.00	100.00%	844	406	0	0	4/1/13	9.50	Black Network Printer
Room 203	Konica Minolta BH4000P	A63R011016187	9499-5786	0	0	0.00	0.00	100.00%	294	0	0	0	4/1/13	9.50	Black Network Printer
Room 205	Konica Minolta BH4000P	A63R011016179	9499-5785	0	0	0.00	0.00	100.00%	314	69	0	0	4/1/13	9.50	Black Network Printer

RSU 23 - KMBS
FLEET REPORT FY22

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Teachers' Room 2nd Floor	Konica Minolta BH658	AA6R011001652	9486-1418	4	80,824	2.89	4.34	99.81%	22,310	13,760	0	0	5/1/17	5.42	Black Photocopier
Vice Principal's Office	Konica Minolta BH4020	A6WD011008284	9499-5860	0	0	0.00	0.00	100.00%	182	123	0	0	2/1/14	8.67	Black Laser MFP
Pathway Alternative Education															
Modular	Konica Minolta BH3301P	A63P015002217	9499-5803	0	0	0.00	0.00	100.00%	1,537	430	0	0	11/1/15	6.92	Black Network Printer
Modular	Konica Minolta BH454	A61E011012469	9356-3887	0	0	0.00	0.00	100.00%	92	0	0	0	7/1/12	10.25	Black Photocopier
RSU 23															
Admin Office	Konica Minolta BH4020	A6WD011008018	9499-5713	0	0	0.00	0.00	100.00%	869	557	0	0	2/1/14	8.67	Black Laser MFP
Business Manager	Konica Minoolta BH4422	AAFM011002080		0	0	0.00	0.00	100.00%	42	1,285	0	0	8/1/18	4.17	Black Laser MFP
C Potenza's Office	Konica Minolta BH4020	A6WD011008022	9486-5664	0	0	0.00	0.00	100.00%	810	47	0	0	2/1/14	8.67	Black Laser MFP
Cindy's Office	HP Laser Jet 600 M602	CNDCG6304C	9499-5859	0	0	0.00	0.00	100.00%	1,269	110	0	0	11/1/11	10.92	Black Network Printer
Helene Stevens' Office	Konica Minolta BHC308	A7PY017010648	9486-4368	0	0	0.00	0.00	100.00%	2,107	1,413	380	999	6/1/16	6.33	Color Photocopier
RSU 23 TIDES Modular															
Modular Office 2	Konica Minolta BHC308	A7PY017005262	9486-1425	1	35,390	0.00	0.00	100.00%	1,342	1,285	241	588	6/1/16	6.33	Color Photocopier
Totals and Averages				**48**	**42,762**	**2.27**	**109.15**	**99.91%**	**2,648**	**1,860**	**866**	**1,509**		**7.56**	

Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022										
Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter (10/25/22)	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Loranger Middle School - Room 7B- 8th Grade Prep 3rd floor	Konica Minolta BH658	AA6R011001579	5	460,426	89,976	3.12	99.13%	8,273	Black Photocopier	Of the 5 service calls on this copier, 4 were for jamming in various trays; the rollers were replaced on one call. Another call was for poor quality and the drum was replaced.
Loranger Middle School - Teachers' Room 2nd Floor	Konica Minolta BH554	A61D011003332	7	212,892	4,746	1.65	99.69%	1,410	Black Photocopier	One call on this copier was for poor quality, and one call was for no power. Adjustments were made for each. The remaining calls were for jamming in the duplexer, large capacity tray, and finisher. Adjustments were made; no parts were replaced.
Old Orchard Beach High - Main Office	Konica Minolta BHC558	A79K011016270	5	240,281	16,234	1.62	99.47%	4,800	Color Photocopier	Two calls on this copier were for a noise in the fusing unit, with the black image unit and rollers replaced on the last call (March). Two calls were for poor quality, with the black drum and rollers replaced. Another call was for jamming that only required a cleaning.