



KONICA MINOLTA



SPC SUMMARY

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Despite COVID-19, your volumes increased by 16%.

There was one service call on the copier you have under contract with KMBS, with an up time of 99.2%. This is very poor for having only one machine. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor

Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume	Actual Monthly Volume	Model Intro Date	Model Age (years)	Model Type
Konica Minolta BH4422	AAFM011000294	9464-8051	1	54,896	12.11	13.38	99.20%	2,990	3,466	8/1/2018	2.17	Black Laser MFP