



NHSAU 85 FLEET REPORT FY20



SPC SUMMARY for 7/1/2019 to 6/30/2020

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Because of COVID-19, your volumes dropped by 26%, which likely has an effect on the number of service calls on your equipment for FY20.

Out of 39 units under contract with KMBS there were 17 service calls on 10 copiers and printers during the fiscal year. Uptime for your fleet was 99.96%, which is very good for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 2.5 hours, which is excellent.

The average model age of your equipment is 7.34 YEARS from date of intro, with 30 units more than 7 years from intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer.

There were no units that had more than 4 service calls.

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Equipment with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020

| Current Equipment | Location | Serial Number | # Service Calls | Current Total Meter | Avg Copies between all Service Calls (incl PM) | Avg Response Time | Uptime% | Avg Monthly Volume Total | Model Type | Reasons for service calls |
|-------------------|----------|---------------|-----------------|---------------------|--|-------------------|---------|--------------------------|------------|---------------------------|
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There are no machines with 5 or more service calls during the reporting period.

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| Make/Model | Location | Serial Number | Vendor ID | # Service Calls | Avg Copies between all Service Calls (incl PM) | Avg Response Time | Total Hrs Down | Uptime% | Projected Monthly Volume Black | Projected Monthly Volume Color | Actual Monthly Volume Black | Actual Monthly Volume Color | Model Intro Date | Model Age (years) | Model Type |
|--------------------------------|---------------------------|---------------|-----------|-----------------|--|-------------------|----------------|---------------|--------------------------------|--------------------------------|-----------------------------|-----------------------------|------------------|-------------------|-----------------------|
| Sunapee Bus Garage | | | | | | | | | | | | | | | |
| Konica Minolta BH3300P | Office | A63P011000900 | 8802-1561 | 0 | 0 | 0.00 | 0.00 | 100.00% | 123 | 0 | 181 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Sunapee District Office | | | | | | | | | | | | | | | |
| HP Laser Jet4250 | 1st Floor Work Room | CNRXX39605 | 9449-5641 | 0 | 0 | 0.00 | 0.00 | 100.00% | 719 | 0 | 409 | 0 | 1/1/2004 | 16.67 | Black Network Printer |
| HP Laser Jet4250 | Finance Office | CNRXS62048 | 9499-5642 | 0 | 0 | 0.00 | 0.00 | 100.00% | 1,011 | 0 | 801 | 0 | 1/1/2004 | 16.67 | Black Network Printer |
| Konica Minolta BHC558 | Office | A79K011016198 | 9486-1289 | 2 | 141,505 | 1.48 | 1.61 | 99.93% | 5,658 | 1,089 | 4,053 | 2,094 | 2/1/2017 | 3.58 | Color Photocopier |
| Konica Minolta BH4000P | SPED | A63R011004713 | 8802-4364 | 1 | 94,233 | 0.00 | 1.32 | 99.94% | 2,040 | 0 | 1,559 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Sunapee Elementary | | | | | | | | | | | | | | | |
| Konica Minolta BH958 | 1st Floor | A796011001526 | 9486-1291 | 0 | 0 | 0.00 | 0.00 | 100.00% | 12,945 | 0 | 13,052 | 0 | 6/1/2016 | 4.25 | Black Photocopier |
| Konica Minolta BHC759 | 2nd Floor | A8JE011001193 | 9186-1290 | 3 | 63,310 | 2.72 | 9.35 | 99.60% | 13,498 | 4,412 | 9,046 | 3,047 | 5/1/2017 | 3.33 | Color Photocopier |
| Konica Minolta BH3300P | 3rd Floor Hallway | A63P011000677 | 8802-1573 | 0 | 0 | 0.00 | 0.00 | 100.00% | 429 | 0 | 66 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| HP Laser Jet Pro M401dw | 3rd Floor Hallway STORAGE | PHGGD00371 | 9499-5572 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 0 | 0 | 1/1/2013 | 7.67 | Black Network Printer |
| Konica Minolta BH3300P | Conference Room | A63P011000667 | 8802-1568 | 0 | 0 | 0.00 | 0.00 | 100.00% | | | | | 4/1/2013 | | Black Network Printer |
| Konica Minolta BH3300P | Hot Swap | A63P011000910 | 8802-1555 | 1 | 28,203 | 0.00 | 1.21 | 99.95% | 0 | 0 | 102 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH3300P | Literacy Lab | A63P011000882 | 8802-1566 | 0 | 0 | 0.00 | 0.00 | 100.00% | 729 | 0 | 559 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta MC 3730 | Main Office | A0VD017300211 | 8802-1553 | 1 | 0 | 0.00 | 0.00 | 100.00% | 132 | 131 | 105 | 86 | 11/1/2010 | 9.83 | Color Network Printer |
| Konica Minolta BH3300P | Main Office | A63P011000781 | 8802-4357 | 0 | 0 | 0.00 | 0.00 | 100.00% | 238 | 0 | 175 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH3300P | Music Room | A63P011000927 | 8802-1559 | 0 | 0 | 0.00 | 0.00 | 100.00% | 181 | 0 | 183 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Sunapee Middle/High | | | | | | | | | | | | | | | |
| Konica Minolta BH3300P | Hot Swap | A63P011000670 | 8802-4326 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 148 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH4000P | Hot Swap | A63R011004639 | 8802-1562 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 0 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH4000P | Hot Swap | A63R011004715 | 8802-1580 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 0 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH4000P | Hot Swap | A63R011004718 | 8802-1577 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 25 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| HP Laser Jet M608 | Hot Swap | CNBCK7D26J | 9355-5732 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 0 | 0 | 5/1/2017 | 3.33 | Black Network Printer |
| Konica Minolta BH3300P | Kitchen Office | A63P011000695 | 8802-1569 | 0 | 0 | 0.00 | 0.00 | 100.00% | 228 | 0 | 357 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| HP Laser Jet M608 | Main Office | CNBCK7D26K | 9355-5731 | 1 | 0 | 2.54 | 3.12 | 99.87% | 1,782 | 0 | 1,437 | 0 | 5/1/2017 | 3.33 | Black Network Printer |
| Konica Minolta MC 3730 | Main Office- Not in use | A0VD017300304 | 8802-4363 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 0 | 0 | 11/1/2010 | 9.83 | Color Network Printer |
| Konica Minolta BH3300P | Media Center | A63P011000681 | 8802-4358 | 0 | 0 | 0.00 | 0.00 | 100.00% | 105 | 0 | 3 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH3300P | Net Closet | A63P011000679 | 8802-1572 | 0 | 0 | 0.00 | 0.00 | 100.00% | 49 | 0 | 31 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH4000P | NS/ Closet | A63R011004725 | 8802-4402 | 0 | 0 | 0.00 | 0.00 | 100.00% | 1,050 | 0 | 952 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH3300P | C1 Lab | A63P011000779 | 8802-4386 | 0 | 0 | 0.00 | 0.00 | 100.00% | 255 | 0 | 117 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH3300P | C-3 HSR | A63P011000907 | 8802-1560 | 0 | 0 | 0.00 | 0.00 | 100.00% | 947 | 0 | 523 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH3300P | Room M-1 | A63P011000913 | 8802-1551 | 0 | 0 | 0.00 | 0.00 | 100.00% | 3 | 0 | 129 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH3300P | Room M-2 | A63P011000943 | 8802-1556 | 0 | 0 | 0.00 | 0.00 | 100.00% | 594 | 0 | 335 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| HP Laser Jet Pro M401dw | Room M-3 - Not in use | PHGGC04812 | 9499-5573 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 0 | 0 | 1/1/2013 | 7.67 | Black Network Printer |
| Konica Minolta BH958 | Teachers' Room | A796011001524 | 9483-6915 | 2 | 75,496 | 2.08 | 2.69 | 99.89% | 35,942 | 0 | 27,043 | 0 | 6/1/2016 | 4.25 | Black Photocopier |
| Konica Minolta BH3300P | Tech Director's Office | A63P011000791 | 8802-4387 | 0 | 0 | 0.00 | 0.00 | 100.00% | 61 | 0 | 66 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH3300P | Conference Room | A63P011000944 | 8802-1563 | 1 | 0 | 0.05 | 0.23 | 99.99% | 47 | 0 | 41 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BH4000P | Copy Room | A63R011004681 | 8802-1532 | 1 | 0 | 6.84 | 7.52 | 99.68% | 2,880 | 0 | 1,874 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| Konica Minolta BHC759 | Copy Room | A8JE011001929 | N/A | 4 | 98,919 | 1.79 | 9.92 | 99.58% | 20,037 | 6,208 | 15,988 | 6,007 | 5/1/2017 | 3.33 | Color Photocopier |
| Konica Minolta BH3300P | Room M-4 | A63P011000902 | 8802-1564 | 0 | 0 | 0.00 | 0.00 | 100.00% | 801 | 0 | 456 | 0 | 4/1/2013 | 7.42 | Black Network Printer |
| TOTALS & AVERAGES | | | | 17 | 83,611 | 2.50 | 36.98 | 99.96% | 3,796 | 2,960 | 2,661 | 2,809 | | 7.34 | |