

Specialized Purchasing Consultants

PO Box 190 Gorham, NH 03581 (800) 750-1538 www.spccopypro.com

2014-2015 Annual Report

Year - End Photocopier Analysis

With projected costs for 2015-16

Debbie O'Connor NHSAU 68 - Lin-Wood Public Schools PO Box 846 Lincoln, NH 03251



Specialized Purchasing Consultants Corp. Serving Maine & New Hampshire since 1988

October 2015

Skip Tilton President

Corporate Office: PO Box 190 Gorham, NH 03581 (800) 750-1538 (866) 281-7596 Fax Debbie O'Connor

NHSAU 68 - Lin-Wood Public Schools

PO Box 846

Lincoln, NH 03251

Dear Debbie:

VISIT US ON THE WEB: www.spccopypro.com

Once again, on behalf of our staff here at Specialized Purchasing Consultants, we wish to thank you for your continued confidence in us to provide our services to you and your organization. Our relationship is now 11 years strong, and we hope that your trust in us and this relationship will continue for many years to come.

Our Annual Report is designed to provide an overview of the recent past year's reprographic equipment usage and status. We provide recommendations based on the usage to address potential problem areas in order to avoid needless down time and improve equipment reliability for years to come.

Every year we look for new ways to improve our services to save our clients time, money, and effort. Over the past years we have implemented a number of new features, such as Simplified Billing, FM Audit automatic meter reading, SPC STARDoc and recently an IT Asset Management Program, where you can visualize all of your assets laid out on an interactive floor plan that will allow you to schedule out replacement units as needed.

During the upcoming year, we have even more services to offer by way of STARDoc. Some of those new features are listed on the "New Features" page of this report. During our in-person meeting with you to review this report, we will demonstrate those new features as well as discuss your suggestions to enhance STARDoc to be even more useful and beneficial to you and your IT staff. All of these new features are at no additional charge to you.

Thank you again for allowing SPC the opportunity to be of service. If you have any questions or are in need of more information, please let us know.

Sincerely,

Skip Tilton President

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The SPC Team... would like to personally thank you for your continued trust and confidence!



Skip Tilton, President Billie Jo Tilton, Vice President

As co-founders of SPC, Billie Jo and I are very proud of our team of professionals. The concept of group purchasing to save millions has grown since 1988 into providing over 16 different managerial services that increase reliability and extend the life of your equipment. However, none of this would have been possible without the loyalty of over 87 clients (3,800+ machines with 1.6 billion prints over five years). Together, we have realized the lowest prices possible while improving the quality of your service and equipment.



Sue Penney

Administration & Finance Manager SPC is committed to providing costeffective and reliable reprographics platforms to our community of clients. My 20+ years of experience in corporate management will be key in strengthening the relationships between SPC's clients and vendors. I

will be focused on responding to your inquiries with the goal of solving any issues that may arise in a timely and efficient manner. Providing quality customer service is my top priority.

Rachel Guay

Accounting Coordinator

I am responsible for the majority of the accounting communications between SPC and its vendors and clients. I will rely upon my years of experience and my strong attention to detail to ensure our clients' needs are well served. It is my



goal to work accurately and efficiently and to uphold the high standards of customer satisfaction that SPC has provided to their customers. I look forward to establishing a strong working relationship with each and every one of you.



Pam Weed

Client-Vendor Relations

SPC's clients are my Number One priority. When you have a question, concern, need, or problem related to equipment, service or billing, I am available to assist you in getting it resolved promptly. I am pleased to be able to act as liaison between our

clients and vendors to ensure smooth transitions or quick resolutions.

Joel Heffernan

Field Representative – Client Relations As Field Representative for SPC, I reach out to the customer to offer help as needed in and during the installation of equipment change over and in assisting in each event. Also, I bring to this company over forty years in the Copier/Printer



industry. It is my goal to assure our clients a pleasant experience in using SPC's services.

The SPC Team Continued....



Charles BacaOperational Support

I've been happily working at SPC for about 2 years, and I'm happy to be working with such an amazing staff. We have grown so much as a team since I started. I enjoy going out and meeting all of you in the

field and making sure everything runs smooth. Please feel free to contact me with any questions or concerns you may have.

Robert B. Dutil

Director of Information Technology I have been working with SPC since February 2000. SPC's honesty, work ethics and loyalty have made my experience with the company a pleasurable journey. SPC is constantly



trying to improve their technology to better serve their clients. My goal has been to give our clients and associates the best tools available to allow them to be more productive. By doing this, our clientele has the ability to monitor their assets and keep their costs down. I am excited about what the future holds for SPC and our clients.



Alex WebsterOperations Manager

My top priority is ensuring that our clients receive the absolute best customer service possible. Whether you have a question about your SPC STARDoc site, an upcoming upgrade or your existing equipment, I am here to answer any questions you may have. I am very excited about the new features that we have on STARDoc. We are now able to offer features that normally cost thousands of dollars at no additional charge for our clients.

Equipment Health Status

Total Number of Machines:	13			
Total Black Photocopiers	2			
Total Color Photocopiers	6			
Total Black Network Printers	0			
Total Color Network Printers	5			
Total Removed from Service:	0			
# of Units OFF Warranty:	0			
# of Units Approaching End of Warranty:	2			
# of Units Overused:	0			
# of Units Underused:	0			
# of Units Connected to Network with Print and/or Scan	13			
Commencement Date:	9/1/2012			
# of Annual Payments Left on Lease	2			
All Warranties and Service Contracts Expire:				
SPC's FM Audit Print Management Software Loaded				
Printer Contract Signed	No			

NOTE: When a machine goes off warranty, it does not mean that the service contract expires. It simply means that if a replacement machine becomes necessary, it may not be at "no charge."

Dear Debbie,

Overall, things look good on paper, but it has been three years since your last upgrade and you will benefit from an onsite visit and perhaps an upgrade. We should begin the process in the spring of 2016 with a possible upgrade after you make your fourth payment on 8-1-2016. At that time you could address the 2 machines approaching the end of their warranty. Perhaps there are other needs that an onsite visit may be able to address as well. It is always good to stay ahead of the reliability curve.

Sincerely,

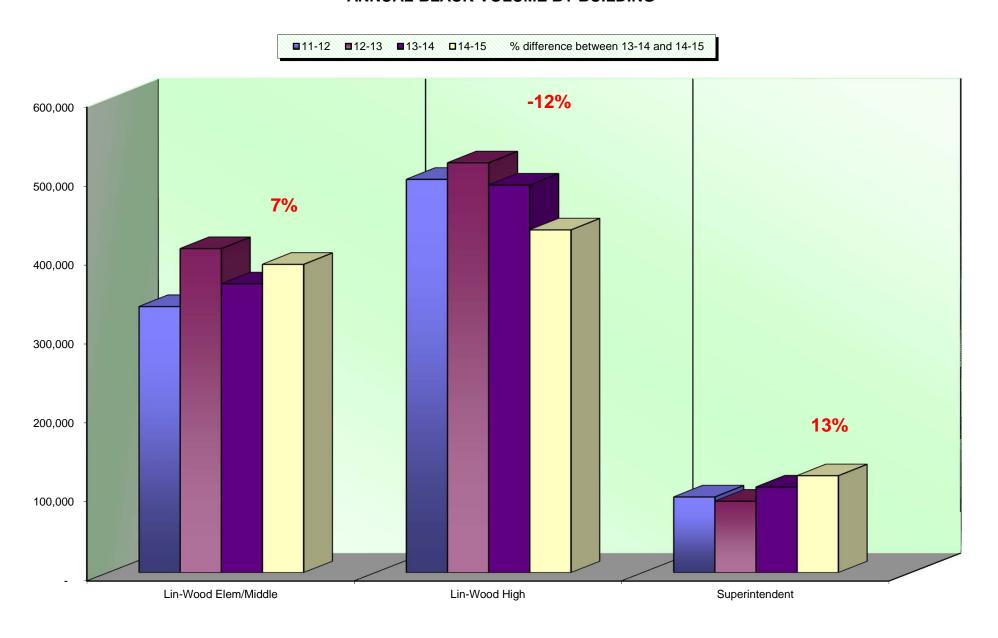
Skip

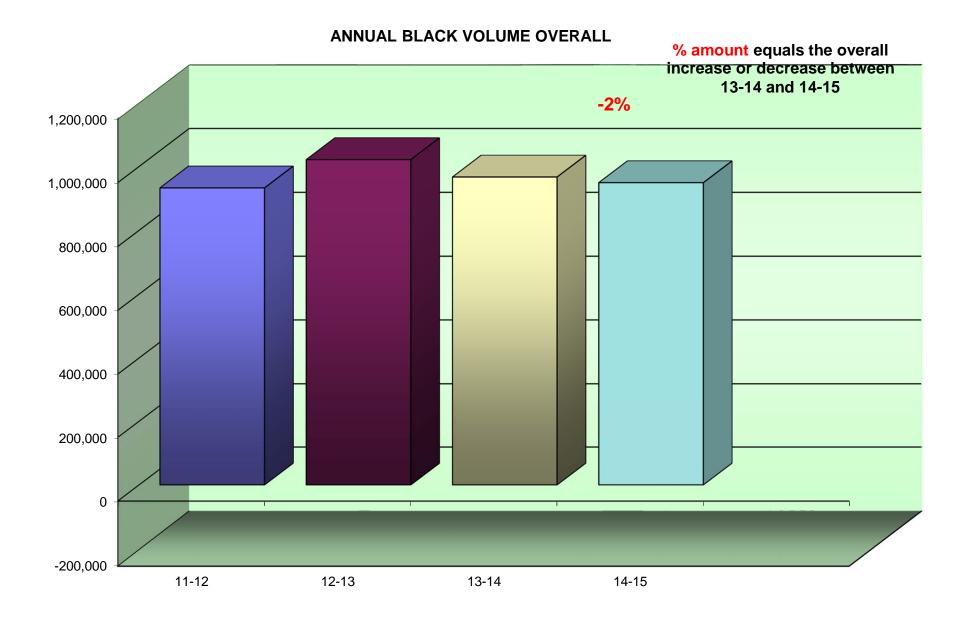
Aging Equipment Summary

The following equipment is seven or more years from the date they were first offered for sale by the manufacturer. This is a major factor because availability of parts, cost of operation and warranties all become diminished at 10 years from the Date of Introduction. Usage, age, and service history need to be considered to see if they are due for replacement soon.

Building	Department	Make / Model	Serial Number	Vendor Name	Intro Date
Lin-Wood Public Elem & Middle	Teachers' Room Hall	Konica Minolta BH751	A0PN011008070	KMBS	12/2008
Lin-Wood Public High School	Teachers' Room	Konica Minolta BH751	A0PN011010705	KMBS	12/2008

ANNUAL BLACK VOLUME BY BUILDING





Average Student to Copy Usage – Black Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

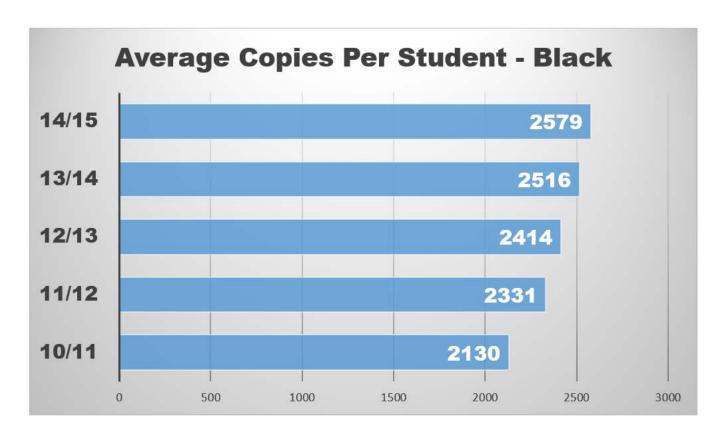
Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Lin-Wood Public Elem & Middle	226	390,915	\$9,688.73	1,730	\$42.87
Lin-Wood Public High School	112	434,350	\$10,847.87	3,878	\$96.86
SAU #68	0	123,735	\$3,120.50	0	\$0.00
Totals	338	949,000	\$23,657.10	2,808	\$69.99

Cost Comparison – Black Only

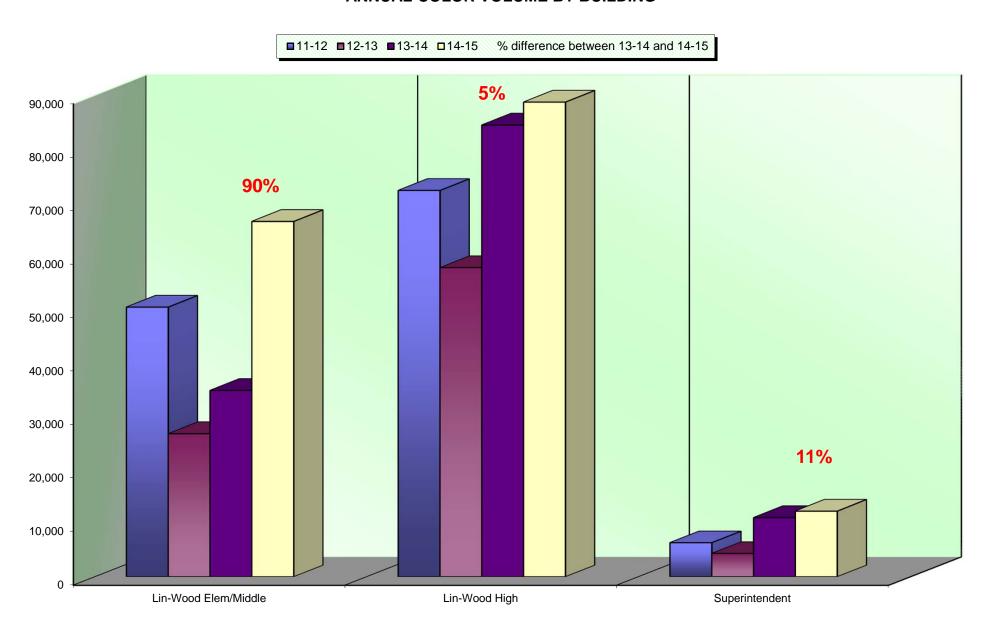
This is an SPC Comparison contrasting your district with 67 client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	Total Student	Total Annual	Total	Annual Copies	Annual Cost
	Population	Volume	District Cost*	Per Student	Per Student
All Schools w/student populations	114,078	294,264,070	\$5,363,546.52	2,579	\$47.02

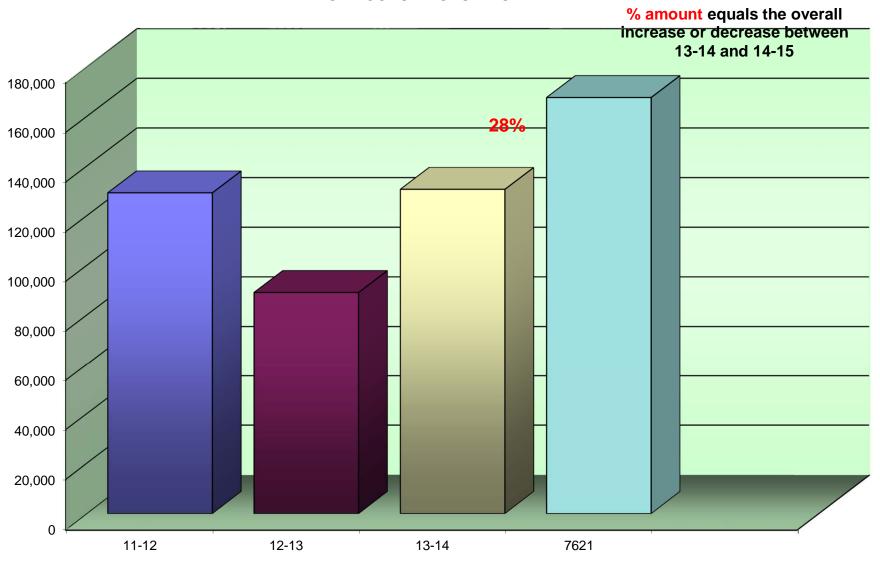
^{*}Total District Cost refers to the cost of Service, Supplies, Paper, and Equipment.



ANNUAL COLOR VOLUME BY BUILDING



ANNUAL COLOR VOLUME OVERALL



Average Student to Copy Usage – Color Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

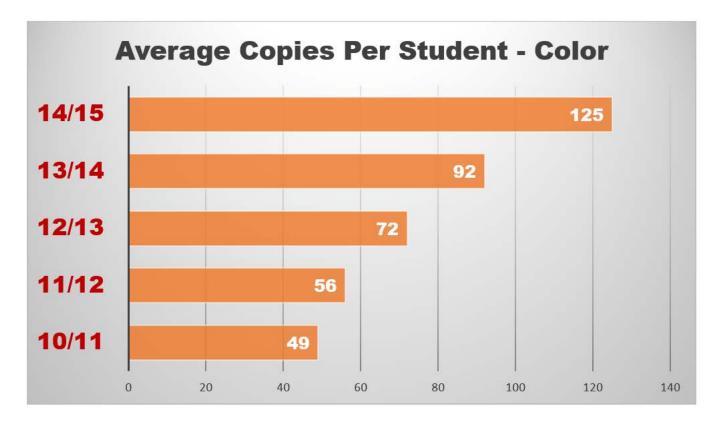
Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Lin-Wood Public Elem & Middle	226	66,430	\$3,178.02	294	\$14.06
Lin-Wood Public High School	112	88,695	\$4,221.52	792	\$37.69
SAU #68	0	12,410	\$566.18	0	\$0.00
Totals	338	167,535	\$7,965.72	496	\$23.57

Cost Comparison – Color Only

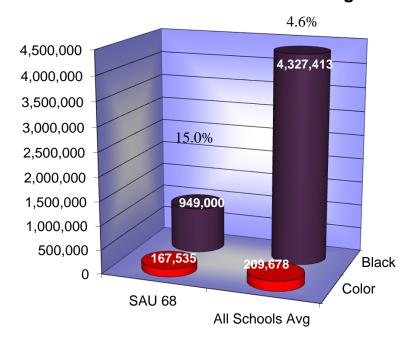
This is an SPC Comparison contrasting your district with 67 client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	Total Student Population	Total Annual Volume	Total District Cost*	Annual Copies Per Student	Annual Cost Per Student
All Schools w/student populations	114,078	14,258,074	\$796,263.47	125	\$6.98

^{*}Total District Cost refers to the cost of Service, Supplies and Paper. Equipment is calculated only into the Black Volume.



Color to Total Volume Percentage



Usage Profile for Service & Supplies

The usage analysis shown here provides an overview of the usage of each piece of equipment currently under contract and monitored by SPC. Projected Volume comparison is based on projected volume figured on your most recent Five-Year Equipment Replacement Schedule.

Make-Model / Speed					Date of Last Upgrade: 9/1/2012
Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2014 Meter	6/30/2015 Meter	2014-15 Annual Volume	Cost/Copy Annual Cost	Recommendations
Lin-Wood Public Elem & Middle					
Computer Lab Room 204					
Konica Minolta MC7450II Grafx / 24 PPM	48,023	65,908	17,885	\$0.005000	None at this time.
A0VD012002253 / 8802 6437				\$89.43	
500,000 / 01/2009	28,517	58,447	29,930	\$0.05095	
Color Network Printer				\$1,524.93	
Connected /					
KMBS					
Main Office					
Sharp MX-5110N / 51 PPM	141,312	247,162	105,850	\$0.004590	None at this time.
25057388 / PL7000				\$485.85	
3,000,000 / 08/2011	20,324	56,824	36,500	\$0.04529	
Color Photocopier				\$1,653.09	
Connected /					
UBM					

Make-Model / Speed					Date of Last Upgrade: 9/1/2012
Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2014 Meter	6/30/2015 Meter	2014-15 Annual Volume	Cost/Copy Annual Cost	Recommendations
Lin-Wood Public Elem & Middle					
Teachers' Room Hall					
Konica Minolta BH751 / 75 PPM	400,845	668,025	267,180	\$0.003980	7 years from Intro.
A0PN011008070 / 9345 1471 4,000,000 / 12/2008	0	0	0	\$1,063.38 \$0.00000	
Black Photocopier				\$0.00	
Connected /					
KMBS					
	Subto	tals BW	390,915	\$1,638.65	
	Subto	tals Color	66,430	\$3,178.02	

Make-Model / Speed					Date of Last Upgrade: 9/1/20		
Serial Number / Vendor ID							
Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2014 Meter	6/30/2015 Meter	2014-15 Annual Volume	Cost/Copy Annual Cost	Recommendations		
Lin-Wood Public High School							
Computer Lab Room 18							
Konica Minolta MC7450II Grafx / 24 PPM	17,327	29,007	11,680	\$0.005000	None at this time.		
A0VD012002281 / 8802 6435 500,000 / 01/2009	2,695	3,790	1,095	\$58.40 \$0.05095			
Color Network Printer				\$55.79			
Connected / KMBS							
Guidance Office							
Sharp MX-4110N / 41 PPM	50,214	84,159	33,945	\$0.004590	None at this time.		
25053018 / PL7001 1,000,000 / 08/2011	17,443	28,758	11,315	\$155.81 \$0.04529			
Color Photocopier	17,443	20,730	11,515	\$512.46			
Connected / UBM				ψ512.40			
Humanities Wing Hall Room 30							
Konica Minolta MC7450II Grafx / 24 PPM	65,625	101,395	35,770	\$0.005000	None at this time.		
A0VD012002167 / 8802 6434 500,000 / 01/2009	12,898	19,468	6,570	\$178.85 \$0.05095			
Color Network Printer	,	•	•	\$334.74			
Connected / KMBS							

Make-Model / Speed					Date of Last Upgrade: 9/1/2012
Serial Number / Vendor ID Life / Intro Date			2014-15		
Connectivity / Printer Exp Date Vendor	7/1/2014 Meter	6/30/2015 Meter	Annual Volume	Cost/Copy Annual Cost	Recommendations
Lin-Wood Public High School					
Library					
Sharp MX-4110N / 41 PPM	139,738	221,863	82,125	\$0.004590	None at this time.
25053478 / PL7002 1,000,000 / 08/2011	32,002	58,282	26,280	\$376.95 \$0.04529	
Color Photocopier				\$1,190.22	
Connected / UBM					
Main Office					
Sharp MX-4110N / 41 PPM	36,779	60,504	23,725	\$0.004590	None at this time.
25053518 / PL7003 1,000,000 / 08/2011	13,838	28,803	14,965	\$108.90 \$0.04529	
Color Photocopier	,	,	,	\$677.76	
Connected / UBM					
Math Wing Hall Room 112					
Konica Minolta MC7450II Grafx / 24 PPM A0VD012002288 / 8802 6436	72,311	112,461	40,150	\$0.005000 \$200.75	None at this time.
500,000 / 01/2009	13,662	29,357	15,695	\$0.05095	
Color Network Printer				\$799.66	
Connected /					
KMBS					

Make-Model / Speed Serial Number / Vendor ID					Date of Last Upgrade: 9/1/2012
Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2014 Meter	6/30/2015 Meter	2014-15 Annual Volume	Cost/Copy Annual Cost	Recommendations
Lin-Wood Public High School					
Teachers' Room					
Konica Minolta BH751 / 75 PPM	347,184	538,809	191,625	\$0.003980	7 years from Intro.
A0PN011010705 / 9344 9719				\$762.67	
4,000,000 / 12/2008	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
Connected / KMBS					
Konica Minolta BHc35 / 31 PPM	32,989	48,319	15,330	\$0.003980	None at this time.
A121011021395 / 9344 9721				\$61.01	
750,000 / 07/2010	21,257	34,032	12,775	\$0.05095	
Color Photocopier				\$650.89	
Connected / KMBS					
	Subto	tals BW	434,350	\$1,903.34	
	Subto	tals Color	88,695	\$4,221.52	

Make-Model / Speed					Date of Last Upgrade: 9/1/2012
Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2014 Meter	6/30/2015 Meter	2014-15 Annual Volume	Cost/Copy Annual Cost	Recommendations
SAU #68					
Main Office					
Konica Minolta MC7450II Grafx / 24 PPM	14,507	25,457	10,950	\$0.005000	None at this time.
A0VD012002301 / 8802 6438				\$54.75	
500,000 / 01/2009	1,457	2,187	730	\$0.05095	
Color Network Printer				\$37.19	
Connected /					
KMBS					
Sharp MX-5110N / 51 PPM	143,950	256,735	112,785	\$0.004590	None at this time.
25057438 / PL7004				\$517.68	
3,000,000 / 08/2011	12,860	24,540	11,680	\$0.04529	
Color Photocopier				\$528.99	
Connected / UBM					
	Subto	otals BW	123,735	\$572.43	
	Subto	tals Color	12,410	\$566.18	

District Wide Black Totals	949,000	\$4,114.43
District Wide Color Totals	167,535	\$7,965.72

SPC Service & Supply Cost Savings

These tables compare your equipment cost per copy for service and supplies (black prints or copies only) before becoming an SPC client on 12/15/2004 with your projected cost per copy for the new fiscal year through SPC. Annual Volume represents actual 2014-15 fiscal year black print usage. The second table represents your annual and five-year cost savings compared to your previous cost per copy rate.

BEFORE SPC

Current Volume	PriorCPC	Average Annual Cost
949,000	\$0.01184	\$11,236.16

CURRENTLY WITH SPC

Current Volume	Current CPC	Current Cost	Cost Savings	5 Year Savings
949,000	\$0.00434	\$4,118.66	\$7,117.50	\$35,587.50

Today the Cooperative Buying of SPC has netted annual cost savings, on average, of \$7,117.50 x 11 years as a Client = \$78,292.50 Cost Savings!

Projected Equipment Costs by Building - Black

This table represents projected expenses for BLACK prints or copies by building based on recent activity. Approximate current paper case costs and averaged current annual lease payment are figured in to provide budget information for the <u>upcoming fiscal year</u>.

Building	Projected Black Volume	Projected Black Usage Cost	Approx.Paper Cost	Average Annual Equipment Cost	Total Projected Black Usage Cost
Lin-Wood Public Elem & Middle	390,915	\$1,638.65	\$1,939.72	\$6,110.36	\$9,688.73
Lin-Wood Public High School	434,350	\$1,903.34	\$2,155.24	\$6,789.29	\$10,847.87
SAU #68	123,735	\$572.43	\$613.97	\$1,934.09	\$3,120.50
Total	949,000	\$4,114.43	\$4,708.94	\$14,833.74	\$23,657.10

SPC Equipment Bids:

Presently our Bids are coming in at 14.5% to 22% of Retail while the current Salesman's Cost is 50% of Retail. Example: Currently our bids for a Xerox 5890PT RADF Duplex Finisher 3-Hole Punch CIF-Print-Color Scan-Hard Drive for Secure Print-Fax 90 Copies per Minute are coming in at \$6,333 with a Retail Cost of \$43,495....14.5% of Retail!

Projected Equipment Costs by Building - Color

This table represents projected expenses for COLOR prints or copies by building based on recent activity. Current paper case costs and current annual lease payment are NOT figured in to this table, as they are covered in the Black prints report.

Building	Projected Color Volume	Service & Supply Cost
Lin-Wood Public Elem & Middle	66,430	\$3,178.02
Lin-Wood Public High School	88,695	\$4,221.52
SAU #68	12,410	\$566.18
Total	167,535	\$7,965.72

Service & Supply Usage Profile by Vendor - Black

This table represents actual expenses for BLACK prints or copies by vendor for the current year along with projected service & supply expenses for the upcoming fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. No CPC increase for current year.

Vendor	Equipment Type	Annual Volume	2014-2015 Cost / Copy	Total Cost	2015-2016 Cost / Copy	Projected Cost
Konica-Minolta Business Solutions	Black Photocopier	458,805	\$0.00398	\$1,826.04	\$0.00398	\$1,826.04
Konica-Minolta Business Solutions	Color Network Printer	116,435	\$0.00500	\$582.18	\$0.00500	\$582.18
Konica-Minolta Business Solutions	Color Photocopier	15,330	\$0.00398	\$61.01	\$0.00398	\$61.01
United Business Machines	Color Photocopier	358,430	\$0.00459	\$1,645.19	\$0.00459	\$1,645.19
Total		949,000	\$0.00434	\$4,114.43	\$0.00434	\$4,114.43

Service & Supply Usage Profile by Vendor - Color

This table represents actual and projected expenses for COLOR prints or copies by vendor for the current and next fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. No CPC increase for current year.

Vendor	Equipment Type	Annual Volume	2014-2015 Cost / Copy	Total Cost	2015-2016 Cost / Copy	Projected Cost
Konica-Minolta Business Solutions	Color Network Printer	54,020	\$0.05095	\$2,752.32	\$0.05095	\$2,752.32
Konica-Minolta Business Solutions	Color Photocopier	12,775	\$0.05095	\$650.89	\$0.05095	\$650.89
United Business Machines	Color Photocopier	100,740	\$0.04529	\$4,562.51	\$0.04529	\$4,562.51
Total		167,535	\$0.04755	\$7,965.72	\$0.04755	\$7,965.72

Reprographic Equipment Assessment

This chart provides the status of your equipment and details of your current lease, if any. *

Total Number of Units	13
Total Number of Units on Lease	13
Total Number of Units Owned	0
Lease Company	Northway Bank
Lease Start Date	9/1/2012
Lease End Date	8/1/2016
Term	5 years
Annual Payment usually due on 8/1	\$14,833.74
Remaining Payments	2

^{*}The determination on the lease has no bearing on Service & Supply and Warranty Contracts.

Leased Equipment

Building	Make/Model	Serial Number
Lin-Wood Public Elem & Middle	Konica Minolta BH751	A0PN011008070
Lin-Wood Public Elem & Middle	Sharp MX-5110N	25057388
Lin-Wood Public Elem & Middle	Konica Minolta MC7450II Grafx	A0VD012002253
Lin-Wood Public High School	Konica Minolta MC7450II Grafx	A0VD012002281
Lin-Wood Public High School	Konica Minolta BH751	A0PN011010705
Lin-Wood Public High School	Konica Minolta BHc35	A121011021395
Lin-Wood Public High School	Konica Minolta MC7450II Grafx	A0VD012002288
Lin-Wood Public High School	Sharp MX-4110N	25053518
Lin-Wood Public High School	Sharp MX-4110N	25053478
Lin-Wood Public High School	Konica Minolta MC7450II Grafx	A0VD012002167
Lin-Wood Public High School	Sharp MX-4110N	25053018
SAU #68	Sharp MX-5110N	25057438
SAU #68	Konica Minolta MC7450II Grafx	A0VD012002301



SERVICE AND SUPPLY CONTRACT - CLIENT

Specialized Purchasing Consultants ("SPC") hereby contracts with ("equipment described on Schedule A ("Equipment") using the Contracted Vendor shown by the Contracted Vendor shown	below at a cost per print shown on said Schedule A, commencing on
and terminating on June 30, This Service and Supply Contract ("Contract") schedule A for Additional Provisions, if any.	shall exclude only the cost of paper, transparencies, and staples. Refer to
SPC assumes responsibility for all billing and vendor payment. SPC shall invoice cost per print listed on Schedule A. This semi-annual billing will take place July 1 and J or from Client staff during the month of June. A final Reconciliation spreadsheet and invoice during the year, SPC will reimburse Contracted Vendor appropriately. Client is avoid suspension of supplies by Contracted Vendor.	anuary 1. Actual meter reads will be collected by SPC either electronically pice will then be completed and sent to client. Upon payment of each billing
On July 1 of each calendar year during the afore-mentioned term, SPC shall credit Client during the Contract period ending on or before June 30 annually than were original consumed than billed in the combined semi-annual billing, an overage invoice will be volume.	ginally estimated under this Contract for such period. If more pages were
On July 1 of each calendar year during the term of this Contract, SPC, at its option by 5% or by a percentage equal to the increase during the immediately preceding 12-mc U) for the U.S. City Average for All Items, 1982-84 = 100," whichever is less.	
Client may terminate Contract at any time with a 30-day written notice. Client will be A, including those added during the Contract term. Any credits owed to Client after return any unused consumables to Contracted Vendor.	
AGREED AND ACCEPTED BY: Specialized Purchasing Consultants	AGREED AND ACCEPTED BY: Client
By: Skip Tilton	By:
Title: President/Owner	Title:
Date:	Date:
Signature:	Signature:
Named Contracted Vendor: Vendor	

12/23/13

WARRANTY

malfunctions thro	ough no fault of Client during the term commencing of red promptly, Contracted Vendor, through Specialized or superior in quality and capabilities to the Equipmen	t") that, if any such Equipment described on Schedule B attached hereton and terminating on June 30,, and such Equipment Purchasing Consultants, will replace such Equipment with equipment to being replaced, at no cost to Client. Refer to Schedule B for Additional
The only	exclusions to this Warranty are as follows:	
1.	This Warranty will expire for an item of Equipment was shown on Schedule B attached hereto, is exceeded	hen the Warranty Life of such item of Equipment in number of copies, d;
2.	This Warranty will expire for an item of Equipment at sale or lease by the manufacturer as shown on Scheo	the date which is ten years after such Equipment was first offered for dule B attached hereto.
	AGREED AND ACCEPTED BY:	AGREED AND ACCEPTED BY:
	Vendor	Client
	By: John Cox	Ву:
	Title: Market Vice President	Title:
	Date:	Date:
	Signature:	Signature:

12/23/13

StarDoc User Names

Name	User Name
Debbie O'Connor	doconnor
Trey Aldridge	taldridge@lin-wood.org

^{*}If you need to verify your password or if you need to add users, please contact Alex Webster at awebster@spccopypro.com



2012

STARDOC created

• Live Floor Plans - Allows IT administrators to move devices around on their own floor plans.

2013

Daily Tracking

- Meters gathered daily to track usage
- Daily adjusts projected annual volumes for fiscal year

2014

Monthly Audits

 Allows user to see monthly snapshot of current usage and estimated projections

2015

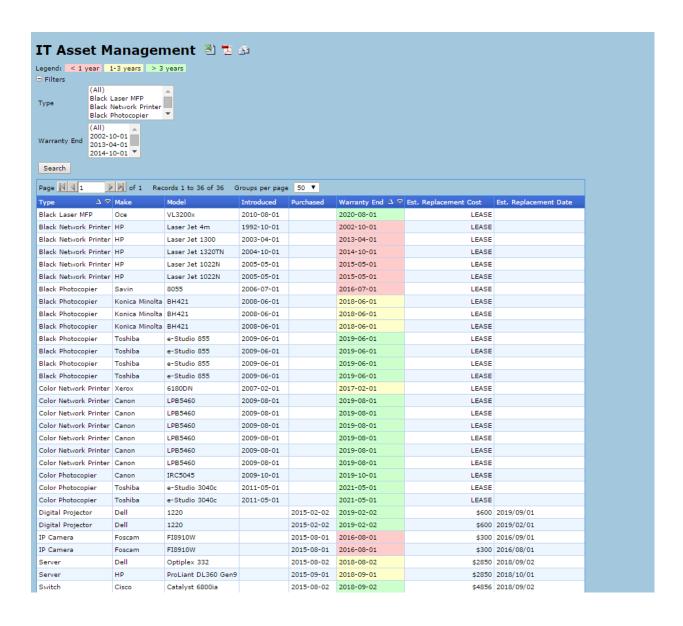
New Mapping Options & Asset Management

- Allows mapping of other IT devices (Wireless Access Points, IP Camera, Projectors, VOIP phones
- IT Asset Management tracks all IT purchases, warranty expirations, etc.



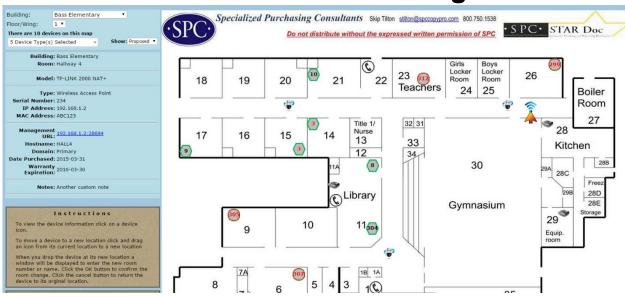
New Feature: IT Asset Management

- Keep Track of your IT Purchases
- Budget for Future Needs
- Map Out Your IT Devices on Floor Plans





New Feature: IT Asset Management



Legend:



Wireless Access
Point

IP Camera

Server

i Switch





Benefits of partnering with SPC

Top Benefits to our CLIENTS:

1. Cooperative Buying

By definition, is a model that allows a group of buyers with a common interest to pool their buying power in order to negotiate more favorable pricing and better service. SPC's model allows you to pick your preferred vendor!

- SPC's pricing is so strong we pay for our own fee by acquiring prices lower than what you can do on your own.
- ➤ We will <u>save you money</u> benefiting from the combined purchasing power of more than 90 clients with over 3,443 devices doing more than 314 million copies and prints per year. In 2013 we purchased approximately 1,000 printing devices.
- We will <u>save you time</u> by preparing your bid, negotiating with vendors/manufacturers, presenting a total bid analysis and managing the implementation.
- We will <u>save you frustration</u>. We manage your contracts for up to five years from the date of installation.

2. Exclusive STAR Doc Software

- Maps all devices and sets up "Interactive Live Floor Plans" of all printing devices, showing you a Before and After Upgrade look; provides a visual for all decision makers over the next five years.
- > STAR Doc studies your printing habits and is able to predict your year-end cost months in advance, before you receive your year-end reconciliation invoice.
- > Sets up your next year's budget at the click of a mouse.

3. Simplified Billing Program

- Removes the confusion out of billing.
- Eliminates variety of invoices from multiple vendors that come annually and/or quarterly.
- With SPC's Simplified Billing Program, TWO invoices are sent each year from ONE billing source.
- Reconciles all of your devices at the end of the year: You pay only for what you use; no minimums.

4. Five-Year Equipment Replacement Schedule

- > SPC's staff surveys key locations that determine life of existing equipment.
- Specs out new equipment needed: Does not allow vendors to undersize during the bidding process.
- Manages the entire bid process down to the install.

5. Annual Report

- A crucial document that extends the life of your equipment, often getting 8 to 10 years of guaranteed performance! Flags copying trends within your organization such as over usage
- You get an overview of your current equipment situation, reports associated with copying and printing costs and, if needed, recommendations for addressing situations posing a problem

6. Vendor Neutral

- > SPC does not recommend just one brand; we suggest what's best for you with serviceability in mind.
- > We present you with the bid results and offer recommendations, yet the decision is yours to make.

SPC has been serving their clients since 1988, saving millions of dollars along the way.

Based on current actual volumes and CPCs, SPC has generated

Annual Savings of almost \$3.5 million for all of our clients.

That translates into Savings of more than \$17.2 million over five years!



SPC Values Our Vendors

Overall Benefits to our VENDORS

- Opportunities brought to you Hundreds of machines each year: In 2013 there were over a thousand.
- SPC is well respected in the industry
- SPC values our vendors and speaks highly of them to our clients.
- National Contracts that are all negotiated with the manufacturers at your disposal

Vendor Benefits Pre-Bid & During the Bid Process

- Sharing of previous bid results that help you to negotiate with your manufacturers.
- On-Site Survey of client requirements including mapping all devices.
- Writing of the Five-Year Equipment Replacement Schedule (Bid Specs).
- Controls the Bid Specs (Not allowing any vendor to underbid or offer discontinued equipment).
- A chance to sell your 'Value Add' directly to our clients after the bids are in. Customer has the right to pay more than low bid.

Vendor Benefits Before & During Installation

- Digital Needs Analysis: Matching up the machine to installation site.
- Schedule and coordinate Vendor meeting with Client.
- Cover the cost of ESP surge protectors, electrical wiring, computer interface and any unexpected cost!
- Manage installation.
- Audit installation.
- Capture final meter reads for old contracts.
- Close books on old devices & contracts.

Vendor Ongoing Support

- Yearly meter reads.
- Simplified Billing: SPC collects service funds for the Vendor.
- Collection of all meter reads annually and reconciling them with the Client and Vendor.
- STAR Doc: System for Tracking And Reporting Documents...Manages the budget.
- Annual Reports that flag machines that are being overused and underused thus improving reliability.
- Mediating warranty issues in sensitive locations.

Why do some vendors hesitate to bid?

- Vendors worry that bidding will reduce their margins.
- If word gets out on pricing, they feel that their other customers will call and ask for similar prices.
- Lose control of their account as winning bidder may beat their pricing.
- SPC bids are designed to keep specs equal for all, no chance of providing a lesser piece of equipment.

SPC manages over 3,700 pieces of equipment;

Our relationship with our vendors has never been stronger!