

SAU 68 LIN-WOOD PUBLIC SCHOOLS



KONICA MINOLTA



SPC SUMMARY - 7/1/2019 to 6/30/2020

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Because of COVID-19, your volumes dropped by 33%, which likely has an effect on the number of service calls on your equipment for FY20.

Out of 13 units under contract with KMBS, there were only 3 service calls on 2 copiers and printers during the fiscal year . Uptime for your fleet was 99.96%, which is fair for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 5.84 hours, which is very high for the low number of calls. This will be addressed with the vendor.

The average model age of your equipment is just under 5 years from date of intro, with no units more than 7 years from intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer.

No unit more than 2 service calls during the reporting period.

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Equipment with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020

Current Equipment	Location	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls

NO EQUIPMENT HAD MORE THAN TWO SERVICE CALLS DURING THE REPORTING PERIOD.

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Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Lin-Wood Public Elementary															
Konica Minolta BHC3100P	Computer Lab 204	A6DR012105776	9479-2222	0	0	0.00	0.00	100.00%	820	1,556	468	1,092	6/1/2014	6.25	Color Network Printer
Konica Minolta BH3301P	Hot Swap	A63P015000832	9479-2223	0	0	0.00	0.00	100.00%					11/1/2015	4.83	Black Network Printer
Konica Minolta BHC558	Main Office	A79K011007574	9479-8955	2	0	9.05	9.62	99.59%	5,447	2,975	3,749	2,430	2/1/2017	3.58	Color Photocopier
Konica Minolta BH808	Teachers' Room 228	A8KN011003839	9467-2315	0	0	0.00	0.00	100.00%	16,412		11,196		6/1/2016	4.25	Black Photocopier
Lin-Wood Public Middle and High School															
Konica Minolta BH808	Teachers' Room	A8KN011003854	9467-2255	0	0	0.00	0.00	100.00%	11,957		6,947		6/1/2016	4.25	Black Photocopier
Konica Minolta BHC458	Guidance Office	A79M011013517	9467-8950	0	13,461	0.00	0.00	100.00%	1,038	877	807	625	8/1/2016	4.08	Color Photocopier
Konica Minolta BHC3100P	Humanities Wing Hall Room 30	A6DR012105892	9320-1123	0	0	0.00	0.00	100.00%	580	445	434	386	6/1/2014	6.25	Color Network Printer
Konica Minolta BHC558	Library	A79K011007589	9467-8953	0	0	0.00	0.00	100.00%	5,091	3,851	4,332	3,141	2/1/2017	3.58	Color Photocopier
Konica Minolta BHC458	Main Office	A79M011013509	9479-2381	0	102,194	0.00	0.00	100.00%	2,117	977	2,123	806	8/1/2016	4.08	Color Photocopier
Konica Minolta BHC3100P	Math Wing Hall Room 112	A6DR012105791	9479-2226	0	67,401	0.00	0.00	100.00%	1,534	1,853	1,372	1,409	6/1/2014	6.25	Color Network Printer
Konica Minolta BHC3100P	Teacher's Room	A6DR012105809	9467-2256	0	54,019	0.00	0.00	100.00%	1,151	1,045	537	401	6/1/2014	6.25	Color Network Printer
SAU 68															
Konica Minolta BHC3100P	Main Office	A6DR012105882	9467-2065	0	0	0.00	0.00	100.00%	357	34	335	35	6/1/2014	6.25	Color Network Printer
Konica Minolta BHC558	SAU 68 Main Office	A79K011007603	9467-8968	1	67,074	2.62	3.93	99.83%	6,158	1,681	7,465	1,032	2/1/2017	3.58	Color Photocopier
TOTALS & AVERAGES															
				3	60,830	5.84	13.54	99.96%	4,389	1,529	3,314	1,136		4.88	