



KONICA MINOLTA



SPC SUMMARY

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Because of COVID-19, your volumes dropped by 23%, which likely has an effect on the number of service calls on your equipment for FY20.

Out of 41 units under contract with KMBS, there were 42 service calls on 24 copiers and printers during the fiscal year of July 1, 2019 to June 30, 2020. Uptime for your fleet was 99.83%, which is average for the size of your fleet. There were no machines that had more than 4 service calls during the fiscal year.

SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 4.1 hours, which is over the specification requirement but not unreasonable.

The average model age of your equipment is six years from date of intro, with 12 units more than 7 years from intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer. It would be good to look in to replacing these machines before too long.

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There were no machines with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020											
Current Equipment Details	Location	Serial Number	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Type	Reasons for service calls	

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Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Annual Volume Black	Projected Annual Volume Color	Actual Annual Volume Black	Actual Annual Volume Color	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Farmington High																			
Konica Minolta BHC458	Admin Main Office	A79M011031024		4	20,296	6.50	39.50	98.33%	39,446	12,226	26,358	7,463	3,287	1,019	2,197	622	8/1/2016	4.08	Color Photocopier
Konica Minolta BH3301P	Admin Main Office	A63P015000849	9323-8201	1	7,472	8.40	9.20	99.61%	4,684	0	2,338	0	390	0	195	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4020	Athletic Office- NOT IN USE	A6WD011000701	9467-2305	0	0	0.00	0.00	100.00%	0	0	189	0	0	0	16	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BH4020	Cafeteria Office	A6WD011007250	9467-2304	0	0	0.00	0.00	100.00%	8,706	0	4	0	726	0	0	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BH4700P	Guidance Office	A63N011019587	9323-8213	1	447	0.00	0.00	100.00%	15,544	0	9,748	0	1,295	0	812	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH808	Library	A8KN011003931	9479-2395	1	77,853	2.90	5.00	99.79%	143,296	0	95,514	0	11,941	0	7,960	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BHC658	Library Room 104	A79J013000141	9479-2398	2	34,575	1.60	5.00	99.79%	162,452	36,648	97,583	32,932	13,538	3,054	8,132	2,744	5/1/2017	3.33	Color Photocopier
Konica Minolta BH3301P	Main Floor Hall South	A63P015001458	9467-2295	0	0	0.00	0.00	100.00%	1,218	0	1,508	0	102	0	126	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4020	Room 106	A6WD011007125	9467-2292	1	30,219	7.60	8.60	99.64%	12,846	0	14,029	0	1,071	0	1,169	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BHC3100P	Room 207 Art	A6DR012104786	9467-2293	0	0	0.00	0.00	100.00%	1,162	1,136	505	565	97	95	42	47	6/1/2014	6.25	Color Network Printer
Konica Minolta BHC3100P	Room 208 Lab	A6DR012104784	9467-2291	0	0	0.00	0.00	100.00%	2,728	1,838	977	414	227	153	81	35	6/1/2014	6.25	Color Network Printer
Konica Minolta BHC3100P	Room 210	A6DR012104772	9467-2306	0	0	0.00	0.00	100.00%	7,692	1,186	5,240	791	641	99	437	66	6/1/2014	6.25	Color Network Printer
Konica Minolta BHC3100P	Room 212	A6DR012104788	9467-2294	0	0	0.00	0.00	100.00%	5,406	1,028	2,223	791	451	86	185	66	6/1/2014	6.25	Color Network Printer
Konica Minolta BH4700P	Room 216	A63N011018552	9467-2282	0	0	0.00	0.00	100.00%	5,652	0	2,461	0	471	0	205	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BHC454	Special Ed Room 104A	A4FJ011004865	9342-4563	0	0	0.00	0.00	100.00%	9,828	234	3,521	11	819	20	293	1	7/1/2012	8.17	Color Photocopier
Konica Minolta BH808	Teachers' Room 2nd Floor	A8KN011003836	9467-2316	4	99,100	2.20	13.60	99.42%	409,146	0	259,716	0	34,096	0	21,643	0	6/1/2016	4.25	Black Photocopier
Henry Wilson Memorial																			
Konica Minolta BHC454	Grades 7-8 Special Ed Room 9	A4FJ011006770	9342-4566	0	0	0.00	0.00	100.00%	19,118	2,766	17,620	1,740	1,593	231	1,468	145	7/1/2012	8.17	Color Photocopier
Konica Minolta BHC3100P	Guidance Office Room 36	A6DR012104782	9467-6586	1	0	0.00	0.20	99.99%	2,414	5,522	1,520	2,425	201	460	127	202	6/1/2014	6.25	Color Network Printer
Konica Minolta BHC454	Lary's Office Room 119	A4FJ011007127	9342-4898	1	19,014	7.40	8.10	99.66%	3,808	278	2,608	695	317	23	217	58	7/1/2012	8.17	Color Photocopier
Konica Minolta BHC458	Room 102	A79M011013976	9467-2320	2	126,069	4.00	9.20	99.61%	72,014	20,912	59,165	34,208	6,001	1,743	4,930	2,851	8/1/2016	4.08	Color Photocopier
Konica Minolta BH808	Room 105	A8KN011003817	9479-2399	2	178,971	1.70	3.10	99.87%	353,158	0	316,171	0	29,430	0	26,348	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH4700P	Room 127 Library	A63N011019627	9467-2259	0	0	0.00	0.00	100.00%	6,662	0	4,053	0	555	0	338	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4700P	Room 127 Library	A63N011018550	9467-2260	1	28,102	0.00	1.20	99.95%	19,438	0	16,517	0	1,620	0	1,376	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH808	Room 128 Copy Center	A8KN011004128	9467-2340	2	102,363	2.30	6.10	99.74%	278,064	0	214,492	0	23,172	0	17,874	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH808	Room 128 Copy Center	A8KN011004174	9467-2338	1	102,935	2.70	5.20	99.78%	120,442	0	90,779	0	10,037	0	7,565	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH454	Room 31 SPED 4-6	A61D011002545	9322-0453	1	112,943	6.40	7.50	99.68%	43,556	0	55,268	0	3,630	0	4,606	0	7/1/2012	8.17	Color Photocopier
HiSET- Transportation Office																			
Konica Minolta BH4020	Office	A6WD011000551		3	4,973	3.30	11.50	99.51%	7,244	0	4,977	0	604	0	415	0	2/1/2014	6.58	Black Laser MFP
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Konica Minolta BH4020	Admin Assistant	A6WD011007226	9467-2258	3	20,715	0.00	0.40	99.98%	12,444	0	14,997	0	1,037	0	1,250	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BH4700P	Business Office Closet	A63N011018555	9467-2296	0	0	0.00	0.00	100.00%	0	0	0	0	0	0	0	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH558	Copy Room 1st Floor	A9HG011004334	9479-2402	2	75,089	1.30	4.50	99.81%	47,484	0	74,388	0	3,957	0	6,199	0	2/1/2017	3.58	Black Photocopier
Konica Minolta BH658	Copy Room/Guidance Office	A79J013000028	9479-2394	1	33,144	8.80	9.60	99.59%	81,498	15,946	100,239	18,183	6,792	1,329	8,353	1,515	5/1/2017	3.33	Color Photocopier
Konica Minolta BH4020	SPED Director's Office	A6WD011007225	9467-2257	3	13,362	1.50	5.50	99.77%	10,518	0	29,131	0	877	0	2,428	0	2/1/2014	6.58	Black Laser MFP
Tech Center																			
Konica Minolta BHC3110	Tech Office 2nd Floor	A6DT012103553	9467-2301	0	0	0.00	0.00	100.00%	920	878	904	428	77	73	75	36	4/6/2014	6.42	Color Laser MFP
Valley View Community																			
Konica Minolta BH4700P	Guidance	A63N011019637	9323-8202	1	0	0.00	0.00	100.00%	2,192	0	1,374	0	183	0	115	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4020	Library	A6WD011007248	9467-2302	0	0	0.00	0.00	100.00%	7,836	0	5,318	0	653	0	443	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BHC458	Room 102 Main Office	A79M011013525	9467-2322	0	0	0.00	0.00	100.00%	58,842	51,854	72,679	30,407	4,904	4,321	6,057	2,534	8/1/2016	4.08	Color Photocopier
Konica Minolta BH4020	Room 116	A6WD011006095	9467-2303	0	0	0.00	0.00	100.00%	3,576	0	0	0	298	0	0	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BH808	Room 119 Copy Center	A8KN011004208	9467-2343	1	72,087	2.90	3.70	99.84%	235,832	0	189,958	0	19,653	0	15,830	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH4700P	Room 206 Computer Lab	A63N011018557	9467-2283	0	0	0.00	0.00	100.00%	4,368	0	1,449	0	364	0	121	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH754	Teachers' Room Second Floor	A5SV011000052	9342-4253	1	46,126	0.00	0.00	100.00%	98,932	0	64,079	0	8,244	0	5,340	0	3/1/2013	7.5	Black Photocopier
Konica Minolta BH808	Teachers' Room Second Floor	A8KN011004213	9467-2342	2	204,118	2.30	6.70	99.72%	383,990	0	338,705	0	31,999	0	28,225	0	6/1/2016	4.25	Black Photocopier
TOTALS & AVERAGES				42	64,090	4.10	163.40	99.83%	2,704,156	152,452	2,198,305	131,053	5,496	310	4,468	266		5.96	