



Customer Service History Report

Status of Data 7/18/2019

Sold To SAU 49 WOLFEBORO
Month (MM/YYYY) JULY 2018 - JUNE 2019

SPC Evaluation Report

Overall average response time is a little over the average 4-hour response time outlined in your service and supply contract. However, a couple of machines had rather high response times; these were due to the timing of the service call and the need to wait for parts to arrive. Those machines with the highest call volume are addressed in the yellow box below.

Considering the total number of copiers and printers in your fleet (271), the total number of calls (162) is not bad; up time is excellent at 99.74% for a fleet of this size. It also appears that most machines are going approximately 5 months or more, on average, between service calls. Please note that some calls include Preventative Maintenance or installation.

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	BIZ3320	A6WP011006305	Black Laser MFP	0	0	0.0	0.0	100.00 %	199
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	BIZ3320	A6WP011006327	Black Laser MFP	1	22,588	0.0	0.4	99.98 %	750
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	BIZ3320	A6WP011006339	Black Laser MFP	1	0	0.0	0.0	100.00 %	401
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	BIZ3320	A6WP011006366	Black Laser MFP	0	0	0.0	0.0	100.00 %	105
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	BIZ3320	A6WP011006371	Black Laser MFP	2	15,651	5.1	6.0	99.71 %	1,079
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	BIZ3320	A6WP011006373	Black Laser MFP	0	0	0.0	0.0	100.00 %	26
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	BIZ3320	A6WP011006375	Black Laser MFP	0	0	0.0	0.0	100.00 %	720
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	BIZ3320	A6WP011006376	Black Laser MFP	0	0	0.0	0.0	100.00 %	103
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3320	A6WP011006396	Black Laser MFP	0	0	0.0	0.0	100.00 %	226
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	BIZ3320	A6WP011006531	Black Laser MFP	0	0	0.0	0.0	100.00 %	70
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	BIZ3320	A6WP011006541	Black Laser MFP	2	15,752	0.0	0.2	99.99 %	1,090
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	BIZ3320	A6WP011006563	Black Laser MFP	0	0	0.0	0.0	100.00 %	180
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3320	A6WP011006568	Black Laser MFP	2	3,390	2.5	3.4	99.84 %	204
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3320	A6WP011006570	Black Laser MFP	0	0	0.0	0.0	100.00 %	56
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3320	A6WP011006571	Black Laser MFP	0	0	0.0	0.0	100.00 %	348
TOTALS & AVERAGES FOR MODEL			BIZ3320		Black Laser MFP	8	14,345	3.8	9.9	99.97 %	370
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000139	Black Printer	1	442	0.0	0.0	100.00 %	0
MIDDLETON ELEM	116 KINGS HWY	NEW DURHAM	BIZ3301P	A63P015000144	Black Printer	0	0	0.0	0.0	100.00 %	192
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000146	Black Printer	0	0	0.0	0.0	100.00 %	162
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000150	Black Printer	0	0	0.0	0.0	100.00 %	15
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000151	Black Printer	0	0	0.0	0.0	100.00 %	445
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000153	Black Printer	0	0	0.0	0.0	100.00 %	111
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000155	Black Printer	0	0	0.0	0.0	100.00 %	1,018
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	BIZ3301P	A63P015000157	Black Printer	0	0	0.0	0.0	100.00 %	79
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000158	Black Printer	0	0	0.0	0.0	100.00 %	205
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000161	Black Printer	0	0	0.0	0.0	100.00 %	490
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000163	Black Printer	0	0	0.0	0.0	100.00 %	234
LAKES REGION TECH	102 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000171	Black Printer	0	0	0.0	0.0	100.00 %	58
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	BIZ3301P	A63P015000181	Black Printer	0	0	0.0	0.0	100.00 %	563
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000188	Black Printer	1	709	0.0	0.0	100.00 %	0
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000189	Black Printer	0	0	0.0	0.0	100.00 %	407
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000192	Black Printer	0	0	0.0	0.0	100.00 %	279
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000193	Black Printer	0	0	0.0	0.0	100.00 %	76
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000195	Black Printer	0	0	0.0	0.0	100.00 %	243
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000198	Black Printer	0	0	0.0	0.0	100.00 %	308
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000199	Black Printer	0	0	0.0	0.0	100.00 %	113
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	BIZ3301P	A63P015000200	Black Printer	0	0	0.0	0.0	100.00 %	261
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	BIZ3301P	A63P015000201	Black Printer	0	0	0.0	0.0	100.00 %	30
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000202	Black Printer	0	0	0.0	0.0	100.00 %	254
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000203	Black Printer	0	0	0.0	0.0	100.00 %	341
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	BIZ3301P	A63P015000204	Black Printer	0	0	0.0	0.0	100.00 %	84
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ3301P	A63P015000205	Black Printer	0	0	0.0	0.0	100.00 %	125
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ3301P	A63P015000207	Black Printer	0	0	0.0	0.0	100.00 %	466
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000210	Black Printer	0	0	0.0	0.0	100.00 %	132
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000211	Black Printer	1	3,192	0.0	0.0	100.00 %	86

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	BIZ3301P	A63P015000213	Black Printer	1	0	0.0	0.0	100.00 %	119
MIDDLETON ELEM	116 KINGS HWY	NEW DURHAM	BIZ3301P	A63P015000222	Black Printer	0	0	0.0	0.0	100.00 %	47
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ3301P	A63P015000225	Black Printer	2	5,713	2.8	7.0	99.66 %	394
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000229	Black Printer	0	0	0.0	0.0	100.00 %	0
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	BIZ3301P	A63P015000230	Black Printer	0	0	0.0	0.0	100.00 %	61
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ3301P	A63P015000233	Black Printer	0	0	0.0	0.0	100.00 %	585
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000237	Black Printer	1	0	0.0	0.0	100.00 %	274
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000238	Black Printer	2	4,111	4.9	11.3	99.45 %	291
MIDDLETON ELEM	116 KINGS HWY	NEW DURHAM	BIZ3301P	A63P015000239	Black Printer	0	0	0.0	0.0	100.00 %	769
MIDDLETON ELEM	116 KINGS HWY	NEW DURHAM	BIZ3301P	A63P015000240	Black Printer	0	0	0.0	0.0	100.00 %	220
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ3301P	A63P015000241	Black Printer	0	0	0.0	0.0	100.00 %	143
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000242	Black Printer	0	0	0.0	0.0	100.00 %	320
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000243	Black Printer	0	0	0.0	0.0	100.00 %	275
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000247	Black Printer	0	0	0.0	0.0	100.00 %	74
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000248	Black Printer	0	0	0.0	0.0	100.00 %	72
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000249	Black Printer	0	0	0.0	0.0	100.00 %	245
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000250	Black Printer	0	0	0.0	0.0	100.00 %	164
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000251	Black Printer	0	0	0.0	0.0	100.00 %	199
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000275	Black Printer	0	0	0.0	0.0	100.00 %	1
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000327	Black Printer	0	0	0.0	0.0	100.00 %	601
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000344	Black Printer	0	0	0.0	0.0	100.00 %	270
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000349	Black Printer	1	7,311	4.1	4.9	99.76 %	0
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000350	Black Printer	0	0	0.0	0.0	100.00 %	312
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000354	Black Printer	0	0	0.0	0.0	100.00 %	163
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000361	Black Printer	0	0	0.0	0.0	100.00 %	116
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000365	Black Printer	0	0	0.0	0.0	100.00 %	11
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000467	Black Printer	0	0	0.0	0.0	100.00 %	93
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000477	Black Printer	0	0	0.0	0.0	100.00 %	299
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000479	Black Printer	1	5,793	0.0	0.0	100.00 %	136
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000493	Black Printer	0	0	0.0	0.0	100.00 %	746
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000496	Black Printer	1	8,627	5.0	6.2	99.70 %	304
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000497	Black Printer	0	0	0.0	0.0	100.00 %	504
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000498	Black Printer	0	0	0.0	0.0	100.00 %	575
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000500	Black Printer	0	0	0.0	0.0	100.00 %	322
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000501	Black Printer	0	0	0.0	0.0	100.00 %	101
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000503	Black Printer	1	0	0.0	0.0	100.00 %	432
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	BIZ3301P	A63P015000504	Black Printer	0	0	0.0	0.0	100.00 %	151
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000505	Black Printer	0	0	0.0	0.0	100.00 %	177
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000506	Black Printer	0	0	0.0	0.0	100.00 %	223
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000507	Black Printer	0	0	0.0	0.0	100.00 %	145
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	BIZ3301P	A63P015000508	Black Printer	1	0	0.0	0.0	100.00 %	293
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000510	Black Printer	0	0	0.0	0.0	100.00 %	617
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000511	Black Printer	0	0	0.0	0.0	100.00 %	176
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000512	Black Printer	0	0	0.0	0.0	100.00 %	419
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	BIZ3301P	A63P015000513	Black Printer	1	0	0.0	0.0	100.00 %	231
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000514	Black Printer	0	0	0.0	0.0	100.00 %	46
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000515	Black Printer	0	0	0.0	0.0	100.00 %	321
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000516	Black Printer	0	0	0.0	0.0	100.00 %	353
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000517	Black Printer	0	0	0.0	0.0	100.00 %	250
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000518	Black Printer	0	0	0.0	0.0	100.00 %	81
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000519	Black Printer	1	8,233	7.7	8.3	99.60 %	30
ART CENTER	396R S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000520	Black Printer	0	0	0.0	0.0	100.00 %	20
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000521	Black Printer	0	0	0.0	0.0	100.00 %	501
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000523	Black Printer	0	0	0.0	0.0	100.00 %	417
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000524	Black Printer	0	0	0.0	0.0	100.00 %	249
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000525	Black Printer	0	0	0.0	0.0	100.00 %	351
SAU 49 DISTRICT BLDG	140 PINEHILL RD	WOLFEBORO	BIZ3301P	A63P015000526	Black Printer	0	0	0.0	0.0	100.00 %	534
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000527	Black Printer	0	0	0.0	0.0	100.00 %	150

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KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000528	Black Printer	0	0	0.0	0.0	100.00 %	138
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000529	Black Printer	0	0	0.0	0.0	100.00 %	446
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000530	Black Printer	0	0	0.0	0.0	100.00 %	952
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000531	Black Printer	0	0	0.0	0.0	100.00 %	391
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000534	Black Printer	0	0	0.0	0.0	100.00 %	180
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000536	Black Printer	0	0	0.0	0.0	100.00 %	17
ART CENTER	396R S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000537	Black Printer	0	0	0.0	0.0	100.00 %	26
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	BIZ3301P	A63P015000583	Black Printer	0	0	0.0	0.0	100.00 %	88
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	BIZ3301P	A63P015000585	Black Printer	0	0	0.0	0.0	100.00 %	105
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ3301P	A63P015000626	Black Printer	1	2,989	2.7	3.3	99.84 %	150
TOTALS & AVERAGES FOR MODEL			BIZ3301P		Black Printer	17	4,712	4.5	40.9	99.98 %	250
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ4020	A6WD011004951	Black Laser MFP	0	0	0.0	0.0	100.00 %	1,964
TOTALS & AVERAGES FOR MODEL			BIZ4020		Black Laser MFP	0	0	0.0	0.0	100.00 %	1,964
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ454E	A61E011025077	Black Photocopier	2	78,932	0.0	0.0	100.00 %	2,330
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	BIZ454E	A61E011025092	Black Photocopier	0	0	0.0	0.0	100.00 %	1,473
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONBORO	BIZ454E	A61E011025110	Black Photocopier	1	82,193	3.3	4.6	99.78 %	4,653
TOTALS & AVERAGES FOR MODEL			BIZ454E		Black Photocopier	3	80,563	3.3	4.6	99.93 %	2,819
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ4700P	A63N011014782	Black Printer	0	0	0.0	0.0	100.00 %	702
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ4700P	A63N011014863	Black Printer	0	0	0.0	0.0	100.00 %	60
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ4700P	A63N011014867	Black Printer	0	0	0.0	0.0	100.00 %	1,158
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ4700P	A63N011014868	Black Printer	0	0	0.0	0.0	100.00 %	298
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	BIZ4700P	A63N011014869	Black Printer	0	0	0.0	0.0	100.00 %	321
ART CENTER	396R S MAIN ST	WOLFEBORO	BIZ4700P	A63N011014870	Black Printer	0	0	0.0	0.0	100.00 %	672
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ4700P	A63N011014871	Black Printer	1	65,254	6.5	7.2	99.65 %	1,975
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ4700P	A63N011014872	Black Printer	0	0	0.0	0.0	100.00 %	1,108
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ4700P	A63N011014873	Black Printer	0	0	0.0	0.0	100.00 %	381
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ4700P	A63N011014875	Black Printer	0	0	0.0	0.0	100.00 %	3,710
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ4700P	A63N011014876	Black Printer	0	0	0.0	0.0	100.00 %	452
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ4700P	A63N011014877	Black Printer	0	0	0.0	0.0	100.00 %	782
TOTALS & AVERAGES FOR MODEL			BIZ4700P		Black Printer	1	65,254	6.5	7.2	99.97 %	968
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	BIZ552	A2WV011007627	Black Photocopier	0	0	0.0	0.0	100.00 %	4,752
TOTALS & AVERAGES FOR MODEL			BIZ552		Black Photocopier	0	0	0.0	0.0	100.00 %	4,752
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ754	A55V011000202	Black Photocopier	0	0	0.0	0.0	100.00 %	13,448
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	BIZ754	A55V011000267	Black Photocopier	3	18,067	2.4	9.2	99.55 %	11,350
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ754	A55V011000609	Black Photocopier	4	27,579	3.3	16.3	99.21 %	8,498
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	BIZ754	A55V011000632	Black Photocopier	2	173,334	3.1	8.0	99.61 %	34,726
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	BIZ754	A55V011000913	Black Photocopier	4	47,713	3.4	18.0	99.13 %	14,348
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	BIZ754	A55V011000914	Black Photocopier	4	50,067	6.8	31.0	98.50 %	10,382
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	BIZ754	A55V011000915	Black Photocopier	1	29,444	5.8	6.4	99.69 %	7,033
TOTALS & AVERAGES FOR MODEL			BIZ754		Black Photocopier	18	57,701	4.1	88.9	99.38 %	14,255
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C308	A7PY011011294	Color Photocopier	0	0	0.0	0.0	100.00 %	445
TOTALS & AVERAGES FOR MODEL			C308		Color Photocopier	0	0	0.0	0.0	100.00 %	445
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104170	Color Printer	0	0	0.0	0.0	100.00 %	291
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104192	Color Printer	0	0	0.0	0.0	100.00 %	241
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104194	Color Printer	0	0	0.0	0.0	100.00 %	559
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	C3100P	A6DR012104198	Color Printer	3	8,564	0.9	2.5	99.88 %	962
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104200	Color Printer	0	0	0.0	0.0	100.00 %	262
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104204	Color Printer	0	0	0.0	0.0	100.00 %	413
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104205	Color Printer	0	0	0.0	0.0	100.00 %	493
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104206	Color Printer	0	0	0.0	0.0	100.00 %	151
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104207	Color Printer	0	0	0.0	0.0	100.00 %	276
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104209	Color Printer	0	0	0.0	0.0	100.00 %	214
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	C3100P	A6DR012104210	Color Printer	3	6,652	1.7	7.9	99.62 %	589
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104223	Color Printer	0	0	0.0	0.0	100.00 %	136
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104224	Color Printer	0	0	0.0	0.0	100.00 %	360
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104228	Color Printer	0	0	0.0	0.0	100.00 %	56

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	C3100P	A6DR012104229	Color Printer	1	0	0.0	0.0	100.00 %	315
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104231	Color Printer	0	0	0.0	0.0	100.00 %	267
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104232	Color Printer	0	0	0.0	0.0	100.00 %	117
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C3100P	A6DR012104272	Color Printer	1	11,148	0.0	0.0	100.00 %	1,082
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	C3100P	A6DR012104280	Color Printer	1	0	0.0	0.9	99.96 %	869
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104281	Color Printer	0	0	0.0	0.0	100.00 %	109
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104285	Color Printer	0	0	0.0	0.0	100.00 %	232
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	C3100P	A6DR012104288	Color Printer	1	3,195	5.8	9.2	99.55 %	57
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	C3100P	A6DR012104294	Color Printer	1	11,597	0.0	0.0	100.00 %	2,177
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104296	Color Printer	0	0	0.0	0.0	100.00 %	212
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104297	Color Printer	0	0	0.0	0.0	100.00 %	82
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104298	Color Printer	0	0	0.0	0.0	100.00 %	1,413
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	C3100P	A6DR012104299	Color Printer	1	0	0.0	0.0	100.00 %	601
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	C3100P	A6DR012104300	Color Printer	1	0	0.0	0.0	100.00 %	56
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104301	Color Printer	0	0	0.0	0.0	100.00 %	283
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	C3100P	A6DR012104302	Color Printer	0	0	0.0	0.0	100.00 %	60
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104303	Color Printer	0	0	0.0	0.0	100.00 %	465
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	C3100P	A6DR012104310	Color Printer	1	20,964	0.0	0.0	100.00 %	603
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C3100P	A6DR012104338	Color Printer	1	21,741	0.0	0.0	100.00 %	1,099
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	C3100P	A6DR012104347	Color Printer	0	0	0.0	0.0	100.00 %	220
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C3100P	A6DR012104348	Color Printer	1	6,197	0.0	0.0	100.00 %	652
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C3100P	A6DR012104352	Color Printer	0	0	0.0	0.0	100.00 %	2,387
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C3100P	A6DR012104353	Color Printer	1	0	0.0	0.0	100.00 %	217
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C3100P	A6DR012104357	Color Printer	0	0	0.0	0.0	100.00 %	679
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C3100P	A6DR012104360	Color Printer	0	0	0.0	0.0	100.00 %	462
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012104912	Color Printer	0	0	0.0	0.0	100.00 %	536
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012105121	Color Printer	0	0	0.0	0.0	100.00 %	164
ART CENTER	396R S MAIN ST	WOLFEBORO	C3100P	A6DR012105202	Color Printer	1	17,038	23.7	25.9	98.74 %	623
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012105214	Color Printer	0	0	0.0	0.0	100.00 %	316
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012105228	Color Printer	0	0	0.0	0.0	100.00 %	67
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012105230	Color Printer	3	10,487	3.2	10.5	99.49 %	1,218
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105231	Color Printer	1	0	0.0	0.0	100.00 %	288
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3100P	A6DR012105244	Color Printer	1	0	0.0	0.0	100.00 %	643
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105245	Color Printer	0	0	0.0	0.0	100.00 %	244
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105255	Color Printer	0	0	0.0	0.0	100.00 %	326
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105257	Color Printer	0	0	0.0	0.0	100.00 %	178
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105258	Color Printer	0	0	0.0	0.0	100.00 %	251
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105259	Color Printer	0	0	0.0	0.0	100.00 %	436
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105260	Color Printer	1	40,795	0.0	0.0	100.00 %	1,553
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105262	Color Printer	0	0	0.0	0.0	100.00 %	483
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3100P	A6DR012105269	Color Printer	0	0	0.0	0.0	100.00 %	523
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3100P	A6DR012105272	Color Printer	0	0	0.0	0.0	100.00 %	196
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105273	Color Printer	0	0	0.0	0.0	100.00 %	36
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105274	Color Printer	0	0	0.0	0.0	100.00 %	137
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105277	Color Printer	0	0	0.0	0.0	100.00 %	902
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105278	Color Printer	2	0	1.5	3.8	99.81 %	333
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3100P	A6DR012105279	Color Printer	0	0	0.0	0.0	100.00 %	224
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105280	Color Printer	0	0	0.0	0.0	100.00 %	230
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105281	Color Printer	0	0	0.0	0.0	100.00 %	164
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105285	Color Printer	0	0	0.0	0.0	100.00 %	114
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105309	Color Printer	0	0	0.0	0.0	100.00 %	238
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105312	Color Printer	0	0	0.0	0.0	100.00 %	142
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	C3100P	A6DR012105313	Color Printer	0	0	0.0	0.0	100.00 %	735
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	C3100P	A6DR012105318	Color Printer	0	0	0.0	0.0	100.00 %	164
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105320	Color Printer	0	0	0.0	0.0	100.00 %	507
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105321	Color Printer	0	0	0.0	0.0	100.00 %	260
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105322	Color Printer	0	0	0.0	0.0	100.00 %	106
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105324	Color Printer	0	0	0.0	0.0	100.00 %	141

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105325	Color Printer	0	0	0.0	0.0	100.00 %	144
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3100P	A6DR012105326	Color Printer	0	0	0.0	0.0	100.00 %	268
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	C3100P	A6DR012105341	Color Printer	0	0	0.0	0.0	100.00 %	268
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	C3100P	A6DR012105342	Color Printer	0	0	0.0	0.0	100.00 %	340
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	C3100P	A6DR012105343	Color Printer	1	33,134	11.0	12.1	99.41 %	1,202
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	C3100P	A6DR012105346	Color Printer	1	0	1.4	1.7	99.92 %	626
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	C3100P	A6DR012105349	Color Printer	1	0	0.2	0.3	99.98 %	1,850
MIDDLETON ELEM	116 KINGS HWY	MIDDLETON	C3100P	A6DR012105350	Color Printer	1	0	0.0	0.0	100.00%	119
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3100P	A6DR012105351	Color Printer	1	0	0.0	0.0	100.00%	990
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3100P	A6DR012105352	Color Printer	0	0	0.0	0.0	100.00%	120
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO	C3100P	A6DR012105355	Color Printer	0	0	0.0	0.0	100.00%	135
MIDDLETON ELEM	116 KINGS HWY	NEW DURHAM	C3100P	A6DR012105356	Color Printer	1	0	0.0	0.0	100.00%	87
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105361	Color Printer	1	42,557	5.1	6.0	99.71%	1,658
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	C3100P	A6DR012105373	Color Printer	0	0	0.0	0.0	100.00%	109
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	C3100P	A6DR012105379	Color Printer	0	0	0.0	0.0	100.00%	84
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	C3100P	A6DR012105380	Color Printer	0	0	0.0	0.0	100.00%	250
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	C3100P	A6DR012105381	Color Printer	1	13,318	0.0	0.0	100.00%	329
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105384	Color Printer	1	38,229	9.1	10.9	99.47%	2,300
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	C3100P	A6DR012105385	Color Printer	4	8,489	0.0	0.0	100.00%	1,379
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105388	Color Printer	0	0	0.0	0.0	100.00%	784
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	C3100P	A6DR012105394	Color Printer	3	4,297	2.0	2.6	99.87%	157
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	C3100P	A6DR012105395	Color Printer	0	0	0.0	0.0	100.00%	30
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3100P	A6DR012105399	Color Printer	1	0	2.4	3.5	99.83%	397
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105407	Color Printer	2	15,519	4.8	10.8	99.48%	2,587
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3100P	A6DR012105408	Color Printer	0	0	0.0	0.0	100.00%	68
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105410	Color Printer	0	0	0.0	0.0	100.00%	16
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3100P	A6DR012105413	Color Printer	0	0	0.0	0.0	100.00%	2
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105414	Color Printer	0	0	0.0	0.0	100.00%	130
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105415	Color Printer	0	0	0.0	0.0	100.00%	192
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105416	Color Printer	0	0	0.0	0.0	100.00%	918
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105421	Color Printer	0	0	0.0	0.0	100.00%	156
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105424	Color Printer	0	0	0.0	0.0	100.00%	168
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105425	Color Printer	0	0	0.0	0.0	100.00%	248
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C3100P	A6DR012105427	Color Printer	1	0	4.1	5.0	99.76%	563
TOTALS & AVERAGES FOR MODEL			C3100P		Color Printer	46	17,440	5.3	113.6	9.95%	488
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C3110	A6DT012100491	Color Laser MFP	2	7,199	0.9	1.5	99.93%	315
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3110	A6DT012101458	Color Laser MFP	0	0	0.0	0.0	100.00%	196
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3110	A6DT012102683	Color Laser MFP	0	0	0.0	0.0	100.00%	43
TOTALS & AVERAGES FOR MODEL			C3110		Color Laser MFP	2	7,199	0.9	1.5	99.98%	185
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C3350	A4Y4011014026	Color Laser MFP	3	5,900	7.4	16.3	99.21%	1,373
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C3350	A4Y4011014059	Color Laser MFP	0	0	0.0	0.0	100.00%	174
ART CENTER	396R S MAIN ST	WOLFEBORO	C3350	A4Y4011014121	Color Laser MFP	0	0	0.0	0.0	100.00%	449
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C3350	A4Y4011014178	Color Laser MFP	1	7,266	4.7	5.7	99.73%	607
TOTALS & AVERAGES FOR MODEL			C3350		Color Laser MFP	4	6,583	6.0	22.0	99.74%	651
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C454E	A5C0011000536	Color Photocopier	0	0	0.0	0.0	100.00%	1,076
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C454E	A5C0011000596	Color Photocopier	1	6,404	12.6	13.5	99.35%	688
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	C454E	A5C0011000611	Color Photocopier	1	36,489	0.0	0.0	100.00%	2,643
TOTALS & AVERAGES FOR MODEL			C454E		Color Photocopier	2	21,447	12.6	13.5	99.78%	1,469
EFFINGHAM ELEM	6 PARTRIDGE COVE RD	EFFINGHAM	C458	A79M011000383	Color Photocopier	7	22,450	2.8	19.3	99.06%	9,773
LAKES REGION TECH	384 S MAIN ST	WOLFEBORO	C458	A79M011000395	Color Photocopier	3	64,871	5.7	20.5	99.01%	11,852
CRESCENT LAKE ELEM	75 MCMANUS RD	WOLFEBORO	C458	A79M011000435	Color Photocopier	6	28,845	2.8	25.7	98.75%	9,131
TOTALS & AVERAGES FOR MODEL			C458		Color Photocopier	16	38,722	3.7	65.5	98.94%	10,252
SAU 49 DISTRICT BLDG	140 PINE HILL RD	WOLFEBORO FALL	C554E	A5AY011000577	Color Photocopier	4	41,901	2.2	13.1	99.36%	7,911
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	C554E	A5AY011000594	Color Photocopier	11	47,511	3.2	39.2	98.10%	20,487
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	C554E	A5AY011000693	Color Photocopier	3	42,541	5.3	20.5	99.00%	9,251
TOTALS & AVERAGES FOR MODEL			C554E		Color Photocopier	18	43,984	3.6	72.9	98.82%	12,550

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	C654E	A2X1017016661	Color Photocopier	2	148,638	3.4	8.8	99.57%	21,855
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	C654E	A2X1017017736	Color Photocopier	2	145,740	5.2	12.6	99.39%	24,747
TUFTONBORO CENTRAL	205 MIDDLE RD	CENTER TUFTONB	C654E	A2X1017017763	Color Photocopier	3	94,896	3.6	4.6	99.78%	16,432
NEW DURHAM ELEM	7 OLD BAY RD	NEW DURHAM	C654E	A2X1017017783	Color Photocopier	3	88,474	1.2	6.0	99.71%	21,847
MIDDLETON ELEM	116 KINGS HWY	MIDDLETON	C654E	A2X1017017792	Color Photocopier	3	48,967	4.6	17.5	99.15%	11,390
TOTALS & AVERAGES FOR MODEL			C654E		Color Photocopier	13	105,343	3.6	49.5	99.52%	19,254
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	PRO958	A796011000249	Black Photocopier	6	124,606	3.5	22.4	98.91%	53,510
KINGSWOOD REG HIGH	396 S MAIN ST	WOLFEBORO	PRO958	A796011000285	Black Photocopier	7	147,741	5.0	34.3	98.34%	55,639
KINGSWOOD REG MIDDLE	404 S MAIN ST	WOLFEBORO	PRO958	A796011000302	Black Photocopier	4	50,789	3.1	16.3	99.21%	20,358
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	PRO958	A796011000303	Black Photocopier	5	61,817	6.0	29.1	98.59%	19,646
CARPENTER ELEM	102 S MAIN ST	WOLFEBORO	PRO958	A796011000304	Black Photocopier	0	0	0.0	0.0	100.00%	13,870
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	PRO958	A796011000337	Black Photocopier	3	59,435	4.8	11.3	99.45%	16,841
OSSIPEE CENTRAL	68 MAIN ST	CENTER OSSIPEE	PRO958	A796011000345	Black Photocopier	4	15,756	2.5	15.8	99.23%	30,143
MIDDLETON ELEM	116 KINGS HWY	MIDDLETON	PRO958	A796011000346	Black Photocopier	0	0	0.0	0.0	100.00%	11,187
TOTALS & AVERAGES FOR MODEL			PRO958		Black Photocopier	29	76,690	4.1	129.2	99.22%	27,649
TOTALS & AVERAGES						176	36,337	4.5	619.2	99.89%	2,210

This color represents TOTALS in these columns

This color represents totals and averages for a MODEL of machine

This color represents totals and averages for all equipment.

This color represents potential problem areas

* A "0" means there were no service calls during the 12-month period

A79M011000383 - BHC458 - Effingham Elementary - 7 service calls. Four calls were for jams in various areas, 1 call was for firmware update, 1 call is unknown issue. Four calls took place during the latter half of March and first part of April. No serious issues appear with this copier.

A79M011000435 - BHC458 - Crescent Lake - 6 service calls. Unit had 5 service calls between the end of November and first of December. Only one additional call since then, which was for preventative maintenance.

A5AY011000594 - BHC554 - Carpenter Elementary - 11 service calls. Unit had 6 service calls during first half of school year for jamming, error code, and firmware updates. Parts were replaced at these calls, all for different areas of the copier. There was 1 call in March and June for jamming, with parts replaced, and 2 calls for poor quality, which also resulted in parts replaced. All service calls were for different parts of the machine. Issues do not appear to be too frequent or serious.

A796011000249 - BH958 - KRHS - 6 service calls. Copier had 1 issue with quality where a transfer assembly was replaced; 3 calls were for jamming, with parts replaced; 1 error code, and a PM call rounded out the history for this copier. Issues do not appear to be too frequent or serious.

A796011000285 - BH958 - KRHS - 7 service calls. Unit had service for two error codes, 2 issues with quality, 1 issue with noise, 2 for jamming, and 1 for unknown reason. Parts were replaced at each call. Nothing serious appears to be an issue with this copier.