

## SAU 45 - KMBS FLEET REPORT FY20



KONICA MINOLTA



### SPC SUMMARY

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Because of COVID-19, your volumes dropped by 35%, which likely has an effect on the number of service calls on your equipment for FY20.

Out of 26 units under contract with KMBS, there were 22 service calls on 12 copiers and printers during the fiscal year. Uptime for your fleet was 99.92%, which is fair for the size and newness of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 5.5 hours, which is higher than expected and will be addressed with the vendor.

The average model age of your equipment is 3.28 from date of intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer. Since your equipment is newly installed, this is not something to be concerned about just yet.

There are no units with 5 or more service calls.

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NO equipment with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020

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Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Moultonborough Academy</b>															
Konica Minolta BHC458	Media Center	A79M011045422	9502-7564	1	0	0.00	0.00	100.00%	622	2,413	4,249	2,835	8/1/2016	4.17	Color Photocopier
HP Laser Jet Enterprise M506dn	Media Center	PHBGR11262	9467-2078	1	0	0.00	0.00	100.00%	718	0	194	0	10/1/2015	5.00	Black Network Printer
HP Laser Jet Pro M402dn	Music Teacher	PHBHF65359	9467-2082	1	0	0.00	0.00	100.00%	175	0	315	0	10/1/2015	5.00	Black Network Printer
Konica Minolta BH3602P	Nurse	AAFK011000266	9499-5740	0	0	0.00	0.00	100.00%	118	0	79	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH3602P	Room B101 Athletic Director	AAFK011000251	9499-5739	0	0	0.00	0.00	100.00%	246	0	155	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH3602P	Room B123 Main Office	AAFK011000260	8702-4998	0	0	0.00	0.00	100.00%	83	0	402	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BHC558	Room B123 Main Office	A79K011022514	9494-4477	2	0	0.00	0.00	100.00%	2,793	651	3,033	361	2/1/2017	3.67	Color Photocopier
Konica Minolta BH3602P	Room C105 Drafting	AAFK011000256	9499-5738	0	0	0.00	0.00	100.00%	116	0	126	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH3602P	Room D104 Guidance Secretary	AAFK011000272	9499-5376	0	0	0.00	0.00	100.00%	167	0	178	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH4422	Room D117 SPED	AAFM011000328	9494-4459	0	0	0.00	0.00	100.00%	167	0	955	0	8/1/2018	2.17	Black Laser MFP
Konica Minolta BH3602P	Room D128 Business Lab	AAFK011000522	9499-5737	0	0	0.00	0.00	100.00%	58	0	433	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH658	Room E103	AA6R011004944	9494-4458	2	0	5.25	5.43	99.78%	24,348	0	11,164	0	5/1/2017	3.42	Color Photocopier
Konica Minolta BHC3350I	Room E104	A93E011001219	N/A	1	0	0.00	0.00	100.00%	1,669	42	543	597	4/1/2019	1.50	Color Laser MFP
Konica Minolta BH658	Teachers' Room	AA6R011003271	9494-4451	4	44,622	4.79	18.22	99.26%	25,165	0	11,057	0	5/1/2017	3.42	Black Photocopier
<b>Moultonborough Central School</b>															
Konica Minolta BH808	Basement	A8KN011010671	9494-4453	2	155,376	3.92	4.33	99.83%	36,119	0	16,247	0	6/1/2016	4.33	Black Photocopier
Konica Minolta BH4702P	Media Center	AAFH011007753	9494-4455	0	0	0.00	0.00	100.00%	3,668	0	1,020	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BHC458	Media Center	A79M011044431	9494-4452	2	81,837	5.98	6.37	99.74%	3,497	3,395	8,300	3,645	8/1/2016	4.17	Color Photocopier
HP Laser Jet Pro M402dn	Room B128 Nurse's Office	PHBHJ36771	9467-2077	0	0	0.00	0.00	100.00%	167	0	144	0	10/1/2015	5.00	Black Network Printer
Konica Minolta BHC558	Room B132 Main Office	A79K011022452	9502-7655	2	58,134	6.17	6.80	99.73%	14,198	417	7,578	497	2/1/2017	3.67	Color Photocopier
HP Color Laser Jet M452dn	Room B132 Principal	VNB3K11946	9467-2081	0	0	0.00	0.00	100.00%	22	40	37	93	10/1/2015	5.00	Color Network Printer
HP Laser Jet Pro M402dn	Room B207	PHBHJ16617	9467-2079	0	0	0.00	0.00	100.00%	167	0	1,793	0	10/1/2015	5.00	Black Network Printer
Konica Minolta BHC3350I	Room C308	A93E011001270	N/A	1	0	0.00	0.00	100.00%	1,674	42	2,876	1,796	4/1/2019	1.50	Color Laser MFP
<b>SAU 45 District Office</b>															
Konica Minolta BHC558	Copy Room	A79K011022506	9494-4476	3	42,531	6.75	7.25	99.71%	8,957	191	4,769	705	2/1/2017	3.67	Color Photocopier
Konica Minolta BH3602P	Hallway	AAFK011000247	9499-5735	0	0	0.00	0.00	100.00%	448	0	328	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH4702P	Secretary	AAFH011007780	9502-7647	0	0	0.00	0.00	100.00%	1,189	0	809	0	8/1/2018	2.17	Black Network Printer
HP Color Laser Jet M452dn	SPED Assistant	VNB3M24376	9467-2080	0	0	0.00	0.00	100.00%	167	42	414	269	10/1/2015	5.00	Color Network Printer
<b>TOTALS &amp; AVERAGES</b>				<b>19</b>	<b>76,500</b>	<b>5.50</b>	<b>41.15</b>	<b>99.92%</b>	<b>5,271</b>	<b>804</b>	<b>3,222</b>	<b>1,200</b>		<b>3.28</b>	