



KONICA MINOLTA



SPC SUMMARY

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Because of COVID-19, your volumes dropped by 28%, which likely has an effect on the number of service calls on your equipment for FY20.

Out of 102 units under contract with KMBS, there were 104 service calls on 37 copiers and printers during the fiscal year. Uptime for your fleet was 99.81%, which is good for the size of your fleet, but we feel it could be better. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 4.41 hours, which is over the average, and it will be addressed with the vendor.

The average model age of your equipment is about 5-1/2 years from date of intro, with 26 units more than 7 years from intro, and one of those being 17 years from date of intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer. It will be good to consider looking to replace those machines in the near future.

Seven copiers have 5 or more service calls for a variety of issues. Details on those can be seen on the next page.

Equipment with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020

Current Equipment	Location	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Total Volume	Model Type	Reasons for service calls
Konica Minolta BH808	HPES, Room 712 Staff	A8KN011007448	8	613,450	51,765	3.23	98.94%	23,795	Black Photocopier	Calls occurred between 7/19 and 3/6. 2 calls were for jamming in the document feeder, 2 calls were for jamming in the bypass tray, 1 call was for an error code with the 1st paper tray, 1 call was for jamming in the paper feed transport and 2 calls were for unknown reasons.
Konica Minolta BH808	JMS, Room 1049	A8KN011007436	7	429,343	45,670	2.03	99.17%	12,755	Black Photocopier	4 calls were for jamming with 1 in the paper feed transport, 1 in the fusing unit resulting in the unit being replaced, and 2 in the 3rd paper tray resulting in parts being replaced. Another call was due to a code regarding the Image Reading Unit, 1 call was for PM, and 1 was not specified.
Konica Minolta BH958	MMS, Main Office Work Room	A796011001913	7	1,317,114	74,380	2.83	98.88%	45,869	Black Photocopier	1 call was for PM, 1 call had a code and jam in the fusing unit, 1 call where the drum was replaced, and the remainder were for jamming in the 3rd tray where parts were replaced in January.
Konica Minolta BH808	MMS, Teachers' Workroom 2nd Floor	A8KN011007768	5	411,946	65,921	5.25	98.89%	11,927	Black Photocopier	2 calls were for error codes and jamming in the paper feed, with a cleaning blade being replaced on one of the calls; 2 calls were for jamming in unknown areas; and 1 call was for poor quality with the paper feed area.
Konica Minolta BH958	MHS, Room 314 Teachers' Lounge	A796011001828	5	351,764	57,570	4.23	98.96%	15,606	Black Photocopier	2 calls were for error codes and jamming in the Finisher/Sorter; 2 were for error codes and jamming in the 3rd paper tray, and 1 was for an error code related to the electrical system.
Konica Minolta BHC558	JMS, Main Office	A79K011016210	5	520,891	48,735	7.22	98.62%	18,597	Color Photocopier	2 calls were for poor quality where all drums were replaced; 1 call was for jamming in the document feeder, and 2 calls were for scheduled PMs, with parts replaced.
Konica Minolta BHC658	HPES, Main Office	A79J013004343	5	348,400	35,806	4.09	99.03%	16,489	Color Photocopier	2 calls were for jamming in the document feeder, 1 for jamming in the 1st tray, 1 for poor quality (line on paper) where a drum was replaced, and 1 was for an unspecified reason.

SUMMARY: None of the service calls seemed to be serious issues, but equipment should be watched and checked on periodically.

SAU 40 Milford

Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Heron Pond Elementary															
Konica Minolta BHC658	Main Office	A79J013004343	9483-6921	5	35,806	4.09	22.94	99.03%	8,584	3,953	11,468	5,021	5/1/2017	3.33	Color Photocopier
Konica Minolta BH4700P	Room 112 Media Center	A63N011024399	9323-8203	0	0	0.00	0.00	100.00%	533	0	370	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4050	Room 113	A6VF011003713	8802-4336	0	0	0.00	0.00	100.00%	304	0	158	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BHC3100P	Room 120 Computer Lab	A6DR012108659	N/A	0	0	0.00	0.00	100.00%	178	404	174	447	6/1/2014	6.25	Color Network Printer
Konica Minolta BH4700P	Room 216	A63N011022804	9499-5646	0	0	0.00	0.00	100.00%	1,290	0	1,161	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 220	A63P015002026	9499-5606	0	0	0.00	0.00	100.00%	276	0	486	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH958	Room 220 Work Room	A796011001932	9468-1420	3	187,007	2.77	11.07	99.53%	35,386	0	20,861	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BHC3100P	Room 308	A6DR012108633	N/A	0	0	0.00	0.00	100.00%	168	506	88	352	6/1/2014	6.25	Color Network Printer
Konica Minolta BH4700P	Room 312	A63N011022815	9499-5645	0	0	0.00	0.00	100.00%	1,072	0	750	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4700P	Room 416	A63N011022811	9499-5629	0	0	0.00	0.00	100.00%	2,371	0	1,628	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4700P	Room 510- Work Room	A63N011022683	9499-5614	0	0	0.00	0.00	100.00%	1,719	0	1,817	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH808	Room 510-Work Room	A8KN011007416	9486-1288	2	11,549	12.62	26.98	98.86%	27,488	0	29,360	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH4700P	Room 610	A63N011022812	9499-5618	0	0	0.00	0.00	100.00%	2,127	0	1,227	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 712 Staff	A63P015002036	9499-5607	0	0	0.00	0.00	100.00%	476	0	810	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH808	Room 712 Staff	A8KN011007448	9486-1282	8	51,765	3.23	25.18	98.94%	27,314	0	23,795	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH4700P	Room 808	A63N011022843	9499-5617	0	0	0.00	0.00	100.00%	786	0	1,495	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH958	Room 808- Work Room	A796011001935	9468-1404	2	158,939	0.00	0.00	100.00%	31,680	0	26,127	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BHC3100P	Room 814	A6DR012108249	9499-5628	2	16,054	3.10	6.77	99.71%	394	1,287	389	978	6/1/2014	6.25	Color Network Printer
Konica Minolta BH4700P	Room 906	A63N011022806	9499-5615	0	0	0.00	0.00	100.00%	1,474	0	882	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4700P	Room 910	A63N011022861	9499-5616	0	0	0.00	0.00	100.00%	147	0	132	0	4/1/2013	7.42	Black Network Printer
Jacques Memorial															
Konica Minolta BHC558	Main Office	A79K011016210	9483-7001	5	48,735	7.22	32.61	98.62%	12,183	12,608	9,065	9,532	2/1/2017	3.58	Color Photocopier
Konica Minolta BH808	Room 1007 Teacher's Lounge	A8KN011007455	9483-6917	4	110,119	2.17	5.72	99.76%	19,614	0	24,633	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Room 1012 Library	A63P015002038	9499-5567	0	0	0.00	0.00	100.00%	50	0	239	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4050	Room 1015 Kitchen Office	A6VF011003289	8802-4378	0	0	0.00	0.00	100.00%	254	0	153	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BH808	Room 1049	A8KN011007436	9486-1333	7	45,670	2.03	19.68	99.17%	23,012	0	12,755	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Room 1055	A63P015002040	9499-5568	0	0	0.00	0.00	100.00%	278	0	735	0	11/1/2015	4.83	Black Network Printer
Milford High School															
Konica Minolta BH3301P	Room 101 Main Office	A63P015002045	9499-5604	1	3,769	3.21	3.49	99.85%	268	0	210	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 101 Main Office	A6DR012108284	9355-5733	1	0	0.00	0.00	100.00%	379	370	452	313	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC658	Room 101 Main Office Work Room	A79J013004321	9486-1283	4	60,280	1.46	6.58	99.72%	6,955	4,248	5,485	4,418	5/1/2017	3.33	Color Photocopier
Konica Minolta BH308	Room 102A Music	AA6W011000981	9483-6913	0	0	0.00	0.00	100.00%	3,012	0	2,829	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Room 103A	A63P015002050	9499-5600	0	0	0.00	0.00	100.00%	393	0	316	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 107A Gym office	A6WD011008307	9499-5589	0	0	0.00	0.00	100.00%	247	0	206	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 111 Art	A63P015002044	9499-5589	0	0	0.00	0.00	100.00%	646	0	490	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 111 Art	A6DR012108250	9499-5621	2	5,103	4.00	6.30	99.73%	268	370	153	237	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 116 Nurse	A63P015002033	9499-5602	0	0	0.00	0.00	100.00%	142	0	177	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC308	Room 132 Graphic Arts	A7PY017005623	9499-5802	2	21,684	0.00	0.00	100.00%	1,014	1,991	612	928	6/1/2016	4.25	Color Photocopier
Konica Minolta BH4700P	Room 133	A63N011023418	9499-5605	0	0	0.00	0.00	100.00%	556	0	358	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH308	Room 134 Drafting	AA6W011000988	9486-1286	0	0	0.00	0.00	100.00%	2,757	0	2,060	0	6/1/2016	4.25	Black Photocopier
HP Laser Jet 5100	Room 134 Graphic Arts	CNGN141761	9499-5608	1	0	0.00	0.00	100.00%	69	0	6	0	4/1/2003	17.42	Black Network Printer
Konica Minolta BH3301P	Room 137 Computer Science	A63P015002031	9499-5599	1	4,652	3.59	4.47	99.81%	323	0	207	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 139 Computer Lab	A63P015002054	9499-5988	0	0	0.00	0.00	100.00%	34	0	44	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 150	A63P015002055	9499-5597	0	0	0.00	0.00	100.00%	470	0	205	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH958	Room 153 Math Work Room	A796011001777	9499-0055	3	0	2.84	6.92	99.71%	54,819	0	49,140	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Room 163 Video Production	A63P015002063	9499-5596	0	0	0.00	0.00	100.00%	191	0	172	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 165	A63P015002057	9499-5601	0	0	0.00	0.00	100.00%	47	0	21	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 169 IT	A63P015002048	9499-5595	0	0	0.00	0.00	100.00%	51	0	113	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 183	A63P015002047	9499-5594	1	20,802	0.00	0.00	100.00%	1,611	0	728	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4700P	Room 185A Computer Lab	A63N011022808	9499-5622	0	0	0.00	0.00	100.00%	181	0	22	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 186	A63P015002034	9499-5590	0	0	0.00	0.00	100.00%	298	0	76	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH454E	Room 187 Student Services	A61E011001843	9357-6349	0	0	0.00	0.00	100.00%	5,941	0	4,639	0	11/1/2013	6.83	Black Photocopier
Konica Minolta BH4700P	Room 187 Student Services	A63N011022784	9499-5623	0	0	0.00	0.00	100.00%	1,148	0	1,037	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BHC658	Room 188 Library	AA6R011001556	9486-1350	4	102,647	2.54	13.77	99.42%	29,666	0	20,155	0	5/1/2017	3.33	Color Photocopier
Konica Minolta BH3301P	Room 188 Library	A6DR012108248	9499-5620	0	0	0.00	0.00	100.00%	92	570	125	523	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4700P	Room 188 Library	A63N011023134	9499-5643	0	0	0.00	0.00	100.00%	1,032	0	730	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4700P	Room 188 Library	A63N011024231	9499-5624	0	0	0.00	0.00	100.00%	1,216	0	775	0	4/1/2013	7.42	Black Network Printer

SAU 40 Milford

Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Konica Minolta BH4700P	Room 188 Library	A63N011024344	9499-5559	1	21,865	1.82	3.44	99.85%	3,733	0	2,370	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 196	A63P015002062	9499-5593	0		0.00	0.00	100.00%	1,097	0	978	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4700P	Room 197	A63N011022799	9499-5619	1	13,544	2.90	4.70	99.80%	868	0	781	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 209	A63P015002060	9499-5592	0		0.00	0.00	100.00%	449	0	235	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC658	Room 209 Special Education	AA6R011001557	9486-1354	2	95,634	14.90	30.83	98.70%	7,566	0	7,892	0	5/1/2017	3.33	Color Photocopier
Konica Minolta BH3300P	Room 215	A63P011000659	N/A	1	0	3.58	4.25	99.82%	222	0	146	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH458	Room 217 Marketing	AA6U011005162	9486-1414	0	0	0.00	0.00	100.00%	3,247	0	1,902	0	8/1/2016	4.08	Black Photocopier
Konica Minolta BH4050	Room 308A	A6VF011003706	8802-1567	0	0	0.00	0.00	100.00%	1,177	0	978	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BH958	Room 314 Teachers' Lounge	A796011001828	9471-1876	5	57,570	4.23	24.51	98.96%	29,314	0	15,606	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH958	Room 314 Teachers' Lounge	A796011001921	9486-1430	1	323,535	5.78	6.87	99.71%	44,056	0	33,625	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Room 316	A6DR012108246	9499-5644	2	4,502	5.48	7.33	99.69%	240	290	203	245	11/1/2015	4.83	Black Network Printer
Milford Middle School															
Konica Minolta BH3301P	Girls' Gym Office	A63P015001827	9499-5587	0	0	0.00	0.00	100.00%	111	0	77	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC658	Guidance Office	AA6R011001608	9486-1353	3	21,408	4.24	10.51	99.56%	9,642	0	6,562	0	5/1/2017	3.33	Color Photocopier
Konica Minolta BH3301P	IT Spare	A63P015001797	N/A	0	0	0.00	0.00	100.00%	86	0	119	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4700P	IT Spare	A63N011024379	9449-5633	0	0	0.00	0.00	100.00%	0	0	0	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4050	Kitchen Office	A6VF011003302	9355-5722	0	0	0.00	0.00	100.00%	237	0	147	0	2/1/2014	6.58	Black Laser MFP
Konica Minolta BH3301P	Library	A63P015001794	9499-5566	0	0	0.00	0.00	100.00%	709	0	464	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH308	Library	AA6W011000915	9486-1385	0	0	0.00	0.00	100.00%	1,377	0	1,224	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Library Inner Office	A63P015002027	9499-5586	0	0	0.00	0.00	100.00%	247	0	87	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC558	Main Office	A79K011015695	9483-6930	2	58,707	2.80	6.67	98.82%	4,013	3,024	4,601	4,105	2/1/2017	3.58	Color Photocopier
Konica Minolta BH958	Main Office Work Room	A796011001913	9468-1432	7	74,380	2.83	26.47	98.88%	63,833	0	45,869	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Nurse's Office	A63P015001739	9499-5585	0	0	0.00	0.00	100.00%	295	0	219	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4700P	Room 102	A63N011022793	9499-5610	0	0	0.00	0.00	100.00%	892	0	457	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 109	A63P015002051	9499-5591	0	0	0.00	0.00	100.00%	334	0	287	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 110	A63P015002032	9499-5565	0	0	0.00	0.00	100.00%	507	0	329	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 205	A63P015001846	9499-5564	1	9,629	0.00	0.00	100.00%	1,090	0	993	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH4700P	Room 209A teachers' Room 7th Grade Wing	A63N011022821	9499-5664	0	0	0.00	0.00	100.00%	614	0	451	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 302 Computer Lab	A63P015001843	N/A	0	0	0.00	0.00	100.00%	115	0	66	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 302 Computer Lab	A63P015001849	9499-5562	0	0	0.00	0.00	100.00%	0	0	1	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3301P	Room 304 Computer Lab	A63P015001833	9499-5561	0	0	0.00	0.00	100.00%	1,144	0	246	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC3100P	Room 304 Computer Lab	A6DR012108252	9499-5613	1	7,747	3.36	3.94	99.83%	142	423	45	252	6/1/2014	6.25	Color Network Printer
Konica Minolta BH4700P	Room 307	A63N011023415	9499-5611	0	0	0.00	0.00	100.00%	1,691	0	1,125	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4700P	Room 400	A63N011022819	9499-5609	0	0	0.00	0.00	100.00%	779	0	437	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4700P	room 403	A63N011022878	9499-5632	0	0	0.00	0.00	100.00%	1,697	0	1,025	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4700P	Room 409	A63N011023123	9499-5612	0	0	0.00	0.00	100.00%	2,049	0	913	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 500	A63P015001772	9499-5560	0	0	0.00	0.00	100.00%	604	0	352	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BHC3100P	Room 503 Art	A6DR012108197	9499-5630	0	0	0.00	0.00	100.00%	81	167	43	118	6/1/2014	6.25	Color Network Printer
Konica Minolta BHC3100P	Room 505	A6DR012108388	9499-5635	0	0	0.00	0.00	100.00%	101	209	99	173	6/1/2014	6.25	Color Network Printer
Konica Minolta BH808	Teachers' Room Center 2nd Floor	A8KN011007825	9486-1357	4	51,989	3.00	19.45	99.18%	27,481	0	17,320	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BHC3100P	Teachers' Room Center 2nd Floor	A6DR012108260	9499-5634	0	0	0.00	0.00	100.00%	124	420	215	565	6/1/2014	6.25	Color Network Printer
Konica Minolta BH808	Teachers' Workroom 2nd Floor	A8KN011007768	9486-1360	5	65,921	5.25	26.26	98.89%	22,394	0	11,927	0	6/1/2016	4.25	Black Photocopier
Project "Drive"															
Konica Minolta BH4700P	Room 102 English	A63N011023414	9467-8994	0	0	0.00	0.00	100.00%	1,834	0	1,299	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BHC558	Room 20 Special Education Office	A79K011016204	9483-6998	4	23,866	8.32	36.59	98.45%	5,940	1,462	6,710	1,992	2/1/2017	3.58	Color Photocopier
Konica Minolta BH554E	Teacher's Room Basement	A61D011002457	9357-5560	1	1,818	3.65	4.68	99.80%	2,713	0	1,415	0	10/1/2013	6.92	Black Photocopier
SAU 40 District															
Konica Minolta BH3301P	Room 175C	A63P015002037	9499-5588	0	0	0.00	0.00	100.00%	1	0	3	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH454E	Room 177 Business Office	A61E011001863	9357-5082	3	67,592	8.44	20.11	99.15%	4,771	0	5,062	0	11/1/2013	6.83	Black Photocopier
Konica Minolta BHC658	Office	A79J013004393	9483-6912	2	37,513	1.44	4.83	99.80%	6,470	3,380	6,418	4,041	5/1/2017	3.33	Color Photocopier
TOTALS & AVERAGES															
				104	55,206	4.41	433.90	99.81%	5,579	1,982	4,349	1,902		5.59	