

## Specialized Purchasing Consultants

1491 East Side River Road Dummer, NH 03588 (800) 750-1538 www.spccopypro.com

# 2017-2018 Annual Report

## Year - End Photocopier Analysis

With projected costs for 2018-19

Sheila Goulet NHSAU 36 - White Mountains Regional School District 14 King Square Whitefield, NH 03598



## **Specialized Purchasing Consultants Corp.** Serving Maine & New Hampshire since 1988

November 2018

Skip Tilton President

Corporate Office: 1491 East Side River Drive Dummer, NH 03588 (800) 750-1538

www.spccopypro.com

Sheila Goulet NHSAU 36 - White Mountains Regional School District 14 King Square Whitefield, NH 03598

Dear Sheila: VISIT US ON THE WEB:

We at Specialized Purchasing Consultants, wish to thank you for your continued confidence in us. Our relationship is now 11 years strong, and we hope that your trust in us and this relationship will continue for many years to come.

The following Annual Report provides an overview of last year's reprographic equipment usage and status. Recommendations are included based on usage and remaining life expectancy to address potential problem areas. This will help to avoid needless down time and improve equipment reliability.

Every year we strive to improve or enhance our services to save our clients time, money, and effort. For the past number of years, numerous new features have been implemented to benefit our clients such as Simplified Billing, FMAudit automated meter reading, STARDoc and IT Asset Management. We hope you have found these services to be beneficial and time-saving. We are very pleased to offer these services at no additional charge.

During our meeting with you to review this report, we would like to take some time to review our current services as well as new services soon to be offered and how you can benefit from these services.

Again, we appreciate the opportunity to continue to provide you with the best possible pricing, service, and equipment. If you have any questions or are in need of more information, please let us know.

Sincerely,

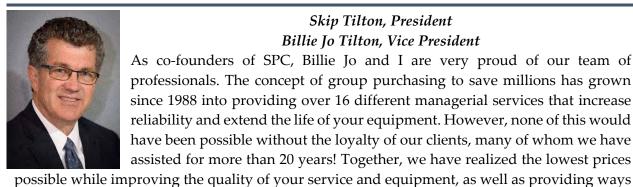
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Skip Tilton President

The SPC Team	2
Equipment Health Status	-
Aging Equipment Summary	
Non Contracted Devices	
StarDoc Timeline	
StarDoc Features	
StarDoc New Features	
Annual Black Volume By Building	
Annual Black Volume Overall	
Average Student to Copy Usage – Black Only	
Cost Comparison – Black Only	
Annual Color Volume by Building	
Annual Color Volume Overall	
Average Student to Copy Usage – Color Only	
Cost Comparison – Color Only	
Color to Total Volume Percentage	
Usage Profile for Service & Supplies	
SPC Service & Supply Cost Savings	
Projected Equipment Costs by Building - Black	
Projected Equipment Costs by Building - Color	41
Service & Supply Usage Profile by Vendor - Black	42
Service & Supply Usage Profile by Vendor - Color	
Reprographic Equipment Assessment	
Leased Equipment	
Owned Equipment	
Service and Supply Contract - Client	
Warranty	
StarDoc User Names	
Benefits of partnering with SPC	
SPC Values Our Vendors	
	54

## The SPC Team...

would like to personally thank you for your continued trust and confidence!



Skip Tilton, President Billie Jo Tilton, Vice President

As co-founders of SPC, Billie Jo and I are very proud of our team of professionals. The concept of group purchasing to save millions has grown since 1988 into providing over 16 different managerial services that increase reliability and extend the life of your equipment. However, none of this would have been possible without the loyalty of our clients, many of whom we have assisted for more than 20 years! Together, we have realized the lowest prices



to increase your equipment reliability and the ability to monitor and track usage variations throughout the year to keep your costs under control.



**Jessica** Paradis Accounting Coordinator As the new accounting director for SPC, my focus is to ensure transactions are handled with importance, accuracy, and timeliness. My goal is for all communication, with client or vendor, to be satisfactory for all parties. I am

excited to be part of this team, and I am available to answer any billing or contract questions you may have.

## Alex Webster

**Operations Manager** My top priority is ensuring that our clients receive the absolute best customer service possible. Whether you have a question about your SPC STARDoc site, an upcoming upgrade or your existing equipment, I am here to answer any questions you may have. I am very excited about the new



features that we have on STARDoc. We are now able to offer at no additional charge to our clients features that normally cost thousands of dollars.



## Pam Weed

## Client-Vendor Relations

It is always my goal to ensure a good working relationship between clients and vendors. This applies to billing, upgrades, equipment reliability, and everything in between. I am available to assist you with smooth transitions and quick resolutions.

## Joel Heffernan

#### Implementation Specialist

With over 40 years of experience in the copier/printer industry, I am able to deliver knowledgeable assistance before, during, and after equipment changeover. I am available to our clients to address any concerns they may have and to assure our clients have a pleasant experince with SPC.





## Robert Dutil

## Director of Information Technology

I work behind the scenes to keep everything running smoothly. I appreciate SPC's honesty, work ethic and loyalty, and it is my goal to make sure SPC has the tools it needs to continue improving their technology to better serve their clients and to be as productive as possible. By doing this, our clientele has the ability to monitor their assets and keep their costs down. I am excited about what the future holds for SPC and our clients.

Total Number of Machines:	55
Total Black Photocopiers	12
Total Color Photocopiers	7
Total Black Network Printers	27
Total Color Network Printers	9
Total Removed from Service:	0
# of Units OFF Warranty:	1
# of Units Approaching End of Warranty:	2
# of Units Overused:	0
# of Units Underused:	1
Commencement Date:	8/2/2016
# of Annual Payments Left on Lease	3
All Warranties and Service Contracts Expire:	6/30/2022
SPC's FM Audit Print Management Software Loaded	Yes
Printer Contract	Yes

## **Equipment Health Status**

NOTE: When a machine goes off warranty, it does not mean that the service contract expires. It simply means that if a replacement machine becomes necessary, it may not be at "no charge."

Dear Sheila,

On paper, everything looks pretty good. I would definitely continue to pay down your principal on your capital lease. The machines approaching the end of warranty are the 3 printers brought forward to the new contract in 2016.

It is important to not ignore machines that are being overused or underused. We only saw one printer being underused throughout the whole district. One of our jobs is help flag these kinds of devices so that you can maximize your capital investment as well as minimize the cost of operation on your service contracts.

Also, keep in mind there are some powerful print management software that you may want to consider next time around. (See page #11) Sincerely, Skip

## 2017 - 2018 Year-End Photocopier Analysis with 2018-2019 Projections

## **Aging Equipment Summary**

The following equipment is seven or more years from the date they were first offered for sale by the manufacturer. This is a major factor because availability of parts, cost of operation and warranties all become diminished at 10 years from the Date of Introduction. Usage, age, and service history need to be considered to see if they are due for replacement soon.

Building	Department	Make / Model	Serial Number	Vendor Name	Intro Date
Lancaster Elementary	Room 100	HP Color Laser Jet Pro CP5225DN	CNGCH6C1BP	OSV	11/2010
SAU 36	Trina - MICR	HP Laser Jet P3015 MICR	VNB3Y46993	OSV	07/2008
Whitefield Elementary	Room 141	HP Color Laser Jet Pro CP5225DN	CNGCH6C18G	OSV	11/2010

# **Non Contracted Devices**

Make - Model	Serial Number	IP Address	Last Update
LEXMARK MX410de (Army-managed)	70155PLM0Z6LG	10.36.0.77	10/10/2018 2:34:35 PM
LEXMARK CX410de (Army managed)	75272194G8TY1	10.36.0.78	10/10/2018 2:34:35 PM
HP Designjet T520 24in	CN77CBM004	10.36.8.56	10/10/2018 2:34:35 PM

Machine Count: 3... Our Goal with the next upgrade is to get all non contract devices under a CPC agreement.



#### 1988 Specialized Purchasing Consultants opens its doors

 Began offering equipment at the sales representative's cost with continued cooperative buying power, obtaining competitive rates on leases, equipment, and service and supply contracts.

#### 1999 Improved Annual Reports

- Revised Annual Report format to include new charts and tables for more expansive usage and budget detail
- Initiated 5% cost per print annual increase cap

#### 2001 Solid-Ink Printers and Meter Collection

- Offered low-cost-of-operation solid-ink network printers to help reduce printing costs
- Began collecting meter reads directly from client and submitting to vendors via spreadsheet, providing more accurate and consistent billing

#### 2002 Bond Counsel Review

 Added Bond Counsel Review to endure any and all funding sources provided legal documentation to meet State statutes and regulations

#### 2003 Contracts and Warranties Updated

- Service & Supply Contracts revised to reflect SPC's commitment to managing a client's account for five years while allowing the client a 30-day cancel option
- Warranty revised to protect equipment, guaranteeing service or replacement at no charge, even if a vendor goes out of business

#### 2005 Economic Municipal Relief Fund Established

#### 2006 Data Collection Agent

Data Collection Agent Software offered for meter collection convenience

#### 2007 Insurance Fund

 Insurance Fund established for equipment upgrades with SPC monitoring installations from start to finish. SPC absorbs cost of returning leased equipment, electrical or network drop installs or upgrades, and surge protectors (ESPs)

#### 2012 STARDoc - Print Management Software Developed and Implemented

- Live Floor Plans allow IT administrators to move devices around on their own floor plans
- Low-end network printers added to contracts and monitored
- Simplified Billing introduced

#### 2013 STARDoc - Daily Tracking

Meters gathered daily to track usage

#### 2017 - 2018 Year-End Photocopier Analysis with 2018-2019 Projections

#### 2014 STARDoc - Monthly Audits

Users can see a monthly snapshot of current usage and estimated projections

#### 2015 STARDoc - Mapping Options and Asset Management

- Allows mapping of other IT devices (Wireless Access Points, IP Cameras, Projectors, VoIP Phones, etc.)
- IT Asset Management tracks all IT purchases, warranty expirations, etc.

#### 2018 STARDoc - Improved Pinpointing of Budget and Communications

- Improved pinpointing of machines projected to go over budget
- Facilitate communication with your vendor's service manager
- Request service history on any given printer or copier



- **Cost Projection by Department or Building** Who Benefits? Accounts Payable, Business Manager and Superintendent
  - Allows you to formulate next year's budgets as early as December
  - Allows you to see the projected usage bill in advance
  - Tabulate total budgets and total costs district wide
  - Volume or cost pages allow you to pinpoint specific machines on the floor plans
  - Timeline allowing you to go back to see how your budget compares to previous years
- Map your devices on Floorplans Who Benefits? Business Manager, IT
  - Identifies detailed information (IP address, serial number, vendor ID, CPC, consumed volume, toner and service alerts)
  - Device information tab will allow you to easily access the web interface of the printer/copier
  - Non-Reporting device listing for devices that haven't reported for more than 2 weeks
  - Asset Management (Servers, Wireless Access Points, IP Cameras, Projectors, Apple TV's)
- Floor Plans Admin Who Benefits? Business Manager and IT
  - Allows IT and Business Manager to move devices around on Floor Plan
  - Paper trail of device locations after summer break
  - Will show Previous Devices, Present Equipment and Proposed Equipment

- Contacts Page Who Benefits? Business Manager and IT
  - Control Access and Permissions to Star Doc
  - Toggle Email all (Toner, Service Monthly Audits)
- Device Listing Page Who Benefits? Business Manager and IT
  - Centralized location for detailed information of District's assets
  - Exportable device listing to Excel or PDF
  - Tracks additional non-contract devices
  - IP Addresses and MAC addresses automatically imported
  - Strikethrough on machines that have been removed
- **Monthly Audits** Who Benefits? Business Manager and Superintendent
  - Monthly Cost Snapshot
  - Shows amount of devices not reporting to help improve accuracy of projections
- Timeline: Who Benefits? Business Manager
  - Track historical volume and cost per building
- "Last Sync Date" Who Benefits? IT Manager
  - Shows the last time that FMAudit synced for that client

## **New Features**

## **Industry Wide**

## Consult: Secure Print Release, also known as Follow Me Print or Find-Me Printing.

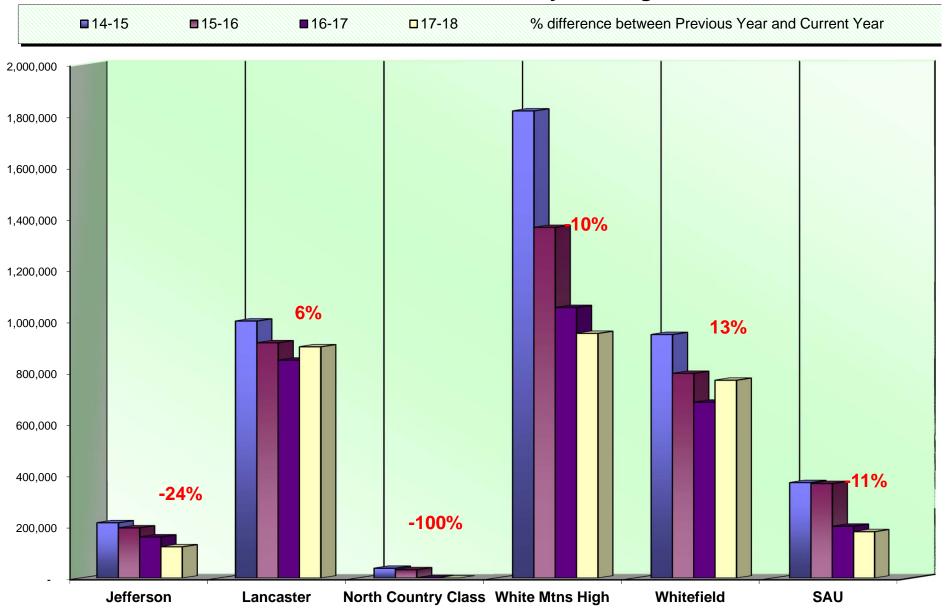
- > Print to a single global queue, walk up, and collect at any device.
- The application allows jobs to be held at the server level and released when the user engages it at any multi-function device (MFD). It allows users to print at any area within the building as long as the MFD has the features needed by the user.

## STARDoc NEW! Over Budget Report feature

- Allows user to select the Over Budget feature to produce a report showing each machine currently running over projected volumes, listed with highest amount over first.
- Catch overused equipment early, before equipment begins to break down due to over use.

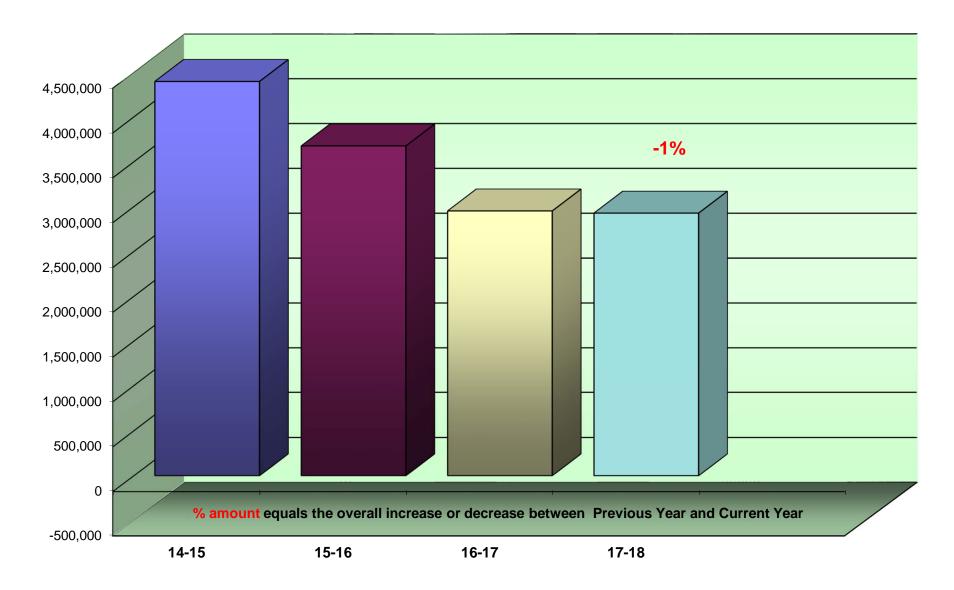
Over Budget		×
	Room:	Room 201 Principal's Office
	Make & Model:	Canon IRC5051
	Serial Number:	GQM65369
	IP Address:	172.16.10.145
	Projected Amount Over Budget:	\$1,902
	Previous	Next
	Reque	est Service History Close

> Request service history on any machine right through STARDoc.



## Annual Black Volume By Building





## Average Student to Copy Usage – Black Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Jefferson Elementary	45	121,765	\$2,713.37	2,706	\$60.30
Lancaster Elementary	406	900,508	\$19,948.23	2,218	\$49.13
SAU 36	0	180,454	\$4,186.25	0	\$0.00
White Mountains Regional High	362	952,562	\$21,451.94	2,631	\$59.26
Whitefield Elementary	299	770,414	\$17,127.93	2,577	\$57.28
Totals	1,112	2,925,703	\$65,427.73	2,631	\$58.84

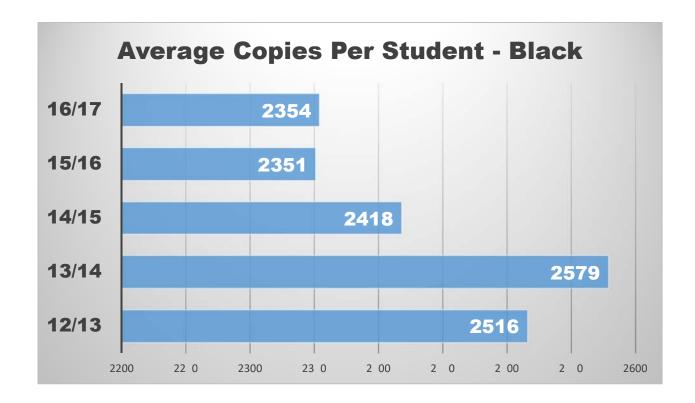
\*Total School Cost refers to the cost of Service & Supplies, Paper, and Equipment. See Projected Equipment Costs by Building table later in this Report.

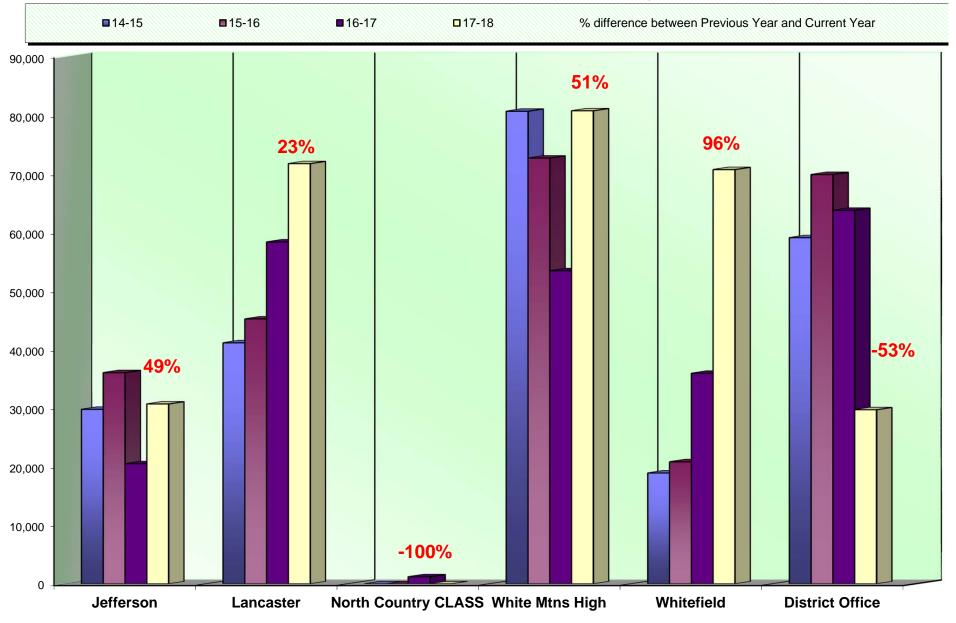
## Cost Comparison – Black Only

This is an SPC Comparison contrasting your district with other client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

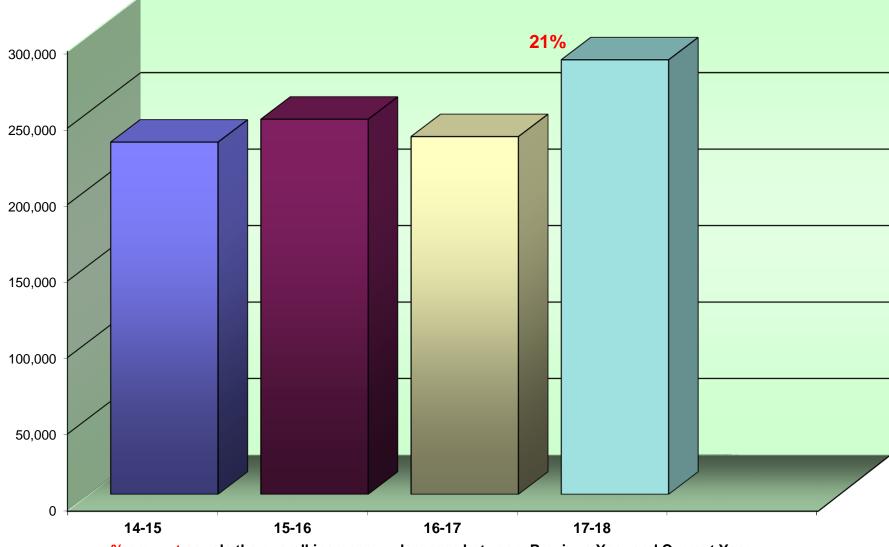
	Total Student	Total Annual	Total	Annual Copies	Annual Cost
	Population	Volume	District Cost*	Per Student	Per Student
All Schools w/Student Populations	88,906	209,301,843	\$4,194,294.05	2,354	\$47.17

\* Total District Cost refers to the cost of Service, Supplies, Paper, and Equipment





## Annual Color Volume by Building



## **Annual Color Volume Overall**

% amount equals the overall increase or decrease between Previous Year and Current Year

### 2017 - 2018 Year-End Photocopier Analysis with 2018-2019 Projections

## **Average Student to Copy Usage – Color Only**

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Jefferson Elementary	45	30,845	\$1,506.36	685	\$33.47
Lancaster Elementary	406	71,726	\$4,030.29	177	\$9.93
SAU 36	0	29,862	\$1,395.75	0	\$0.00
White Mountains Regional High	362	80,718	\$4,038.39	223	\$11.16
Whitefield Elementary	299	70,718	\$3,651.87	237	\$12.21
Totals	1,112	283,869	\$14,622.66	255	\$13.15

\*Total School Cost refers to the cost of Service & Supplies, Paper, and Equipment. See Projected Equipment Costs by Building table later in this report. Note: New STARDoc tool will flag the High Color Usage. See Page # 11 under new STARDoc features! Industry Ratios are 185 color prints per student per year! Also, please contact our SPC technical team to provide training to your staff. Your Color Usage is definitely higher than other districts.

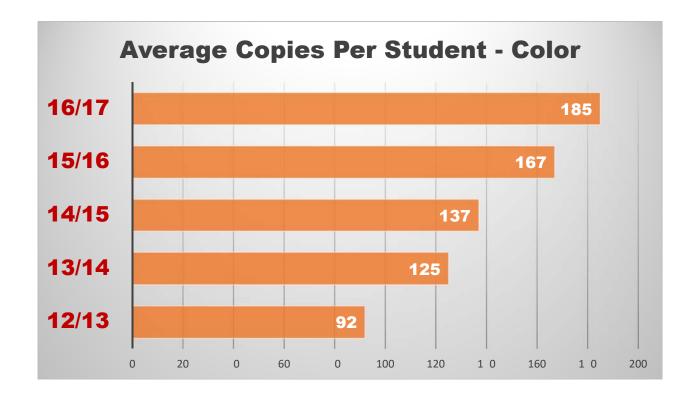
District Wide Black Totals	2,925,703	\$11,420.49
District Wide Color Totals	283,869	\$14,225.13

## Cost Comparison – Color Only

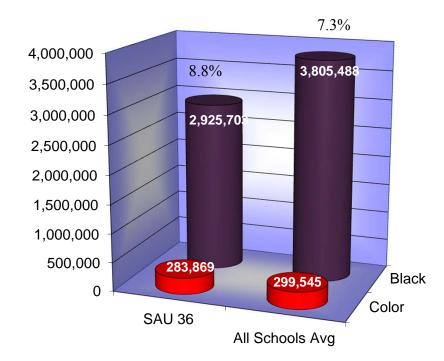
This is an SPC Comparison contrasting your district with other client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	Total Student	Total Annual	Total	Annual Copies	Annual Cost
	Population	Volume	District Cost*	Per Student	Per Student
All Schools w/Student Populations	88,906	16,474,996	\$820,060.24	185	\$9.22

\* Total District Cost refers to the cost of Service and Supplies only; paper and equipment costs are calculated into the Black Comparison chart.



## **Color to Total Volume Percentage**



# **Usage Profile for Service & Supplies**

The usage analysis shown here provides an overview of the usage of each piece of equipment currently under contract and monitored by SPC. Projected Volume comparison is based on projected volume figured on your most recent Five-Year Equipment Replacement Schedule.

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
JEFFERSON ELEMENTARY					
Main Office					
Toshiba e-Studio 4555c / 45 PPM C7BF52824 / 03883	50,161	89,107	38,946	\$0.003990 \$155.39	None at this time.
1,000,000 / 07/2013	19,720	48,898	29,178	\$0.04547	
Color Photocopier				\$1,326.72	
OSV					
Main Office Hall					
Toshiba e-Studio 657 / 65 PPM CABF31281 / 03880	100,853	176,561	75,708	\$0.003280 \$248.32	None at this time.
3,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier OSV				\$0.00	
Room 1					
Kyocera P2135DN / 37 PPM LVK6542894 / 03972	6,991	12,561	5,570	\$0.008330 \$46.40	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					

Make-Model / Speed Serial Number / Vendor ID			2017 19		Date of Last Upgrade: 8/2/2016
Life / Intro Date	7/1/2017	6/30/2018	2017-18 Annual	Cost/Copy	
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations
JEFFERSON ELEMENTARY					
Room 9 - Mrs. Gregory					
Kyocera P6130cdn / 32 PPM V5Q6403057 / 03896	2,270	3,811	1,541	\$0.010240 \$15.78	None at this time.
750,000 / 06/2015	1,083	2,750	1,667	\$0.08320	
Color Network Printer				\$138.69	
OSV					
	Subto	otals Black	121,765	\$465.89	
	Subto	otals Color	30,845	\$1,465.42	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016	
Serial Number / Vendor ID Life / Intro Date			2017-18			
Vendor	7/1/2017 Meter	6/30/2018 Meter	Annual Volume	Cost/Copy Annual Cost	Recommendations	
LANCASTER ELEMENTARY			,			
Admin Office						
Toshiba e-Studio 757 / 75 PPM CABF31294 / 03879	55,237	183,106	127,869	\$0.003280 \$419.41	None at this time.	
4,000,000 / 06/2014	0	0	0	\$0.00000		
Black Photocopier				\$0.00		
OSV						
Main Office						
Toshiba e-Studio 5560c / 55 PPM SSAF90747 / 03872	81,261	157,687	76,426	\$0.003990 \$304.94	None at this time.	
3,000,000 / 04/2014	43,690	97,942	54,252	\$0.04547		
Color Photocopier				\$2,466.84		
OSV						
Room 100						
HP Color Laser Jet Pro CP5225DN / 20 PPM CNGCH6C1BP / 04054	4,180	5,581	1,401	\$0.010240 \$14.35	8 years from Intro.	
500,000 / 11/2010	6,360	10,768	4,408	\$0.08320		
Color Network Printer				\$366.75		
OSV						
Room 111						
Kyocera P2135DN / 37 PPM LVK6542885 / 03975	6,246	15,489	9,243	\$0.008330 \$76.99	None at this time.	
750,000 / 03/2014	0	0	0	\$0.00000		
Black Network Printer				\$0.00		
OSV						

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
LANCASTER ELEMENTARY					
Room 17					
Kyocera P2135DN / 37 PPM LVK6542884 / 03973	574	740	166	\$0.008330 \$1.38	Underused!
750,000 / 03/2014 Black Network Printer <b>OSV</b>	0	0	0	\$0.00000 \$0.00	
Room 34 Library					
Kyocera FS-2100DN / 42 PPM LQA6436009 / 03950	13,697	33,706	20,009	\$0.008330 \$166.67	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Room 36 Copy Room					
Toshiba e-Studio 857 / 85 PPM SAAF90304 / 03877	380,875	733,952	353,077	\$0.003280 \$1,158.09	None at this time.
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier OSV				\$0.00	
Toshiba e-Studio 857 / 85 PPM SAAF90329 / 03875	271,586	552,961	281,375	\$0.003280 \$922.91	None at this time.
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier OSV				\$0.00	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date	7/1/2017	6/30/2018	2017-18 Annual	Cost/Copy	
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations
LANCASTER ELEMENTARY					
Room 37					
Kyocera P2135DN / 37 PPM LVK6542890 / 03974	5,266	11,240	5,974	\$0.008330 \$49.76	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Room 42					
Kyocera FS-2100DN / 42 PPM LQA6436015 / 03952	18,103	33,298	15,195	\$0.008330 \$126.57	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 46					
Kyocera P6130cdn / 32 PPM V5Q6403048 / 03920	3,216	6,296	3,080	\$0.010240 \$31.54	None at this time.
750,000 / 06/2015	9,824	21,808	11,984	\$0.08320	
Color Network Printer OSV				\$997.07	
Room 87					
Kyocera P6130cdn / 32 PPM V5Q6403049 / 03919	1,996	3,058	1,062	\$0.010240 \$10.87	None at this time.
750,000 / 06/2015	1,352	2,434	1,082	\$0.08320	
Color Network Printer OSV				\$90.02	

Make-Model / Speed Serial Number / Vendor ID					Date of Last Upgrade: 8/2/2016
Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
LANCASTER ELEMENTARY					
Room 92					
Kyocera P2135DN / 37 PPM LVK6542895 / 03976	799	1,802	1,003	\$0.008330 \$8.35	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 95					
Kyocera P2135DN / 37 PPM LVK6542893 / 03957	7,248	11,876	4,628	\$0.008330 \$38.55	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
	Subto	otals Black	900,508	\$3,330.41	
	Subto	otals Color	71,726	\$3,920.68	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date			2017-18		
Lije / Inito Date Vendor	7/1/2017 Meter	6/30/2018 Meter	Annual	Cost/Copy	Recommendations
	meter	Wieter	Volume	Annual Cost	Recommentations
SAU 36					
Accounts Payable					
Toshiba e-Studio 657 / 65 PPM CABF31267 / 03878	81,134	163,509	82,375	\$0.003280 \$270.19	None at this time.
3,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					
Main Office					
Toshiba E-Studio 6570C / 70 PPM CSAF24353 / 03868	77,887	132,288	54,401	\$0.003990 \$217.06	None at this time.
4,000,000 / 04/2014	63,844	93,706	29,862	\$0.04547	
Color Photocopier				\$1,357.83	
OSV					
Superintendent's Secretary					
Kyocera FS-2100DN / 42 PPM LQA6436006 / 03951	6,333	13,229	6,896	\$0.008330 \$57.44	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Trina - MICR					
HP Laser Jet P3015 MICR / 42 PPM VNB3Y46993 / 04056	157,155	193,937	36,782	\$0.008330 \$306.39	10 years from Intro.
500,000 / 07/2008	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Date of Last Upgrade: 8/2/2016 Recommendations
SAU 36					
	Subto	tals Black	180,454	\$851.09	
	Subto	tals Color	29,862	\$1,357.83	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
WHITE MOUNTAINS REGIONAL HIGH			,	1111111111100000	
Food Service Office					
Kyocera M2535DN / 37 PPM LVZ6431676 / 03943	11,912	27,111	15,199	\$0.008330 \$126.61	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Laser MFP OSV				\$0.00	
Guidance Office (formerly at NCC)					
Toshiba e-Studio 4555c / 45 PPM C7BF52810 / 04052	1,628	23,438	21,810	\$0.003990 \$87.02	None at this time.
1,000,000 / 07/2013	1,308	12,069	10,761	\$0.04547	
Color Photocopier OSV				\$489.30	
Hot Swap					
Kyocera FS-2100DN / 42 PPM LQA6536799 / 04127	0	643	643	\$0.008330 \$5.36	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Main Office					
Toshiba E-Studio 6560C / 65 PPM CSCF25480 / 03876	104,717	224,592	119,875	\$0.003990 \$478.30	None at this time.
3,000,000 / 04/2014	42,321	97,539	55,218	\$0.04547	
Color Photocopier OSV				\$2,510.76	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
WHITE MOUNTAINS REGIONAL HIGH					
Media Center					
Kyocera P6130cdn / 32 PPM V5Q6403056 / 03891	2,307	4,340	2,033	\$0.010240 \$20.82	None at this time.
750,000 / 06/2015	3,454	10,302	6,848	\$0.08320	
Color Network Printer				\$569.75	
OSV					
Media Center Storage					
Toshiba e-Studio 857 / 85 PPM SAAF90341 / 03884	269,308	483,323	214,015	\$0.003280 \$701.97	None at this time.
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier OSV				\$0.00	
Toshiba e-Studio 857 / 85 PPM SAAF90296 / 03882	378,465	666,203	287,738	\$0.003280 \$943.78	None at this time.
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier OSV				\$0.00	
Media Room					
Kyocera FS-2100DN / 42 PPM LQA6436012 / 03961	42,936	84,193	41,257	\$0.008330 \$343.67	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
WHITE MOUNTAINS REGIONAL HIGH					
Room 100 Guidance					
Kyocera FS-2100DN / 42 PPM LQA6436005 / 03963	15,804	23,105	7,301	\$0.008330 \$60.82	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Room 100 Office by Secretaries					
Kyocera FS-2100DN / 42 PPM LQA6436002 / 03962	10,186	21,100	10,914	\$0.008330 \$90.91	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Room 117 Business Department					
Kyocera FS-2100DN / 42 PPM LQA6436008 / 03964	2,614	9,478	6,864	\$0.008330 \$57.18	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Room 121 Danault					
Kyocera P2135DN / 37 PPM LVK6542898 / 03968	5,171	11,331	6,160	\$0.008330 \$51.31	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
WHITE MOUNTAINS REGIONAL HIGH					
Room 128					
HP Laser Jet Pro M401dne / 35 PPM PHGFD08463 / 04053	21,341	28,680	7,339	\$0.010240 \$75.15	None at this time.
750,000 / 01/2013	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Room 203 Vocational					
Toshiba e-Studio 5560c / 55 PPM SSAF90751 / 03915	54,397	93,844	39,447	\$0.003990 \$157.39	None at this time.
3,000,000 / 04/2014	7,829	15,720	7,891	\$0.04547	
Color Photocopier OSV				\$358.80	
Room 210 SPED					
Kyocera FS-2100DN / 42 PPM LQA6435999 / 03966	8,531	20,419	11,888	\$0.008330 \$99.03	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Special Education					
Toshiba e-Studio 457 / 45 PPM CEDF66318 / 03916	35,722	91,513	55,791	\$0.003990 \$222.61	None at this time.
1,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier OSV				\$0.00	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
WHITE MOUNTAINS REGIONAL HIGH					
Staff Lunch Room					
Toshiba e-Studio 857 / 85 PPM SAAF90337 / 03881	104,314	208,602	104,288	\$0.003280 \$342.06	None at this time.
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					
	Subto	otals Black	952,562	\$3,863.99	
	Subto	otals Color	80,718	\$3,928.62	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date	7/1/2017	6/30/2018	2017-18 Annual	Cost/Copy	
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations
WHITEFIELD ELEMENTARY					
Cafeteria					
Kyocera FS-2100DN / 42 PPM LQA6435998 / 03965	2,141	4,271	2,130	\$0.008330 \$17.74	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Library					
Kyocera FS-2100DN / 42 PPM LQA6436010 / 03967	2,571	6,513	3,942	\$0.008330 \$32.84	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
ower Common Area					
Kyocera P6130cdn / 32 PPM V5Q6403067 / 03888	2,794	5,129	2,335	\$0.010240 \$23.91	None at this time.
750,000 / 06/2015	4,233	6,756	2,523	\$0.08320	
Color Network Printer OSV				\$209.91	
Main Office					
Toshiba E-Studio 6560C / 65 PPM CSCF25479 / 03873	195,379	461,008	265,629	\$0.003990 \$1,059.86	None at this time.
3,000,000 / 04/2014	24,347	86,132	61,785	\$0.04547	
Color Photocopier OSV				\$2,809.36	

Make-Model / Speed		6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Date of Last Upgrade: 8/2/2016 Recommendations
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter				
Room 107					
Kyocera P6130cdn / 32 PPM V5Q6403040 / 03890	1,686	3,347	1,661	\$0.010240 \$17.01	None at this time.
750,000 / 06/2015	2,566	4,242	1,676	\$0.08320	
Color Network Printer OSV				\$139.44	
Room 125					
Kyocera FS-2100DN / 42 PPM LQA6436013 / 03969	8,022	10,392	2,370	\$0.008330 \$19.74	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 131					
Kyocera P2135DN / 37 PPM LVK6543145 / 03953	4,286	7,553	3,267	\$0.008330 \$27.21	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Room 137					
Kyocera P2135DN / 37 PPM LVK6542896 / 03970	7,402	13,753	6,351	\$0.008330 \$52.90	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
WHITEFIELD ELEMENTARY			,	11	
Room 141					
HP Color Laser Jet Pro CP5225DN / 20 PPM CNGCH6C18G / 04055	1,197	1,749	552	\$0.010240 \$5.65	8 years from Intro.
500,000 / 11/2010	6,763	10,005	3,242	\$0.08320	
Color Network Printer				\$269.73	
OSV					
Room 23 Guidance					
Kyocera P2135DN / 37 PPM LVK6542891 / 03971	1,098	2,514	1,416	\$0.008330 \$11.80	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 29					
Kyocera P6130cdn / 32 PPM V5Q6403054 / 03889	1,577	3,066	1,489	\$0.010240 \$15.25	None at this time.
750,000 / 06/2015	1,523	3,015	1,492	\$0.08320	
Color Network Printer				\$124.13	
OSV					
Room 32					
Kyocera P2135DN / 37 PPM LVK6542900 / 03954	1,810	5,380	3,570	\$0.008330 \$29.74	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	

#### **NHSAU 36 - White Mountains**

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date	7/1/2017	6/30/2018	2017-18 Annual	Cost/Copy	
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations
WHITEFIELD ELEMENTARY					
Room 40					
Kyocera P2135DN / 37 PPM LVK6543144 / 03955	7,716	11,469	3,753	\$0.008330 \$31.26	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer OSV				\$0.00	
Room 44					
Kyocera P2135DN / 37 PPM LVK6542880 / 03956	3,767	6,976	3,209	\$0.008330 \$26.73	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Teachers' Room 2nd Floor					
Toshiba e-Studio 857 / 85 PPM SAAF90294 / 03917	158,668	322,924	164,256	\$0.003280 \$538.76	None at this time.
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier OSV				\$0.00	
Upper Common Area					
Toshiba e-Studio 857 / 85 PPM SAAF90338 / 03918	287,523	592,007	304,484	\$0.003280 \$998.71	None at this time.
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier OSV				\$0.00	

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Vendor WHITEFIELD ELEMENTARY	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Date of Last Upgrade: 8/2/2016 Recommendations
		tals Black	770,414 70,718	<b>\$2,909.11</b> \$3,552.59	

District Wide Black Totals	2,925,703	\$11,420.49
District Wide Color Totals	283,869	\$14,225.13

# **SPC Service & Supply Cost Savings**

These tables compare your equipment cost per copy for service and supplies (black prints or copies only) before becoming an SPC client on 8/15/2007 with your projected cost per copy for the new fiscal year through SPC. Annual Volume represents actual 2017-18 fiscal year black print usage. The second table represents your annual and five-year cost savings compared to your previous cost per copy rate.

## **BEFORE SPC**

<b>Current Volume</b>	PriorCPC	Average Annual Cost
2,925,703	\$0.01420	\$41,544.98

**CURRENTLY WITH SPC** 

<b>Current Volume</b>	<b>Current CPC*</b>	<b>Current</b> Cost	<b>Cost Savings</b>	5 Year Savings
2,925,703	\$0.00390	\$11,410.24	\$30,134.74	\$150,673.70

Today the Cooperative Buying of SPC has netted annual cost savings, on average, of \$30,134.74 x 11 years as a Client

=\$331,482.15 Cost Savings!

\*This CPC is an average of your copiers and printers together. Your copier cpc is substantially lower than this average.

# **Projected Equipment Costs by Building - Black**

This table represents projected expenses for BLACK prints or copies by building based on recent activity. Approximate current paper case costs and averaged current annual lease payment are figured in to provide budget information for the <u>upcoming fiscal year</u>.

Building	Projected Black Volume	Projected Black Usage Cost	Approx.Paper Cost	Average Annual Equipment Cost	Total Projected Black Usage Cost
Jefferson Elementary	121,765	\$478.72	\$604.20	\$1,630.45	\$2,713.37
Lancaster Elementary	900,508	\$3,421.96	\$4,468.32	\$12,057.95	\$19,948.23
SAU 36	180,454	\$874.53	\$895.41	\$2,416.31	\$4,186.25
White Mountains Regional High	952,562	\$3,970.36	\$4,726.61	\$12,754.96	\$21,451.94
Whitefield Elementary	770,414	\$2,989.17	\$3,822.79	\$10,315.97	\$17,127.93
Total	2,925,703	\$11,734.75	\$14,517.34	\$39,175.64	\$65,427.73

## SPC Equipment Bids:

Presently our bids are coming in between 14.77% to 20.87% of Retail while the current Salesman's Cost is 50% of Retail. For Example: An Konica Minolta BH 958 RADF Duplex Finisher 3-Hole Punch CIF-Print-Color Scan-Hard Drive for Secure Print 95 Copies per Minute with a Retail Cost of \$45,640 is coming in at \$7,342....16% of Retail! Our prices are negotiated and supported directly by the manufacturer.

# **Projected Equipment Costs by Building - Color**

This table represents projected expenses for COLOR prints or copies by building based on recent activity. Current paper case costs and current annual lease payment are NOT figured in to this table, as they are covered in the Black prints report.

Building	<b>Projected Color Volume</b>	Service & Supply Cost
Jefferson Elementary	30,845	\$1,506.36
Lancaster Elementary	71,726	\$4,030.29
SAU 36	29,862	\$1,395.75
White Mountains Regional High	80,718	\$4,038.39
Whitefield Elementary	70,718	\$3,651.87
Total	283,869	\$14,622.66

## Service & Supply Usage Profile by Vendor - Black

This table represents actual expenses for BLACK prints or copies by vendor for the current year along with projected service & supply expenses for the upcoming fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. Current year's increase is 2.8%.

Vendor	Equipment Type	Annual Volume	2017- 2018 Cost / Copy	Total Cost	2018- 2019 Cost / Copy	Projected Cost
Office Systems of Vermont	Black Laser MFP	15,199	\$0.00833	\$126.61	\$0.00856	\$130.10
Office Systems of Vermont	Black Network Printer	220,501	\$0.00833	\$1,836.77	\$0.00856	\$1,887.49
Office Systems of Vermont	Black Network Printer	7,339	\$0.01024	\$75.15	\$0.01053	\$77.28
Office Systems of Vermont	Black Photocopier	1,995,185	\$0.00328	\$6,544.21	\$0.00337	\$6,723.77
Office Systems of Vermont	Black Photocopier	55,791	\$0.00399	\$222.61	\$0.00410	\$228.74
Office Systems of Vermont	<b>Color Network Printer</b>	15,154	\$0.01024	\$155.18	\$0.01053	\$159.57
Office Systems of Vermont	Color Photocopier	616,534	\$0.00399	\$2,459.97	\$0.00410	\$2,527.79
Total		2,925,703	\$0.00390	\$11,420.49	\$0.00401	\$11,734.75

## Service & Supply Usage Profile by Vendor - Color

This table represents actual and projected expenses for COLOR prints or copies by vendor for the current and next fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. Current year's increase is 2.8%.

Vendor	Equipment Type	Annual Volume	2017- 2018 Cost / Copy	Total Cost	2018- 2019 Cost / Copy	Projected Cost
Office Systems of Vermont	Color Network Printer	34,922	\$0.08320	\$2,905.51	\$0.08553	\$2,986.88
Office Systems of Vermont	Color Photocopier	248,947	\$0.04547	\$11,319.62	\$0.04674	\$11,635.78
Total		283,869	\$0.05011	\$14,225.13	\$0.05151	\$14,622.66

# **Reprographic Equipment Assessment**

This chart provides the status of your equipment and details of your current lease, if any. \*

Total Number of Units	55
Total Number of Units on Lease	51
Total Number of Units Owned	4
Lease Company	Norway Savings Bank
Lease Start Date	8/2/2016
Lease End Date	8/2/2021
Term	5 Annual
Annual Payment usually due on 8/1	\$39,175.64
Remaining Payments	3

\*The determination on the lease has no bearing on Service & Supply and Warranty Contracts.

# Leased Equipment

Building	Make/Model	Serial Number
Jefferson Elementary	Toshiba e-Studio 4555c	C7BF52824
Jefferson Elementary	Toshiba e-Studio 657	CABF31281
Jefferson Elementary	Kyocera P2135DN	LVK6542894
Jefferson Elementary	Kyocera P6130cdn	V5Q6403057
Lancaster Elementary	Kyocera P2135DN	LVK6542890
Lancaster Elementary	Toshiba e-Studio 5560c	SSAF90747
Lancaster Elementary	Kyocera P2135DN	LVK6542884
Lancaster Elementary	Kyocera FS-2100DN	LQA6436009
Lancaster Elementary	Toshiba e-Studio 857	SAAF90329
Lancaster Elementary	Toshiba e-Studio 857	SAAF90304
Lancaster Elementary	Kyocera P2135DN	LVK6542885
Lancaster Elementary	Kyocera FS-2100DN	LQA6436015
Lancaster Elementary	Kyocera P6130cdn	V5Q6403048
Lancaster Elementary	Kyocera P6130cdn	V5Q6403049
Lancaster Elementary	Kyocera P2135DN	LVK6542895
Lancaster Elementary	Toshiba e-Studio 757	CABF31294
Lancaster Elementary	Kyocera P2135DN	LVK6542893
SAU 36	Toshiba E-Studio 6570C	CSAF24353
SAU 36	Toshiba e-Studio 657	CABF31267
SAU 36	Kyocera FS-2100DN	LQA6436006
White Mountains Regional High	Toshiba E-Studio 6560C	CSCF25480
White Mountains Regional High	Kyocera FS-2100DN	LQA6436008
White Mountains Regional High	Kyocera FS-2100DN	LQA6436002

## **NHSAU 36 - White Mountains**

Building	Make/Model	Serial Number
White Mountains Regional High	Kyocera FS-2100DN	LQA6436005
White Mountains Regional High	Kyocera FS-2100DN	LQA6436012
White Mountains Regional High	Toshiba e-Studio 857	SAAF90341
White Mountains Regional High	Kyocera P6130cdn	V5Q6403056
White Mountains Regional High	Kyocera FS-2100DN	LQA6435999
White Mountains Regional High	Kyocera FS-2100DN	LQA6536799
White Mountains Regional High	Kyocera M2535DN	LVZ6431676
White Mountains Regional High	Toshiba e-Studio 857	SAAF90337
White Mountains Regional High	Toshiba e-Studio 4555c	C7BF52810
White Mountains Regional High	Toshiba e-Studio 857	SAAF90296
White Mountains Regional High	Toshiba e-Studio 457	CEDF66318
White Mountains Regional High	Toshiba e-Studio 5560c	SSAF90751
White Mountains Regional High	Kyocera P2135DN	LVK6542898
Whitefield Elementary	Kyocera P2135DN	LVK6542896
Whitefield Elementary	Toshiba E-Studio 6560C	CSCF25479
Whitefield Elementary	Kyocera FS-2100DN	LQA6436010
Whitefield Elementary	Kyocera P6130cdn	V5Q6403067
Whitefield Elementary	Kyocera P6130cdn	V5Q6403040
Whitefield Elementary	Kyocera FS-2100DN	LQA6435998

## **NHSAU 36 - White Mountains**

Building	Make/Model	Serial Number
Whitefield Elementary	Kyocera P2135DN	LVK6543145
Whitefield Elementary	Toshiba e-Studio 857	SAAF90338
Whitefield Elementary	Toshiba e-Studio 857	SAAF90294
Whitefield Elementary	Kyocera FS-2100DN	LQA6436013
Whitefield Elementary	Kyocera P2135DN	LVK6543144
Whitefield Elementary	Kyocera P2135DN	LVK6542880
Whitefield Elementary	Kyocera P2135DN	LVK6542891
Whitefield Elementary	Kyocera P2135DN	LVK6542900
Whitefield Elementary	Kyocera P6130cdn	V5Q6403054

# **Owned Equipment**

Building	Make/Model	Serial Number
Lancaster Elementary	HP Color Laser Jet Pro CP5225DN	CNGCH6C1BP
SAU 36	HP Laser Jet P3015 MICR	VNB3Y46993
White Mountains Regional High	HP Laser Jet Pro M401dne	PHGFD08463
Whitefield Elementary	HP Color Laser Jet Pro CP5225DN	CNGCH6C18G

12/23/13

# •SPC•

# Service and Supply Contract - Client

Specialized Purchasing Consultants ("SPC") hereby contracts with \_\_\_\_\_ ("Client") to provide comprehensive services, supplies, and maintenance to equipment described on Schedule A ("Equipment") using the Contracted Vendor shown below at a cost per print shown on said Schedule A, commencing on \_\_\_\_\_ and terminating on June 30, \_\_\_\_\_. This Service and Supply Contract ("Contract") shall exclude only the cost of paper, transparencies, and staples. Refer to Schedule A for Additional Provisions, if any.

SPC assumes responsibility for all billing and vendor payment. SPC shall invoice Client one-half of the annual projected number of pages multiplied by the cost per print listed on Schedule A. This semi-annual billing will take place July 1 and January 1. Actual meter reads will be collected by SPC either electronically or from Client staff during the month of June. A final Reconciliation spreadsheet and invoice will then be completed and sent to client. Upon payment of each billing invoice during the year, SPC will reimburse Contracted Vendor appropriately. Client is responsible for making payment in full within 30 days of said invoicing to avoid suspension of supplies by Contracted Vendor.

On July 1 of each calendar year during the afore-mentioned term, SPC shall credit Client any unused prepaid pages to Client if fewer copies were made by Client during the Contract period ending on or before June 30 annually than were originally estimated under this Contract for such period. If more pages were consumed than billed in the combined semi-annual billing, an overage invoice will be generated. Following semi-annual billing will be based on previous year volume.

On July 1 of each calendar year during the term of this Contract, SPC, at its option, may increase such costs per print under this Service and Supply Contract by 5% or by a percentage equal to the increase during the immediately preceding 12-month period of "The Consumer Price Index for All Urban Consumers (CPI-U) for the U.S. City Average for All Items, 1982-84 = 100," whichever is less.

Client may terminate Contract at any time with a 30-day written notice. Client will be required to provide final meter reads on all Equipment listed on Schedule A, including those added during the Contract term. Any credits owed to Client after reconciling actual usage versus projected will be paid to Client. Client must return any unused consumables to Contracted Vendor.

AGREED AND ACCEPTED BY: Specialized Purchasing Consultants	AGREED AND ACCEPTED BY: Client
By: <u>Skip Tilton</u>	By:
Title: President/Owner	Title:
Date:	Date:
Signature:	Signature:
Named Contracted Vendor: Vendor	

## Warranty

Vendor ("Contracted Vendor") hereby warrants to \_\_\_\_\_\_ ("Client") that, if any such Equipment described on Schedule B attached hereto malfunctions through no fault of Client during the term commencing on \_\_\_\_\_\_ and terminating on June 30, \_\_\_\_\_, and such Equipment cannot be repaired promptly, Contracted Vendor, *through Specialized Purchasing Consultants*, will replace such Equipment with equipment which is equal to or superior in quality and capabilities to the Equipment being replaced, at no cost to Client. Refer to Schedule B for Additional Provisions to this Warranty.

The only exclusions to this Warranty are as follows:

- 1. This Warranty will expire for an item of Equipment when the Warranty Life of such item of Equipment in number of copies, as shown on Schedule B attached hereto, is exceeded;
- 2. This Warranty will expire for an item of Equipment at the date which is ten years after such Equipment was first offered for sale or lease by the manufacturer as shown on Schedule B attached hereto.

AGREED AND ACCEPTED BY: Vendor	AGREED AND ACCEPTED BY: Client
By:	By:
Title:	Title:
Date:	Date:
Signature:	Signature:

Name	User Name
Aric Moody	amoody
Beth Chase	bchase
<b>Beth Fowler</b>	bfowler
Christina Fontaine	cfontaine
Jeremy Noyes	jnoyes
Mike Berry	mberry
Mike Cronin	mcronin
<b>Roxanne Hartlen</b>	rhartlen
Sheila Goulet	sgoulet
Sherri Gregory	sgregory
Stephanie Glidden	sglidden
Tamika Phillips	tphillips
Todd Lamarque	tlamarque

# StarDoc User Names

\*If you need to verify your password or if you need to add users, please contact Alex Webster at <a href="mailto:awebster@spccopypro.com">awebster@spccopypro.com</a>



## **Benefits of partnering with SPC**

#### Top Benefits to our CLIENTS:

#### 1. Cooperative Buying

y definition, is a model that allows a group of buyers with a common interest to pool their buying power in order to negotiate more favorable pricing and better service. S s model allows you to pick your preferred vendor

- S s pricing is so strong *we pay for our own fee* by acquiring prices lower than what you can do on your own.
- We will <u>save you money</u> benefiting from the combined purchasing power of more than 6 clients with over ,100 devices doing more than 23 million copies and prints per year. Annually, we purchase approximately 1,100 units running over 0 million prints
- We will <u>save you time</u> by preparing your bid, negotiating with vendors manufacturers, presenting a total bid analysis and managing the implementation.
- We will <u>save you frustration</u>. We manage your contracts for up to five years from the date of installation.

#### 2. Exclusive STARDoc Software

- aps all devices and sets up Interactive ive loor lans of all printing devices, showing you a efore and After pgrade look provides a visual for all decision makers over the next five years.
- STA oc studies your printing habits and is able to predict your year end cost months in advance, before you receive your year end reconciliation invoice.
- Sets up your next year's budget at the click of a mouse.

#### 3. Simplified Billing Program

- emoves the confusion out of billing.
- Iminates variety of invoices from multiple vendors that come annually and or quarterly.
- > With S 's Simplified illing rogram, TWO invoices are sent each year from O billing source.
- > econciles all of your devices at the end of the year ou pay only for what you use no minimums.

#### 4. Five-Year Equipment Replacement Schedule

- S s staff surveys key locations that determine life of existing equipment.
- Specs out new equipment needed oes not allow vendors to undersize during the bidding process.
- anages the entire bid process down to the install.

#### 5. Annual Report

- A crucial document that extends the life of your equipment, often getting to 10 years of guaranteed performance lags copying trends within your organization such as over usage
- ou get an overview of your current equipment situation, reports associated with copying and printing costs and, if needed, recommendations for addressing situations posing a problem

#### 6. Vendor Neutral

- > S does not recommend just one brand we suggest what s best for you with serviceability in mind.
- > We present you with the bid results and offer recommendations, yet the decision is yours to make.

## SPC has been serving their clients since 1988, saving millions of dollars along the way. Based on current actual volumes and CPCs, SPC has generated Annual Savings of more than \$2.5 million for all of our clients. That translates into Savings of more than \$12 million over five years!

#### 



#### **Overall Benefits to our VENDORS**

- Opportunities brought to you Annually, we purchase approximately 1,100 units running over 0 million prints
- S is well respected in the industry
- S values our vendors and speaks highly of them to our clients.
- ational ontracts that are all negotiated with the manufacturers at your disposal

#### Vendor Benefits Pre-Bid & During the Bid Process

- Sharing of previous bid results that help you to negotiate with your manufacturers.
- On Site Survey of client requirements including mapping all devices.
- Writing of the Five-Year Equipment Replacement Schedule ( id Specs).
- ontrols the id Specs ( ot allowing any vendor to underbid or offer discontinued equipment).
- A chance to sell your alue Add directly to our clients after the bids are in. ustomer has the right to pay more than low bid.

#### Vendor Benefits Before & During Installation

- igital eeds Analysis atching up the machine to installation site.
- Schedule and coordinate endor meeting with lient.
- over the cost of S surge protectors, electrical wiring, computer interface and any unexpected cost
- anage installation.
- Audit installation.
- apture final meter reads for old contracts.
- lose books on old devices contracts.

#### Vendor Ongoing Support

- early meter reads.
- Simplified illing S collects service funds for the endor.
- ollection of all meter reads annually and reconciling them with the lient and endor.
- STA oc System for Tracking And Reporting Documents anages the budget.
- Annual eports that flag machines that are being overused and underused thus improving reliability.
- ediating warranty issues in sensitive locations.

#### Why do some vendors hesitate to bid?

- endors worry that bidding will reduce their margins.
- If word gets out on pricing, they feel that their other customers will call and ask for similar prices.
- ose control of their account as winning bidder may beat their pricing.
- S bids are designed to keep specs equal for all, no chance of providing a lesser piece of equipment.

## SPC manages over 4,100 pieces of equipment;

Our relationship with our vendors has never been *stronger*!

#### 201,7, 1,2018, YearnEnd Photocopier Analysis with 2018-2019 Projections