

Specialized Purchasing Consultants

PO Box 190 Gorham, NH 03581 (800) 750-1538 www.spccopypro.com

2016-2017 Annual Report

Year - End Photocopier Analysis

With projected costs for 2017-18

Sheila Goulet NHSAU 36 - White Mountains Regional School District 14 King Square Whitefield, NH 03598



Specialized Purchasing Consultants Corp. Serving Maine & New Hampshire since 1988

September 2017

Skip Tilton President

Corporate Office: PO Box 190 Gorham, NH 03581 (800) 750-1538 (866) 281-7596 Fax Sheila Goulet NHSAU 36 - White Mountains Regional School District 14 King Square Whitefield, NH 03598

Dear Sheila:

VISIT US ON THE WEB: www.spccopypro.com

On behalf of all of us at Specialized Purchasing Consultants, thank you for your continued confidence in us. Our relationship is now 10 years strong, and we hope that your trust in us and this relationship will continue for many years to come.

The following Annual Report provides an overview of last year's reprographic equipment usage and status. Recommendations are included based on usage and remaining life expectancy to address potential problem areas. This will help to avoid needless down time and improve equipment reliability.

Every year we strive to improve or enhance our services to save our clients time, money, and effort. For the past number of years, numerous new features have been implemented to benefit our clients such as Simplified Billing, FMAudit automated meter reading, STARDoc and IT Asset Management. We hope you have found these services to be beneficial and time-saving. We are very pleased to offer these services at no additional charge.

During our meeting with you to review this report, we would like to take some time to review our current services and discuss how these are being utilized in your district. We also welcome suggestions for improvement to enhance your experience with SPC.

Again, we appreciate the opportunity to continue to provide you with the best possible pricing, service, and equipment. If you have any questions or are in need of more information, please let us know.

Sincerely,

Ship Litte

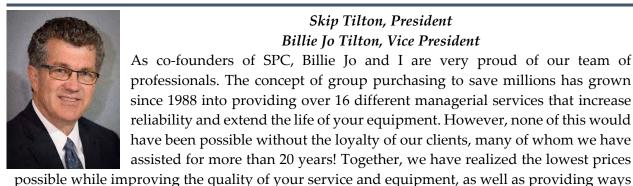
Skip Tilton President

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The SPC Team...

would like to personally thank you for your continued trust and confidence!



Skip Tilton, President Billie Jo Tilton, Vice President

As co-founders of SPC, Billie Jo and I are very proud of our team of professionals. The concept of group purchasing to save millions has grown since 1988 into providing over 16 different managerial services that increase reliability and extend the life of your equipment. However, none of this would have been possible without the loyalty of our clients, many of whom we have assisted for more than 20 years! Together, we have realized the lowest prices



to increase your equipment reliability and the ability to monitor and track usage variations throughout the year to keep your costs under control.



Jessica Paradis Accounting Coordinator As the new accounting director for SPC, my focus is to ensure transactions are handled with importance, accuracy, and timeliness. My goal is for all communication, with client or vendor, to be satisfactory for all parties. I am

excited to be part of this team, and I am available to answer any billing or contract questions you may have.

Alex Webster

Operations Manager My top priority is ensuring that our clients receive the absolute best customer service possible. Whether you have a question about your SPC STARDoc site, an upcoming upgrade or your existing equipment, I am here to answer any questions you may have. I am very excited about the new



features that we have on STARDoc. We are now able to offer at no additional charge to our clients features that normally cost thousands of dollars.



Pam Weed

Client-Vendor Relations

It is always my goal to ensure a good working relationship between clients and vendors. This applies to billing, upgrades, equipment reliability, and everything in between. I am available to assist you with smooth transitions and quick resolutions.

Joel Heffernan

Implementation Specialist

With over 40 years of experience in the copier/printer industry, I am able to deliver knowledgeable assistance before, during, and after equipment changeover. I am available to our clients to address any concerns they may have and to assure our clients have a pleasant experince with SPC.





Robert Dutil

Director of Information Technology

I work behind the scenes to keep everything running smoothly. I appreciate SPC's honesty, work ethic and loyalty, and it is my goal to make sure SPC has the tools it needs to continue improving their technology to better serve their clients and to be as productive as possible. By doing this, our clientele has the ability to monitor their assets and keep their costs down. I am excited about what the future holds for SPC and our clients.

Total Number of Machines:	55
Total Black Photocopiers	12
Total Color Photocopiers	7
Total Black Network Printers	27
Total Color Network Printers	9
Total Removed from Service:	0
# of Units OFF Warranty:	0
# of Units Approaching End of Warranty:	3
# of Units Overused:	0
# of Units Underused:	0
Commencement Date:	8/2/2016
# of Annual Payments Left on Lease	4
All Warranties and Service Contracts Expire:	6/30/2022
SPC's FM Audit Print Management Software Loaded	Yes
Printer Contract Signed	Yes

Equipment Health Status

NOTE: When a machine goes off warranty, it does not mean that the service contract expires. It simply means that if a replacement machine becomes necessary, it may not be at "no charge."

Dear Sheila:

There are 3 machines that are getting up there in age. They are just printers, so I would not try to address them this year as they are under the same warranty as the rest of your equipment. I would definitely continue to pay down your principal on your capital lease by making your next payment.

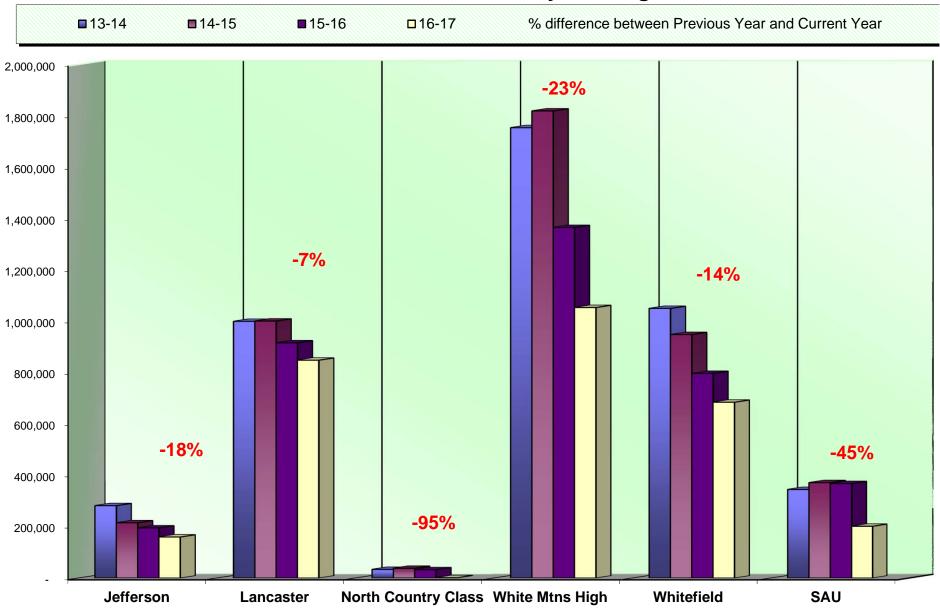
It is important to not ignore machines that are being overused or underused. In your case, we have 0 machines being overused and 0 being underused. The decision to add an additonal copier at Whitefield Elementary paid off as the volume has definitely spread out evenly throughout the building.

Sincerely, Skip

Aging Equipment Summary

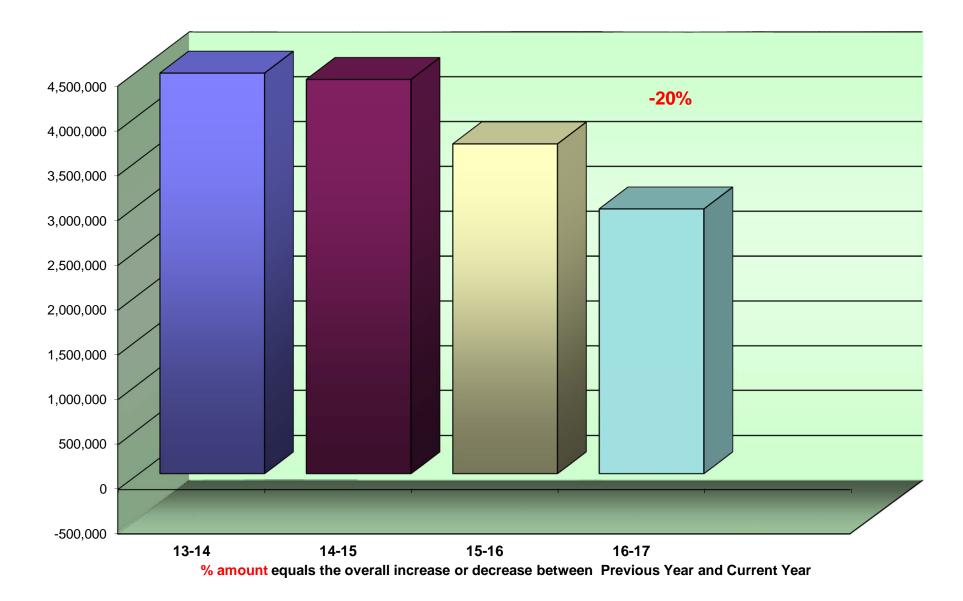
The following equipment is seven or more years from the date they were first offered for sale by the manufacturer. This is a major factor because availability of parts, cost of operation and warranties all become diminished at 10 years from the Date of Introduction. Usage, age, and service history need to be considered to see if they are due for replacement soon.

Building	Department	Make / Model	Serial Number	Vendor Name	Intro Date
Lancaster Elementary	Room 100	HP Color Laser Jet Pro CP5225DN	CNGCH6C1BP	OSV	11/2010
SAU 36	Trina - MICR	HP Laser Jet P3015 MICR	VNB3Y46993	OSV	07/2008
Whitefield Elementary	Room 141	HP Color Laser Jet Pro CP5225DN	CNGCH6C18G	OSV	11/2010



Annual Black Volume By Building

Annual Black Volume Overall



Average Student to Copy Usage – Black Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Jefferson Elementary	60	159,955	\$3,529.28	2,666	\$58.82
Lancaster Elementary	405	848,388	\$18,634.97	2,095	\$46.01
North Country CLASS	6	1,578	\$35.08	263	\$5.85
SAU 36	0	201,675	\$4,611.75	0	\$0.00
White Mountains Regional High	389	1,053,567	\$23,368.28	2,708	\$60.07
Whitefield Elementary	293	684,670	\$15,106.22	2,337	\$51.56
Totals	1,153	2,949,833	\$65,285.59	2,558	\$56.62

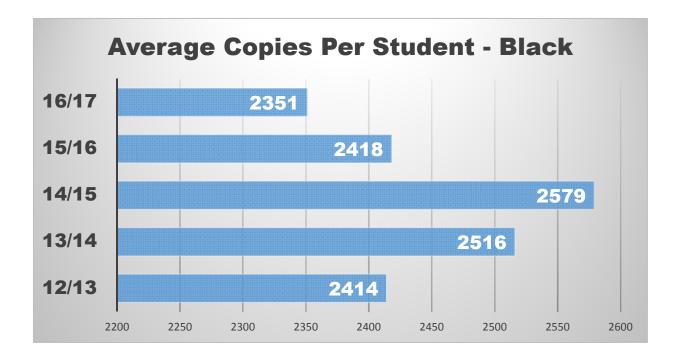
*Total School Cost refers to the cost of Service Supplies, Paper, and Equipment. See Projected Equipment Costs by Building table later in this Report.

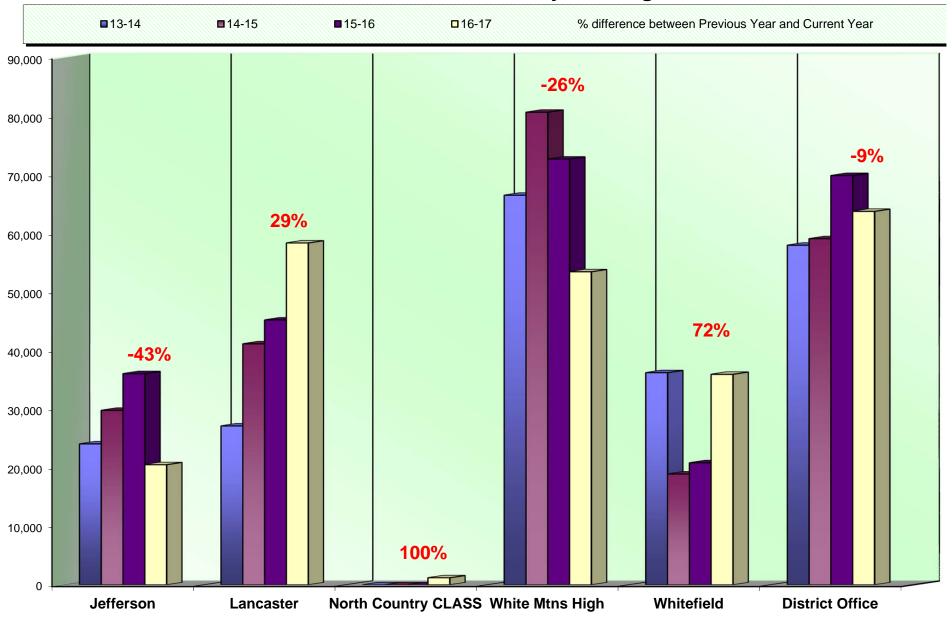
Cost Comparison - Black Only

This is an SPC Comparison contrasting your district with other client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

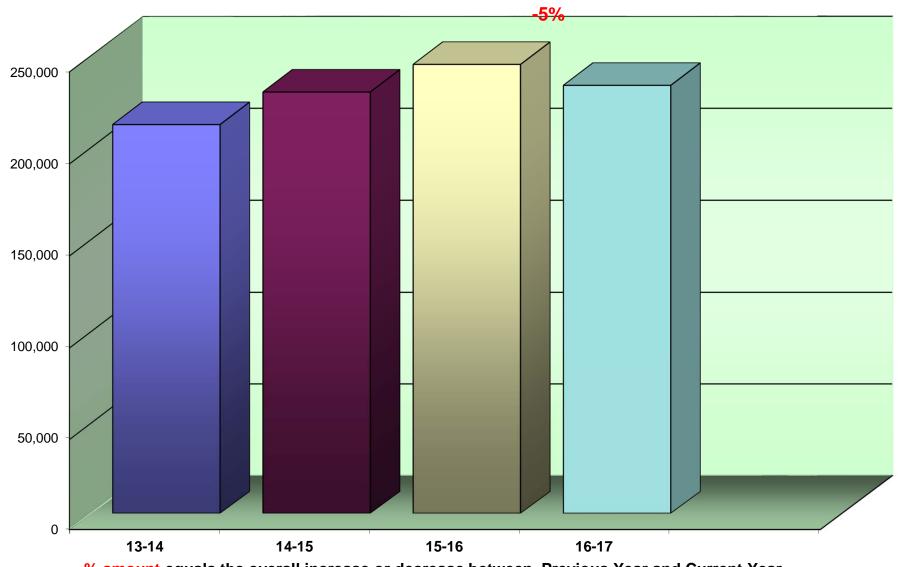
	Total Student Population	Total Annual Volume	Total District Cost*	Annual Copies Per Student	Annual Cost Per Student
All Schools w/student populations	85,149	200,180,673	\$3,977,633.44	2,351	\$46.71

*Total District Cost refers to the cost of Service, Supplies, Paper, and Equipment.





Annual Color Volume by Building



Annual Color Volume Overall

% amount equals the overall increase or decrease between Previous Year and Current Year

2016 - 2017 Year-End Photocopier Analysis with 2017-2018 Projections

Average Student to Copy Usage – Color Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Jefferson Elementary	60	20,683	\$981.32	345	\$16.36
Lancaster Elementary	405	58,402	\$3,214.40	144	\$7.94
North Country CLASS	6	1,228	\$55.84	205	\$9.31
SAU 36	0	63,779	\$2,900.03	0	\$0.00
White Mountains Regional High	389	53,504	\$2,563.15	138	\$6.59
Whitefield Elementary	293	36,060	\$2,081.69	123	\$7.10
Totals	1,153	233,656	\$11,796.42	203	\$10.23

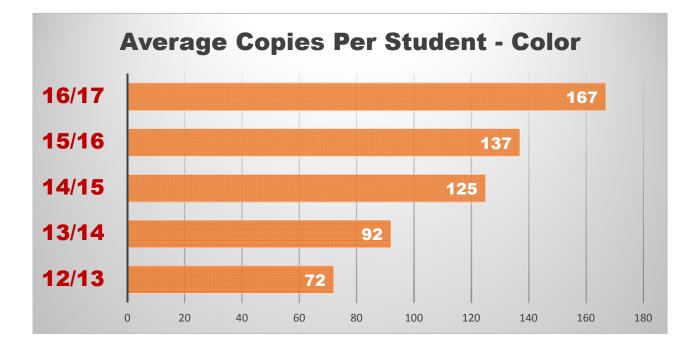
*Total School Cost refers to the cost of Service Supplies, Paper, and Equipment. See Projected Equipment Costs by Building table later in this Report.

Cost Comparison – Color Qpn

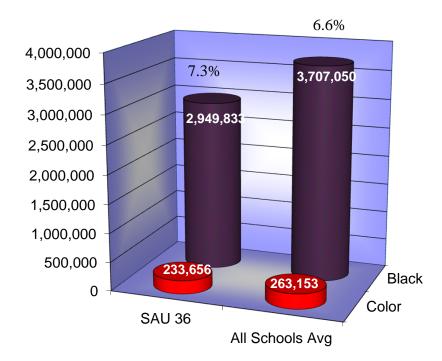
This is an SPC Comparison contrasting your district with 54 client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	Total Student	Total Annual	Total	Annual Copies	Annual Cost
	Population	Volume	District Cost*	Per Student	Per Student
All Schools w/student populations	85,149	14,210,264	\$726,269.21	167	\$8.53

*Total District Cost refers to the cost of Service, Supplies and Paper. Equipment is calculated only into the Black Volume.



Color to Total Volume Percentage



Usage Profile for Service & Supplies

The usage analysis shown here provides an overview of the usage of each piece of equipment currently under contract and monitored by SPC. Projected Volume comparison is based on projected volume figured on your most recent Five-Year Equipment Replacement Schedule.

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
IEFFERSON ELEMENTARY					
Main Office					
Toshiba e-Studio 4555c / 45 PPM C7BF52824 / 03883	128	50,161	50,033	\$0.003900 \$195.13	None at this time.
1,000,000 / 07/2013	120	19,720	19,600	\$0.04440	
Color Photocopier				\$870.24	
OSV					
Main Office Hall					
Toshiba e-Studio 657 / 65 PPM	192	100,853	100,661	\$0.003200	None at this time.
CABF31281 / 03880				\$322.12	
3,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
JEFFERSON ELEMENTARY					
Room 1					
Kyocera P2135DN / 37 PPM LVK6542894 / 03972	0	6,991	6,991	\$0.008130 \$56.84	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 9 - Mrs. Gregory					
Kyocera P6130cdn / 32 PPM V5Q6403057 / 03896	0	2,270	2,270	\$0.010000 \$22.70	None at this time.
750,000 / 06/2015	0	1,083	1,083	\$0.08125	
Color Network Printer				\$87.99	
OSV					
	Subto	tals Black	159,955	\$596.78	
	Subto	tals Color	20,683	\$958.23	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date	7/1/2016 6/	6/30/2017	2016-17 Annual	Cost/Copy	
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations
LANCASTER ELEMENTARY					
Admin Office					
Toshiba e-Studio 757 / 75 PPM	230	55,237	55,007	\$0.003200	None at this time.
CABF31294 / 03879				\$176.02	
4,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					
Main Office					
Toshiba e-Studio 5560c / 55 PPM	7	81,261	81,254	\$0.003900	None at this time.
SSAF90747 / 03872				\$316.89	
3,000,000 / 04/2014	100	43,690	43,590	\$0.04440	
Color Photocopier				\$1,935.40	
OSV					
Room 100					
HP Color Laser Jet Pro CP5225DN / 20 PPM	1,421	4,180	2,759	\$0.010000	7 years from Intro.
CNGCH6C1BP / 04054				\$27.59	
500,000 / 11/2010	2,724	6,360	3,636	\$0.08125	
Color Network Printer				\$295.43	
OSV					

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
LANCASTER ELEMENTARY					
Room 111					
Kyocera P2135DN / 37 PPM LVK6542890 / 03974	0	5,266	5,266	\$0.008130 \$42.81	None at this time.
750,000 / 03/2014 Black Network Printer	0	0	0	\$0.00000 \$0.00	
OSV					
Room 17					
Kyocera P2135DN / 37 PPM LVK6542884 / 03973	0	574	574	\$0.008130 \$4.67	None at this time.
750,000 / 03/2014 Black Network Printer	0	0	0	\$0.00000 \$0.00	
OSV					
Room 34 Library					
Kyocera FS-2100DN / 42 PPM LQA6436009 / 03950	0	13,697	13,697	\$0.008130 \$111.36	None at this time.
1,000,000 / 10/2012 Black Network Printer	0	0	0	\$0.00000 \$0.00	
OSV				\$0.00	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
LANCASTER ELEMENTARY			votume	Annual Cost	
Room 36 Copy Room					
Toshiba e-Studio 857 / 85 PPM	130	271,586	271,456	\$0.003200	None at this time.
SAAF90329 / 03875				\$868.66	
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					
Toshiba e-Studio 857 / 85 PPM	108	380,875	380,767	\$0.003200	None at this time.
SAAF90304 / 03877				\$1,218.45	
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					
Room 37					
Kyocera P2135DN / 37 PPM	0	6,246	6,246	\$0.008130	None at this time.
LVK6542885 / 03975				\$50.78	
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					

Make-Model / Speed					Date of Last Upgrade: 8/2/2016	
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017	2016-17 Annual	Cost/Copy		
	Meler	Meter	Volume	Annual Cost	Recommendations	
LANCASTER ELEMENTARY						
Room 42						
Kyocera FS-2100DN / 42 PPM	0	18,103	18,103	\$0.008130	None at this time.	
LQA6436015 / 03952				\$147.18		
1,000,000 / 10/2012	0	0	0	\$0.00000		
Black Network Printer				\$0.00		
OSV						
Room 46						
Kyocera P6130cdn / 32 PPM	0	3,216	3,216	\$0.010000	None at this time.	
V5Q6403048 / 03920				\$32.16		
750,000 / 06/2015	0	9,824	9,824	\$0.08125		
Color Network Printer		,	,	\$798.20		
OSV						
Room 87						
Kyocera P6130cdn / 32 PPM	0	1,996	1,996	\$0.010000	None at this time.	
V5Q6403049 / 03919				\$19.96		
750,000 / 06/2015	0	1,352	1,352	\$0.08125		
Color Network Printer		2	<u>-</u>	\$109.85		
OSV				-		

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
LANCASTER ELEMENTARY					
Room 92					
Kyocera P2135DN / 37 PPM LVK6542895 / 03976	0	799	799	\$0.008130 \$6.50	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 95					
Kyocera P2135DN / 37 PPM LVK6542893 / 03957	0	7,248	7,248	\$0.008130 \$58.93	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
	Subto	tals Black	848,388	\$3,081.95	
	Subto	tals Color	58,402	\$3,138.87	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
NORTH COUNTRY CLASS					
Main Office					
Toshiba e-Studio 4555c / 45 PPM	50	1,628	1,578	\$0.003900	None at this time.
C7BF52810 / 04052				\$6.15	
1,000,000 / 07/2013	80	1,308	1,228	\$0.04440	
Color Photocopier				\$54.52	
OSV					
	Subto	tals Black	1,578	\$6.15	
	Subto	tals Color	1,228	\$54.52	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016	
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations	
SAU 36						
Main Office						
Toshiba e-Studio 657 / 65 PPM CABF31267 / 03878	47	81,134	81,087	\$0.003200 \$259.48	None at this time.	
3,000,000 / 06/2014 Black Photocopier	0	0	0	\$0.00000 \$0.00		
OSV						
Toshiba E-Studio 6570C / 70 PPM CSAF24353 / 03868	53	77,887	77,834	\$0.003900 \$303.55	None at this time.	
4,000,000 / 04/2014	65	63,844	63,779	\$0.04440		
Color Photocopier				\$2,831.79		
OSV						
Superintendent's Secretary						
Kyocera FS-2100DN / 42 PPM LQA6436006 / 03951	0	6,333	6,333	\$0.008130 \$51.49	None at this time.	
1,000,000 / 10/2012	0	0	0	\$0.00000		
Black Network Printer				\$0.00		
OSV						

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
SAU 36					
Trina - MICR					
HP Laser Jet P3015 MICR / 42 PPM	120,734	157,155	36,421	\$0.008130	9 years from Intro.
VNB3Y46993 / 04056				\$296.10	
200,000 / 07/2008	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
	Subto	tals Black	201,675	\$910.62	
	Subto	otals Color	63,779	\$2,831.79	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016	
Serial Number / Vendor ID Life / Intro Date	7/1/2016 6/.	6/30/2017	2016-17 Annual	Cost/Copy		
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations	
WHITE MOUNTAINS REGIONAL HIGH						
Food Service Office						
Kyocera M2535DN / 37 PPM	0	11,912	11,912	\$0.008130	None at this time.	
LVZ6431676 / 03943				\$96.84		
750,000 / 03/2014	0	0	0	\$0.00000		
Black Laser MFP				\$0.00		
OSV						
Hot Swap						
Kyocera FS-2100DN / 42 PPM	0	0	0	\$0.008130	None at this time.	
LQA6536799 / 04127				\$0.00		
1,000,000 / 10/2012	0	0	0	\$0.00000		
Black Network Printer				\$0.00		
OSV						
Main Office						
Toshiba E-Studio 6560C / 65 PPM	20	104,717	104,697	\$0.003900	None at this time.	
CSCF25480 / 03876				\$408.32		
3,000,000 / 04/2014	100	42,321	42,221	\$0.04440		
Color Photocopier		-		\$1,874.61		
OSV						

Make-Model / Speed					Date of Last Upgrade: 8/2/2016	
Serial Number / Vendor ID Life / Intro Date Vendor		6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations	
WHITE MOUNTAINS REGIONAL HIGH	1110001	11000	volume	Annual Cost		
Media Center						
Kyocera P6130cdn / 32 PPM	0	2,307	2,307	\$0.010000	None at this time.	
V5Q6403056 / 03891			,	\$23.07		
750,000 / 06/2015	0	3,454	3,454	\$0.08125		
Color Network Printer				\$280.64		
OSV						
Media Center Storage						
Toshiba e-Studio 857 / 85 PPM	62	269,308	269,246	\$0.003200	None at this time.	
SAAF90341 / 03884				\$861.59		
5,000,000 / 06/2014	0	0	0	\$0.00000		
Black Photocopier				\$0.00		
OSV						
Toshiba e-Studio 857 / 85 PPM	94	378,465	378,371	\$0.003200	None at this time.	
SAAF90296 / 03882				\$1,210.79		
5,000,000 / 06/2014	0	0	0	\$0.00000		
Black Photocopier				\$0.00		
OSV						

Make-Model / Speed					Date of Last Upgrade: 8/2/2016	
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 6/30/2017	6/30/2017 Meter	2016-17 Annual	Cost/Copy	Recommendations	
	Meter	Meler	Volume	Annual Cost	Recommentations	
WHITE MOUNTAINS REGIONAL HIGH						
Media Room						
Kyocera FS-2100DN / 42 PPM	0	42,936	42,936	\$0.008130	None at this time.	
LQA6436012 / 03961				\$349.07		
1,000,000 / 10/2012	0	0	0	\$0.00000		
Black Network Printer				\$0.00		
OSV						
Room 100 Guidance						
Kyocera FS-2100DN / 42 PPM	0	15,804	15,804	\$0.008130	None at this time.	
LQA6436005 / 03963				\$128.49		
1,000,000 / 10/2012	0	0	0	\$0.00000		
Black Network Printer				\$0.00		
OSV						
Room 100 Office by Secretaries						
Kyocera FS-2100DN / 42 PPM	0	10,186	10,186	\$0.008130	None at this time.	
LQA6436002 / 03962				\$82.81		
1,000,000 / 10/2012	0	0	0	\$0.00000		
Black Network Printer				\$0.00		
OSV						

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date	7/1/2016	6/30/2017	2016-17 Annual	Cost/Copy	
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations
WHITE MOUNTAINS REGIONAL HIGH					
Room 121 Danault					
Kyocera P2135DN / 37 PPM	0	5,171	5,171	\$0.008130	None at this time.
LVK6542898 / 03968				\$42.04	
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 128					
HP Laser Jet Pro M401dne / 35 PPM	16,031	21,341	5,310	\$0.010000	None at this time.
PHGFD08463 / 04053				\$53.10	
750,000 / 01/2013	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 136 Lab					
Kyocera FS-2100DN / 42 PPM	0	2,614	2,614	\$0.008130	None at this time.
LQA6436008 / 03964				\$21.25	
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					

Make-Model / Speed					Date of Last Upgrade: 8/2/2016	
Serial Number / Vendor ID Life / Intro Date Vendor		6/30/2017 Meter	2016-17 Annual	Cost/Copy Annual Cost	Recommendations	
WHITE MOUNTAINS REGIONAL HIGH	meter	meier	Volume	Annual Cost	Recommentations	
Room 203 Vocational						
Toshiba e-Studio 5560c / 55 PPM SSAF90751 / 03915	0	54,397	54,397	\$0.003900 \$212.15	None at this time.	
3,000,000 / 04/2014 Color Photocopier	0	7,829	7,829	\$0.04440 \$347.61		
OSV						
Room 210 SPED						
Kyocera FS-2100DN / 42 PPM LQA6435999 / 03966	0	8,531	8,531	\$0.008130 \$69.36	None at this time.	
1,000,000 / 10/2012 Black Network Printer	0	0	0	\$0.00000 \$0.00		
OSV						
Special Education						
Toshiba e-Studio 457 / 45 PPM CEDF66318 / 03916	33	35,722	35,689	\$0.003900 \$139.19	None at this time.	
1,000,000 / 06/2014 Black Photocopier	0	0	0	\$0.00000 \$0.00		
OSV						

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter	2016-17 Annual Volume	Cost/Copy Annual Cost	Recommendations
WHITE MOUNTAINS REGIONAL HIGH					
Staff Lunch Room					
Toshiba e-Studio 857 / 85 PPM	59	104,314	104,255	\$0.003200	None at this time.
SAAF90337 / 03881				\$333.62	
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					
Unknown					
Kyocera FS-2100DN / 42 PPM	0	2,141	2,141	\$0.008130	None at this time.
LQA6435998 / 03965				\$17.41	
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
	Subto	tals Black	1,053,567	\$4,049.08	
	Subto	tals Color	53,504	\$2,502.86	

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date	7/1/2016	6/30/2017	2016-17 Annual	Cost/Copy	
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations
WHITEFIELD ELEMENTARY					
Library					
Kyocera FS-2100DN / 42 PPM LQA6436010 / 03967	0	2,571	2,571	\$0.008130 \$20.90	None at this time.
1,000,000 / 10/2012	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Lower Common Area					
Kyocera P6130cdn / 32 PPM	0	2,794	2,794	\$0.010000	None at this time.
V5Q6403067 / 03888				\$27.94	
750,000 / 06/2015	0	4,233	4,233	\$0.08125	
Color Network Printer				\$343.93	
OSV					
Main Office					
Toshiba E-Studio 6560C / 65 PPM	103	195,379	195,276	\$0.003900	None at this time.
CSCF25479 / 03873				\$761.58	
3,000,000 / 04/2014	3	24,347	24,344	\$0.04440	
Color Photocopier				\$1,080.87	
OSV					

Make-Model / Speed			2016-17 6/30/2017 Annual Meter Volume	Cost/Copy Annual Cost	Date of Last Upgrade: 8/2/2016 Recommendations
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter			
Kyocera P6130cdn / 32 PPM V5Q6403040 / 03890	0	1,686	1,686	\$0.010000 \$16.86	None at this time.
750,000 / 06/2015 Color Network Printer	0	2,566	2,566	\$0.08125 \$208.49	
OSV					
Room 125					
Kyocera FS-2100DN / 42 PPM LQA6436013 / 03969	0	8,022	8,022	\$0.008130 \$65.22	None at this time.
1,000,000 / 10/2012 Black Network Printer	0	0	0	\$0.00000 \$0.00	
OSV					
Room 131					
Kyocera P2135DN / 37 PPM LVK6543145 / 03953	0	4,286	4,286	\$0.008130 \$34.85	None at this time.
750,000 / 03/2014 Black Network Printer	0	0	0	\$0.00000 \$0.00	
OSV					

Make-Model / Speed			2016-17 Annual Volume	Cost/Copy Annual Cost	Date of Last Upgrade: 8/2/2016 Recommendations
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter			
Room 137					
Kyocera P2135DN / 37 PPM LVK6542896 / 03970	0	7,402	7,402	\$0.008130 \$60.18	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 141					
HP Color Laser Jet Pro CP5225DN / 20 PPM CNGCH6C18G / 04055	575	1,197	622	\$0.010000 \$6.22	7 years from Intro.
500,000 / 11/2010	3,369	6,763	3,394	\$0.08125	
Color Network Printer				\$275.76	
OSV					
Room 23 Guidance					
Kyocera P2135DN / 37 PPM	0	1,098	1,098	\$0.008130	None at this time.
LVK6542891 / 03971				\$8.93	
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					

Make-Model / Speed				Cost/Copy Annual Cost	Date of Last Upgrade: 8/2/2016 Recommendations
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2016 Meter	6/30/2017 Meter			
Room 29					
Kyocera P6130cdn / 32 PPM V5Q6403054 / 03889	0	1,577	1,577	\$0.010000 \$15.77	None at this time.
750,000 / 06/2015	0	1,523	1,523	\$0.08125	
Color Network Printer				\$123.74	
OSV					
Room 32					
Kyocera P2135DN / 37 PPM	0	1,810	1,810	\$0.008130	None at this time.
LVK6542900 / 03954				\$14.72	
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
Room 40					
Kyocera P2135DN / 37 PPM	0	7,716	7,716	\$0.008130	None at this time.
LVK6543144 / 03955				\$62.73	
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					

Make-Model / Speed					Date of Last Upgrade: 8/2/2016
Serial Number / Vendor ID Life / Intro Date			2016-17	a (7	
Vendor	7/1/2016 Meter	6/30/2017 Meter	Annual Volume	Cost/Copy Annual Cost	Recommendations
VHITEFIELD ELEMENTARY					
Room 44					
Kyocera P2135DN / 37 PPM LVK6542880 / 03956	0	3,767	3,767	\$0.008130 \$30.63	None at this time.
750,000 / 03/2014	0	0	0	\$0.00000	
Black Network Printer				\$0.00	
OSV					
eachers' Room 2nd Floor					
Toshiba e-Studio 857 / 85 PPM	63	158,668	158,605	\$0.003200	None at this time.
SAAF90294 / 03917				\$507.54	
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					
Ipper Common Area					
Toshiba e-Studio 857 / 85 PPM	85	287,523	287,438	\$0.003200	None at this time.
SAAF90338 / 03918				\$919.80	
5,000,000 / 06/2014	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
OSV					
	Subtotals Black Subtotals Color		684,670	\$2,553.85 \$2,032.80	
			36,060		

District Wide Black Totals	2,949,833	\$11,198.44
District Wide Color Totals	233,656	\$11,519.07

SPC Service & Supply Cost Savings

These tables compare your equipment cost per copy for service and supplies (black prints or copies only) before becoming an SPC client on 8/15/2007 with your projected cost per copy for the new fiscal year through SPC. Annual Volume represents actual 2016-17 fiscal year black print usage. The second table represents your annual and five-year cost savings compared to your previous cost per copy rate.

BEFORE SPC

Current Volume	PriorCPC	Average Annual Cost
2,949,833	\$0.01420	\$41,887.63

<u>CURRENTLY WITH SPC</u>

Current Volume	Current CPC	Current Cost	Cost Savings	5 Year Savings
2,949,833	\$0.00380	\$11,209.37	\$30,678.26	\$153,391.32

Today the Cooperative Buying of SPC has netted annual cost savings, on average, of \$30,678.26 x 10 years as a Client

=\$306,782.63 Cost Savings!

Projected Equipment Costs by Building - Black

This table represents projected expenses for BLACK prints or copies by building based on recent activity. Approximate current paper case costs and averaged current annual lease payment are figured in to provide budget information for the <u>upcoming fiscal year</u>.

Building	Projected Black Volume	Projected Black Usage Cost	Approx.Paper Cost	Average Annual Equipment Cost	Total Projected Black Usage Cost
Jefferson Elementary	159,955	\$611.28	\$793.70	\$2,124.30	\$3,529.28
Lancaster Elementary	848,388	\$3,158.14	\$4,209.70	\$11,267.13	\$18,634.97
North Country CLASS	1,578	\$6.30	\$7.83	\$20.96	\$35.08
SAU 36	201,675	\$932.66	\$1,000.71	\$2,678.37	\$4,611.75
White Mountains Regional High	1,053,567	\$4,148.45	\$5,227.80	\$13,992.03	\$23,368.28
Whitefield Elementary	684,670	\$2,616.04	\$3,397.33	\$9,092.85	\$15,106.22
Total	2,949,833	\$11,472.88	\$14,637.07	\$39,175.64	\$65,285.59

SPC Equipment Bids:

Presently our bids are coming in between 15% to 23% of Retail while the current Salesman's Cost is 50% of Retail. For Example: An 85 CPM Toshiba e-Studio 8508 RADF Duplex Finisher 3-Hole Punch CIF-Print-Color Scan-Hard Drive for Secure Print 85 Copies per Minute with a Retail Cost of \$41,564 is coming in at \$6,575....16% of Retail! Our prices are negotiated and supported directly by the manufacturer.

Projected Equipment Costs by Building - Color

This table represents projected expenses for COLOR prints or copies by building based on recent activity. Current paper case costs and current annual lease payment are NOT figured in to this table, as they are covered in the Black prints report.

Building	Projected Color Volume	Service & Supply Cost	
Jefferson Elementary	20,683	\$981.32	
Lancaster Elementary	58,402	\$3,214.40	
North Country CLASS	1,228	\$55.84	
SAU 36	63,779	\$2,900.03	
White Mountains Regional High	53,504	\$2,563.15	
Whitefield Elementary	36,060	\$2,081.69	
Total	233,656	\$11,796.42	

Service & Supply Usage Profile by Vendor - Black

This table represents actual expenses for BLACK prints or copies by vendor for the current year along with projected service & supply expenses for the upcoming fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. Current year's increase is 2.4%.

Vendor	Equipment Type	Annual Volume	2016 - 2017 Cost / Copy	Total Cost	2017 - 2018 Cost / Copy	Projected Cost
Office Systems of Vermont	Black Laser MFP	11,912	\$0.00813	\$96.84	\$0.00833	\$99.23
Office Systems of Vermont	Black Network Printer	225,733	\$0.00813	\$1,835.21	\$0.00833	\$1,880.36
Office Systems of Vermont	Black Network Printer	5,310	\$0.01000	\$53.10	\$0.01024	\$54.37
Office Systems of Vermont	Black Photocopier	2,086,893	\$0.00320	\$6,678.06	\$0.00328	\$6,845.01
Office Systems of Vermont	Black Photocopier	35,689	\$0.00390	\$139.19	\$0.00399	\$142.40
Office Systems of Vermont	Color Network Printer	19,227	\$0.01000	\$192.27	\$0.01024	\$196.88
Office Systems of Vermont	Color Photocopier	565,069	\$0.00390	\$2,203.77	\$0.00399	\$2,254.63
Total		2,949,833	\$0.00380	\$11,198.44	\$0.00389	\$11,472.88

Service & Supply Usage Profile by Vendor - Color

This table represents actual and projected expenses for COLOR prints or copies by vendor for the current and next fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. Current year's increase is 2.4%.

Vendor	Equipment Type	Annual Volume	2016 - 2017 Cost / Copy	Total Cost	2017 - 2018 Cost / Copy	Projected Cost
Office Systems of Vermont	Color Network Printer	31,065	\$0.08125	\$2,524.03	\$0.08320	\$2,584.61
Office Systems of Vermont	Color Photocopier	202,591	\$0.04440	\$8 <i>,</i> 995.04	\$0.04547	\$9,211.81
Total		233,656	\$0.04930	\$11,519.07	\$0.05049	\$11,796.42

Reprographic Equipment Assessment

This chart provides the status of your equipment and details of your current lease, if any. *

Total Number of Units	55
Total Number of Units on Lease	51
Total Number of Units Owned	4
Lease Company	Norway Savings Bank
Lease Start Date	8/2/2016
Lease End Date	8/2/2021
Term	5 Annual
Annual Payment usually due on 8/1	\$39,175.64
Remaining Payments	4

*The determination on the lease has no bearing on Service & Supply and Warranty Contracts.

Leased Equipment

Building	Make/Model	Serial Number
Jefferson Elementary	Toshiba e-Studio 4555c	C7BF52824
Jefferson Elementary	Toshiba e-Studio 657	CABF31281
Jefferson Elementary	Kyocera P2135DN	LVK6542894
Jefferson Elementary	Kyocera P6130cdn	V5Q6403057
Lancaster Elementary	Kyocera P2135DN	LVK6542890
Lancaster Elementary	Toshiba e-Studio 5560c	SSAF90747
Lancaster Elementary	Kyocera P2135DN	LVK6542884
Lancaster Elementary	Kyocera FS-2100DN	LQA6436009
Lancaster Elementary	Toshiba e-Studio 857	SAAF90329
Lancaster Elementary	Toshiba e-Studio 857	SAAF90304
Lancaster Elementary	Kyocera P2135DN	LVK6542885
Lancaster Elementary	Kyocera FS-2100DN	LQA6436015
Lancaster Elementary	Kyocera P6130cdn	V5Q6403048
Lancaster Elementary	Kyocera P6130cdn	V5Q6403049
Lancaster Elementary	Kyocera P2135DN	LVK6542895
Lancaster Elementary	Kyocera P2135DN	LVK6542893
Lancaster Elementary	Toshiba e-Studio 757	CABF31294
North Country CLASS	Toshiba e-Studio 4555c	C7BF52810
SAU 36	Toshiba E-Studio 6570C	CSAF24353
SAU 36	Toshiba e-Studio 657	CABF31267
SAU 36	Kyocera FS-2100DN	LQA6436006
White Mountains Regional High	Kyocera FS-2100DN	LQA6536799
White Mountains Regional High	Kyocera FS-2100DN	LQA6436008
White Mountains Regional High	Kyocera FS-2100DN	LQA6436002
White Mountains Regional High	Kyocera FS-2100DN	LQA6436005
White Mountains Regional High	Kyocera FS-2100DN	LQA6436012

2016 - 2017 Year-End Photocopier Analysis with 2017-2018 Projections

Building	Make/Model	Serial Number
White Mountains Regional High	Toshiba e-Studio 857	SAAF90341
White Mountains Regional High	Toshiba e-Studio 857	SAAF90296
White Mountains Regional High	Toshiba E-Studio 6560C	CSCF25480
White Mountains Regional High	Kyocera FS-2100DN	LQA6435999
White Mountains Regional High	Kyocera M2535DN	LVZ6431676
White Mountains Regional High	Kyocera FS-2100DN	LQA6435998
White Mountains Regional High	Toshiba e-Studio 857	SAAF90337
White Mountains Regional High	Kyocera P6130cdn	V5Q6403056
White Mountains Regional High	Toshiba e-Studio 457	CEDF66318
White Mountains Regional High	Toshiba e-Studio 5560c	SSAF90751
White Mountains Regional High	Kyocera P2135DN	LVK6542898
Whitefield Elementary	Toshiba e-Studio 857	SAAF90294
Whitefield Elementary	Toshiba E-Studio 6560C	CSCF25479
Whitefield Elementary	Kyocera FS-2100DN	LQA6436010
Whitefield Elementary	Kyocera P6130cdn	V5Q6403067
Whitefield Elementary	Kyocera P6130cdn	V5Q6403040
Whitefield Elementary	Kyocera P2135DN	LVK6543145
Whitefield Elementary	Kyocera P6130cdn	V5Q6403054
Whitefield Elementary	Kyocera P2135DN	LVK6542896
Whitefield Elementary	Kyocera FS-2100DN	LQA6436013
Whitefield Elementary	Kyocera P2135DN	LVK6543144
Whitefield Elementary	Kyocera P2135DN	LVK6542880
Whitefield Elementary	Kyocera P2135DN	LVK6542891
Whitefield Elementary	Kyocera P2135DN oconier Analysis with 2017-2018	LVK6542900

2016 - 2017 Year-End Photocopier Analysis with 2017-2018 Projections

Building	Make/Model	Serial Number
Whitefield Elementary	Toshiba e-Studio 857	SAAF90338

Owned Equipment

Building	Make/Model	Serial Number
Lancaster Elementary	HP Color Laser Jet Pro CP5225DN	CNGCH6C1BP
SAU 36	HP Laser Jet P3015 MICR	VNB3Y46993
White Mountains Regional High	HP Laser Jet Pro M401dne	PHGFD08463
Whitefield Elementary	HP Color Laser Jet Pro CP5225DN	CNGCH6C18G

12/23/13

•SPC•

Service and Supply Contract - Client

Specialized Purchasing Consultants ("SPC") hereby contracts with _____ ("Client") to provide comprehensive services, supplies, and maintenance to equipment described on Schedule A ("Equipment") using the Contracted Vendor shown below at a cost per print shown on said Schedule A, commencing on _____ and terminating on June 30, _____. This Service and Supply Contract ("Contract") shall exclude only the cost of paper, transparencies, and staples. Refer to Schedule A for Additional Provisions, if any.

SPC assumes responsibility for all billing and vendor payment. SPC shall invoice Client one-half of the annual projected number of pages multiplied by the cost per print listed on Schedule A. This semi-annual billing will take place July 1 and January 1. Actual meter reads will be collected by SPC either electronically or from Client staff during the month of June. A final Reconciliation spreadsheet and invoice will then be completed and sent to client. Upon payment of each billing invoice during the year, SPC will reimburse Contracted Vendor appropriately. Client is responsible for making payment in full within 30 days of said invoicing to avoid suspension of supplies by Contracted Vendor.

On July 1 of each calendar year during the afore-mentioned term, SPC shall credit Client any unused prepaid pages to Client if fewer copies were made by Client during the Contract period ending on or before June 30 annually than were originally estimated under this Contract for such period. If more pages were consumed than billed in the combined semi-annual billing, an overage invoice will be generated. Following semi-annual billing will be based on previous year volume.

On July 1 of each calendar year during the term of this Contract, SPC, at its option, may increase such costs per print under this Service and Supply Contract by 5% or by a percentage equal to the increase during the immediately preceding 12-month period of "The Consumer Price Index for All Urban Consumers (CPI-U) for the U.S. City Average for All Items, 1982-84 = 100," whichever is less.

Client may terminate Contract at any time with a 30-day written notice. Client will be required to provide final meter reads on all Equipment listed on Schedule A, including those added during the Contract term. Any credits owed to Client after reconciling actual usage versus projected will be paid to Client. Client must return any unused consumables to Contracted Vendor.

AGREED AND ACCEPTED BY: Specialized Purchasing Consultants	AGREED AND ACCEPTED BY: Client
By: <u>Skip Tilton</u>	By:
Title: President/Owner	Title:
Date:	Date:
Signature:	Signature:
Named Contracted Vendor: Vendor	

Warranty

Vendor ("Contracted Vendor") hereby warrants to _____ ("Client") that, if any such Equipment described on Schedule B attached hereto malfunctions through no fault of Client during the term commencing on ______ and terminating on June 30, _____, and such Equipment cannot be repaired promptly, Contracted Vendor, *through Specialized Purchasing Consultants*, will replace such Equipment with equipment which is equal to or superior in quality and capabilities to the Equipment being replaced, at no cost to Client. Refer to Schedule B for Additional Provisions to this Warranty.

The only exclusions to this Warranty are as follows:

- 1. This Warranty will expire for an item of Equipment when the Warranty Life of such item of Equipment in number of copies, as shown on Schedule B attached hereto, is exceeded;
- 2. This Warranty will expire for an item of Equipment at the date which is ten years after such Equipment was first offered for sale or lease by the manufacturer as shown on Schedule B attached hereto.

AGREED AND ACCEPTED BY: Vendor	AGREED AND ACCEPTED BY: Client
By:	By:
Title:	Title:
Date:	Date:
Signature:	Signature:

Name	User Name
Aric Moody	amoody
Beth Chase	bchase
Beth Fowler	bfowler
Cecile Currier	ccurrier
Christina Fontaine	cfontaine
Jeremy Noyes	jnoyes
Mike Berry	mberry
Mike Cronin	meronin
Roxanna Hartlen	sstpierre@sau36.org
Roxanne Hartlen	rhartlen
Sheila Goulet	sgoulet
Sherri Gregory	sgregory
Stephanie Glidden	sglidden
Todd Lamarque	tlamarque

StarDoc User Names

*If you need to verify your password or if you need to add users, please contact Alex Webster at awebster@spccopypro.com





 Live Floor Plans - Allows IT administrators to move devices around on their own floor plans.



Daily Tracking

- · Meters gathered daily to track usage
- Daily adjusts projected annual volumes for fiscal year



 Allows user to see monthly snapshot of current usage and estimated projections



New Mapping Options & Asset Management

- Allows mapping of other IT devices (Wireless Access Points, IP Camera, Projectors, VOIP phones
- IT Asset Management tracks all IT purchases, warranty expirations, etc.



- **Cost Projection by Department or Building** Who Benefits? Accounts Payable, Business Manager and Superintendent
 - Allows you to formulate next year's budgets as early as December
 - Allows you to see the projected usage bill in advance
 - Tabulate total budgets and total costs district wide
 - Volume or cost pages allow you to pinpoint specific machines on the floor plans
 - Timeline allowing you to go back to see how your budget compares to previous years
- Map your devices on Floorplans Who Benefits? Business Manager, IT
 - Identifies detailed information (IP address, serial number, vendor ID, CPC, consumed volume, toner and service alerts)
 - Device information tab will allow you to easily access the web interface of the printer/copier
 - Non-Reporting device listing for devices that haven't reported for more than 2 weeks
 - Asset Management (Servers, Wireless Access Points, IP Cameras, Projectors, Apple TV's)
- Floor Plans Admin Who Benefits? Business Manager and IT
 - Allows IT and Business Manager to move devices around on Floor Plan
 - Paper trail of device locations after summer break
 - Will show Previous Devices, Present Equipment and Proposed Equipment

- Contacts Page Who Benefits? Business Manager and IT
 - Control Access and Permissions to Star Doc
 - Toggle Email all (Toner, Service Monthly Audits)
- Device Listing Page Who Benefits? Business Manager and IT
 - Centralized location for detailed information of District's assets
 - Exportable device listing to Excel or PDF
 - Tracks additional non-contract devices
 - IP Addresses and MAC addresses automatically imported
 - Strikethrough on machines that have been removed
- **Monthly Audits** Who Benefits? Business Manager and Superintendent
 - Monthly Cost Snapshot
 - Shows amount of devices not reporting to help improve accuracy of projections
- Timeline: Who Benefits? Business Manager
 - Track historical volume and cost per building
- "Last Sync Date" Who Benefits? IT Manager
 - Shows the last time that FMAudit synced for that client



Benefits of partnering with SPC

Top Benefits to our CLIENTS:

1. Cooperative Buying

By definition, is a model that allows a group of buyers with a common interest to pool their buying power in order to negotiate more favorable pricing and better service. SPC's model allows you to pick your preferred vendor!

- SPC's pricing is so strong *we pay for our own fee* by acquiring prices lower than what you can do on your own.
- We will <u>save you money</u> benefiting from the combined purchasing power of more than 70 clients with over 4,100 devices doing more than 255 million copies and prints per year. In 2016 we purchased approximately 1,070 printing devices, with over 83 million prints out to bid.
- We will <u>save you time</u> by preparing your bid, negotiating with vendors/manufacturers, presenting a total bid analysis and managing the implementation.
- We will <u>save you frustration</u>. We manage your contracts for up to five years from the date of installation.

2. Exclusive STARDoc Software

- Maps all devices and sets up "Interactive Live Floor Plans" of all printing devices, showing you a Before and After Upgrade look; provides a visual for all decision makers over the next five years.
- STAR Doc studies your printing habits and is able to predict your year-end cost months in advance, before you receive your year-end reconciliation invoice.
- Sets up your next year's budget at the click of a mouse.

3. Simplified Billing Program

- Removes the confusion out of billing.
- > Eliminates variety of invoices from multiple vendors that come annually and/or quarterly.
- > With SPC's Simplified Billing Program, TWO invoices are sent each year from ONE billing source.
- Reconciles all of your devices at the end of the year: You pay only for what you use; no minimums.

4. Five-Year Equipment Replacement Schedule

- > SPC's staff surveys key locations that determine life of existing equipment.
- Specs out new equipment needed: Does not allow vendors to undersize during the bidding process.
- Manages the entire bid process down to the install.

5. Annual Report

- A crucial document that extends the life of your equipment, often getting 8 to 10 years of guaranteed performance! Flags copying trends within your organization such as over usage
- You get an overview of your current equipment situation, reports associated with copying and printing costs and, if needed, recommendations for addressing situations posing a problem

6. Vendor Neutral

- > SPC does not recommend just one brand; we suggest what's best for you with serviceability in mind.
- > We present you with the bid results and offer recommendations, yet the decision is yours to make.

SPC has been serving their clients since 1988, saving millions of dollars along the way.

Based on current actual volumes and CPCs, SPC has generated Annual Savings of more than \$2.3 million for all of our clients. That translates into Savings of more than \$11.6 million over five years!



Overall Benefits to our VENDORS

- Opportunities brought to you Hundreds of machines each year: In 2016 there were over a thousand.
- SPC is well respected in the industry
- SPC values our vendors and speaks highly of them to our clients.
- National Contracts that are all negotiated with the manufacturers at your disposal

Vendor Benefits Pre-Bid & During the Bid Process

- Sharing of previous bid results that help you to negotiate with your manufacturers.
- On-Site Survey of client requirements including mapping all devices.
- Writing of the Five-Year Equipment Replacement Schedule (Bid Specs).
- Controls the Bid Specs (Not allowing any vendor to underbid or offer discontinued equipment).
- A chance to sell your 'Value Add' directly to our clients after the bids are in. Customer has the right to pay more than low bid.

Vendor Benefits Before & During Installation

- Digital Needs Analysis: Matching up the machine to installation site.
- Schedule and coordinate Vendor meeting with Client.
- Cover the cost of ESP surge protectors, electrical wiring, computer interface and any unexpected cost!
- Manage installation.
- Audit installation.
- Capture final meter reads for old contracts.
- Close books on old devices & contracts.

Vendor Ongoing Support

- Yearly meter reads.
- Simplified Billing: SPC collects service funds for the Vendor.
- Collection of all meter reads annually and reconciling them with the Client and Vendor.
- STAR Doc: System for Tracking And Reporting Documents...Manages the budget.
- Annual Reports that flag machines that are being overused and underused thus improving reliability.
- Mediating warranty issues in sensitive locations.

Why do some vendors hesitate to bid?

- Vendors worry that bidding will reduce their margins.
- If word gets out on pricing, they feel that their other customers will call and ask for similar prices.
- Lose control of their account as winning bidder may beat their pricing.
- SPC bids are designed to keep specs equal for all, no chance of providing a lesser piece of equipment.

SPC manages over 4,100 pieces of equipment;

Our relationship with our vendors has never been stronger!