

# **Specialized Purchasing Consultants**

1491 East Side River Road Dummer, NH 03588 (800) 750-1538 www.spccopypro.com

# 2017-2018 Annual Report

# Year - End Photocopier Analysis

With projected costs for 2018-19

Maggie Duprey NHSAU 25 - Bedford School District 103 County Road Bedford, NH 03110



# **Specialized Purchasing Consultants Corp.** Serving Maine & New Hampshire since 1988

October 2018

Skip Tilton President

Corporate Office: 1491 East Side River Drive Dummer, NH 03588 (800) 750-1538

Maggie Duprey NHSAU 25 - Bedford School District 103 County Road Bedford, NH 03110

VISIT US ON THE WEB: www.spccopypro.com Dear Maggie:

We at Specialized Purchasing Consultants, wish to thank you for your continued confidence in us. Our relationship is now 9 years strong, and we hope that your trust in us and this relationship will continue for many years to come.

The following Annual Report provides an overview of last year's reprographic equipment usage and status. Recommendations are included based on usage and remaining life expectancy to address potential problem areas. This will help to avoid needless down time and improve equipment reliability.

Every year we strive to improve or enhance our services to save our clients time, money, and effort. For the past number of years, numerous new features have been implemented to benefit our clients such as Simplified Billing, FMAudit automated meter reading, STARDoc and IT Asset Management. We hope you have found these services to be beneficial and time-saving. We are very pleased to offer these services at no additional charge.

During our meeting with you to review this report, we would like to take some time to review our current services as well as new services soon to be offered and how you can benefit from these services.

Again, we appreciate the opportunity to continue to provide you with the best possible pricing, service, and equipment. If you have any questions or are in need of more information, please let us know.

Sincerely,

Ship Litt

Skip Tilton President

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# The SPC Team...

would like to personally thank you for your continued trust and confidence!



Skip Tilton, President Billie Jo Tilton, Vice President

As co-founders of SPC, Billie Jo and I are very proud of our team of professionals. The concept of group purchasing to save millions has grown since 1988 into providing over 16 different managerial services that increase reliability and extend the life of your equipment. However, none of this would have been possible without the loyalty of our clients, many of whom we have assisted for more than 20 years! Together, we have realized the lowest prices



possible while improving the quality of your service and equipment, as well as providing ways to increase your equipment reliability and the ability to monitor and track usage variations throughout the year to keep your costs under control.



Jessica Paradis Accounting Coordinator As the new accounting director for SPC, my focus is to ensure transactions are handled with importance, accuracy, and timeliness. My goal is for all communication, with client or vendor, to be satisfactory for all parties. I am

excited to be part of this team, and I am available to answer any billing or contract questions you may have.

### Alex Webster

*Operations Manager* My top priority is ensuring that our clients receive the absolute best customer service possible. Whether you have a question about your SPC STARDoc site, an upcoming upgrade or your existing equipment, I am here to answer any questions you may have. I am very excited about the new



features that we have on STARDoc. We are now able to offer *at no additional charge to our clients* features that normally cost thousands of dollars.



### Pam Weed

### Client-Vendor Relations

It is always my goal to ensure a good working relationship between clients and vendors. This applies to billing, upgrades, equipment reliability, and everything in between. I am available to assist you with smooth transitions and quick resolutions.

### Joel Heffernan

#### Implementation Specialist

With over 40 years of experience in the copier/printer industry, I am able to deliver knowledgeable assistance before, during, and after equipment changeover. I am available to our clients to address any concerns they may have and to assure our clients have a pleasant experince with SPC.





## Robert Dutil

### Director of Information Technology

I work behind the scenes to keep everything running smoothly. I appreciate SPC's honesty, work ethic and loyalty, and it is my goal to make sure SPC has the tools it needs to continue improving their technology to better serve their clients and to be as productive as possible. By doing this, our clientele has the ability to monitor their assets and keep their costs down. I am excited about what the future holds for SPC and our clients.

Total Number of Machines:	35
Total Black Photocopiers	25
Total Color Photocopiers	10
Total Black Network Printers	0
Total Color Network Printers	0
Total Removed from Service:	0
# of Units OFF Warranty:	0
# of Units Approaching End of Warranty:	3
# of Units Overused:	0
# of Units Underused:	0
Commencement Date:	9/1/2013
# of Annual Payments Left on Lease	0
All Warranties and Service Contracts Expire:	6/30/2019
SPC's FM Audit Print Management Software Loaded	Yes
Printer Contract	No

# **Equipment Health Status**

NOTE: When a machine goes off warranty, it does not mean that the service contract expires. It simply means that if a replacement machine becomes necessary, it may not be at "no charge."

#### Dear Maggie,

It has been five years since your last upgrade and you could benefit from an onsite visit and an upgrade since costs have come down over the years. You have 3 machines that are nearing the end of life but all 35 units warranty will expire on 6-30-2019.

Please note that there are significant funds that can be saved for the district if we were able to help out on the printers you have. Also, there is some powerful print management software that you may want to consider this time around. (See page #16) In reviewing both your black and color usage compared to over 54 school districts across three states your ratios are below average which is fantastic however most of those districts include both copiers and printers while your ratio is based only on copiers!

In order to stay ahead of your reliability curve, your next upgrade could take place in the spring of 2019. I am confident that there are other needs that an onsite visit will be able to address.

Sincerely,

### Skip 2017 - 2018 Year-End Photocopier Analysis with 2018-2019 Projections

# **Aging Equipment Summary**

The following equipment is seven or more years from the date they were first offered for sale by the manufacturer. This is a major factor because availability of parts, cost of operation and warranties all become diminished at 10 years from the Date of Introduction. Usage, age, and service history need to be considered to see if they are due for replacement soon.

Building	Department	Make / Model	Serial Number	Vendor Name	Intro Date
Peter Woodbury School	Library	Canon IR-C1030iF	NZG05927	CanonME	11/2010
Peter Woodbury School	Maintenance Office	Canon IR-C1030iF	NZG05149	CanonME	11/2010
Riddle Brook Elementary	Library	Canon IR-C1030iF	NZG05302	CanonME	11/2010

# **Non Contracted Devices**

### **NHSAU 25 - Bedford School**

Make - Model	Serial Number	IP Address	Last Update
HP LASERJET 400 color M451nw	CNDG117528	10.50.20.197	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG1R0GF	10.20.32.31	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG3517C	10.20.32.37	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG35179	10.20.22.31	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG462HP	10.20.20.31	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370QG	10.50.21.254	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370TM	10.20.22.42	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370PM	10.20.21.31	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370ST	10.40.21.248	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370QV	10.20.31.31	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG181Y6	10.70.20.249	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370TQ	10.70.21.249	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370TP	10.60.20.44	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370V0	10.60.20.47	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCG7Q1H9	10.30.22.33	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCG7Q1GW	10.30.22.30	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCG7Q1H0	10.30.21.38	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCG7Q1M6	10.50.20.252	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCH1C1VD	10.40.21.251	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCGBW105	10.40.20.32	10/16/2018 7:30:19 AM
2017 - 2018 Year-End Photocopier Analysi	CNDCGBW12F s with 2018-2019 Projec	10.20.20.30 tions	10/16/2018 7:30:19 AM 6

Make - Model	Serial Number	IP Address	NHSAUa25Jp@edford School
HP LASERJET 600 M601	CNDCH2S0B6	10.20.30.39	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCH2S0B5	10.30.31.31	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCH2S0BD	10.30.31.32	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCH2S0CD	10.60.20.45	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCGBW10N	10.60.20.46	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCH2S0B3	10.60.20.49	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCG932JP	10.70.20.248	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCGBW109	10.20.22.43	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNDCH2S0BF	10.30.21.35	10/16/2018 7:30:19 AM
HP LASERJET 400 M401DW	PHGGG01927	10.50.21.253	10/16/2018 7:30:19 AM
HP LASERJET 600 M602	CNCCDDF28C	10.40.20.247	10/16/2018 7:30:19 AM
BROTHER MFC-8480DN	C2J153933	10.20.31.35	10/16/2018 7:30:19 AM
HP LASERJET 600 M601	CNCCG370T0	10.30.22.29	10/16/2018 7:30:19 AM
HP COLOR LaserJet M553	CNBCH9R08C	10.20.21.35	10/16/2018 7:30:19 AM
HP COLOR LaserJet M553	JPBCJ1T0L9	10.10.10.224	10/16/2018 7:30:19 AM
HP COLOR LaserJet M553	JPBCJ1T0M5	10.60.20.41	10/16/2018 7:30:19 AM
HP LASERJET M604	CNBCHBQ2LL	10.30.22.34	10/16/2018 7:30:19 AM
HP LASERJET M604	CNBCHBQ2LN	10.30.22.35	10/16/2018 7:30:19 AM
HP COLOR LaserJet M553	CNBCH9R074	10.20.25.31	10/16/2018 7:30:19 AM
HP LASERJET M604	CNBCHBQ2L9	10.30.22.32	10/16/2018 7:30:19 AM
HP LASERJET M604	CNBCHBQ2KM	10.30.21.39	10/16/2018 7:30:19 AM
HP LASERJET M604	CNBCHBQ2G7	10.40.21.245	10/16/2018 7:30:19 AM
2017 - 2018 Year-End Photocopier Analys	is With 2018 2019 Proje	ction\$ <sup>0.21.249</sup>	10/16/2018 7:30:19 AM <b>7</b>

Make - Model	Serial Number	IP Address	NHSAUa251p@edford School
HP LaserJet M402n	PHBHC67735	10.110.20.51	10/16/2018 7:30:19 AM
HP LASERJET 400 M401DW	PHGGG03302	10.60.20.54	10/16/2018 7:30:19 AM
HP COLOR LaserJet MFP M277dw	VNB8H7WFL7	10.40.21.250	10/16/2018 7:30:19 AM
HP LaserJet M607	CNBCK9B1TS	10.100.20.216	10/16/2018 7:30:19 AM
HP LASERJET P2055dn	CNB9L26352	10.20.23.33	10/16/2018 7:30:19 AM
EPSON ET-4500 Series	W97Y001983	10.30.21.70	10/16/2018 7:30:19 AM
HP LaserJet M607	CNBCK9B1RT	10.100.20.210	10/16/2018 7:30:19 AM
HP LASERJET 400 M401DW	PHGGG03254	10.70.20.246	10/16/2018 7:30:19 AM
EPSON ET-4750 Series	X4CK035447	10.30.22.31	10/16/2018 7:30:19 AM
HP LaserJet M607	CNBCKBT1QT	10.100.20.214	10/16/2018 7:30:19 AM
HP COLOR LaserJet MFP M277dw	VNB8H7WFGM	10.20.34.30	10/16/2018 7:30:19 AM
EPSON ET-3700 Series	X4E9009531	10.20.21.39	10/16/2018 7:30:19 AM
HP LASERJET M402dn	PHB5C59688	10.20.23.35	10/16/2018 7:30:19 AM
HP LASERJET 400 color M451dw	CNDF619662	10.20.31.30	10/16/2018 7:30:19 AM

Machine Count: 58... Our Goal with the next upgrade is to get all non contract devices under a CPC agreement.

# Warranty Progress Report For Year 2017-2018

#### **Equipment Details**

McKelvie Intermediate					
Teachers' Room 2nd Floor			Black Meter & Vo	olume	Color Meter & Volume
Canon IR ADV 8295	Begin Date:	7/1/2017	<b>Begin</b> Meter	2,906,301	
KZZ02849	End Date:	6/30/2018	End Meter	3,520,114	
CanonME - GAECJ			Black Volume:	613,813	
Model Intro Date: 11/1/2012					

Model Intro Date: 11/1/2012

Date

#### **Comments**

- 12/13/2017 Maggie Duprey sent an e-mail stating she had been talking with Denise Roy at McKelvie. Denise told her they were having a lot of trouble with this machine. They were concerned it would not even make it to the end of the year. She also mentioned they have put in numerous calls and the technicians were also aware of this problem and are monitoring it. Requested service history from Jason Cheney. He stated they were aware of some issues with this machine reently. He had a senior tech in to help on a jamming matter and a part was replaced 12/12 for that. He also noted the client called back today with some unrelated copy quality issue that a tech was working on. He said he would follow up with the school in person to see how the unit was running.
- 12/14/2017 I sent an e-mail to Maggie and Skip noting the number of service calls since August, primarily for jamming. I also let Denise know that we were aware and were monitoring the situation. She said she had been having conversations with the techs who told her they were bringing it to the attention of someone higher. She also is monitoring the copier carefully and hoped to have better news to report.
- 12/21/2017 I followed up by e-mail with Denise. She responded by stating that it was still too soon to tell. They had it serviced last week and they continued to have problems; a part was replaced on Tuesday (12/19). When the staff returns after the holidays she thinks she will have more information. I told her I would follow up later in January when they have had more time to use the copier and Canon will have been able to check it out further as well.
- 1/26/2018 I followed up with Denise Roy to see how the copier was running. She said that it was working good so far for the past couple of weeks. Will check in again in two weeks.

### Equipment Details

Peter Woodbu Teachers' Roo	•			Black Meter & Vo	lum a	Color Meter & Volume
Canon IR ADV 8		Begin Date:	7/1/2017	Bluck Meter & Vo Begin Meter	2,310,220	Color Meler & Volume
KZZ02854		End Date:	6/30/2018	End Meter	2,937,895	
CanonME - GAE	ECP			Black Volume:	627,675	
Model Intro Dat	<i>e</i> : 11/1/2012					
Date		0	Comments			
9/27/2017	Room had constant ja	mming issues. Sl	ne sent a remin	der e-mail to Skip and	l me to follow up	Peter Woodbury School in the Teachers' b. I requested service histories, which as client was likely removing them and
11/14/2017	significant amount. Ca several technicians an	alled Susan Van A ad a number of p or some reason.	Arsdell to ask he arts being repla Jason Cheney s	er about the copiers. S iced. She also mention raid the copier had a b	She said one of the ned one of the co preakdown with t	, especially in October, but still not a ne copiers was down for two days with opiers having been moved to another the document feeder and the
11/16/2017	Had a conference call copiers and then follo			and Susan. Discussed t	the need for Can	on to come in and do full PMs on both
12/7/2017	because both were jar replaced by week's er	mming. When th nd. This week the during the Than	e technician ca y have not had ksgiving holida	me he said they both any issues. I forwarde y week and everything	needed some ne ed Susan's messa g was up to date	On November 29 she called for service ew parts, which were ordered and age to Jason. He replied that he had and running properly. He thought the arding the call.
12/14/2017	Followed up with Jasc jamming call but he w					ought the 11/29 call was a routine
12/22/2017	Followed up with Susa feeder was not workin	,			the copier in the	Teachers' room on December 19 as the

### Equipment Details

Peter Woodbu	iry School					
Canon IR ADV	8295	Begin Date:	7/1/2017	<b>Begin</b> Meter	2,232,986	
KZZ02875		End Date:	6/30/2018	End Meter	2,571,822	
CanonME - GA	ECN			Black Volume:	338,836	
Model Intro Da	te: 11/1/2012					
Date		0	Comments			
9/27/2017		•	-		t the Teachers' Room copiers at the Peter Woodbury on Cheney. Histories did not reveal any significant service	
11/14/2017	the poor paper quality the copiers (GAECP) ha	and the high hu ad been down fo her copier had a	umidity we had l or 2 days with a a failure in the d	been experiencing. I number of techs woi	for jamming, but Jason believed the problem was with called and spoke with Susan Van Arsdell; she said one of rking on it and parts being replaced. I followed up with the motherboard, both of which had to be replaced.	
11/16/2017	Had conference call wi and do full PMs on bot				Van Arsdell. Discussed the needd for Canon to come in	
12/7/2017	called for service beca installed by week's end	use both were ja d. At this time bo veek to do full Pl	amming. The tee oth copiers were Ms and that eve	chnician informed he e running well, with r erything was up to da	mming problems with both copiers. On November 29 she or both needed new parts, which were ordered and no issues. I forwarded e-mail to Jason. He stated he had te and running properly. He believed the 11/29 incident find out more.	



#### 1988 Specialized Purchasing Consultants opens its doors

 Began offering equipment at the sales representative's cost with continued cooperative buying power, obtaining competitive rates on leases, equipment, and service and supply contracts.

#### 1999 Improved Annual Reports

- Revised Annual Report format to include new charts and tables for more expansive usage and budget detail
- Initiated 5% cost per print annual increase cap

#### 2001 Solid-Ink Printers and Meter Collection

- Offered low-cost-of-operation solid-ink network printers to help reduce printing costs
- Began collecting meter reads directly from client and submitting to vendors via spreadsheet, providing more accurate and consistent billing

#### 2002 Bond Counsel Review

 Added Bond Counsel Review to endure any and all funding sources provided legal documentation to meet State statutes and regulations

#### 2003 Contracts and Warranties Updated

- Service & Supply Contracts revised to reflect SPC's commitment to managing a client's account for five years while allowing the client a 30-day cancel option
- Warranty revised to protect equipment, guaranteeing service or replacement at no charge, even if a vendor goes out of business

#### 2005 Economic Municipal Relief Fund Established

#### 2006 Data Collection Agent

Data Collection Agent Software offered for meter collection convenience

#### 2007 Insurance Fund

 Insurance Fund established for equipment upgrades with SPC monitoring installations from start to finish. SPC absorbs cost of returning leased equipment, electrical or network drop installs or upgrades, and surge protectors (ESPs)

#### 2012 STARDoc - Print Management Software Developed and Implemented

- Live Floor Plans allow IT administrators to move devices around on their own floor plans
- Low-end network printers added to contracts and monitored
- Simplified Billing introduced

#### 2013 STARDoc - Daily Tracking

Meters gathered daily to track usage

#### 2017 - 2018 Year-End Photocopier Analysis with 2018-2019 Projections

#### 2014 STARDoc - Monthly Audits

Users can see a monthly snapshot of current usage and estimated projections

#### 2015 STARDoc - Mapping Options and Asset Management

- Allows mapping of other IT devices (Wireless Access Points, IP Cameras, Projectors, VoIP Phones, etc.)
- IT Asset Management tracks all IT purchases, warranty expirations, etc.

#### 2018 STARDoc - Improved Pinpointing of Budget and Communications

- Improved pinpointing of machines projected to go over budget
- Facilitate communication with your vendor's service manager
- Request service history on any given printer or copier

#### **NHSAU 25 - Bedford School**



- **Cost Projection by Department or Building** Who Benefits? Accounts Payable, Business Manager and Superintendent
  - Allows you to formulate next year's budgets as early as December
  - Allows you to see the projected usage bill in advance
  - Tabulate total budgets and total costs district wide
  - Volume or cost pages allow you to pinpoint specific machines on the floor plans
  - Timeline allowing you to go back to see how your budget compares to previous years
- Map your devices on Floorplans Who Benefits? Business Manager, IT
  - Identifies detailed information (IP address, serial number, vendor ID, CPC, consumed volume, toner and service alerts)
  - Device information tab will allow you to easily access the web interface of the printer/copier
  - Non-Reporting device listing for devices that haven't reported for more than 2 weeks
  - Asset Management (Servers, Wireless Access Points, IP Cameras, Projectors, Apple TV's)
- Floor Plans Admin Who Benefits? Business Manager and IT
  - Allows IT and Business Manager to move devices around on Floor Plan
  - Paper trail of device locations after summer break
  - Will show Previous Devices, Present Equipment and Proposed Equipment

- Contacts Page Who Benefits? Business Manager and IT
  - Control Access and Permissions to Star Doc
  - Toggle Email all (Toner, Service Monthly Audits)
- Device Listing Page Who Benefits? Business Manager and IT
  - Centralized location for detailed information of District's assets
  - Exportable device listing to Excel or PDF
  - Tracks additional non-contract devices
  - IP Addresses and MAC addresses automatically imported
  - Strikethrough on machines that have been removed
- Monthly Audits Who Benefits? Business Manager and Superintendent
  - Monthly Cost Snapshot
  - Shows amount of devices not reporting to help improve accuracy of projections
- Timeline: Who Benefits? Business Manager
  - Track historical volume and cost per building
- "Last Sync Date" Who Benefits? IT Manager
  - Shows the last time that FMAudit synced for that client

# **New Features**

### **Industry Wide**

### Consult: Secure Print Release, also known as Follow Me Print or Find-Me Printing.

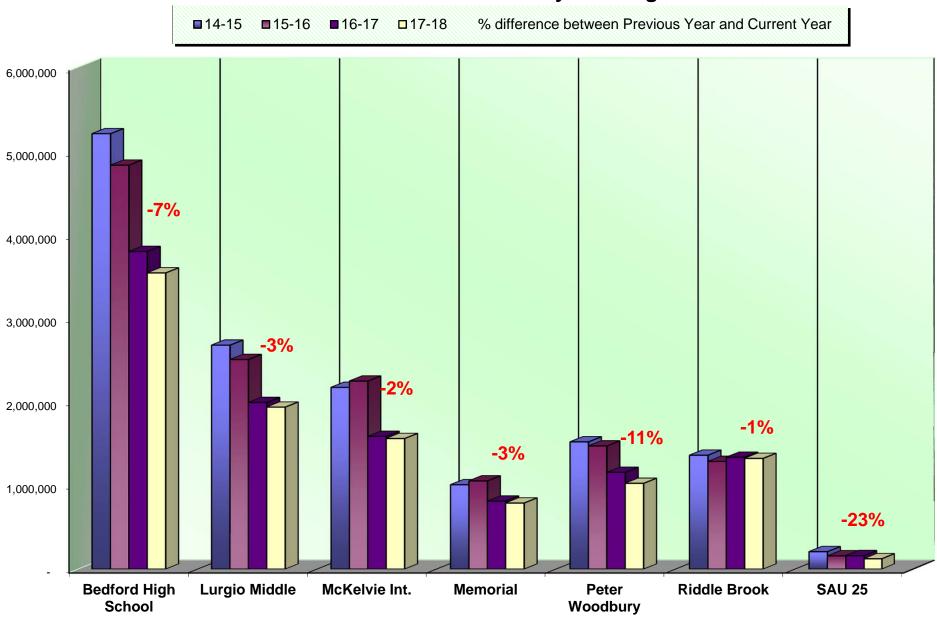
- > Print to a single global queue, walk up, and collect at any device.
- The application allows jobs to be held at the server level and released when the user engages it at any multi-function device (MFD). It allows users to print at any area within the building as long as the MFD has the features needed by the user.

### STARDoc NEW! Over Budget Report feature

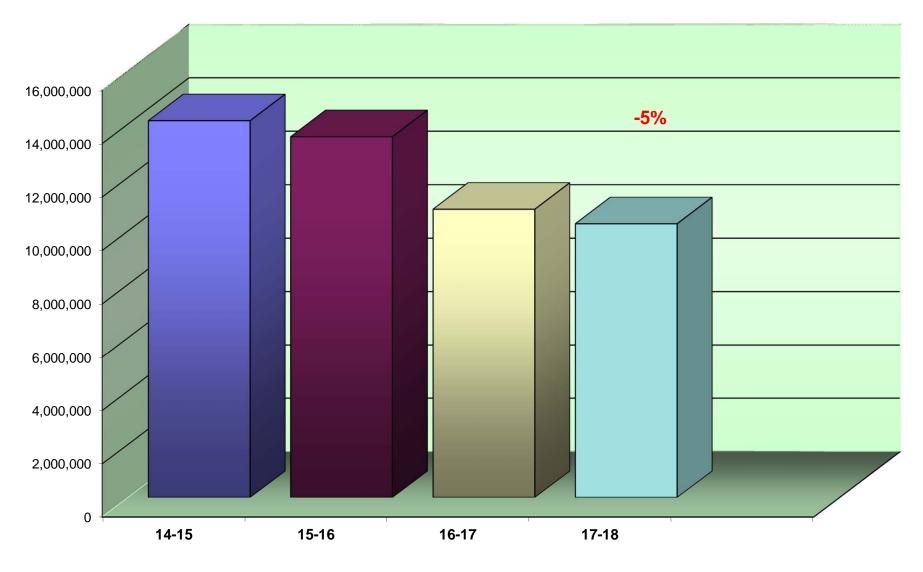
- Allows user to select the Over Budget feature to produce a report showing each machine currently running over projected volumes, listed with highest amount over first.
- Catch overused equipment early, before equipment begins to break down due to over use.

Over Budget		×
	Room:	Room 201 Principal's Office
	Make & Model: Canon IRC505	Canon IRC5051
	Serial Number:	GQM65369
	IP Address:	172.16.10.145
	Projected Amount Over Budget:	\$1,902
	Previous	Next
	Reque	est Service History Close

Request service history on any machine right through STARDoc.



# Annual Black Volume by Building



# Annual Black Volume Overall

% amount equals the overall increase or decrease between Previous Year and Current Year

# **Average Student to Copy Usage – Black Only**

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Bedford High	1,499	3,535,539	\$55,112.83	2,359	\$36.77
McKelvie Intermediate	718	1,555,066	\$24,240.74	2,166	\$33.76
Memorial Elementary	410	783,912	\$12,219.81	1,912	\$29.80
Peter Woodbury School	526	1,019,308	\$15,889.22	1,938	\$30.21
Riddle Brook Elementary	553	1,317,682	\$20,540.34	2,383	\$37.14
Ross A. Lurgio Middle	754	1,930,530	\$30,093.56	2,560	\$39.91
SAU 25	0	122,785	\$1,914.00	0	\$0.00
Totals	4,460	10,264,822	\$160,010.50	2,302	\$35.88

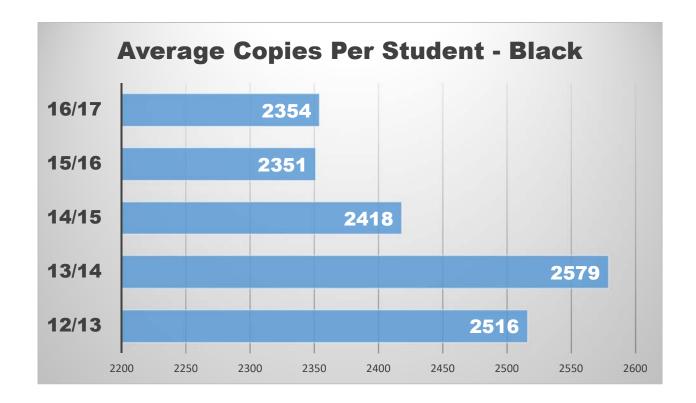
\*Total School Cost refers to the cost of Service & Supplies, Paper, and Equipment. See Projected Equipment Costs by Building table later in this Report.

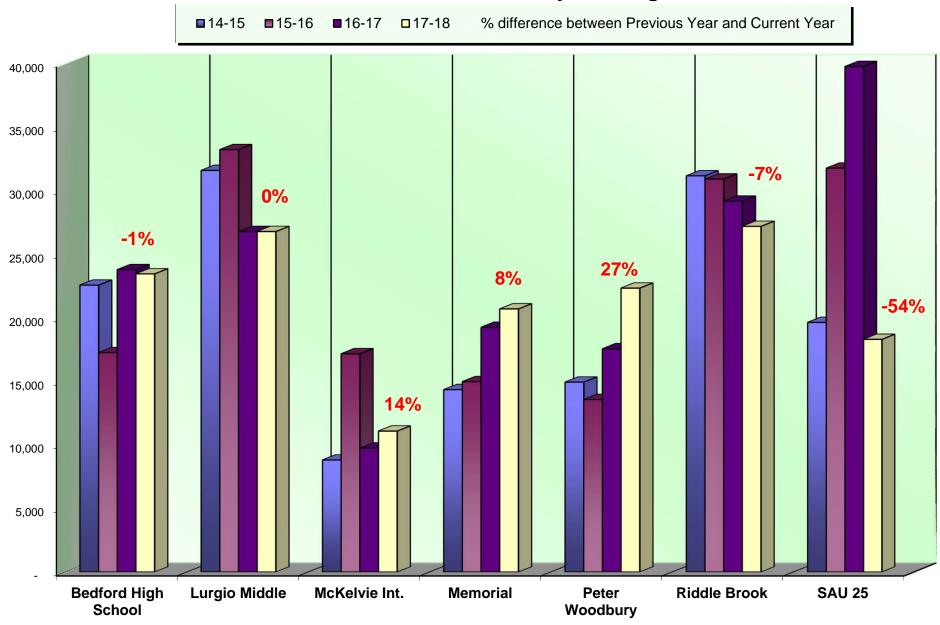
### Cost Comparison – Black Only

This is an SPC Comparison contrasting your district with other client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

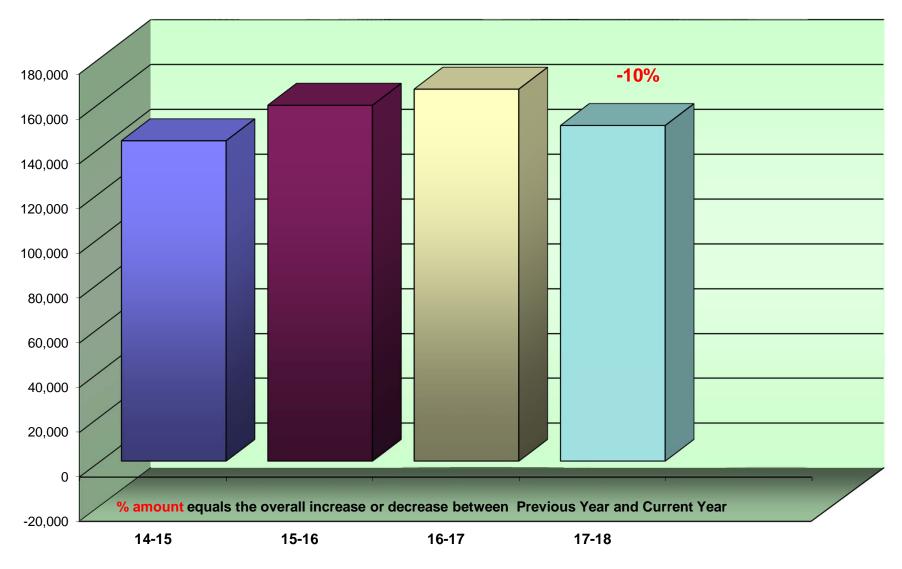
	Total Student	Total Annual	Total	Annual Copies	Annual Cost
	Population	Volume	District Cost*	Per Student	Per Student
All Schools w/Student Populations	88,906	209,301,843	\$4,194,294.05	2,354	\$47.17

\* Total District Cost refers to the cost of Service, Supplies, Paper, and Equipment





## Annual Color Volume by Building



## **Annual Color Volume Overall**

# **Average Student to Copy Usage – Color Only**

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Bedford High	1,499	23,439	\$1,244.85	16	\$0.83
McKelvie Intermediate	718	11,073	\$588.09	15	\$0.82
Memorial Elementary	410	20,684	\$1,098.53	50	\$2.68
Peter Woodbury School	526	22,320	\$1,654.43	42	\$3.15
Riddle Brook Elementary	553	27,177	\$2,368.06	49	\$4.28
Ross A. Lurgio Middle	754	26,769	\$1,421.70	36	\$1.89
SAU 25	0	18,286	\$971.17	0	\$0.00
Totals	4,460	149,748	\$9,346.83	34	\$2.10

\*Total School Cost refers to the cost of Service & Supplies, Paper, and Equipment. See Projected Equipment Costs by Building table later in this Report.

Note: New STARDoc tool will flag any future High Color Usage. See Page # 16 under new STARDoc features! Industry Ratios are 185 color prints per student per year. Please contact our SPC technical team to provide training to your staff.

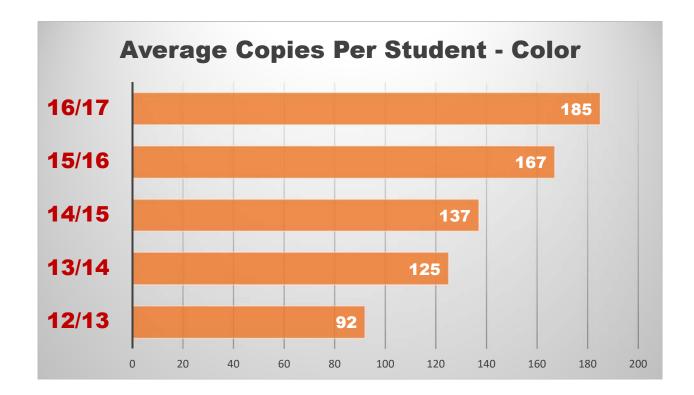
District Wide Black Totals	10,264,822	\$39,314.27
District Wide Color Totals	149,748	\$9,091.82

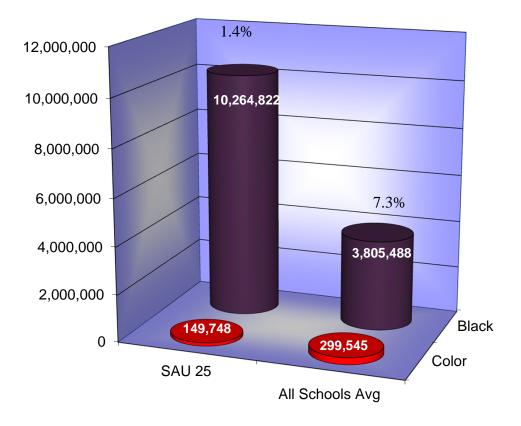
### Cost Comparison – Color Only

This is an SPC Comparison contrasting your district with other client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	Total Student	Total Annual	Total	Annual Copies	Annual Cost
	Population	Volume	District Cost*	Per Student	Per Student
All Schools w/Student Populations	88,906	16,474,996	\$820,060.24	185	\$9.22

\* Total District Cost refers to the cost of Service and Supplies only; paper and equipment costs are calculated into the Black Comparison chart.





# **Color to Total Volume Percentage**

# **Usage Profile for Service & Supplies**

The usage analysis shown here provides an overview of the usage of each piece of equipment currently under contract and monitored by SPC. Projected Volume comparison is based on projected volume figured on your most recent Five-Year Equipment Replacement Schedule.

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
BEDFORD HIGH	merer	meter	volume	Annual Cost	
Athletic Admin Room C102					
Canon IR 4245 / 45 PPM QHP02786 / GAEDH	276,238	332,011	55,773	\$0.003830 \$213.61	None at this time.
1,000,000 / 10/2013	0	0	0	\$0.00000	
Black Photocopier CanonME				\$0.00	
Guidance Office					
Canon IR ADV 6255 / 55 PPM NMU09328 / GAECT	347,416	425,875	78,459	\$0.003830 \$300.50	None at this time.
3,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier CanonME				\$0.00	
Library					
Canon IR ADV 6255 / 55 PPM NMU09299 / GAEDF	910,948	1,126,505	215,557	\$0.003830 \$825.58	None at this time.
3,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier CanonME				\$0.00	

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
BEDFORD HIGH					
Main Office					
Canon IR ADV C5255 / 55 PPM JME08187 / GAEDI	230,765	285,113	54,348	\$0.003830 \$208.15	None at this time.
3,000,000 / 10/2012	71,797	95,236	23,439	\$0.05166	
Color Photocopier				\$1,210.86	
CanonME					
Room B221 Left					
Canon IR ADV 8295 / 95 PPM KZZ02838 / GAECF	2,933,914	3,591,875	657,961	\$0.003830 \$2,519.99	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Room B221 Right					
Canon IR ADV 8295 / 95 PPM KZZ02821 / GAECE	3,718,172	4,414,074	695,902	\$0.003830 \$2,665.30	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Room B328 Left					
Canon IR ADV 8295 / 95 PPM KZZ02820 / GAECD	3,575,116	4,476,875	901,759	\$0.003830 \$3,453.74	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date	7/1/2017	6/30/2018	2017-18 Annual	Cost/Copy	- · · ·
Vendor	Meter	Meter	Volume	Annual Cost	Recommendations
BEDFORD HIGH					
Room B328 Right					
Canon IR ADV 8295 / 95 PPM KZZ02853 / GAECI	3,261,193	3,952,313	691,120	\$0.003830 \$2,646.99	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Special Education Room 229					
Canon IR ADV 6265 / 65 PPM NML03053 / GAECU	570,145	754,805	184,660	\$0.003830 \$707.25	None at this time.
3,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
	Subt	otals Black	3,535,539	\$13,541.11	
	Subt	otals Color	23,439	\$1,210.86	

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
MCKELVIE INTERMEDIATE	11000	11000	volume	Annual Cost	
Guidance Office					
Canon IR ADV 8295 / 95 PPM KZZ02871 / GAECH	1,684,446	2,055,224	370,778	\$0.003830 \$1,420.08	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier CanonME				\$0.00	
IT Office					
Canon IR4225 / 25 PPM QHJ02389 / GAEDG	23,482	27,740	4,258	\$0.003830 \$16.31	None at this time.
500,000 / 10/2013	0	0	0	\$0.00000	
Black Photocopier CanonME				\$0.00	
Main Office					
Canon IR ADV C5255 / 55 PPM JME08084 / GAEDK	136,974	168,021	31,047	\$0.003830 \$118.91	None at this time.
3,000,000 / 10/2012	36,636	47,709	11,073	\$0.05166	
Color Photocopier CanonME				\$572.03	
Teachers' Room 1st Floor					
Canon IR ADV 8295 / 95 PPM KZZ02605 / GAECG	2,279,088	2,814,258	535,170	\$0.003830 \$2,049.70	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier CanonME				\$0.00	

Make-Model / Speed				Date of Last Upgrade: 9/1/2013	
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
MCKELVIE INTERMEDIATE					
Teachers' Room 2nd Floor					
Canon IR ADV 8295 / 95 PPM KZZ02849 / GAECJ	2,906,301	3,520,114	613,813	\$0.003830 \$2,350.90	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
	Subtotals Black		1,555,066	\$5,955.90	
	Subtotals Color		11,073	\$572.03	

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
MEMORIAL ELEMENTARY					
Copy Room					
Canon IR ADV 8295 / 95 PPM KZZ02631 / GAECK	1,779,943	2,181,413	401,470	\$0.003830 \$1,537.63	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Library					
Canon IR400if / 42 PPM QLA04814 / GAEDT	37,124	47,909	10,785	\$0.003830 \$41.31	None at this time.
1,000,000 / 05/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Main Office					
Canon IR ADV C5255 / 55 PPM JME08316 / GAEE3	173,859	215,219	41,360	\$0.003830 \$158.41	None at this time.
3,000,000 / 10/2012	51,193	71,877	20,684	\$0.05166	
Color Photocopier				\$1,068.54	
CanonME					
Staff Lounge					
Canon IR ADV 8295 / 95 PPM KZZ02715 / GAECY	1,343,323	1,673,620	330,297	\$0.003830 \$1,265.04	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Date of Last Upgrade: 9/1/2013 Recommendations
MEMORIAL ELEMENTARY					
	Subtotals Black		783,912	\$3,002.38	
	Subto	tals Color	20,684	\$1,068.54	

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
PETER WOODBURY SCHOOL					
Library					
Canon IR-C1030iF / 30 PPM NZG05927 / GAEDE	7,258	9,260	2,002	\$0.003830 \$7.67	8 years from Intro.
750,000 / 11/2010	4,632	7,609	2,977	\$0.11824	
Color Photocopier				\$352.00	
CanonME					
Main Office					
Canon IR ADV C5255 / 55 PPM JME08183 / GAEDJ	177,697	222,128	44,431	\$0.003830 \$170.17	None at this time.
3,000,000 / 10/2012	33,977	49,444	15,467	\$0.05166	
Color Photocopier				\$799.03	
CanonME					
Maintenance Office					
Canon IR-C1030iF / 30 PPM NZG05149 / GAEDV	21,338	27,702	6,364	\$0.003830 \$24.37	8 years from Intro.
750,000 / 11/2010	11,355	15,231	3,876	\$0.11824	
Color Photocopier CanonME				\$458.30	

Make-Model / Speed Serial Number / Vendor ID			2017-18		Date of Last Upgrade: 9/1/2013
Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	Annual Volume	Cost/Copy Annual Cost	Recommendations
PETER WOODBURY SCHOOL					
Teachers' Room					
Canon IR ADV 8295 / 95 PPM KZZ02875 / GAECN	2,232,986	2,571,822	338,836	\$0.003830 \$1,297.74	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Canon IR ADV 8295 / 95 PPM KZZ02854 / GAECP	2,310,220	2,937,895	627,675	\$0.003830 \$2,404.00	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
	Subtotals Black		1,019,308 \$	\$3,903.95	
	Subt	otals Color	22,320	\$1,609.32	

Make-Model / Speed		6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Date of Last Upgrade: 9/1/2013 Recommendations
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter				
RIDDLE BROOK ELEMENTARY					
Copy Room 1st Floor					
Canon IR ADV 8295 / 95 PPM KZZ02874 / GAECO	2,535,104	3,211,476	676,372	\$0.003830 \$2,590.50	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Copy Room 2nd Floor					
Canon IR ADV 8295 / 95 PPM KZZ02602 / GAECQ	1,765,203	2,309,469	544,266	\$0.003830 \$2,084.54	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Library					
Canon IR-C1030iF / 30 PPM NZG05302 / GAEDW	16,934	19,773	2,839	\$0.003830 \$10.87	8 years from Intro.
750,000 / 11/2010	54,706	68,217	13,511	\$0.11824	
Color Photocopier				\$1,597.54	
CanonME					
Main Office					
Canon IR ADV C5255 / 55 PPM JME08171 / GAEDM	335,896	430,101	94,205	\$0.003830 \$360.81	None at this time.
3,000,000 / 10/2012	40,098	53,764	13,666	\$0.05166	
Color Photocopier CanonME				\$705.99	

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Vendor RIDDLE BROOK ELEMENTARY	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Date of Last Upgrade: 9/1/2013 Recommendations
	Subto	tals Black	1,317,682	\$5,0 <mark>46.72</mark>	
	Subto	tals Color	27,177	\$2,303.53	

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
ROSS A. LURGIO MIDDLE					
7 South Hall Red Pod					
Canon IR ADV 8295 / 95 PPM KZZ02818 / GAECR	2,057,744	2,587,593	529,849	\$0.003830 \$2,029.32	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
7 West Hall Green Pod					
Canon IR ADV 8295 / 95 PPM KZZ02634 / GAECS	2,233,435	2,726,239	492,804	\$0.003830 \$1,887.44	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Guidance Office					
Canon IR 4245 / 45 PPM QHP02792 / GAEEC	176,533	222,764	46,231	\$0.003830 \$177.06	None at this time.
1,000,000 / 10/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Main Office					
Canon IR ADV C5255 / 55 PPM JME08228 / GAEDO	213,699	244,487	30,788	\$0.003830 \$117.92	None at this time.
3,000,000 / 10/2012	104,793	131,562	26,769	\$0.05166	
Color Photocopier CanonME				\$1,382.89	

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
ROSS A. LURGIO MIDDLE					
Media Center Left					
Canon IR ADV 8295 / 95 PPM KZZ02865 / GAECC	2,208,888	2,630,608	421,720	\$0.003830 \$1,615.19	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Media Center Right					
Canon IR ADV 8295 / 95 PPM KZZ02817 / GAEDN	1,584,810	1,993,948	409,138	\$0.003830 \$1,567.00	None at this time.
5,000,000 / 11/2012	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
	Subte	otals Black	1,930,530	\$7,393.93	
	Subte	otals Color	26,769	\$1,382.89	

Make-Model / Speed					Date of Last Upgrade: 9/1/2013
Serial Number / Vendor ID Life / Intro Date Vendor	7/1/2017 Meter	6/30/2018 Meter	2017-18 Annual Volume	Cost/Copy Annual Cost	Recommendations
SAU 25					
East Hallway					
Canon IR 4245 / 45 PPM QHP02791 / GAEEB	145,890	171,350	25,460	\$0.003830 \$97.51	None at this time.
1,000,000 / 10/2013	0	0	0	\$0.00000	
Black Photocopier				\$0.00	
CanonME					
Work Room					
Canon IR ADV C5255 / 55 PPM JME08190 / GAEDL	492,172	589,497	97,325	\$0.003830 \$372.75	None at this time.
3,000,000 / 10/2012	99,455	117,741	18,286	\$0.05166	
Color Photocopier				\$944.65	
CanonME					
	Subto	tals Black	122,785	\$470.27	
	Subto	tals Color	18,286	\$944.65	

District Wide Black Totals	10,264,822	\$39,314.27
<b>District Wide Color Totals</b>	149,748	<b>\$9,091.82</b>

# **SPC Service & Supply Cost Savings**

These tables compare your equipment cost per copy for service and supplies (black prints or copies only) before becoming an SPC client on 9/1/2009 with your projected cost per copy for the new fiscal year through SPC. Annual Volume represents actual 2017-18 fiscal year black print usage. The second table represents your annual and five-year cost savings compared to your previous cost per copy rate.

## **BEFORE SPC**

Current Volume	PriorCPC	Average Annual Cost
10,264,822	\$0.00651	\$66,823.99

**CURRENTLY WITH SPC** 

<b>Current Volume</b>	<b>Current CPC*</b>	<b>Current Cost</b>	<b>Cost Savings</b>	5 Year Savings
10,264,822	\$0.00383	\$39,314.27	\$27,509.72	\$137,548.61

Today the Cooperative Buying of SPC has netted annual cost savings, on average, of \$27,509.72 x 9 years as a Client

=\$247,587.51 Cost Savings!

\*This CPC is an average of your copiers and printers together. Your copier cpc is substantially lower than this average.

# **Projected Equipment Costs by Building - Black**

This table represents projected expenses for BLACK prints or copies by building based on recent activity. Approximate current paper case costs and averaged current annual lease payment are figured in to provide budget information for the <u>upcoming fiscal year</u>.

Building	Projected Black Volume	Projected Black Usage Cost	Approx.Paper Cost	Average Annual Equipment Cost	Total Projected Black Usage Cost
Bedford High	3,535,539	\$13,930.02	\$17,543.34	\$23,639.46	\$55,112.83
McKelvie Intermediate	1,555,066	\$6,126.96	\$7,716.24	\$10,397.54	\$24,240.74
Memorial Elementary	783,912	\$3,088.61	\$3,889.77	\$5,241.42	\$12,219.81
Peter Woodbury School	1,019,308	\$4,016.07	\$5,057.81	\$6,815.34	\$15,889.22
Riddle Brook Elementary	1,317,682	\$5,191.67	\$6,538.34	\$8,810.34	\$20,540.34
Ross A. Lurgio Middle	1,930,530	\$7,606.29	\$9,579.29	\$12,907.98	\$30,093.56
SAU 25	122,785	\$483.77	\$609.26	\$820.97	\$1,914.00
Total	10,264,822	\$40,443.40	\$50,934.05	\$68,633.05	\$160,010.50

#### SPC Equipment Bids:

Presently our bids are coming in between 14.77% to 20.87% of Retail while the current Salesman's Cost is 50% of Retail. For Example: An Konica Minolta BH 958 RADF Duplex Finisher 3-Hole Punch CIF-Print-Color Scan-Hard Drive for Secure Print 95 Copies per Minute with a Retail Cost of \$45,640 is coming in at \$7,342....16% of Retail! Our prices are negotiated and supported directly by the manufacturer.

# **Projected Equipment Costs by Building - Color**

This table represents projected expenses for COLOR prints or copies by building based on recent activity. Current paper case costs and current annual lease payment are NOT figured in to this table, as they are covered in the Black prints report.

Building	<b>Projected Color Volume</b>	Service & Supply Cost
Bedford High	23,439	\$1,244.85
McKelvie Intermediate	11,073	\$588.09
Memorial Elementary	20,684	\$1,098.53
Peter Woodbury School	22,320	\$1,654.43
Riddle Brook Elementary	27,177	\$2,368.06
Ross A. Lurgio Middle	26,769	\$1,421.70
SAU 25	18,286	\$971.17
Total	149,748	\$9,346.83

## Service & Supply Usage Profile by Vendor - Black

This table represents actual expenses for BLACK prints or copies by vendor for the current year along with projected service & supply expenses for the upcoming fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. Current year's increase is 2.8%.

Vendor	Equipment Type	Annual Volume	2017-2018 Cost / Copy	Total Cost	2018- 2019 Cost / Copy	Projected Cost
Canon Solutions Maine	Black Photocopier	9,860,113	\$0.00383	\$37,764.23	\$0.00394	\$38,848.85
Canon Solutions Maine	Color Photocopier	404,709	\$0.00383	\$1,550.04	\$0.00394	\$1,594.55
Total		10,264,822	\$0.00383	\$39,314.27	\$0.00394	\$40,443.40

## Service & Supply Usage Profile by Vendor - Color

This table represents actual and projected expenses for COLOR prints or copies by vendor for the current and next fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. Current year's increase is 2.8%.

Vendor	Equipment Type	Annual Volume	2017- 2018 Cost / Copy	Total Cost	2018- 2019 Cost / Copy	Projected Cost
Canon Solutions Maine	Color Photocopier	129,384	\$0.05166	\$6,683.98	\$0.05311	\$6,871.58
Canon Solutions Maine	Color Photocopier	20,364	\$0.11824	\$2,407.84	\$0.12155	\$2,475.24
Total		149,748	\$0.06071	\$9,091.82	\$0.06242	\$9,346.83

# **Reprographic Equipment Assessment**

This chart provides the status of your equipment and details of your current lease, if any. \*

Total Number of Units	35
Total Number of Units on Lease	0
Total Number of Units Owned	35
Lease Company	Northway Bank
Lease Start Date	9/1/2013
Lease End Date	8/1/2018
Term	5 Annual
Annual Payment usually due on 8/1	\$68,633.05
Remaining Payments	0

\*The determination on the lease has no bearing on Service & Supply and Warranty Contracts.

# **Owned Equipment**

Building	Make/Model	Serial Number
Bedford High	Canon IR ADV 6255	NMU09328
Bedford High	Canon IR ADV 6265	NML03053
Bedford High	Canon IR ADV C5255	JME08187
Bedford High	Canon IR ADV 8295	KZZ02838
Bedford High	Canon IR ADV 8295	KZZ02853
Bedford High	Canon IR ADV 8295	KZZ02820
Bedford High	Canon IR ADV 8295	KZZ02821
Bedford High	Canon IR ADV 6255	NMU09299
Bedford High	Canon IR 4245	QHP02786
McKelvie Intermediate	Canon IR ADV 8295	KZZ02605
McKelvie Intermediate	Canon IR ADV 8295	KZZ02849
McKelvie Intermediate	Canon IR ADV C5255	JME08084
McKelvie Intermediate	Canon IR ADV 8295	KZZ02871
McKelvie Intermediate	Canon IR4225	QHJ02389
Memorial Elementary	Canon IR ADV 8295	KZZ02715
Memorial Elementary	Canon IR ADV C5255	JME08316
Memorial Elementary	Canon IR400if	QLA04814
Memorial Elementary	Canon IR ADV 8295	KZZ02631
Peter Woodbury School	Canon IR-C1030iF	NZG05149
Peter Woodbury School	Canon IR-C1030iF	NZG05927
Peter Woodbury School	Canon IR ADV C5255	JME08183
Peter Woodbury School	Canon IR ADV 8295	KZZ02854
Peter Woodbury School	Canon IR ADV 8295	KZZ02875
Riddle Brook Elementary	Canon IR ADV 8295	KZZ02874
Riddle Brook Elementary	Canon IR ADV C5255	JME08171
Riddle Brook Elementary	Canon IR-C1030iF	NZG05302

### NHSAU 25 - Bedford School

Building	Make/Model	Serial Number
Riddle Brook Elementary	Canon IR ADV 8295	KZZ02602
Ross A. Lurgio Middle	Canon IR ADV 8295	KZZ02634
Ross A. Lurgio Middle	Canon IR ADV 8295	KZZ02818
Ross A. Lurgio Middle	Canon IR ADV 8295	KZZ02865
Ross A. Lurgio Middle	Canon IR 4245	QHP02792
Ross A. Lurgio Middle	Canon IR ADV C5255	JME08228
Ross A. Lurgio Middle	Canon IR ADV 8295	KZZ02817
SAU 25	Canon IR ADV C5255	JME08190
SAU 25	Canon IR 4245	QHP02791

12/23/13

# •SPC•

# Service and Supply Contract - Client

Specialized Purchasing Consultants ("SPC") hereby contracts with \_\_\_\_\_ ("Client") to provide comprehensive services, supplies, and maintenance to equipment described on Schedule A ("Equipment") using the Contracted Vendor shown below at a cost per print shown on said Schedule A, commencing on \_\_\_\_\_\_ and terminating on June 30, \_\_\_\_\_\_. This Service and Supply Contract ("Contract") shall exclude only the cost of paper, transparencies, and staples. Refer to Schedule A for Additional Provisions, if any.

SPC assumes responsibility for all billing and vendor payment. SPC shall invoice Client one-half of the annual projected number of pages multiplied by the cost per print listed on Schedule A. This semi-annual billing will take place July 1 and January 1. Actual meter reads will be collected by SPC either electronically or from Client staff during the month of June. A final Reconciliation spreadsheet and invoice will then be completed and sent to client. Upon payment of each billing invoice during the year, SPC will reimburse Contracted Vendor appropriately. Client is responsible for making payment in full within 30 days of said invoicing to avoid suspension of supplies by Contracted Vendor.

On July 1 of each calendar year during the afore-mentioned term, SPC shall credit Client any unused prepaid pages to Client if fewer copies were made by Client during the Contract period ending on or before June 30 annually than were originally estimated under this Contract for such period. If more pages were consumed than billed in the combined semi-annual billing, an overage invoice will be generated. Following semi-annual billing will be based on previous year volume.

On July 1 of each calendar year during the term of this Contract, SPC, at its option, may increase such costs per print under this Service and Supply Contract by 5% or by a percentage equal to the increase during the immediately preceding 12-month period of "The Consumer Price Index for All Urban Consumers (CPI-U) for the U.S. City Average for All Items, 1982-84 = 100," whichever is less.

Client may terminate Contract at any time with a 30-day written notice. Client will be required to provide final meter reads on all Equipment listed on Schedule A, including those added during the Contract term. Any credits owed to Client after reconciling actual usage versus projected will be paid to Client. Client must return any unused consumables to Contracted Vendor.

AGREED AND ACCEPTED BY: Specialized Purchasing Consultants	AGREED AND ACCEPTED BY: Client
By: <u>Skip Tilton</u>	By:
Title: President/Owner	Title:
Date:	Date:
Signature:	Signature:
Named Contracted Vendor: Vendor	

## Warranty

Vendor ("Contracted Vendor") hereby warrants to \_\_\_\_\_\_ ("Client") that, if any such Equipment described on Schedule B attached hereto malfunctions through no fault of Client during the term commencing on \_\_\_\_\_\_\_ and terminating on June 30, \_\_\_\_\_\_, and such Equipment cannot be repaired promptly, Contracted Vendor, *through Specialized Purchasing Consultants*, will replace such Equipment with equipment which is equal to or superior in quality and capabilities to the Equipment being replaced, at no cost to Client. Refer to Schedule B for Additional Provisions to this Warranty.

The only exclusions to this Warranty are as follows:

- 1. This Warranty will expire for an item of Equipment when the Warranty Life of such item of Equipment in number of copies, as shown on Schedule B attached hereto, is exceeded;
- 2. This Warranty will expire for an item of Equipment at the date which is ten years after such Equipment was first offered for sale or lease by the manufacturer as shown on Schedule B attached hereto.

AGREED AND ACCEPTED BY: Vendor	AGREED AND ACCEPTED BY: Client
By:	By:
Title:	Title:
Date:	Date:
Signature:	Signature:

Name	User Name
Cheryl Daley	DaleyC@sau25.net
Chip McGee	mcgeec@sau25.net
Debbie Gelinas	gelinasd@sau25.net
Denise Boyle	boyled@sau25.net
Denise Roy	royc@sau25.net
Jen Wasylak	wasylakj@sau25.net
Jill Vitagliano	vitaglianoj@sau25.net
Joyce Edward	JoyceE@sau25.net
Kim Lamper	lamperk@sau25.net
Maggie Duprey	dupreym@sau25.net
Mary Cody	codym@sau25.net
Michael Fournier	FournierM@sau25.net
Molly McCarthy	McCarthyM@sau25.net
Phil Schappler	schapplerph@sau25.net
<b>Randy Prothero</b>	protheror@sau25.net
Susan VanArsdell	vanasrsdells@sau25.net
Terry Bullard	bullardt@sau25.net
William Hagen	hagenw@sau25.net

## StarDoc User Names

\*If you need to verify your password or if you need to add users, please contact Alex Webster at <u>awebster@spccopypro.com</u>



## **Benefits of partnering with SPC**

#### Top Benefits to our CLIENTS:

#### 1. Cooperative Buying

y definition, is a model that allows a group of buyers with a common interest to pool their buying power in order to negotiate more favorable pricing and better service. SPC s model allows you to pick your preferred vendor!

- SPC s pricing is so strong we pay for our own fee by ac uiring prices lower than what you can do on your own.
- We will <u>save you money</u> benefiting from the combined purchasing power of more than 69 clients with over 4,100 devices doing more than 239 million copies and prints per year. Annually, we purchase approximately 1,100 units running over 80 million prints!
- We will <u>save you time</u> by preparing your bid, negotiating with vendors manufacturers, presenting a total bid analysis and managing the implementation.
- We will <u>save you frustration</u>. We manage your contracts for up to five years from the date of installation.

#### 2. Exclusive STARDoc Software

- Maps all devices and sets up Interactive ive Floor Plans of all printing devices, showing you a efore and After pgrade look provides a visual for all decision makers over the next five years.
- STA oc studies your printing habits and is able to predict your year-end cost months in advance, before you receive your year-end reconciliation invoice.
- Sets up your next year's budget at the click of a mouse.

#### 3. Simplified Billing Program

- emoves the confusion out of billing.
- Iminates variety of invoices from multiple vendors that come annually and or uarterly.
- With SPC's Simplified illing Program, TW invoices are sent each year from billing source.
- > econciles all of your devices at the end of the year You pay only for what you use no minimums.

#### 4. Five-Year Equipment Replacement Schedule

- > SPC s staff surveys key locations that determine life of existing e uipment.
- Specs out new e uipment needed oes not allow vendors to undersie during the bidding process.
- > Manages the entire bid process down to the install.

#### 5. Annual Report

- A crucial document that extends the life of your e uipment, often getting 8 to 10 years of guaranteed performance! Flags copying trends within your organi ation such as over usage
- You get an overview of your current e uipment situation, reports associated with copying and printing costs and, if needed, recommendations for addressing situations posing a problem

#### 6. Vendor Neutral

- > SPC does not recommend ust one brand we suggest what s best for you with serviceability in mind.
- > We present you with the bid results and offer recommendations, yet the decision is yours to make.

## SPC has been serving their clients since 1988, saving millions of dollars along the way. Based on current actual volumes and CPCs, SPC has generated Annual Savings of more than \$2.5 million for all of our clients. That translates into Savings of more than \$12 million over five years!

#### 201,7. 2018 Year End Photocopier Analysis with 2018-2019 Projections



#### **Overall Benefits to our VENDORS**

- pportunities brought to you Annually, we purchase approximately 1,100 units running over 80 million prints!
- SPC is well respected in the industry
- SPC values our vendors and speaks highly of them to our clients.
- ational Contracts that are all negotiated with the manufacturers at your disposal

#### Vendor Benefits Pre-Bid & During the Bid Process

- Sharing of previous bid results that help you to negotiate with your manufacturers.
- n-Site Survey of client re uirements including mapping all devices.
- Writing of the Five-Year Equipment Replacement Schedule ( id Specs).
- Controls the id Specs ( ot allowing any vendor to underbid or offer discontinued e uipment).
- A chance to sell your alue Add directly to our clients after the bids are in. Customer has the right to pay more than low bid.

#### Vendor Benefits Before & During Installation

- igital eeds Analysis Matching up the machine to installation site.
- Schedule and coordinate endor meeting with Client.
- Cover the cost of SP surge protectors, electrical wiring, computer interface and any unexpected cost!
- Manage installation.
- Audit installation.
- Capture final meter reads for old contracts.
- Close books on old devices contracts.

#### Vendor Ongoing Support

- Yearly meter reads.
- Simplified illing SPC collects service funds for the endor.
- Collection of all meter reads annually and reconciling them with the Client and endor.
- STA oc System for Tracking And Reporting Documents Manages the budget.
- Annual eports that flag machines that are being overused and underused thus improving reliability.
- Mediating warranty issues in sensitive locations.

#### Why do some vendors hesitate to bid?

- endors worry that bidding will reduce their margins.
- If word gets out on pricing, they feel that their other customers will call and ask for similar prices.
- ose control of their account as winning bidder may beat their pricing.
- SPC bids are designed to keep specs e ual for all, no chance of providing a lesser piece of e uipment.

## SPC manages over 4,100 pieces of equipment;

Our relationship with our vendors has never been *stronger*!

#### 201,7, v. 2018, Year End Photocopier Analysis with 2018-2019 Projections