



Specialized Purchasing Consultants

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Gorham, NH 03581

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www.spccopypro.com

2014-2015 Annual Report

Year - End Photocopier Analysis

With projected costs for 2015-16

Amanda Bergquist
NHSAU 18 - Franklin Hill School
District
119 Central Street
Franklin, NH 03235



Specialized Purchasing Consultants Corp.
Serving Maine & New Hampshire since 1988

October 2015

Skip Tilton
President

Corporate Office:
PO Box 190
Gorham, NH 03581
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Amanda Bergquist
NHSAU 18 - Franklin Hill School District
119 Central Street
Franklin, NH 03235

Dear Amanda:

VISIT US ON THE WEB:
www.spccopypro.com

Once again, on behalf of our staff here at Specialized Purchasing Consultants, we wish to thank you for your continued confidence in us to provide our services to you and your organization. Our relationship is now 6 years strong, and we hope that your trust in us and this relationship will continue for many years to come.

Our Annual Report is designed to provide an overview of the recent past year's reprographic equipment usage and status. We provide recommendations based on the usage to address potential problem areas in order to avoid needless down time and improve equipment reliability for years to come.

Every year we look for new ways to improve our services to save our clients time, money, and effort. Over the past years we have implemented a number of new features, such as Simplified Billing, FM Audit automatic meter reading, SPC STARDoc and recently an IT Asset Management Program, where you can visualize all of your assets laid out on an interactive floor plan that will allow you to schedule out replacement units as needed.

During the upcoming year, we have even more services to offer by way of STARDoc. Some of those new features are listed on the "New Features" page of this report. During our in-person meeting with you to review this report, we will demonstrate those new features as well as discuss your suggestions to enhance STARDoc to be even more useful and beneficial to you and your IT staff. All of these new features are at no additional charge to you.

Thank you again for allowing SPC the opportunity to be of service. If you have any questions or are in need of more information, please let us know.

Sincerely,

Skip Tilton
President

Table of Contents

Meet The Team	3
Equipment Health Status	5
Warranty Replaced Machines	6
Building NHSAU 18 Black Bar Chart	7
District NHSAU 18 Black Bar Chart	8
Avg Student Cost by Building Black	9
Cost Comparison – Black Only	10
Building NHSAU 18 Color Bar Chart	11
District NHSAU 18 Color Bar Chart	12
Avg Student Cost by Building Color	13
Cost Comparison – Color Only	14
NHSAU 18 Bar Chart Compare	15
Usage Profile	16
SPC Service & Supply Cost Savings	18
Breakdowns Building-Vendor	19
Reprographic Equipment Assessment	23
Leased Equipment	24
Owned Equipment	26
Service & Supply Warranty Contract	27
StarDoc User Name	29
STARDoc Time Line	30
STARDoc Asset Management	31
VALUE ADD Documents - Client	33
VALUE ADD Documents - Vendor	34

The SPC Team...

would like to personally thank you for your continued trust and confidence!



Skip Tilton, President

Billie Jo Tilton, Vice President

As co-founders of SPC, Billie Jo and I are very proud of our team of professionals. The concept of group purchasing to save millions has grown since 1988 into providing over 16 different managerial services that increase reliability and extend the life of your equipment. However, none of this would have been possible without the loyalty of over 87 clients (3,800+ machines with 1.6 billion prints over five years). Together, we have realized the lowest prices possible while improving the quality of your service and equipment.



Sue Penney

Administration & Finance Manager

SPC is committed to providing cost-effective and reliable reprographics platforms to our community of clients. My 20+ years of experience in corporate management will be key in strengthening the relationships between SPC's clients and vendors. I

will be focused on responding to your inquiries with the goal of solving any issues that may arise in a timely and efficient manner. Providing quality customer service is my top priority.

Rachel Guay

Accounting Coordinator

I am responsible for the majority of the accounting communications between SPC and its vendors and clients. I will rely upon my years of experience and my strong attention to detail to ensure our clients' needs are well served. It is my goal to work accurately and efficiently and to uphold the high standards of customer satisfaction that SPC has provided to their customers. I look forward to establishing a strong working relationship with each and every one of you.



Pam Weed

Client-Vendor Relations

SPC's clients are my Number One priority. When you have a question, concern, need, or problem related to equipment, service or billing, I am available to assist you in getting it resolved promptly. I am pleased to be able to act as liaison between our clients and vendors to ensure smooth transitions or quick resolutions.

Joel Heffernan

Field Representative – Client Relations

As Field Representative for SPC, I reach out to the customer to offer help as needed in and during the installation of equipment change over and in assisting in each event. Also, I bring to this company over forty years in the Copier/Printer industry. It is my goal to assure our clients a pleasant experience in using SPC's services.



The SPC Team Continued....



Charles Baca

Operational Support

I've been happily working at SPC for about 2 years, and I'm happy to be working with such an amazing staff. We have grown so much as a team since I started. I enjoy going out and meeting all of you in the field and making sure everything runs smooth. Please feel free to contact me with any questions or concerns you may have.

Robert B. Dutil

Director of Information Technology

I have been working with SPC since February 2000. SPC's honesty, work ethics and loyalty have made my experience with the company a pleasurable journey. SPC is constantly trying to improve their technology to better serve their clients. My goal has been to give our clients and associates the best tools available to allow them to be more productive. By doing this, our clientele has the ability to monitor their assets and keep their costs down. I am excited about what the future holds for SPC and our clients.



Alex Webster

Operations Manager

My top priority is ensuring that our clients receive the absolute best customer service possible. Whether you have a question about your SPC STARDoc site, an upcoming upgrade or your existing equipment, I am here to answer any questions you may have. I am very excited about the new features that we have on STARDoc. We are now able to offer features that normally cost thousands of dollars at no additional charge for our clients.

Equipment Health Status

Total Number of Machines:	60
Total Black Photocopiers	14
Total Color Photocopiers	10
Total Black Network Printers	34
Total Color Network Printers	2
Total Removed from Service:	1
# of Units OFF Warranty:	0
# of Units Approaching End of Warranty:	0
# of Units Overused:	0
# of Units Underused:	0
# of Units Connected to Network with Print and/or Scan	58
Commencement Date:	5/1/2014
# of Annual Payments Left on Lease	3
All Warranties and Service Contracts Expire:	6/30/2020
SPC's FM Audit Print Management Software Loaded	Yes
Printer Contract Signed	Yes

NOTE: When a machine goes off warranty, it does not mean that the service contract expires. It simply means that if a replacement machine becomes necessary, it may not be at "no charge."

Dear Amanda,

On paper everything looks good. At this time, there are no machines under contract that are getting up in age due to the recent upgrade in your district. We also recommend that you let your lease payment go down to 2 payments or less before your next upgrade. The goal here is to keep your capital cost at the same level or lower.

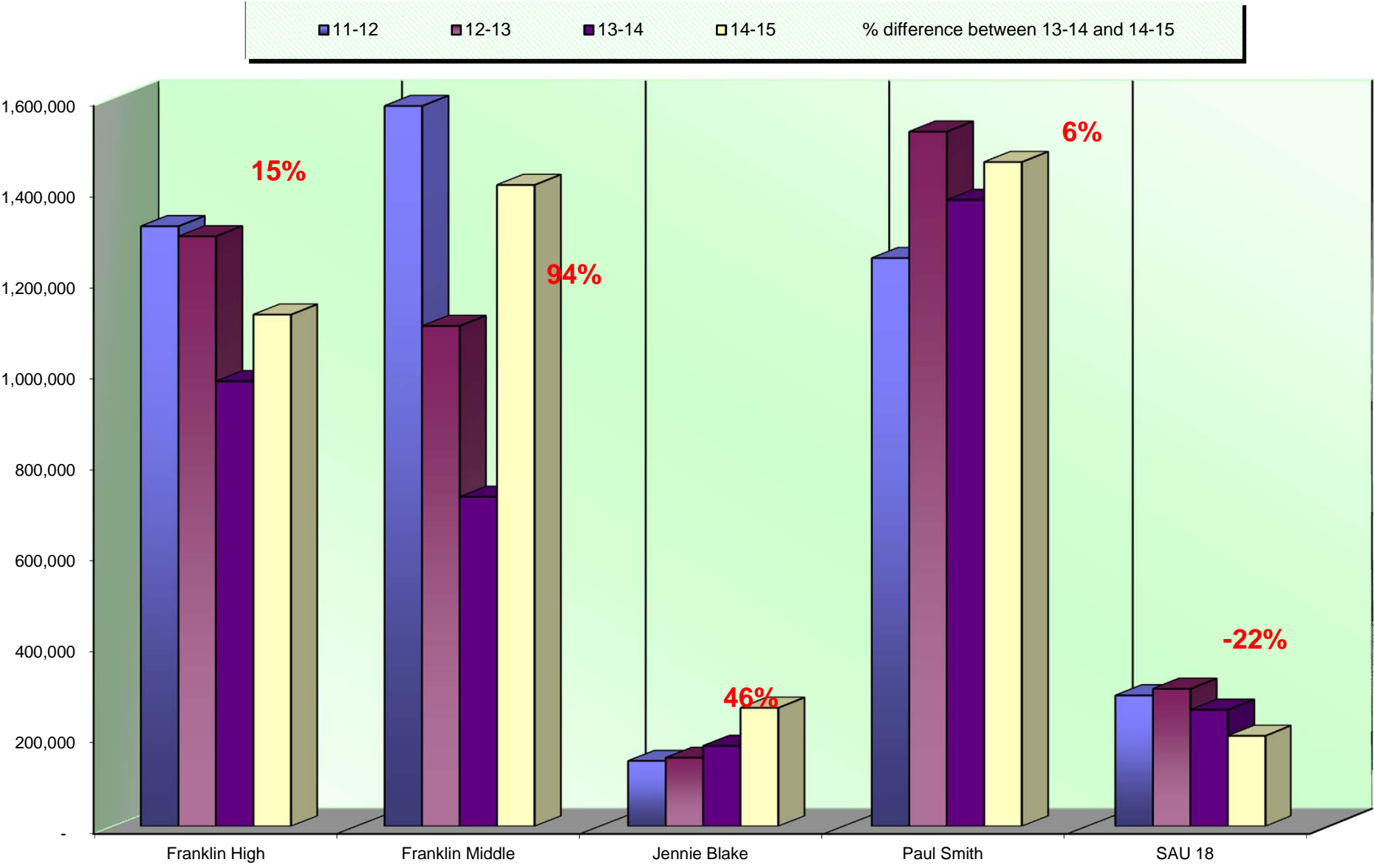
Sincerely,
Skip

Warranty Replaced Machines

The following copiers or printers have been replaced by the vendor under the service warranty agreement.

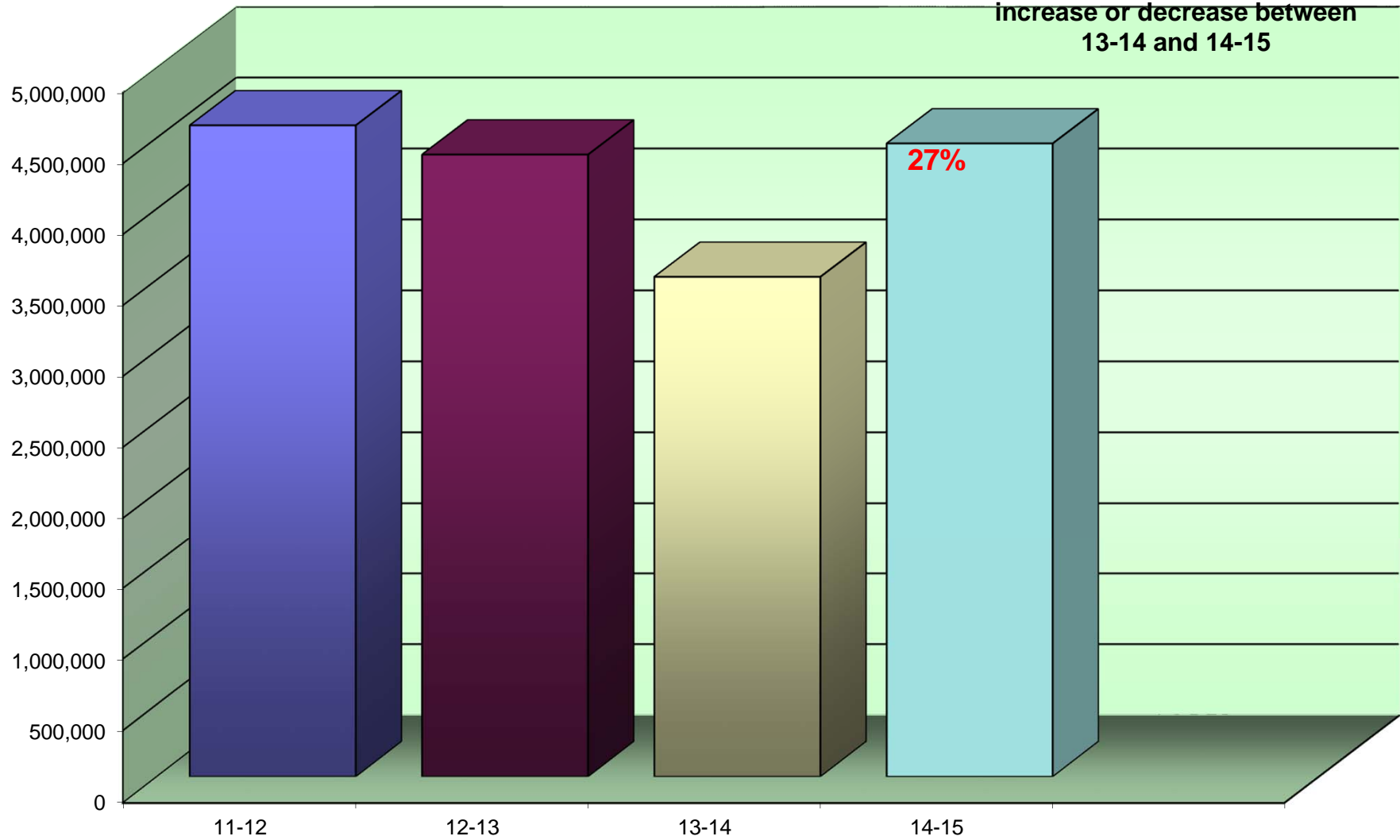
Building	Department / Room	Make Model	Serial #	Vendor Id #	Date of Trade
Jennie D. Blake School	Room 124 Teachers' Room	Konica Minolta BH654	A5YN017001782	9357 6343	3/2/2015

ANNUAL BLACK VOLUME BY BUILDING



ANNUAL BLACK VOLUME OVERALL

% amount equals the overall
increase or decrease between
13-14 and 14-15



Average Student to Copy Usage – Black Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

<i>Building</i>	<i>Student Population</i>	<i>Projected Annual Volume</i>	<i>Total School Cost*</i>	<i>Average Copies Per Student</i>	<i>Average Cost Per Student</i>
Franklin High	371	1,056,310	\$21,635.00	2,847	\$58.32
Franklin Middle	337	1,068,720	\$21,931.64	3,171	\$65.08
Jennie D. Blake School	81	246,995	\$5,044.21	3,049	\$62.27
Paul Smith School	467	1,416,930	\$28,886.29	3,034	\$61.86
SAU #18	0	168,265	\$3,478.47	0	\$0.00
<i>TOTALS & AVERAGES</i>	<i>1,256</i>	<i>3,957,220</i>	<i>\$80,975.61</i>	<i>3,151</i>	<i>\$64.47</i>

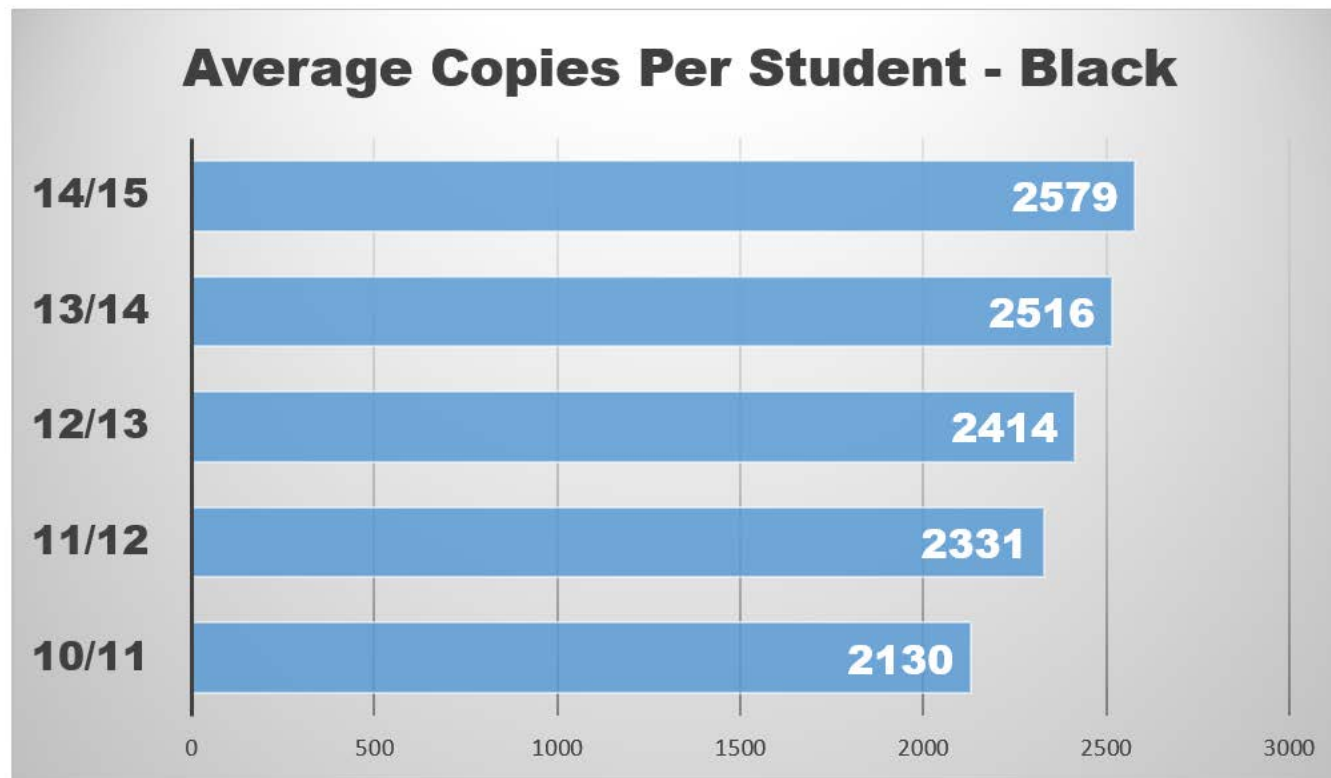
**Represents Service & Supply Costs, Estimated Paper Costs based on volume, and Leased Equipment Costs.*

Cost Comparison – Black Only

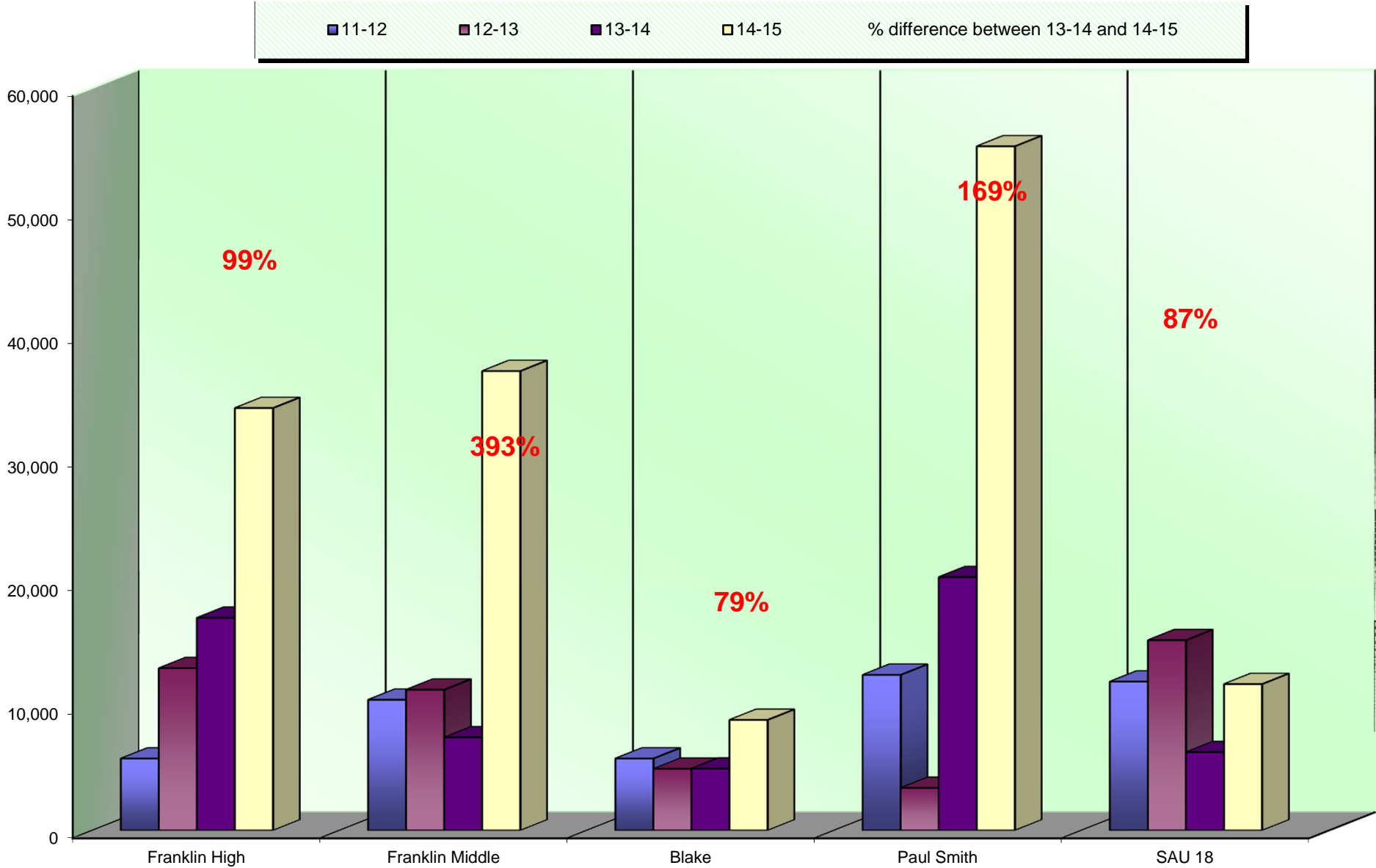
This is an SPC Comparison contrasting your district with 67 client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	<i>Total Student Population</i>	<i>Total Annual Volume</i>	<i>Total District Cost*</i>	<i>Annual Copies Per Student</i>	<i>Annual Cost Per Student</i>
All Schools w/student populations	114,078	294,264,070	\$5,363,546.52	2,579	\$47.02

**Total District Cost refers to the cost of Service, Supplies, Paper, and Equipment.*

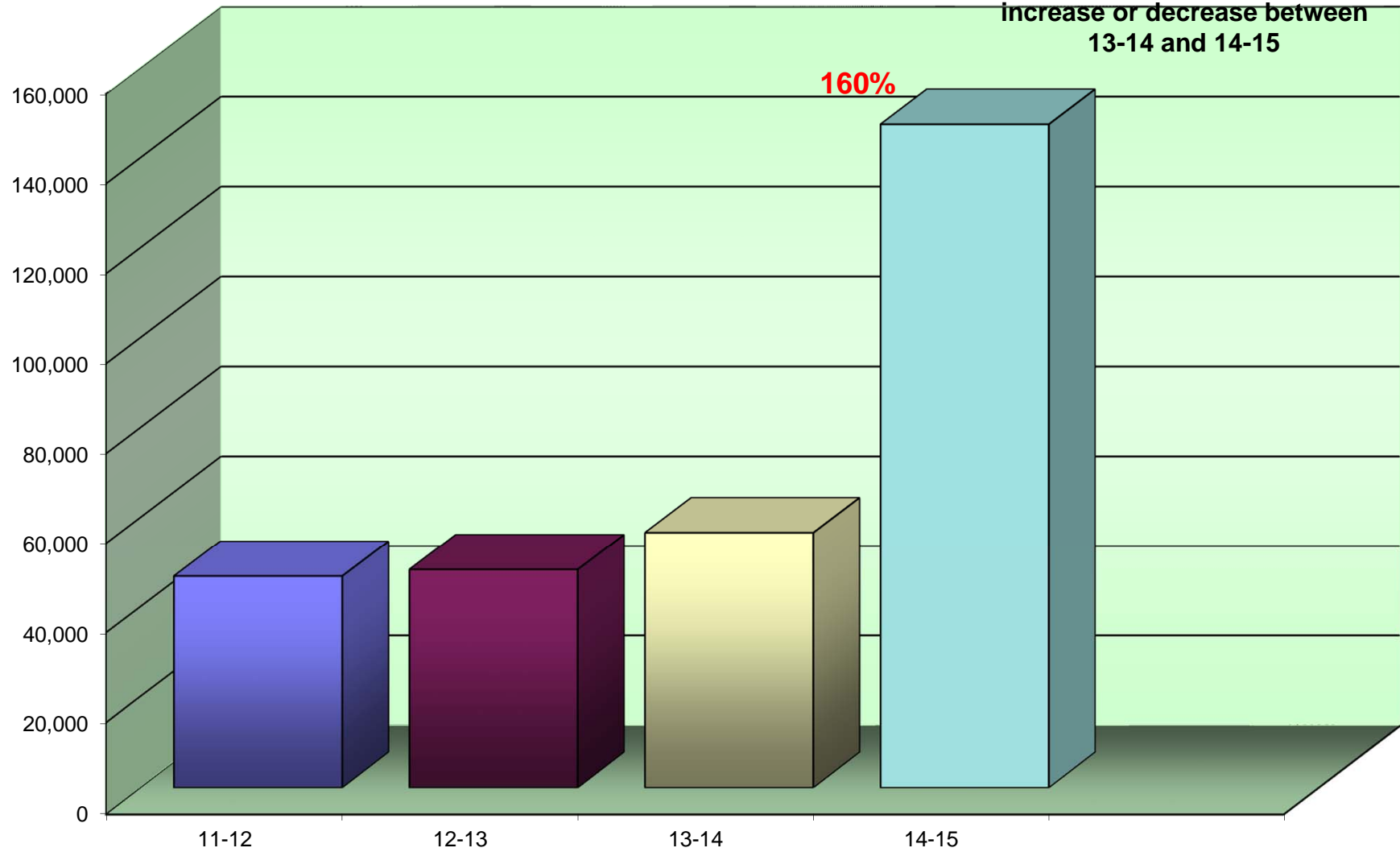


ANNUAL COLOR VOLUME BY BUILDING



ANNUAL COLOR VOLUME OVERALL

% amount equals the overall
increase or decrease between
13-14 and 14-15



Average Student to Copy Usage – Color Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

<i>Building</i>	<i>Student Population</i>	<i>Projected Annual Volume</i>	<i>Total School Cost*</i>	<i>Average Copies Per Student</i>	<i>Average Cost Per Student</i>
Franklin High	371	31,755	\$1,590.76	86	\$4.29
Franklin Middle	337	35,770	\$1,786.71	106	\$5.30
Jennie D. Blake School	81	8,395	\$419.33	104	\$5.18
Paul Smith School	467	54,385	\$2,751.03	116	\$5.89
SAU #18	0	10,585	\$528.72	0	\$0.00
<i>TOTALS & AVERAGES</i>	<i>1,256</i>	<i>140,890</i>	<i>\$7,076.55</i>	<i>112</i>	<i>\$5.63</i>

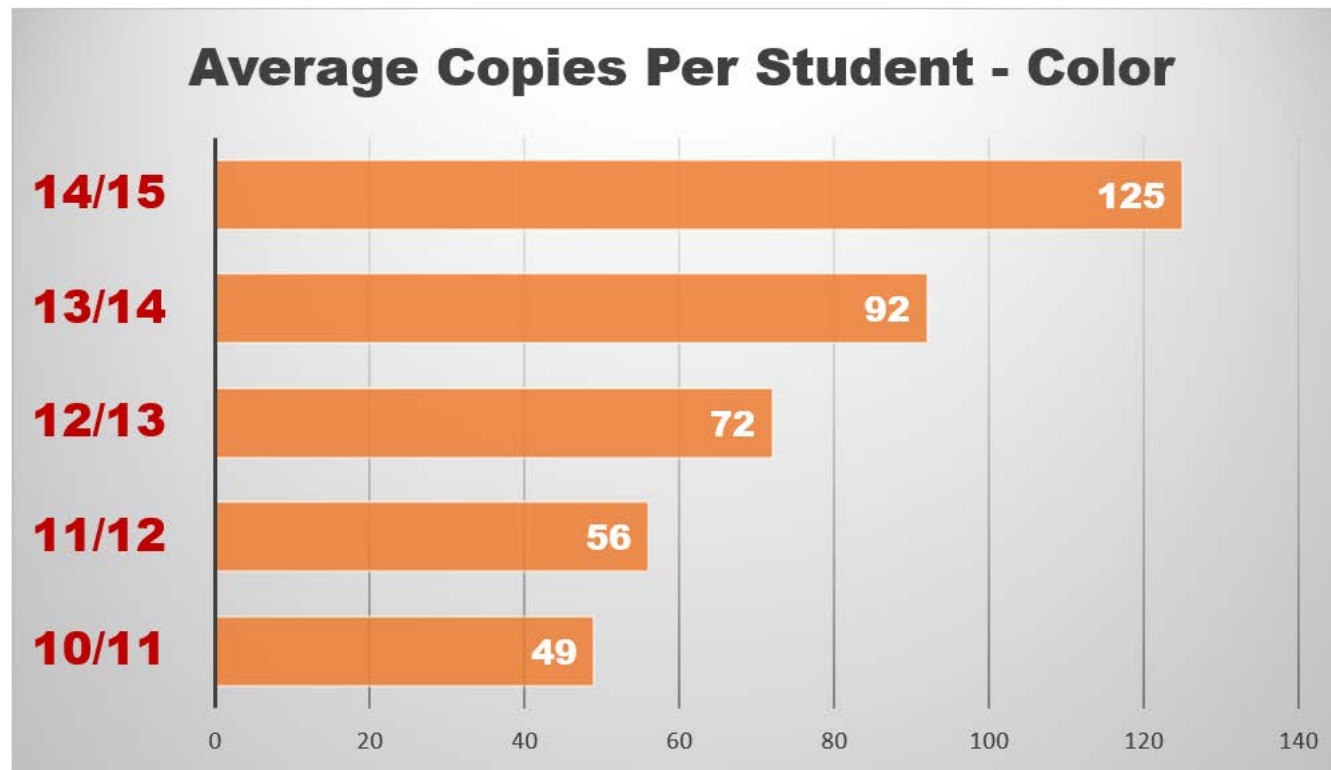
**Represents Service & Supply Costs only*

Cost Comparison – Color Only

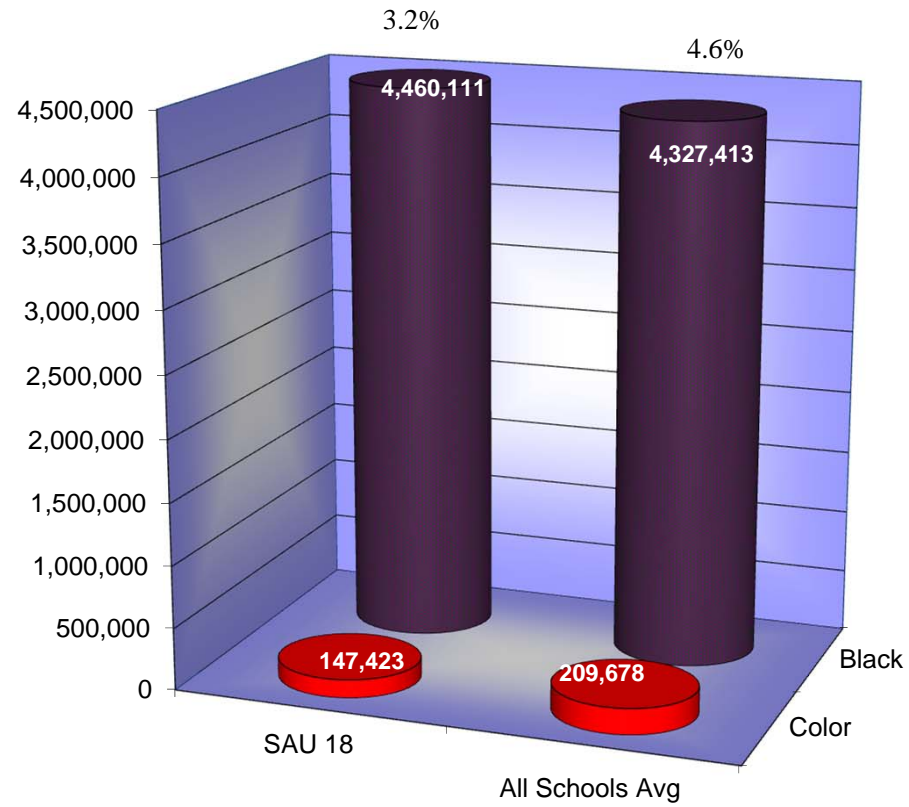
This is an SPC Comparison contrasting your district with 67 client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	<i>Total Student Population</i>	<i>Total Annual Volume</i>	<i>Total District Cost*</i>	<i>Annual Copies Per Student</i>	<i>Annual Cost Per Student</i>
All Schools w/student populations	114,078	14,258,074	\$796,263.47	125	\$6.98

**Total District Cost refers to the cost of Service, Supplies and Paper. Equipment is calculated only into the Black Volume.*



Color to Total Volume Percentage



Usage Profile and Cost Analysis – Black

	<i>Volume Prior To Upgrade</i>	<i>Cost Prior to Upgrade</i>	<i>Volume After Upgrade</i>	<i>Cost After Upgrade</i>	<i>Total Volume</i>	<i>Total Costs</i>
Franklin High	68,984	\$375.75	1,056,310	\$4,244.98	1,125,294	\$4,620.73
Franklin Middle	340,978	\$1,514.63	1,068,720	\$4,337.32	1,409,698	\$5,851.95
Jennie D. Blake School	16,181	\$71.13	246,995	\$977.93	263,176	\$1,049.06
Paul Smith School	43,013	\$216.91	1,416,930	\$5,559.39	1,459,943	\$5,776.30
SAU #18	33,735	\$178.84	168,265	\$708.33	202,000	\$887.17
TOTALS	502,891	\$2,357.26	3,957,220	\$15,827.95	4,460,111	\$18,185.21

Usage Profile and Cost Analysis - Color

	<i>Volume Prior To Upgrade</i>	<i>Cost Prior to To Upgrade</i>	<i>Volume After Upgrade</i>	<i>Cost After Upgrade</i>	<i>Total Volume</i>	<i>Total Costs</i>
Franklin High	2,423	\$143.73	31,755	\$1,590.76	34,178	\$1,734.49
Franklin Middle	1,392	\$80.73	35,770	\$1,786.71	37,162	\$1,867.44
Jennie D. Blake School	548	\$30.43	8,395	\$419.33	8,943	\$449.76
Paul Smith School	918	\$66.50	54,385	\$2,751.03	55,303	\$2,817.53
SAU #18	1,252	\$75.52	10,585	\$528.72	11,837	\$604.24
TOTALS	6,533	\$396.91	140,890	\$7,076.55	147,423	\$7,473.46

SPC Service & Supply Cost Savings

These tables compare your equipment cost per copy for service and supplies (black prints or copies only) before becoming an SPC client on 6/1/2009 with your projected cost per copy for the new fiscal year through SPC. Annual Volume represents actual 2014-15 fiscal year black print usage. The second table represents your annual and five-year cost savings compared to your previous cost per copy rate.

BEFORE SPC

Current Volume	PriorCPC	Average Annual Cost
3,957,220	\$0.00809	\$32,013.91

CURRENTLY WITH SPC

Current Volume	Current CPC	Current Cost	Cost Savings	5 Year Savings
3,957,220	\$0.00400	\$15,828.88	\$16,185.03	\$80,925.15

*Today the Cooperative Buying of SPC has netted annual cost savings, on average, of \$16,185.03 x 6 years as a Client
= \$97,110.18 Cost Savings!*

Projected Equipment Costs by Building - Black

This table represents projected expenses for BLACK prints or copies by building based on recent activity. Approximate current paper case costs and averaged current annual lease payment are figured in to provide budget information for the upcoming fiscal year.

<i>Building</i>	<i>Projected Black Volume</i>	<i>Projected Black Cost</i>	<i>Approx. Paper Cost</i>	<i>Average Annual Equipment Cost</i>	<i>Total Projected Black Usage Cost</i>
Franklin High	1,056,310	\$4,244.98	\$5,241.41	\$12,148.61	\$21,635.00
Franklin Middle	1,068,720	\$4,337.32	\$5,302.99	\$12,291.33	\$21,931.64
Jennie D. Blake School	246,995	\$977.93	\$1,225.59	\$2,840.69	\$5,044.21
Paul Smith School	1,416,930	\$5,559.39	\$7,030.81	\$16,296.09	\$28,886.29
SAU #18	168,265	\$708.33	\$834.93	\$1,935.21	\$3,478.47
<i>TOTALS</i>	<i>3,957,220</i>	<i>\$15,827.95</i>	<i>\$19,635.73</i>	<i>\$45,511.93</i>	<i>\$80,975.61</i>

Projected Equipment Costs by Building - Color

This table represents projected expenses for COLOR prints or copies by building based on recent activity. Current paper case costs and current annual lease payment are NOT figured in to this table, as they are covered in the Black prints report.

<i>Building</i>	<i>Projected Color Volume</i>	<i>Total Projected Color Usage Cost</i>
Franklin High	31,755	\$1,590.76
Franklin Middle	35,770	\$1,786.71
Jennie D. Blake School	8,395	\$419.33
Paul Smith School	54,385	\$2,751.03
SAU #18	10,585	\$528.72
TOTALS	140,890	\$7,076.55

Service & Supply Usage Profile by Vendor - Black

This table represents actual expenses for BLACK prints or copies by vendor for the current year along with projected service & supply expenses for the upcoming fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. **There was no CPC increase for the current year.**

<i>Vendor</i>	<i>Equipment Type</i>	<i>Actual Volume</i>	<i>2013-2014 Cost / Copy</i>	<i>Total Costs</i>	<i>Projected Volume</i>	<i>2014-2015 Cost / Copy</i>	<i>Projected Cost</i>
KMBS	Black Network Printer	6,574	\$0.00834	\$54.83	0	\$0.00000	\$0.00
KMBS	Black Network Printer	174,105	\$0.00613	\$1,067.26	174,105	\$0.00613	\$1,067.26
KMBS	Black Photocopier	469,493	\$0.00434	\$2,037.59	0	\$0.00000	\$0.00
KMBS	Black Photocopier	3,060,780	\$0.00390	\$11,937.04	3,060,780	\$0.00390	\$11,937.04
KMBS	Color Laser MFP	147,460	\$0.00390	\$575.09	147,460	\$0.00390	\$575.09
KMBS	Color Network Printer	2,920	\$0.00613	\$17.90	2,920	\$0.00613	\$17.90
KMBS	Color Photocopier	10,000	\$0.00434	\$43.40	0	\$0.00000	\$0.00
KMBS	Color Photocopier	571,955	\$0.00390	\$2,230.62	571,955	\$0.00390	\$2,230.62
SPC Supported	Color Photocopier	7,851	\$0.00545	\$42.79	0	\$0.00000	\$0.00
Vary Technologies	Black Network Printer	8,902	\$0.01991	\$177.23	0	\$0.00000	\$0.00
Vary Technologies	Color Network Printer	55	\$0.02000	\$1.10	0	\$0.00000	\$0.00
Vary Technologies	Color Photocopier	16	\$0.02000	\$0.32	0	\$0.00000	\$0.00
TOTALS		4,460,111	\$0.00408	\$18,185.17	3,957,220	\$0.00400	\$15,827.91

Service & Supply Usage Profile by Vendor - Color

This table represents actual and projected expenses for COLOR prints or copies by vendor for the current and next fiscal year. Under SPC's new Simplified Billing Program, SPC will invoice you directly for 50% of the Projected Annual Volume in July and January, and then reconcile based on actual usage in June. Cost per copy typically increases by 5% or CPI annually, whichever is less. **There was no CPC increase for the current year.**

<i>Vendor</i>	<i>Equipment Type</i>	<i>Actual Volume</i>	<i>2013-2014 Cost / Copy</i>	<i>Total Cost</i>	<i>Projected Volume</i>	<i>2014-2015 Cost / Copy</i>	<i>Projected Cost</i>
KMBS	Color Laser MFP	60,590	\$0.049950	\$3,026.47	60,590	\$0.049950	\$3,026.47
KMBS	Color Network Printer	6,205	\$0.056250	\$349.03	6,205	\$0.056250	\$349.03
KMBS	Color Photocopier	74,095	\$0.049950	\$3,701.05	74,095	\$0.049950	\$3,701.05
KMBS	Color Photocopier	1,238	\$0.06037	\$74.74	0	\$0.000000	\$0.00
SPC Supported	Color Photocopier	5,148	\$0.05552	\$285.82	0	\$0.056250	\$0.00
Vary Technologies	Color Network Printer	99	\$0.24727	\$24.48	0	\$0.049950	\$0.00
Vary Technologies	Color Photocopier	48	\$0.24729	\$11.87	0	\$0.049950	\$0.00
TOTALS		147,423	\$0.050694	\$7,473.46	140,890	\$0.050227	\$7,076.55

Reprographic Equipment Assessment

This chart provides the status of your equipment and details of your current lease, if any. *

Total Number of Units	61
Total Number of Units on Lease	58
Total Number of Units Owned	3
Lease Company	Northway Bank
Lease Start Date	5/1/2014
Lease End Date	8/1/2018
Term	5 Annual
Annual Payment usually due on 8/1	\$45,511.93
Remaining Payments	3

**The determination on the lease has no bearing on Service & Supply and Warranty Contracts.*

Leased Equipment

Building	Make/Model	Serial Number
Franklin High	Konica Minolta BH4000P	A63R011004663
Franklin High	Konica Minolta BH40P	A0DX013002902
Franklin High	Konica Minolta BH4000P	A63R011004658
Franklin High	Konica Minolta BH3300P	A63P011000501
Franklin High	Konica Minolta BH4000P	A63R011004667
Franklin High	Konica Minolta BH4000P	A63R011004657
Franklin High	Konica Minolta BH3300P	A63P011001235
Franklin High	Konica Minolta BHC454	A5C0011011210
Franklin High	Konica Minolta BH454E	A61E011005275
Franklin High	Konica Minolta BH754	A55V017001529
Franklin High	Konica Minolta BH3300P	A63P011001234
Franklin High	Konica Minolta BH754	A55V017001603
Franklin High	Konica Minolta BH3300P	A63P011001239
Franklin High	Konica Minolta BH754	A55V017000830
Franklin High	Konica Minolta BH3300P	A63P011001240
Franklin High	Konica Minolta BHC3350	A4Y4011003102
Franklin High	Konica Minolta MC3730	A0VD017300323
Franklin High	Konica Minolta BHC554	A5AY011007221
Franklin High	Konica Minolta BH554E	A61D011001579
Franklin High	Konica Minolta BH554E	A61D011002491
Franklin High	Konica Minolta BH3300P	A63P011001248
Franklin High	Konica Minolta BH3300P	A63P011001221
Franklin Middle	Konica Minolta BHC3350	A4Y4011002429
Franklin Middle	Konica Minolta BH4000P	A63R011004669
Franklin Middle	Konica Minolta BH654	A5YN017001980
Franklin Middle	Konica Minolta BH3300P	A63P011001219
Franklin Middle	Konica Minolta BH951	A4EW011003908
Franklin Middle	Konica Minolta BH3300P	A63P011001231

Building	Make/Model	Serial Number
Franklin Middle	Konica Minolta BH3300P	A63P011001237
Franklin Middle	Konica Minolta BH4000P	A63R011004661
Franklin Middle	Konica Minolta BH4000P	A63R011004675
Franklin Middle	Konica Minolta BH4000P	A63R011004478
Franklin Middle	Konica Minolta BH4000P	A63R011004655
Franklin Middle	Konica Minolta BH3300P	A63P011001244
Franklin Middle	Konica Minolta BH754	A55V017001530
Franklin Middle	Konica Minolta BH454E	A61E011004020
Franklin Middle	Konica Minolta BH3300P	A63P011001232
Franklin Middle	Konica Minolta BHC554	A5AY011007262
Franklin Middle	Konica Minolta BH3300P	A63P011001113
Franklin Middle	Konica Minolta BH3300P	A63P011001236
Jennie D. Blake School	Konica Minolta BH3300P	A63P011001233
Jennie D. Blake School	Konica Minolta BHc364	A5C1011016001
Jennie D. Blake School	Konica Minolta BH3300P	A63P011001238
Jennie D. Blake School	Konica Minolta BH3300P	A63P011001225
Jennie D. Blake School	Konica Minolta BH3300P	A63P011001228
Jennie D. Blake School	Konica Minolta BH654	A5YN017004713
Paul Smith School	Konica Minolta BH951	A4EW011003891
Paul Smith School	Konica Minolta BHC3350	A4Y4011003918
Paul Smith School	Konica Minolta MC3730	A0VD017300311
Paul Smith School	Konica Minolta BH3300P	A63P011001223
Paul Smith School	Konica Minolta BH951	A4EW011003905
Paul Smith School	Konica Minolta BH4000P	A63R011004672
Paul Smith School	Konica Minolta BHC554	A5AY011007267
SAU #18	Konica Minolta BH4000P	A63R011004680
SAU #18	Konica Minolta BHC3350	A4Y4011002616
SAU #18	Konica Minolta BH4000P	A63R011004678
SAU #18	Konica Minolta BHC454	A5C0011011030
SAU #18	Konica Minolta BH654	A5YN017001823

Owned Equipment

Building	Make/Model	Serial Number
Franklin Middle	Konica Minolta BH3300P	A63P011001669
SAU #18	Konica Minolta BH3300P	A63P011001650
SAU #18	Konica Minolta BH3300P	A63P011001376



SERVICE AND SUPPLY CONTRACT - CLIENT

Specialized Purchasing Consultants ("SPC") hereby contracts with _____ ("Client") to provide comprehensive services, supplies, and maintenance to equipment described on Schedule A ("Equipment") using the Contracted Vendor shown below at a cost per print shown on said Schedule A, commencing on _____ and terminating on June 30, _____. This Service and Supply Contract ("Contract") shall exclude only the cost of paper, transparencies, and staples. Refer to Schedule A for Additional Provisions, if any.

SPC assumes responsibility for all billing and vendor payment. SPC shall invoice Client one-half of the annual projected number of pages multiplied by the cost per print listed on Schedule A. This semi-annual billing will take place July 1 and January 1. Actual meter reads will be collected by SPC either electronically or from Client staff during the month of June. A final Reconciliation spreadsheet and invoice will then be completed and sent to client. Upon payment of each billing invoice during the year, SPC will reimburse Contracted Vendor appropriately. Client is responsible for making payment in full within 30 days of said invoicing to avoid suspension of supplies by Contracted Vendor.

On July 1 of each calendar year during the afore-mentioned term, SPC shall credit Client any unused prepaid pages to Client if fewer copies were made by Client during the Contract period ending on or before June 30 annually than were originally estimated under this Contract for such period. If more pages were consumed than billed in the combined semi-annual billing, an overage invoice will be generated. Following semi-annual billing will be based on previous year volume.

On July 1 of each calendar year during the term of this Contract, SPC, at its option, may increase such costs per print under this Service and Supply Contract by 5% or by a percentage equal to the increase during the immediately preceding 12-month period of "The Consumer Price Index for All Urban Consumers (CPI-U) for the U.S. City Average for All Items, 1982-84 = 100," whichever is less.

Client may terminate Contract at any time with a 30-day written notice. Client will be required to provide final meter reads on all Equipment listed on Schedule A, including those added during the Contract term. Any credits owed to Client after reconciling actual usage versus projected will be paid to Client. Client must return any unused consumables to Contracted Vendor.

AGREED AND ACCEPTED BY:
Specialized Purchasing Consultants

By: Skip Tilton

Title: President/Owner

Date: _____

Signature: _____

AGREED AND ACCEPTED BY:
Client

By:

Title:

Date: _____

Signature: _____

Named Contracted Vendor: **Vendor**

WARRANTY

Vendor ("Contracted Vendor") hereby warrants to _____ ("Client") that, if any such Equipment described on Schedule B attached hereto malfunctions through no fault of Client during the term commencing on _____ and terminating on June 30, _____, and such Equipment cannot be repaired promptly, Contracted Vendor, *through Specialized Purchasing Consultants*, will replace such Equipment with equipment which is equal to or superior in quality and capabilities to the Equipment being replaced, at no cost to Client. Refer to Schedule B for Additional Provisions to this Warranty.

The only exclusions to this Warranty are as follows:

1. This Warranty will expire for an item of Equipment when the Warranty Life of such item of Equipment in number of copies, as shown on Schedule B attached hereto, is exceeded;
2. This Warranty will expire for an item of Equipment at the date which is ten years after such Equipment was first offered for sale or lease by the manufacturer as shown on Schedule B attached hereto.

**AGREED AND ACCEPTED BY:
Vendor**

By: John Cox

Title: Market Vice President

Date:

Signature: _____

**AGREED AND ACCEPTED BY:
Client**

By:

Title:

Date:

Signature: _____

StarDoc User Names

Name	User Name
Adam Hollins	ahollins@sau18.org
Amanda Bergquist	abergquist@sau18.org
Jan Andrus	jandrus@sau18.org
Jay Lewis	jlewis@sau18.org
Jim Dunlap	jdunlap@sau18.org
Kevin Barbour	kbarbour@sau18.org
Michael Hoyt	mhoyt@sau18.org
Micheal Keane	mkeane@sau18.org
Richard Towne	rtowne@sau18.org
Robert McKenney	rmckenney@sau18.org
Robin Keane	rkeane@sau18.org
Tammy Baker	tbaker@sau18.org
Vivica Duffield	vduffield@sau18.org

*If you need to verify your password or if you need to add users, please contact Alex Webster at awebster@spccopypro.com



2012

STARDOC created

- Live Floor Plans - Allows IT administrators to move devices around on their own floor plans.

2013

Daily Tracking

- Meters gathered daily to track usage
- Daily adjusts projected annual volumes for fiscal year

2014

Monthly Audits

- Allows user to see monthly snapshot of current usage and estimated projections

2015

New Mapping Options & Asset Management

- Allows mapping of other IT devices (Wireless Access Points, IP Camera, Projectors, VOIP phones)
- IT Asset Management tracks all IT purchases, warranty expirations, etc.



New Feature: IT Asset Management

- Keep Track of your IT Purchases
- Budget for Future Needs
- Map Out Your IT Devices on Floor Plans

IT Asset Management

Legend: < 1 year 1-3 years > 3 years

Filters

Type: (All) Black Laser MFP Black Network Printer Black Photocopier

Warranty End: (All) 2002-10-01 2013-04-01 2014-10-01

Search

Page 1 of 1 Records 1 to 36 of 36 Groups per page 50

Type	Make	Model	Introduced	Purchased	Warranty End	Est. Replacement Cost	Est. Replacement Date
Black Laser MFP	Oce	VL3200x	2010-08-01		2020-08-01	LEASE	
Black Network Printer	HP	Laser Jet 4m	1992-10-01		2002-10-01	LEASE	
Black Network Printer	HP	Laser Jet 1300	2003-04-01		2013-04-01	LEASE	
Black Network Printer	HP	Laser Jet 1320TN	2004-10-01		2014-10-01	LEASE	
Black Network Printer	HP	Laser Jet 1022N	2005-05-01		2015-05-01	LEASE	
Black Network Printer	HP	Laser Jet 1022N	2005-05-01		2015-05-01	LEASE	
Black Photocopier	Savin	8055	2006-07-01		2016-07-01	LEASE	
Black Photocopier	Konica Minolta	BH421	2008-06-01		2018-06-01	LEASE	
Black Photocopier	Konica Minolta	BH421	2008-06-01		2018-06-01	LEASE	
Black Photocopier	Konica Minolta	BH421	2008-06-01		2018-06-01	LEASE	
Black Photocopier	Toshiba	e-Studio 855	2009-06-01		2019-06-01	LEASE	
Black Photocopier	Toshiba	e-Studio 855	2009-06-01		2019-06-01	LEASE	
Black Photocopier	Toshiba	e-Studio 855	2009-06-01		2019-06-01	LEASE	
Black Photocopier	Toshiba	e-Studio 855	2009-06-01		2019-06-01	LEASE	
Color Network Printer	Xerox	6180DN	2007-02-01		2017-02-01	LEASE	
Color Network Printer	Canon	LPB5460	2009-08-01		2019-08-01	LEASE	
Color Network Printer	Canon	LPB5460	2009-08-01		2019-08-01	LEASE	
Color Network Printer	Canon	LPB5460	2009-08-01		2019-08-01	LEASE	
Color Network Printer	Canon	LPB5460	2009-08-01		2019-08-01	LEASE	
Color Network Printer	Canon	LPB5460	2009-08-01		2019-08-01	LEASE	
Color Network Printer	Canon	LPB5460	2009-08-01		2019-08-01	LEASE	
Color Photocopier	Canon	IRC5045	2009-10-01		2019-10-01	LEASE	
Color Photocopier	Toshiba	e-Studio 3040c	2011-05-01		2021-05-01	LEASE	
Color Photocopier	Toshiba	e-Studio 3040c	2011-05-01		2021-05-01	LEASE	
Digital Projector	Dell	1220		2015-02-02	2019-02-02	\$600	2019/09/01
Digital Projector	Dell	1220		2015-02-02	2019-02-02	\$600	2019/02/01
IP Camera	Foscam	FI8910W		2015-08-01	2016-08-01	\$300	2016/09/01
IP Camera	Foscam	FI8910W		2015-08-01	2016-08-01	\$300	2016/08/01
Server	Dell	Optiplex 332		2015-08-02	2018-08-02	\$2850	2018/09/02
Server	HP	ProLiant DL360 Gen9		2015-09-01	2018-09-01	\$2850	2018/10/01
Switch	Cisco	Catalyst 6800ia		2015-08-02	2018-09-02	\$4856	2018/09/02



New Feature: IT Asset Management

Building: Bass Elementary

Floor/Wing: 1

There are 10 devices on this map

5 Device Type(s) Selected Show: Proposed

Building: Bass Elementary

Room: Hallway 4

Model: TP-LINK 2000 NAT+

Type: Wireless Access Point

Serial Number: 234

IP Address: 192.168.1.2

MAC Address: ABC123

Management URL: [192.168.1.2:28604](#)

Hostname: HALL4

Domain: Primary

Date Purchased: 2015-03-31

Warranty Expiration: 2016-03-30

Notes: Another custom note

Instructions

To view the device information click on a device icon.

To move a device to a new location click and drag an icon from its current location to a new location

When you drop the device at its new location a window will be displayed to enter the new room number or name. Click the OK button to confirm the room change. Click the cancel button to return the device to its original location.

Specialized Purchasing Consultants

Do not distribute without the expressed written permission of SPC

Skip Tilton stilton@spccopypro.com 800.750.1538

☐ Enable Row Hover

Search:

ID	Room	Make	Model	Connectivity
3	Library	Canon	IRC5045	Networked
3	Library2	Canon	IRC5045	Networked
8	Special Education Room 302	Konica Minolta	BH421	Networked
9	Room 300 Hall	Konica Minolta	BH421	Networked
10	testing room change emails...	Konica Minolta	BH421	Networked
299	Room 300	Canon	LPB5460	Networked
304	Children	Oce	VL3200x	Networked
305	Health Occupation	Canon	LPB5460	Networked
307	Child Care	Canon	LPB5460	Networked
312	313	Canon	LPB5460	Networked

Showing 1 to 10 of 10 entries

Room	Make	Model
Hallway 4	TP-LINK	2000
Teachers	Polycom	VVX 410
Room 28	Dell	1220
Main Hall	Foscam	FI8910W
Room 29	Dell	1220
Library	Dell	1220
Library	Polycom	VVX 410
Main Office	Polycom	VVX 410
Hall A	Foscam	FI8910W
Hall B	Foscam	FI8910W

[Edit Other Devices](#)

Legend:

Voip Phone

Wireless Access Point

IP Camera

Server

Switch

Top Benefits to **our CLIENTS**:

1. Cooperative Buying

By definition, is a model that allows a group of buyers with a common interest to pool their buying power in order to negotiate more favorable pricing and better service. SPC's model allows you to pick your preferred vendor!

- SPC's pricing is so strong ***we pay for our own fee*** by acquiring prices lower than what you can do on your own.
- We will ***save you money*** benefiting from the combined purchasing power of more than 90 clients with over 3,443 devices doing more than 314 million copies and prints per year. In 2013 we purchased approximately 1,000 printing devices.
- We will ***save you time*** by preparing your bid, negotiating with vendors/manufacturers, presenting a total bid analysis and managing the implementation.
- We will ***save you frustration***. We manage your contracts for up to five years from the date of installation.

2. Exclusive **STAR Doc Software**

- Maps all devices and sets up "Interactive Live Floor Plans" of all printing devices, showing you a Before and After Upgrade look; provides a visual for all decision makers over the next five years.
- STAR Doc studies your printing habits and is able to predict your year-end cost months in advance, before you receive your year-end reconciliation invoice.
- Sets up your next year's budget at the click of a mouse.

3. Simplified Billing Program

- Removes the confusion out of billing.
- Eliminates variety of invoices from multiple vendors that come annually and/or quarterly.
- With SPC's Simplified Billing Program, TWO invoices are sent each year from ONE billing source.
- Reconciles all of your devices at the end of the year: You pay only for what you use; no minimums.

4. Five-Year Equipment Replacement Schedule

- SPC's staff surveys key locations that determine life of existing equipment.
- Specs out new equipment needed: Does not allow vendors to undersize during the bidding process.
- Manages the entire bid process down to the install.

5. Annual Report

- A crucial document that extends the life of your equipment, often getting 8 to 10 years of guaranteed performance! Flags copying trends within your organization such as over usage
- You get an overview of your current equipment situation, reports associated with copying and printing costs and, if needed, recommendations for addressing situations posing a problem

6. Vendor Neutral

- SPC does not recommend just one brand; we suggest what's best for you with serviceability in mind.
- We present you with the bid results and offer recommendations, yet the decision is yours to make.

SPC has been serving their clients since 1988, saving millions of dollars along the way.

Based on current actual volumes and CPCs, SPC has generated

Annual Savings of almost \$3.5 million for all of our clients.

That translates into Savings of more than \$17.2 million over five years!



SPC Values Our Vendors

Overall Benefits to our VENDORS

- Opportunities brought to you – Hundreds of machines each year: In 2013 there were over a thousand.
- SPC is well respected in the industry
- SPC values our vendors and speaks highly of them to our clients.
- National Contracts that are all negotiated with the manufacturers at your disposal

Vendor Benefits Pre-Bid & During the Bid Process

- Sharing of previous bid results that help you to negotiate with your manufacturers.
- On-Site Survey of client requirements including mapping all devices.
- Writing of the *Five-Year Equipment Replacement Schedule* (Bid Specs).
- Controls the Bid Specs (Not allowing any vendor to underbid or offer discontinued equipment).
- A chance to sell your 'Value Add' directly to our clients after the bids are in. Customer has the right to pay more than low bid.

Vendor Benefits Before & During Installation

- Digital Needs Analysis: Matching up the machine to installation site.
- Schedule and coordinate Vendor meeting with Client.
- Cover the cost of ESP surge protectors, electrical wiring, computer interface and any unexpected cost!
- Manage installation.
- Audit installation.
- Capture final meter reads for old contracts.
- Close books on old devices & contracts.

Vendor Ongoing Support

- Yearly meter reads.
- Simplified Billing: SPC collects service funds for the Vendor.
- Collection of all meter reads annually and reconciling them with the Client and Vendor.
- STAR Doc: **S**ystem for **T**racking **A**nd **R**eporting **D**ocuments...Manages the budget.
- Annual Reports that flag machines that are being overused and underused thus improving reliability.
- Mediating warranty issues in sensitive locations.

Why do some vendors hesitate to bid?

- Vendors worry that bidding will reduce their margins.
- If word gets out on pricing, they feel that their other customers will call and ask for similar prices.
- Lose control of their account as winning bidder may beat their pricing.
- SPC bids are designed to keep specs equal for all, no chance of providing a lesser piece of equipment.

SPC manages over 3,700 pieces of equipment;
Our relationship with our vendors has never been stronger!