

Specialized Purchasing Consultants

PO Box 190 Gorham, NH 03581 (800) 750-1538 www.spccopypro.com

2011-12 Annual Report

Year - End Photocopier Analysis

With projected costs for 2012-13

Mike O'Neil NHSAU 18 119 Central Street Franklin, NH 03235



Specialized Purchasing Consultants Corp. Serving Maine & New Hampshire since 1988

October 2012

Skip Tilton President

Corporate Office: PO Box 190 Gorham, NH 03581 (800) 750-1538 (866) 281-7596 Fax

Mike O'Neil NHSAU 18 119 Central Street Franklin, NH 03235

VISIT US ON THE WEB:

Dear Mike:

www.spccopypro.com

Once again the staff at SPC would like to extend our appreciation for being of service to you and your organization for the past 3 years. Though each year seems to pose unique challenges, we are thrilled with all that we have been able to accomplish on behalf of our clients for the past 24 years.

In these difficult economic times, our staff continues to be fully committed to assisting your organization in achieving goals and objectives relative to new technologies and related costs. In relation to new services, we are excited to bring to your attention new cost-savings initiatives as well as a new service called <u>SPC STAR Doc</u> that will continue to meet our mutual goal of improving the quality of service and equipment while reducing your overall cost.

I hope you find the enclosed annual report useful. We are providing you an overview of your current equipment situation, reports associated with copying and printing costs and, if needed, recommendations for addressing situations posing a problem now or could become a problem in the near future.

Thank you again for allowing SPC the opportunity to be of service. If you have any questions or are in need of more information, please let us know.

Sincerely,

Skip Tilton President

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The SPC Team

would like to personally thank you for your continued trust and confidence!



Skip Tilton, President Billie Jo Tilton, Vice President

As co-founders of SPC, Billie Jo and I are very proud of our team of professionals. The concept of group purchasing to save millions has grown since 1988 into providing over 16 different managerial services that increase reliability and extend the life of your equipment. However, none of this would have been possible without the loyalty of over 117 clients (3200+ machines with 1.7 billion prints over five years). Together, we have realized the lowest prices possible while improving the quality of your service and



equipment.



Paul Garozzo General Manager

As General Manager my goal is ensure our clients are pleased with our services and also provide solutions that are efficient, productive and reduce cost. With my 23 years in the copier industry, I will use my experiences to achieve this

goal. In addition, I will be utilizing our new SPC STARDoc system to further enhance SPC services. Clients will now have the benefit of visually seeing where all their devices are located and project future expenses. I could not be more excited to join the SPC team.

Glen Fortier

Auditor, Electronic Specialist & Equipment Implementation
With 24 years of experience in the electrical field, I look forward to continually meeting and helping all of you with your reprographic



needs. It is my sincere commitment to ensure all machine changes are as smooth as possible.



Derik Brasher

Administration & Finance Manager
SPC is committed to providing cost-effective and reliable reprographic platforms to our community of clients. My 20+ years of experience in corporate management will be key in

strengthening the relationships between SPC's clients and vendors. I will be focused on responding to your inquiries with the goal of solving any issues that may arise in a timely and efficient manner. Providing quality customer service is my top priority.

Alex Webster

Director of Customer Relations

It is a great pleasure for me to join the SPC team. One of my responsibilities will be creating detailed maps of your Copiers/Printers and will be assisting the team in monitoring all of your equipment. My background as a



Network Technician and my experience in Customer Service will allow me to give our clients the level of service that they have come to expect from SPC. It is my personal goal to aid in fulfilling each and every promise made to our valued clients.

The SPC Team Continued....



Robert B. Dutil

Director of Information Technology I have been working with SPC since February 2000. SPC's honesty, work ethics and loyalty have made my experience with the company a pleasurable journey. SPC is

constantly trying to improve their technology to better serve their clients. My goal has been to give our clients and associates the best tools available to allow them to be more productive. By doing this, our clientele has the ability to monitor their assets and keep their costs down. I am excited about what the future holds for SPC and our clients.

Rachel Guay

Accounting Coordinator

I am responsible for the majority of the accounting communications between SPC and its vendors and clients. I will rely upon my years of experiences and my strong attention to detail to ensure our



client's needs are well served. It is my goal to work accurately and efficiently and to uphold the high standards of customer satisfaction that SPC has provided to their customers. I look forward to establishing a strong working relationship with each and every one of you.



Pam Weed

Client-Vendor Relations

SPC's clients are my Number One priority. When you have a question, concern, need, or problem related to equipment, service or billing, I am available to assist you in getting it resolved promptly. I am pleased to be able to act as liaison between our

clients and vendors to ensure smooth transitions or quick resolutions.

Anne Arbore

Administration

Since many of our clients are educational systems, I find it satisfying to know that my coworkers and I have made a contribution toward their success by assisting them in saving on their budgets for reprographic equipment,



providing better quality equipment to work with and freeing their resources for other needs.



Laura Lynch

Marketing Coordinator & Client Relations

As a member of the SPC team for the past 12 years as their website designer, I am excited to take on this new position. Some of my responsibilities will include

scheduling essential meetings with our clients and vendors, creating new marketing collateral and developing new clients. I look forward to establishing a closer relationship with each of our clients.

Equipment Health Status

Total Number of Machines:	36
Total Black Photocopiers	19
Total Low Cost of Operation Black Network Printers	8
Total High-Speed Duplicators	0
Total Color Photocopiers (including MFP)	8
Total Low Cost of Operation Color Network Printers	0
Total Removed from Service:	1
# of Units OFF Warranty:	0
# of Units Approaching End of Warranty:	1
# of Units Overused:	2
# of Units Underused:	1
# of Units Connected to Network with Print and/or Scan	35
Commencement Date:	6/1/2009
# of Annual Payments Left on Lease	1
All Warranties and Service Contracts Expire:	6/30/2014
Print Management Software Loaded	Yes
LENP Contract Signed	Yes

NOTE: When a machine goes off warranty, it does not mean that the service contract expires. It simply means that if a replacement machine becomes necessary, it may not be at "no charge."

Mike,

Overall your school district is doing well. Your mono prints are up slightly over last year and your color is down. However there is room for additional savings this fiscal year as our mono cpc's are very low with recent bids. With the addition of SPC STAR Doc this year and the lower cpc's, it is recommended that you consider an up upgrade in Q1 or Q2 of 2013. I look forward to continuing a great relationship with SAU 18.

Regards,

Skip

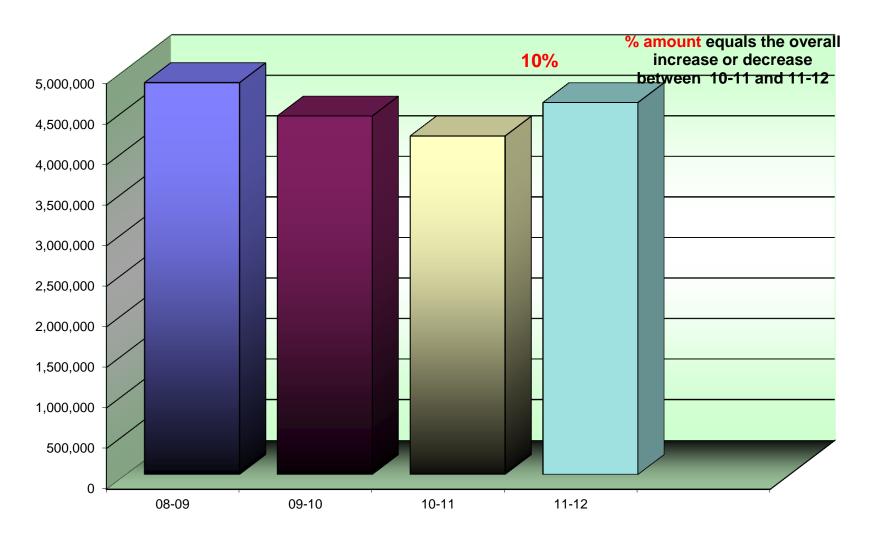
Aging Equipment Summary

The following equipment is <u>seven or more years</u> from the date they were first offered for sale by the manufacturer. This is a major factor because availability of parts, cost of operation and warranties all become diminished at 10 years from the date of Intro. Usage, age, and service history need to be considered to see if they are due for replacement soon.

					Intro
Building	Department	Make/Model	Serial #	Vendor ID	Date
Franklin Middle School	Copy Room Down	Konica Minolta BH920	57GE02019		9/2005

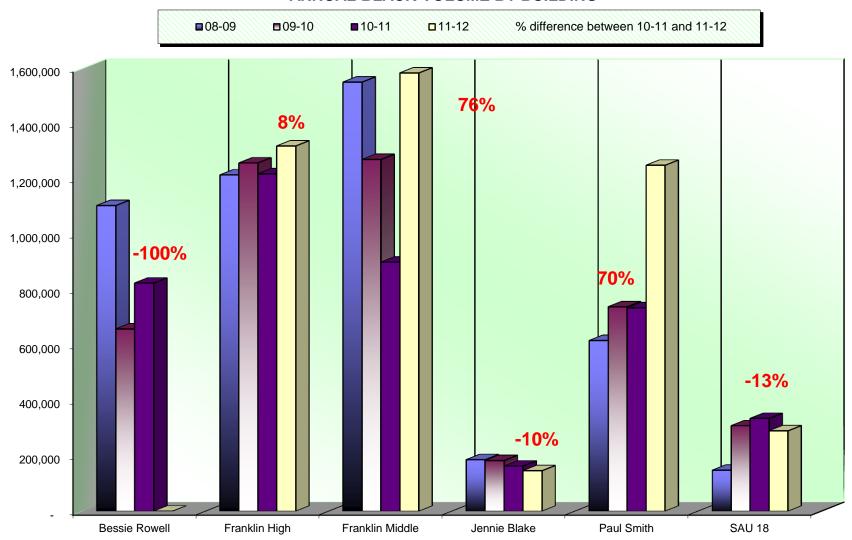
This report uses current trends for <u>black volume</u> to project future costs and potential equipment needs on an overall basis.

ANNUAL BLACK VOLUME OVERALL



This report uses current trends for <u>black volume</u> to project future costs and potential equipment needs by building.

ANNUAL BLACK VOLUME BY BUILDING



NOTE: Bessie Rowell School closed and equipment was moved to other locations.

Average Student to Copy Usage – Black Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Franklin High	406	1,319,177	\$27,326.16	3,249	\$67.31
Franklin Middle	382	1,580,387	\$32,783.83	4,137	\$85.82
Jennie D. Blake School	72	146,091	\$3,020.65	2,029	\$41.95
Paul Smith School	447	1,249,354	\$25,773.61	2,795	\$57.66
SAU #18	0	290,187	\$5,985.94	0	\$0.00
Totals	1,307	4,585,196	\$94,890.18	3,508	\$72.60

^{*}Total School Cost refers to the cost of Service, Supplies, Paper, and Equipment.

Cost Comparison Black Only

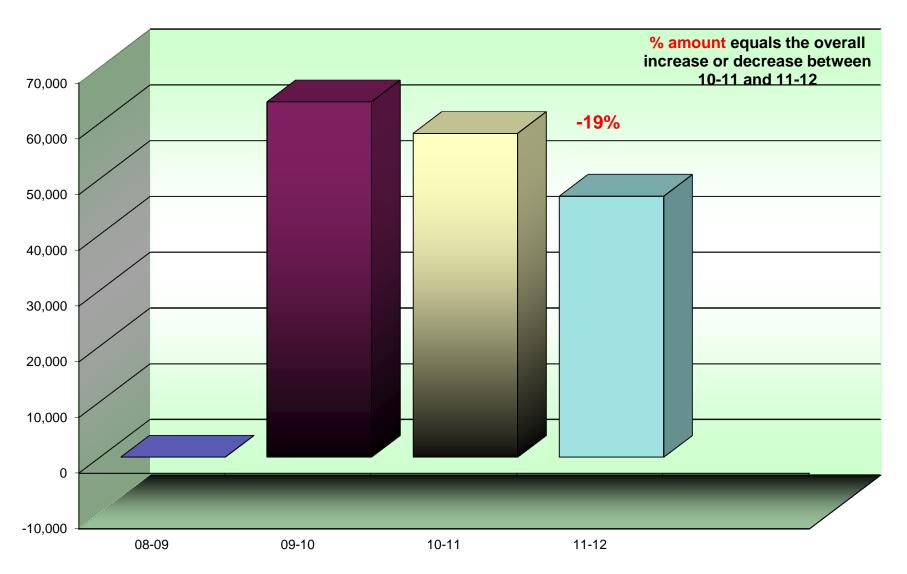
This is an SPC Comparison contrasting your district with 84 client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

	Total Student Population	Total Annual Volume	Total District Cost*	Annual Copies Per Student	Annual Cost Per Student
All Schools w/student populations	131,784	307,171,835	\$5,571,341.44	2,331	\$42.28

^{*}Total District Cost refers to the cost of Service, Supplies, Paper, and Equipment.

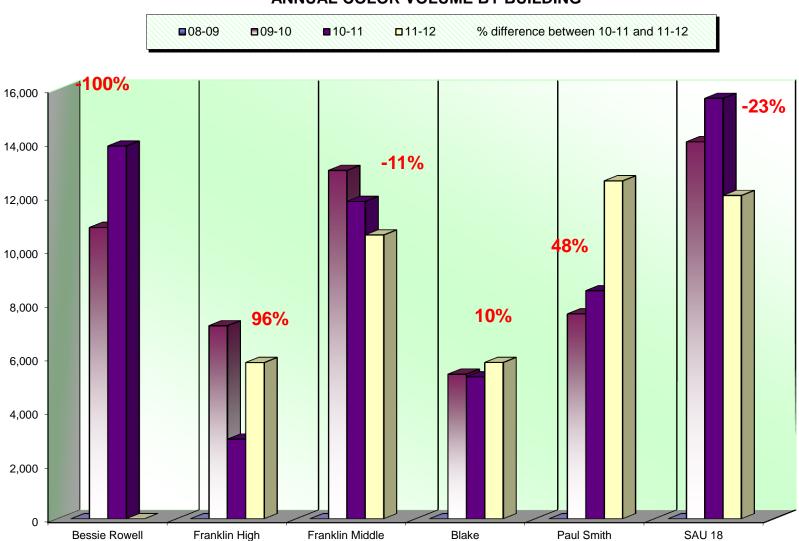
This report uses current trends for *color volume* to project future costs and potential equipment needs on an overall basis.

ANNUAL COLOR VOLUME OVERALL



This report uses current trends for *color volume* to project future costs and potential equipment needs by building.

ANNUAL COLOR VOLUME BY BUILDING



NOTE: Bessie Rowell School closed and equipment was moved to other locations.

Average Student to Copy Usage - Color Only

Using the projected costs by building as the basis, this table represents the projected average usage and cost per student for each building.

Building Name	Student Population	Annual Volume	Total School Cost*	Annual Copies Per Student	Annual Cost Per Student
Franklin High	406	5,820	\$342.52	14	\$0.84
Franklin Middle	382	10,568	\$621.95	28	\$1.63
Jennie D. Blake School	72	5,823	\$342.70	81	\$4.76
Paul Smith School	447	12,580	\$740.36	28	\$1.66
SAU #18	0	12,037	\$715.05	0	\$0.00
Totals	1,307	46,828	\$2,762.57	36	\$2.11

^{*}Total School Cost refers to the cost of Service, Supplies, and Paper; Equipment Lease costs are not figured into color averages.

Cost Comparison – Color Only

This is an SPC Comparison contrasting your district with 84 client school districts throughout the states of Maine, New Hampshire, and Vermont. By comparing to the Average Student to Copy Usage, this will help you to set up future budgets if student populations increase or decrease within the district or if you plan to build an addition or a new school.

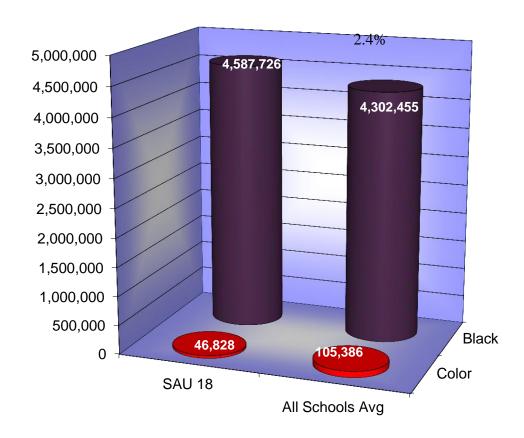
	Total Student	Total Annual	Total	Annual Copies	Annual Cost
	Population	Volume	District Cost*	Per Student	Per Student
All Schools w/student populations	131,784	7,377,029	\$486,775.63	56	\$3.69

^{*}Total District Cost refers to the cost of Service, Supplies and Paper. Equipment is calculated only into the Black Volume.

Black & Color Usage Comparisons

This chart compares your current usage ratios to the average of all SPC client school districts.

Color to Total Volume Percentage 1.0%



Usage Profile for Service & Supplies

The usage analysis shown here provides an overview of the usage of each piece of equipment currently under contract and monitored by SPC. Projected Volume comparison is based on projected volume figured on your most recent Five-Year Equipment Replacement Schedule.

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date	7/1/2011	6/30/2012	2011/12 Annual	2012/13 Projected	Volume	Cost/Copy	
Vendor	Meter	Meter	Volume	Volume	Difference	Annual Cost	Recommendations
Franklin High							
Copy Room Down Room 119							
Konica Minolta BH751 75 CPM A0PN011001455 / 8704 0367	466,094	848,890	382,796	400,000	-17,204	\$0.004120 \$1,577.12	None at this time.
4,000,000 / 12/2008	0	0	0	0	0	\$0.00000	
Black Photocopier Connected						\$0.00	
KMBS							
English Room 203							
Konica Minolta BH40P 45 CPM A0DX013003061 /	12,867	20,002	7,135	12,638	-5,503	\$0.007920 \$56.51	None at this time.
1,000,000 / 03/2008	0	0	0	0	0	\$0.00000	
Black Network Printer Connected						\$0.00	
KMBS							
Grade 9 Room 211							
Konica Minolta BH40P 45 CPM A0DX013003125 /	15,193	17,067	1,874	12,638	-10,764	\$0.007920 \$14.84	None at this time.
1,000,000 / 03/2008	0	0	0	0	0	\$0.00000	
Black Network Printer						\$0.00	
Connected KMBS							
MINIDS							

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume	Volume Difference	Cost/Copy Annual Cost	Recommendations
Franklin High Guidance Office							
Konica Minolta BH421 45 CPM A0R6011007819 / 8204 0356	159,817	230,355	70,538	41,743	28,795	\$0.004120 \$290.62	None at this time.
1,000,000 / 06/2008 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
Learning Lab Room 304							
Konica Minolta BH421 45 CPM A0R6011007826 / 8704 0352	289,290	428,930	139,640	40,143	99,497	\$0.004120 \$575.32	None at this time.
1,000,000 / 06/2008 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
Library							
Konica Minolta BH362 36 CPM A11U011000526 / 8704 0351	181,889	252,350	70,461	18,370	52,091	\$0.004120 \$290.30	None at this time.
750,000 / 02/2009 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume		Cost/Copy Annual Cost	Recommendations
Franklin High							
Main Office							
Konica Minolta BH601 60 CPM A0PP011003746 / 87040369	298,238	435,692	137,454	189,413	-51,959	\$0.004120 \$566.31	None at this time.
3,000,000 / 12/2008	0	0	0	0	0	\$0.00000	
Black Photocopier Connected						\$0.00	
KMBS							
Xerox 8860MFP 30 CPM Black & Color HBB042027 /	0	678	678	30,000	-29,322	\$0.005170 \$3.51	None at this time.
750,000 / 09/2007	0	4,274	4,274	0	4,274		
Color Photocopier Connected 7/29/2014 VARY						\$225.15	
Xerox 8860MFP 30 CPM Black & Color HBB034470 /	6,052	6,789	737	0	737	\$0.005170 \$3.81	Warranty Swap.
750,000 / 09/2007 Color Photocopier Connected 7/29/2014 VARY	8,709	10,255	1,546	0	1,546		

				2	oj zust cpg.	
7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume			Recommendations
36,226	63,056	26,830	12,638	14,192	\$0.007920 \$212.49	None at this time.
0	0	0	0	0	\$0.00000 \$0.00	
996,753	1,318,392	321,639	402,076	-80,437	\$0.004120 \$1,325.15	None at this time.
0	0	0	0	0	\$0.00000 \$0.00	
583,936	743,331	159,395	400,000	-240,605	\$0.004120 \$656.71	Under Used
0	0	0	0	0	\$0.00000 \$0.00	
Subtota	als B&W	1.319.177	1.559.659		\$5.572.68	
		5,820	0		\$306.60	
	36,226 0 996,753 0 583,936 0	Meter Meter 36,226 63,056 0 0 996,753 1,318,392 0 0 583,936 743,331	7/1/2011 6/30/2012 Annual Volume 36,226 63,056 26,830 0 0 0 996,753 1,318,392 321,639 0 0 0 583,936 743,331 159,395 0 0 0 Subtotals B&W 1,319,177	7/1/2011 Meter 6/30/2012 Meter Annual Volume Projected Volume 36,226 63,056 26,830 12,638 0 0 0 0 996,753 1,318,392 321,639 402,076 0 0 0 0 583,936 743,331 159,395 400,000 0 0 0 0 Subtotals B&W 1,319,177 1,559,659	7/1/2011 6/30/2012 Meter Annual Volume Projected Volume Volume 36,226 63,056 26,830 12,638 14,192 0 0 0 0 0 996,753 1,318,392 321,639 402,076 -80,437 0 0 0 0 0 583,936 743,331 159,395 400,000 -240,605 0 0 0 0 0 Subtotals B&W 1,319,177 1,559,659	7/1/2011 6/30/2012 Meter Annual Volume Projected Volume Volume Difference Annual Cost 36,226 63,056 26,830 12,638 14,192 \$0.007920 \$212.49 0 0 0 0 0 \$0.00000 \$0.000 996,753 1,318,392 321,639 402,076 -80,437 \$0.004120 \$1,325.15 0 0 0 0 0 \$0.00000 \$0.000 \$83,936 743,331 159,395 400,000 -240,605 \$0.004120 \$656.71 0 0 0 0 0 \$0.00000 \$ubtotals B&W 1,319,177 1,559,659 \$5,572.68

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume		Cost/Copy Annual Cost	Recommendations
Franklin Middle <i>5th Grade</i>							
Konica Minolta BH40P 45 CPM A0DX013003795 /	21,745	28,627	6,882	12,138		\$54.51	None at this time.
1,000,000 / 03/2008 Black Network Printer Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
6th Grade							
Konica Minolta BH40P 45 CPM A0DX013002902 /	11,970	23,485	11,515	14,876	-3,361	\$0.007920 \$91.20	None at this time.
1,000,000 / 03/2008 Black Network Printer Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
7th Grade							
Konica Minolta BH40P 45 CPM A0DX013003796 /	85,710	111,149	25,439	12,138	13,301	\$0.007920 \$201.48	None at this time.
1,000,000 / 03/2008 Black Network Printer Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume		Cost/Copy Annual Cost	Recommendations
Franklin Middle							
8th Grade Konica Minolta BH40P 45 CPM A0DX013003800 /	20,845	31,341	10,496	12,139	-1,643	\$0.007920 \$83.13	None at this time.
1,000,000 / 03/2008 Black Network Printer Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
Copy Room Down							
Konica Minolta BH421 45 CPM A0R6011007825 / 87040353	155,915	376,463	220,548	88,103	132,445	\$0.004120 \$908.66	Over Used
1,000,000 / 06/2008 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
Konica Minolta BH920 92 CPM 57GE02019 /	1,444,808	1,705,983	261,175	471,394	-210,219	\$0.004120 \$1,076.04	7 years from Intro.
5,000,000 / 09/2005 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	

Make-Model / Speed						-	
Serial Number / Vendor ID							
Life / Intro Date	= / = / 0 0 = =	20/2019</th <th>2011/12</th> <th>2012/13</th> <th>** *</th> <th>aa</th> <th></th>	2011/12	2012/13	** *	aa	
Connectivity / Printer Exp Date	7/1/2011	6/30/2012	Annual	Projected		Cost/Copy	D
Vendor	Meter	Meter	Volume	Volume	Difference	Annual Cost	Recommendations
Franklin Middle							
Guidance Office							
Xerox 8860MFP 30 CPM Black & Color	23,787	27,783	3,996	31,345	-27,349	\$0.005170	None at this time.
HBB034163 /						\$20.66	
750,000 / 09/2007	27,783	38,351	10,568	0	10,568	\$0.05268	
Color Photocopier						\$556.72	
Connected 7/29/2014							
VARY							
Library							
Konica Minolta BH751 75 CPM	727,324	844,528	117,204	336,209	-219,005	\$0.004120	None at this time.
A0PN011001474 / 8704 0364	,	,	,	,	,	\$482.88	
4,000,000 / 12/2008	0	0	0	0	0	\$0.00000	
Black Photocopier						\$0.00	
Connected							
KMBS							
Main Office							
Konica Minolta BH501 50 CPM	318,443	366,830	48,387	201,714	-153,327	\$0.004120	None at this time.
A0R5011006933 / 8704 0348	,	,	,	,	,	\$199.35	
1,000,000 / 06/2008	0	0	0	0	0	\$0.00000	
Black Photocopier						\$0.00	
Connected							
KMBS							

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume	Volume Difference	Cost/Copy Annual Cost	Recommendations
Franklin Middle							
Special Education							
Konica Minolta BH421 45 CPM A0R6011007853 / 8704 0357	156,178	226,296	70,118	100,000	-29,882	\$0.004120 \$288.89	None at this time.
1,000,000 / 06/2008	0	0	0	0	0	\$0.00000	
Black Photocopier						\$0.00	
Connected							
KMBS							
Teachers' Room							
Konica Minolta BH950 95 CPM A0Y5011000644 / 8704 0459	927,214	1,731,841	804,627	612,359	192,268	\$0.004120 \$3,315.06	Over Used
5,000,000 / 03/2009	0	0	0	0	0	\$0.00000	
Black Photocopier						\$0.00	
Connected							
KMBS							
	Subtota	als B&W	1,580,387	1,892,415		\$6,721.85	
	Subtota	als Color	10,568	0		\$556.72	

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume	Volume Difference	Cost/Copy Annual Cost	Recommendations
Jennie D. Blake School							
Main Office							
Xerox 8860MFP 30 CPM Black & Color HBB034195 /	28,602	37,903	9,301	12,474	-3,173	\$0.005170 \$48.09	None at this time.
750,000 / 09/2007	10,672	16,495	5,823	0	5,823	\$0.05268	
Color Photocopier						\$306.76	
Connected 7/29/2014							
VARY							
Teachers' Room							
Konica Minolta BH501 50 CPM	317,444	454,234	136,790	173,417	-36,627	\$0.004120	None at this time.
A0R5011006931 / 8704 0350						\$563.57	
1,000,000 / 06/2008	0	0	0	0	0	\$0.00000	
Black Photocopier						\$0.00	
Connected							
KMBS							
	Subtota	Is B&W	146,091	185,891		\$611.66	
	Subtota	Is Color	5,823	0		\$306.76	

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume	Volume Difference	Cost/Copy Annual Cost	Recommendations
Paul Smith School							
Book Room							
Konica Minolta BH751 75 CPM A0PN011001421 / 8704 0368	1,001,050	1,763,288	762,238	356,242	405,996	\$0.004120 \$3,140.42	None at this time.
4,000,000 / 12/2008 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
Kindergarten							
Konica Minolta BH751 75 CPM A0PN011001261 / 8704 0366	261,491	632,143	370,652	350,000	20,652	\$0.004120 \$1,527.09	None at this time.
4,000,000 / 12/2008 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	

Make-Model / Speed Serial Number / Vendor ID							
Life / Intro Date			2011/12	2012/13			
Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Mater	Annual Volume	Projected	Volume	Cost/Copy	Dagamman dations
	Meter	Meter	voiume	Volume	Difference	Annuai Cosi	Recommendations
Paul Smith School Main Office							
			10000	00.001		.	
Konica Minolta BH421 45 CPM A0R6011007865 / 8704 0349	162,817	265,902	103,085	99,384	3,701	\$0.004120 \$424.71	None at this time.
1,000,000 / 06/2008	0	0	0	0	0	\$0.00000	
Black Photocopier						\$0.00	
Connected							
KMBS							
Xerox 8860MFP 30 CPM Black & Color	35,353	44,010	8,657	25,000	-16,343		None at this time.
HBB034459 /						\$44.76	
750,000 / 09/2007	16,130	25,242	9,112	0	9,112		
Color Photocopier						\$480.02	
Connected 7/29/2014							
VARY							
Multi-Purpose Room							
Konica Minolta BH40P 45 CPM	12,766	17,351	4,585	23,510	-18,925	\$0.007910	None at this time.
A0DX013003505 /	ŕ	,	ŕ	ŕ	•	\$36.27	
1,000,000 / 03/2008	0	0	0	0	0	\$0.00000	
Black Network Printer						\$0.00	
Connected							
KMBS							

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume	Volume Difference	Cost/Copy Annual Cost	Recommendations
Paul Smith School							
Special Education							
Xerox 8860MFP 30 CPM Black & Color	3,508	3,645	137	15,000	-14,863	\$0.005170	None at this time.
HBB034145 /						\$0.71	
750,000 / 09/2007	24,724	28,192	3,468	0	3,468	\$0.05268	
Color Photocopier						\$182.69	
Connected 7/29/2014							
VARY							
	Subtota	Is B&W	1,249,354	869,136		\$5,173.95	
	Subtota	Is Color	12,580	0		\$662.71	

Make-Model / Speed Serial Number / Vendor ID Life / Intro Date Connectivity / Printer Exp Date Vendor	7/1/2011 Meter	6/30/2012 Meter	2011/12 Annual Volume	2012/13 Projected Volume	Volume Difference	Cost/Copy Annual Cost	Recommendations
SAU #18							
Accounting Department							
Konica Minolta C353 35 CPM A02E010017554 / 8704 0355	37,568	50,337	12,769	23,465	-10,696	\$0.004120 \$52.61	None at this time.
750,000 / 12/2007 Color Photocopier Connected	2,433	3,844	1,411	0	1,411	\$0.05728 \$80.82	
KMBS							
Main Office							
Konica Minolta BH601 60 CPM A0PP011003747 / 87040371	548,800	780,133	231,333	252,800	-21,467	\$0.004120 \$953.09	None at this time.
3,000,000 / 12/2008 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
Xerox 8860MFP 30 CPM Black & Color HBB034482 /	27,087	28,341	1,254	25,000	-23,746	\$0.005170 \$6.48	None at this time.
750,000 / 09/2007 Color Photocopier Connected 6/28/2014 VARY	13,707	19,006	5,299	0	5,299	\$0.05268 \$279.15	

	7/1/2011 Meter	6/30/2012	2011/12 Annual Volume	2012/13 Projected	Volume	1.0	Doggan and Juliana
Vendor	Meier	Meter	voiume	Volume	Difference	Annuai Cosi	Recommendations
SAU #18 Special Ed Office							
Konica Minolta BH350 35 CPM 30AE02320 / 8704 0375	188,632	229,305	40,673	13,773	26,900	\$0.004120 \$167.57	7 years from Intro.
750,000 / 10/2005 Black Photocopier Connected KMBS	0	0	0	0	0	\$0.00000 \$0.00	
Tech Office Room 115C							
Xerox 8860MFP 30 CPM Black & Color HBB034144 /	17,462	21,620	4,158	11,500	-7,342	\$0.005170 \$21.50	None at this time.
750,000 / 09/2007 Color Photocopier Connected 7/29/2014 VARY	20,726	26,053	5,327	0	5,327	\$0.05268 \$280.63	
	Subtota	Is B&W	290,187	326,538		\$1,201.25	
	Subtota	Is Color	12,037	0		\$640.60	
District Wide Black Totals			4,585,196	4,833,639		\$19,281.40	
District Wide Color Totals			46,828	0		\$2,473.39	

SPC Service & Supply Cost Savings

This table compares your equipment cost per copy for service and supplies (black prints or copies only) before becoming an SPC client with your projected cost per copy through SPC presently. Annual Volume represents actual projected volume when you first became an SPC client on 6/1/2009. If all things remained the same, this table demonstrates your average annual and five-year savings.

Annual Volume	Before	After	SPC's	SPC's Annual	SPC's 5-year
	SPC CPC	SPC CPC	CPC Savings	Cost Savings	Cost Savings
4,808,639	\$0.00809	\$0.00430	\$0.00379	\$18,224.74	\$91,123.70

Projected Equipment Costs by Building - Black

This table represents projected expenses for BLACK prints or copies by building based on recent activity. Approximate current paper case costs and averaged current annual lease payment are figured in to provide budget information for the upcoming fiscal year.

Building Name	Projected Volume	Service & Supply Cost	Paper Cost \$24.81/Case	Equipment Cost	Total Cost
Franklin High	1,319,177	\$5,694.68	\$6,545.76	\$15,085.73	\$27,326.16
Franklin Middle	1,580,387	\$6,869.10	\$7,841.88	\$18,072.85	\$32,783.83
Jennie D. Blake School	146,091	\$625.09	\$724.90	\$1,670.65	\$3,020.65
Paul Smith School	1,249,354	\$5,287.07	\$6,199.29	\$14,287.25	\$25,773.62
SAU #18	290,187	\$1,227.53	\$1,439.91	\$3,318.49	\$5,985.93
Totals	4,585,196	\$19,703.46	\$22,751.74	\$52,434.98	\$94,890.19

Service & Supply Usage Profile by Vendor - Black

This table represents actual expenses for BLACK prints or copies by vendor for the current year along with projected service & supply expenses for the upcoming fiscal year. Vendor typically invoices 80% of projected costs annually in advance. Cost per copy typically increases by 5% or CPI annually, whichever is less. Next year's increase will be 2.3%.

Vendor	Equipment Type	2011/12 Annual Volume	2011/12 Cost Per Copy	2011/12 Total Cost	2012/13 Cost Per Copy	2012/13 Projected Cost
Konica-Minolta	Color Photocopier	12,769	\$0.00412	\$52.61	\$0.00421	\$53.76
Konica-Minolta	Black Photocopier	4,448,753	\$0.00412	\$18,328.86	\$0.00421	\$18,729.25
Konica-Minolta	Black Network Printer	90,171	\$0.00792	\$714.15	\$0.00810	\$730.39
Konica-Minolta	Black Network Printer	4,585	\$0.00791	\$36.27	\$0.00809	\$37.09
Vary Technologies	Color Photocopier	28,918	\$0.00517	\$149.51	\$0.00529	\$152.98
Totals and A	verages	4,585,196	\$0.00421	\$19,281.40	\$0.00430	\$19,703.47

Projected Equipment Costs by Building - Color

This table represents projected expenses for COLOR prints or copies by building based on recent activity. Approximate current paper costs are figured in to provide budget information for the upcoming fiscal year. Equipment cost is not calculated with color usage.

Building Name	Projected Volume	Service & Supply Cost	Paper Cost \$24.81/Case	Total Cost
Franklin High	5,820	\$313.64	\$28.88	\$342.52
Franklin Middle	10,568	\$569.51	\$52.44	\$621.95
Jennie D. Blake School	5,823	\$313.80	\$28.89	\$342.70
Paul Smith School	12,580	\$677.94	\$62.42	\$740.36
SAU #18	12,037	\$655.32	\$59.73	\$715.05
Totals	46,828	\$2,530.21	\$232.36	\$2,762.57

Service & Supply Usage Profile by Vendor - Color

This table represents actual and projected expenses for COLOR prints or copies by vendor for the current and next fiscal year. Color copies are typically billed in arrears quarterly or semi-annually. Cost per copy typically increases by 5% or CPI annually, whichever is less. Next year's increase will be 2.3%.

Vendor	Equipment Type	2011/12 Annual Volume	2011/12 Cost Per Copy	2011/12 Actual Cost	2012/13 Cost Per Copy	2012/13 Projected Cost
Konica-Minolta E	Business Solutions Color	1,411	\$0.05728	\$80.82	\$0.05860	\$82.68
Vary Technologie	es Color Photocopier	45,417	\$0.05268	\$2,392.57	\$0.05389	\$2,447.52
Totals and	Averages	46,828	\$0.05282	\$2,473.39	\$0.05403	\$2,530.21

Reprographic Equipment Assessment

This chart provides the status of your equipment and details of your current lease, if any. *

35
34
1
Northway Bank
6/1/2009
8/1/2013
5 Annual
\$52,434.98
1

^{*}The determination on the lease has no bearing on Service & Supply and Warranty Contracts.

Leased Equipment

Equipment currently held as collateral under SPC-monitored or private lease.

Building	Make	Model	Serial #
Franklin High	Konica Minolta	BH362	A11U011000526
Franklin High	Konica Minolta	BH751	A0PN011001455
Franklin High	Konica Minolta	BH751	A0PN011001433
Franklin High	Konica Minolta	BH751	A0PN011001095
Franklin High	Konica Minolta	BH421	A0R6011007826
Franklin High	Konica Minolta	BH40P	A0DX013003797
Franklin High	Konica Minolta	BH40P	A0DX013003061
Franklin High	Konica Minolta	BH40P	A0DX013003125
Franklin High	Konica Minolta	BH421	A0R6011007819
Franklin High	Konica Minolta	BH601	A0PP011003746
Franklin High	Xerox	8860MFP	HBB042027
Franklin Middle	Konica Minolta	BH40P	A0DX013003800
Franklin Middle	Konica Minolta	BH40P	A0DX013003795
Franklin Middle	Konica Minolta	BH920	57GE02019
Franklin Middle	Konica Minolta	BH40P	A0DX013003796
Franklin Middle	Konica Minolta	BH421	A0R6011007853
Franklin Middle	Konica Minolta	BH950	A0Y5011000644
Franklin Middle	Konica Minolta	BH40P	A0DX013002902
Franklin Middle	Konica Minolta	BH421	A0R6011007825
Franklin Middle	Konica Minolta	BH751	A0PN011001474
Franklin Middle	Konica Minolta	BH501	A0R5011006933
Franklin Middle	Xerox	8860MFP	HBB034163
Jennie D. Blake School	Konica Minolta	BH501	A0R5011006931
Jennie D. Blake School	Xerox	8860MFP	HBB034195
Paul Smith School	Konica Minolta	BH40P	A0DX013003505
Paul Smith School	Konica Minolta	BH751	A0PN011001261

Building	Make	Model	Serial #
Paul Smith School	Konica Minolta	BH421	A0R6011007865
Paul Smith School	Konica Minolta	BH751	A0PN011001421
Paul Smith School	Xerox	8860MFP	HBB034145
Paul Smith School	Xerox	8860MFP	HBB034459
SAU #18	Konica Minolta	C353	A02E010017554
SAU #18	Konica Minolta	BH601	A0PP011003747
SAU #18	Konica Minolta	BH350	30AE02320
SAU #18	Xerox	8860MFP	HBB034144

Owned Equipment

Equipment currently owned by client.

Building	Make	Model	Serial #
SAU #18	Xerox	8860MFP	HBB034482

NOTE: With your next upgrade, your current Leased Equipment would be listed as Owned, and any new equipment would be listed as Leased. Your current Owned Equipment would be traded out.

A-COPI

Conway

KMBS

Océ

Levesque

Catamount/Lockrows

Office Systems of

Offtech New

Ricoh USA

SymQuest

Vary Tech

England

Spillers

Toshiba

UBM

Xerox

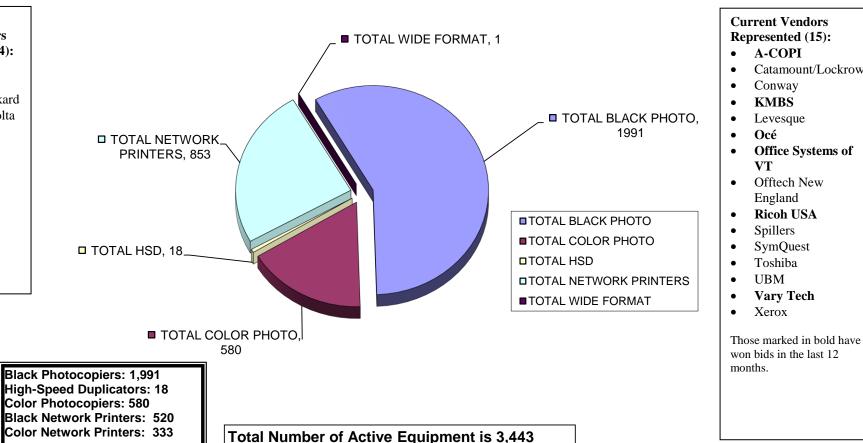
Active Reprographic Equipment & Manufacturers

SPC currently maintains 3,4 high-end production reprographic units across the tri-state region. They are currently running over 301 million annual prints (black and color), culminating into over 1.5 billion prints over five years!

SPC Total Active Equipment

Current Manufacturers Represented (14):

- Canon
- Gestetner
- Hewlett-Packard
- Konica-Minolta
- Kyocera
- Lexmark
- Océ
- Ricoh
- Risograph
- Samsung
- Savin
- Sharp
- Toshiba
- Xerox



Total Number of Units: 3,443 Number of Manufacturers: 14 Number of Vendors: 15

Improved SPC Services

Print Management Software (MagicSoft) with its Benefits

In 2007 we initiated what is called **Print Management Software**. It was designed to capture meter reads and order supplies electronically on most, if not all, of your networked printing devices automatically. This software offers the following benefits:

Collect meter reads daily. Benefits...

- IT staff can isolate problem volume locations
- Monitor over-use or under-use locations and make the adjustments sooner
- Know when to shift from expensive laser and inkjet printers to low-cost-of-operation reprographic units
- Project cost on both black and color prints before the invoice arrives

Automatic ordering of consumable items. Benefits...

Eliminate the need of valuable time spent ordering supplies manually

Automatic service alert sent to service provider. Benefit...

• E-mail sent out to both IT staff and service provider. Provider will then call to verify service need with IT staff to qualify the issue and send out a technician.

Cost per print plan for networking printing devices such as HP and Lexmark network printers. Benefits...

• Instead of individual expensive purchase of supply items, a cost-per-print quarterly in arrears at about half what you are currently paying will be offered.

SPC's Value Add to Our Cooperative Vendors

Dear Valued Vendor:

We truly do provide a <u>value add</u> to you before, during and after the installation process. Here is a few of our services to the client that benefit the Vendors as well.

Overall Benefit to You

- Opportunities brought to you Hundreds of machines each year
- SPC is well respected in industry You are partnering with them
- SPC values our vendors and speaks highly of them to our clients
- National Contracts that are all negotiated with the manufacturers at your disposal

Your Benefits Pre-Bid & During the Bid Process

- Sharing of previous bid results that help you to negotiate with your manufacturers
- On Site Survey of client requirements including mapping all devices
- Writing of the Five Year Equipment Replacement Schedule (Bid Specs)
- Controls the Bid Specs (Not allowing any vendor to underbid or offer discontinued equipment)
- Allow for the Vendor to sell directly to the client after the bids are in. A chance to explain your 'Value Add' directly to our clients. Customer has the right to pay more than low bid.

Your Benefits Before & During Installation

- Digital Needs Analysis: Matching up the machine to installation site
- Schedule & Coordinate Vendor Meeting with Client
- Cover the Cost of ESP Surge Protectors, Electrical Wiring, Computer Interface and any unexpected cost!
- Manage installation
- Audit installation
- Capture final meter reads for old contracts
- Close books on old devices & contracts

Your Ongoing Support

- Yearly Meter Reads
- Simplified Billing: SPC collects service funds for the Vendor
- Collection of all Meter Reads annually & reconciling them with the Client & Vendor
- STAR Doc: System for Tracking And Reporting Documents...Manages the Budget
- Annual Reports that flag machines that are being overused and underused thus improving reliability
- Mediating warranty issues in sensitive locations

Version Date: 10-9-2012

Announcing: STAR Doc!

SPC would like to introduce an exciting new tool:



STAR Doc has been custom developed and designed by SPC to assist their clients in efficiently and effectively managing all their assets. The detailed floor maps feature for all of our clients' devices is unique and invaluable. The floor maps will provide online, real-time information on each device daily, including meter reads. SPC realizes how important it is for their clients to be aligned with their budget. In response to that need, STAR Doc has the ability to project your budget and determine if you are on target or falling behind. This valuable feature provides our clients the access to information needed to make important budget decisions before the end of the year. Additionally, STAR Doc will store all your documents, which will include your most recent Upgrade Report, Annual Report, Compare Report, and Total Bid Analysis. At SPC we strive to improve our services and optimize our clients' resources; we are proud to be able to offer our clients all the benefits of the STAR Doc system.

Anticipated released date: September 2012

SPC's Service & Supply Contract - Purpose & Sample

In an effort to serve our clients better, at our own expense, SPC hired Bond Counsel to set up your Service & Supply Contract to ensure accuracy and protection to our Clients. Integrated into and tailored to mirror the Lease-Purchase Agreement, this contract protects equipment held as collateral under the Lease-Purchase Agreement or for equipment already owned and purchased outright. Please note that it provides you with the option to upgrade your service contract with a <u>30-day termination notice</u>. This provides you tremendous flexibility.

CONTRACT SAMPLE:

SERVICE AND SUPPLY CONTRACT

(LEASED EQUIPMENT)

The Vendor identified below of the equipment described at Exhibit A to Property Schedule No. 1 (the "Equipment") to a Master Lease-Purchase Agreement between M.S.T. Government Leasing, LLC, as lessor (the "Lessor") and Client, as lessee (the "Lessee"), dated beginning date, (the "Lease-Purchase") hereby contracts with Lessee for the term of the Lease-Purchase (terminating on ending date) to provide comprehensive services, supplies, and maintenance to such Equipment, excluding only the cost of paper, transparencies, and staples, at a cost per copy per item of Equipment as shown on Schedule A attached hereto. In addition, for high-speed duplicators, Vendor may charge the cost shown on Schedule A attached hereto for masters used when the number of copies made by use of such masters is, on an annual average, fewer than 100. Vendor shall provide a four-hour response time to all service calls.

On July 1 of each calendar year during the term of the Lease-Purchase, Vendor, at its option, may increase such costs per copy under this Service and Supply Contract (the "Contract") by 5% or by a percentage equal to the increase during the immediately preceding 12-month period of "The Consumer Price Index for All Urban Consumers (CPI-U) for the U.S. City Average for All Items, 1982-84 = 100," whichever is less.

On July 1 of each calendar year during the term of the Lease-Purchase, Vendor shall credit to Lessee any cost of this Contract prepaid by Lessee and unused by Lessee because fewer copies were made by Lessee during the Contract period ending on such July 1 than were originally estimated under this Contract to be made by Lessee during such period. If the Lease-Purchase is terminated prior to the end of its term, Vendor shall prorate and return to Lessee, within 30 days of such termination, any cost of this Contract prepaid by Lessee and unused by Lessee because of such early termination of the Lease-Purchase.

Vendor:	 Lessee:	
Street Address:	 Street Address:	
City/State/Zip:	 City/State/Zip:	
By (signature):	 By (signature):	
Name:	 Name:	
Title:	 Title:	

SPC's Dual-Layered Warranty - Purpose & Explanation

Reprographic equipment is expensive and does not hold its value. Therefore, it is crucial for you and the banking industry holding the collateral to secure this asset.

Our unique Dual-Layered Warranty guarantees a like-for-like no-charge replacement unit in the event of equipment not performing satisfactorily.

- 1. Servicing Vendor; implemented in 1988
- 2. **ESP Electrical**; implemented in 2007, all photocopiers with such units will be warranted from electrical damage by ESP.

ESPs (Electronic Surge Protectors) with our most recent upgrades are being installed by SPC on 40 CPM units and faster in order to cut down on approximately 30% of all service calls. These units will not only protect from electrical surges but will also filter out electronic noise that creates havoc with boards and the operation of your equipment.

WARRANTY (LEASED EQUIPMENT)

(the ult of Owner during a	ent described on Schedule A(P) attached hereto (the "Equipment") "Owner") hereby warrants to Owner that, if any such Equipment term commencing on and terminating on annot be repaired promptly, Vendor promptly will replace such
	perior in quality and capabilities to the Equipment being replaced,
this Warranty are as f	follows:
•	of Equipment when the life expectancy of such item of Equipment chedule A(P) attached hereto, is exceeded;
•	of Equipment at the date which is ten years after such Equipment the manufacturer as shown on Schedule A(P) attached hereto.
	this Warranty are as the which is equal to or summarish which is equal to or summarish will expire for an item opies, as shown on Some will expire for an item of dor sale or lease by the work of the