

NHSAU 18 - KMBS FLEET REPORT FY21



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 56 units under contract with KMBS, there were 40 service calls on 22 copiers and printers during the fiscal year. Uptime for your fleet was 99.84%, which is very good for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 5.08 hours, which is higher than desired and will be addressed with the vendor.

Your last upgrade was 8/2/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/24. However, the average model in your fleet was introduced 7.36 years ago. Two units are more than 9 years from date of intro and 33 are more than 8 years. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer. It is obvious KMBS is managing your fleet well, and your service calls are kept to a minimum despite the aging of the equipment. However, it would be good to consider upgrading your equipment within the next year or two.

One unit had 5 service calls for a variety of issues. Details on those service calls can be seen at the bottom of the next page.

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| Location | Make & Model | Serial Number | Vendor ID | # Service Calls | Avg Copies between all Service Calls (incl PM) | Avg Response Time | Total Hrs Down | Uptime% | Projected Monthly Volume Black | Projected Monthly Volume Color | Actual Monthly Volume Black | Actual Monthly Volume Color | Model Intro Date | Model Age (years) | Model Type |
|-------------------------------|------------------------|---------------|-----------|-----------------|--|-------------------|----------------|---------|--------------------------------|--------------------------------|-----------------------------|-----------------------------|------------------|-------------------|-----------------------|
| Franklin High School | | | | | | | | | | | | | | | |
| CAP (St. Mary's) | Konica Minolta BH4000p | A63R011004663 | 8802 4412 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 118 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Curriculum | Konica Minolta BH3300p | A63P011001248 | 8802 4405 | 2 | 2,419 | 9.17 | 20.05 | 99.14% | 255 | 0 | 72 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Guidance Office | Konica Minolta BH554E | A61D011002491 | 9357 6378 | 2 | 25,307 | 2.24 | 4.14 | 99.82% | 1,916 | 0 | 2,912 | 0 | 10/1/2013 | 7.83 | Black Photocopier |
| Main Office Workroom | Konica Minolta BHC558 | A79K011015700 | 9486 1863 | 1 | 41,699 | 0.97 | 1.42 | 99.94% | 5,038 | 1,250 | 2,797 | 816 | 2/1/2017 | 4.50 | Color Photocopier |
| Room 104A Cooking | Konica Minolta BH3300p | A63P015001737 | 9323 8204 | 0 | 0 | 0.00 | 0.00 | 100.00% | 61 | 0 | 75 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 107 Music | Konica Minolta BH3300p | A63P011001239 | 8802 4408 | 0 | 0 | 0.00 | 0.00 | 100.00% | 0 | 0 | 105 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 114 Adult Ed Classroom | Konica Minolta BH3300p | A63P011003020 | 9460 6630 | 0 | 0 | 0.00 | 0.00 | 100.00% | 319 | 0 | 490 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 119 Copy Room Down | Konica Minolta BH808 | A8KN011008020 | 9486 1405 | 2 | 0 | 0.00 | 0.00 | 100.00% | 10,668 | 0 | 1,998 | 0 | 6/1/2016 | 5.17 | Black Photocopier |
| Room 201 English Department | Konica Minolta BH4000p | A63R011004669 | 8802 4411 | 0 | 0 | 0.00 | 0.00 | 100.00% | 169 | 0 | 9 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 206 Teachers' Room Up | Konica Minolta BH808 | A8KN011008234 | 9486 1410 | 2 | 0 | 0.00 | 0.00 | 100.00% | 18,687 | 0 | 4,095 | 0 | 6/1/2016 | 5.17 | Black Photocopier |
| Room 210 Maintenance | Konica Minolta BH3300p | A63P011000501 | 8802 4413 | 0 | 0 | 0.00 | 0.00 | 100.00% | 75 | 0 | 84 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 218 District SpEd Office | Konica Minolta BH754E | A55V017001529 | 9357 6347 | 1 | 0 | 5.99 | 6.71 | 99.71% | 4,776 | 0 | 2,209 | 0 | 1/1/2013 | 8.58 | Black Photocopier |
| Room 227 Nurse | Konica Minolta BH3300p | A63P011001221 | 9342 4734 | 0 | 0 | 0.00 | 0.00 | 100.00% | 42 | 0 | 41 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 231 Athletics | Konica Minolta BH4000p | A63R011004667 | 8802 4415 | 0 | 0 | 0.00 | 0.00 | 100.00% | 209 | 0 | 210 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 255 Library | Konica Minolta BHC558 | A79K011016231 | 9486 1366 | 1 | 160,611 | 2.29 | 2.98 | 99.87% | 6,257 | 1,107 | 1,676 | 822 | 2/1/2017 | 4.50 | Color Photocopier |
| Room 256 Library Office | Konica Minolta BH3300p | A63P011001235 | 8802 4406 | 0 | 0 | 0.00 | 0.00 | 100.00% | 34 | 0 | 17 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 305 Math Department | Konica Minolta BH4000p | A63R011004657 | 8802 4414 | 0 | 0 | 0.00 | 0.00 | 100.00% | 2,185 | 0 | 744 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 310 Science | Konica Minolta BH4000p | A63R011004658 | 9357 6135 | 0 | 0 | 0.00 | 0.00 | 100.00% | 1,848 | 0 | 770 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Special Ed Office | Konica Minolta BH554E | A61D011001579 | 9357 5106 | 2 | 9,892 | 2.72 | 8.72 | 99.62% | 3,008 | 0 | 2,014 | 0 | 10/1/2013 | 7.83 | Black Photocopier |
| Franklin Middle School | | | | | | | | | | | | | | | |
| Copy Room Down | Konica Minolta BH808 | A8KN011007863 | 9486 1347 | 0 | 0 | 0.00 | 0.00 | 100.00% | 20,768 | 0 | 5,657 | 0 | 6/1/2016 | 5.17 | Black Photocopier |
| IT Annex Room 41 | Konica Minolta BHC3350 | A4Y4011003102 | 9357 5078 | 1 | 2,797 | 10.82 | 12.30 | 99.47% | 605 | 118 | 184 | 15 | 1/1/2014 | 7.58 | Color Laser MFP |
| IT Annex Room 42 | Konica Minolta BH3300p | A63P011001240 | 8802 4407 | 0 | 0 | 0.00 | 0.00 | 100.00% | 160 | 0 | 106 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 11 Food Service Dir. | Konica Minolta BH3300p | A63P011001219 | 8802 4426 | 1 | 31,113 | 8.20 | 9.05 | 99.61% | 601 | 0 | 272 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 12 Teachers' Room Up | Konica Minolta BH808 | A8KN011007801 | 9486 1372 | 1 | 186,742 | 0.00 | 0.00 | 100.00% | 19,530 | 0 | 1,801 | 0 | 6/1/2016 | 5.17 | Black Photocopier |
| Room 19 | Konica Minolta BH3300p | A63P011001236 | 8802 4430 | 0 | 0 | 0.00 | 0.00 | 100.00% | 348 | 0 | 5 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 2 Principal | Konica Minolta BH3300p | A63P011001232 | 9342 4732 | 0 | 0 | 0.00 | 0.00 | 100.00% | 60 | 0 | 29 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 23 Upstairs Lab | Konica Minolta BH4000P | A63R011004661 | 8802 4432 | 1 | 18,479 | 12.12 | 12.79 | 99.45% | 141 | 0 | 548 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 24 Library | Konica Minolta BHC558 | A79K011015739 | 9486 1367 | 0 | 0 | 0.00 | 0.00 | 100.00% | 9,486 | 2,458 | 3,118 | 2,548 | 2/1/2017 | 4.50 | Color Photocopier |
| Room 26 Library Side Office | Konica Minolta BH3300p | A63P011001113 | 8802 4428 | 0 | 0 | 0.00 | 0.00 | 100.00% | 148 | 0 | 18 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 3 Assistant Principal | Konica Minolta BH3300p | A63P011001231 | 8802 4425 | 2 | 561 | 3.33 | 9.28 | 99.60% | 90 | 0 | 163 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 33 | Konica Minolta BH4000P | A63R011004655 | 8802 4429 | 2 | 149 | 2.48 | 16.84 | 99.27% | 1,044 | 0 | 24 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 44 | Konica Minolta BH4000P | A63R011004478 | 8802 4431 | 0 | 0 | 0.00 | 0.00 | 100.00% | 1,054 | 0 | 1,909 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 5 Main Office | Konica Minolta BH658E | AA6R011001562 | 9486 1352 | 2 | 54,831 | 5.86 | 14.27 | 99.39% | 4,173 | 0 | 1,973 | 0 | 5/1/2017 | 4.25 | Black Photocopier |
| Room 55 Guidance Lower Level | Konica Minolta BH3300p | A63P011001237 | 8802 4427 | 0 | 0 | 0.00 | 0.00 | 100.00% | 113 | 0 | 86 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 57 | Konica Minolta BH3300p | A63P011001234 | 8802 4409 | 0 | 0 | 0.00 | 0.00 | 100.00% | 308 | 0 | 104 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 58 Special Ed Therapy | Konica Minolta BH454E | A61E011004020 | 9357 6382 | 1 | 70,411 | 2.65 | 3.84 | 99.83% | 4,759 | 0 | 1,034 | 0 | 7/1/2012 | 9.08 | Black Photocopier |
| Room 62 | Konica Minolta BH4000P | A63R011004675 | 8802 4434 | 0 | 0 | 0.00 | 0.00 | 100.00% | 1,243 | 0 | 600 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 65 Art | Konica Minolta BH3300p | A63P011001244 | 8802 4433 | 0 | 0 | 0.00 | 0.00 | 100.00% | 271 | 0 | 103 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 66 Guidance | Konica Minolta BHC3350 | A4Y4011002429 | 9357 6357 | 0 | 0 | 0.00 | 0.00 | 100.00% | 469 | 167 | 131 | 17 | 1/1/2014 | 7.58 | Color Laser MFP |
| Room 9 Nurse | Konica Minolta BH3300p | A63P011001669 | 9355 5742 | 0 | 0 | 0.00 | 0.00 | 100.00% | 137 | 0 | 48 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Paul Smith School | | | | | | | | | | | | | | | |
| Main Office Workroom | Konica Minolta BHC558 | A79K011016097 | 9486 1377 | 5 | 14,628 | 5.03 | 28.81 | 98.76% | 8,200 | 4,408 | 2,162 | 1,463 | 2/1/2017 | 4.50 | Color Photocopier |
| Room 101 Nurse | Konica Minolta BH3301p | A63P015001814 | 9323 8205 | 0 | 0 | 0.00 | 0.00 | 100.00% | 125 | 0 | 135 | 0 | 11/1/2015 | 5.75 | Black Network Printer |
| Room 105 New Wing | Konica Minolta BH808 | A8KN011007839 | 9483 6999 | 1 | 132,579 | 1.22 | 2.22 | 99.90% | 14,461 | 0 | 9,788 | 0 | 6/1/2016 | 5.17 | Black Photocopier |
| Room 202 Guidance | Konica Minolta BH3301p | A63P015002042 | 9323 8211 | 1 | 1,122 | 0.46 | 1.05 | 99.95% | 218 | 0 | 229 | 0 | 11/1/2015 | 5.75 | Black Network Printer |
| Room 204 Special Ed | Konica Minolta BH4000P | A63R011004672 | 8802 4422 | 0 | 0 | 0.00 | 0.00 | 100.00% | 1,411 | 0 | 1,722 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 219 Hallway | Konica Minolta BHC554E | A5AY011007267 | 9357 5109 | 3 | 51,314 | 3.92 | 17.59 | 99.24% | 5,797 | 1,856 | 7,919 | 5,747 | 8/1/2012 | 9.00 | Color Photocopier |
| Room 219 Special Ed | Konica Minolta BH3300p | A63P011001223 | 8802 4421 | 0 | 0 | 0.00 | 0.00 | 100.00% | 325 | 0 | 47 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Room 226 Book Room | Konica Minolta BH808 | A8KN011008238 | 9467 2039 | 3 | 0 | 8.82 | 9.72 | 99.58% | 18,138 | 0 | 16,438 | 0 | 6/1/2016 | 5.17 | Black Photocopier |
| Title 1 Alley | Konica Minolta BH3301p | A63P015002030 | 9467 2002 | 0 | 0 | 0.00 | 0.00 | 100.00% | 660 | 0 | 372 | 0 | 11/1/2015 | 5.75 | Black Network Printer |

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|------------------------------|------------------------|---------------|-----------|-----------------|--|-------------------|----------------|---------------|--------------------------------|--------------------------------|-----------------------------|-----------------------------|------------------|-------------------|-----------------------|
| SAU Office | | | | | | | | | | | | | | | |
| Accounting | Konica Minolta BH4000p | A63R011004678 | 8802 4404 | 0 | 0 | 0.00 | 0.00 | 100.00% | 649 | 0 | 972 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Accounting | Konica Minolta BHC458 | A79M011027274 | 9486 1391 | 0 | 0 | 0.00 | 0.00 | 100.00% | 696 | 450 | 1,859 | 1,083 | 8/1/2016 | 5.00 | Color Photocopier |
| Accounts Payable | Konica Minolta BH4000p | A63R011004680 | 8802 4003 | 0 | 0 | 0.00 | 0.00 | 100.00% | 788 | 0 | 842 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Main Office | Konica Minolta BH808 | A8KN011007774 | 9486 1378 | 0 | 0 | 0.00 | 0.00 | 100.00% | 8,604 | 0 | 3,475 | 0 | 6/1/2016 | 5.17 | Black p |
| Main Office | Konica Minolta BHC3350 | A4Y4011002616 | 9357 5075 | 3 | 3,447 | 8.21 | 27.01 | 98.84% | 3,274 | 393 | 983 | 268 | 1/1/2014 | 7.58 | Color Laser MFP |
| Business Administrator | Konica Minolta BH3300p | A63P011001650 | 9355 5738 | 0 | 0 | 0.00 | 0.00 | 100.00% | 68 | 0 | 23 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| Superintendent | Konica Minolta BH3300p | A63P011001376 | | 0 | 0 | 0.00 | 0.00 | 100.00% | 132 | 0 | 0 | 0 | 4/1/2013 | 8.33 | Black Network Printer |
| TOTALS & AVERAGES | | | | 40 | 44,894 | 5.08 | 208.77 | 99.84% | 3,296 | 218 | 1,523 | 228 | | 7.36 | |

| Equipment with 5 or more calls for the reporting period July 1, 2020 to June 30, 2021 | | | | | | | | | | | |
|---|-----------------------|---------------|-----------------|---------------------|--|-------------------|---------|--------------------------|-------------------|--|--|
| Current Equipment | Location | Serial Number | # Service Calls | Current Total Meter | Avg Copies between all Service Calls (incl PM) | Avg Response Time | Uptime% | Avg Monthly Volume Total | Model Type | Reasons for service calls | |
| Main Office Workroom | Konica Minolta BHC558 | A79K011016097 | 5 | 313,643 | 14,628 | 5.03 | 98.76% | 3,625 | Color Photocopier | Of the 5 calls, 4 were within a 4-week period but all for different reasons. Two calls were for paper feed failure, which required cleaning/correction; 1 call was for jamming where a roller was replaced; 1 call was for the fax not working, requiring additional training, and 1 call was for an error code in the Image Reading Unit that required a reset. | |