

SAU 18 FLEET REPORT FY20



KONICA MINOLTA



SPC SUMMARY FOR 7/1/2019 TO 6/30/2020

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Because of COVID-19, your volumes dropped by 32%, which likely has an effect on the number of service calls on your equipment for FY20.

Out of 56 units under contract with KMBS, there were 44 service calls on 17 copiers and printers during the fiscal year. Uptime for your fleet was 99.83%, which is fair for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 5.17 hours, which is higher than expected and will be addressed with the vendor.

The average model age of your equipment is 6.38 from date of intro, with 33 units more than 7 years from intro. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer. It will be to your advantage to consider upgrading those machines in the near future.

Two units have 5 or more service calls for a variety of issues. Details on the two machines can be seen on the next page.

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Equipment with 5 or more calls for the reporting period July 1, 2019 to June 30, 2020

Current Equipment	Location	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Konica Minolta BH808	FMS, Copy Room Down	A8KN011007863	6	389,387	44,760	5.26	98.55%	11,670	Black Photocopier	Unit had 1 call for jamming in the 1st paper tray, 2 calls for jamming in the 2nd paper tray (roller replaced), 1 call for jamming in the drive system, 1 call for an error code in the transfer belt (PM done), 1 call for a code related to the finisher.
Konica Minolta BHC554	PSES, Kindergarten Wing	A5AY011007267	6	642,086	24,033	5.30	98.46%	8,751	Color Photocopier	1 call was for jamming in the 2nd paper tray, 1 call was for an error code in the 1st tray, 4 calls were for error codes in the image reading unit, with firmware updated on one of the calls. This unit should be watched for further issues.

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Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Franklin High															
Konica Minolta BH4000P	CAP (St. Mary's)	A63R011004663	8802-4412	0	0	0.00	0.00	100.00%	40	0	24	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Curriculum	A63P011001248	8802-4405	0	0	0.00	0.00	100.00%	255	0	57	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH554E	Guidance Office	A61D011002491	9357-6378	0	0	0.00	0.00	100.00%	1,916	0	2,724	0	10/1/2013	6.92	Black Photocopier
Konica Minolta BHC558	Main Office Workroom	A79K011015700	9486-1863	3	5,741	3.42	7.73	99.67%	5,038	1,250	3,518	1,041	2/1/2017	3.58	Color Photocopier
Konica Minolta BH3301P	Room 104A Cooking Room	A63P015001737	9323-8204	0	0	0.00	0.00	100.00%	61	0	55	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH3300P	Room 107 Music Department	A63P011001239	8802-4408	0	0	0.00	0.00	100.00%	0	0	98	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Room 114 Adult Ed Classroom	A63P011003020	9460-6630	0	0	0.00	0.00	100.00%	319	0	248	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH808	Room 119 Copy Room Downstairs	A8KN011008020	9486-1405	0	0	0.00	0.00	100.00%	10,668	0	5,931	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH4000P	Room 201 English Department	A63R011004669	8802-4411	0	0	0.00	0.00	100.00%	169	0	212	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH808	Room 206 Teachers' Room Upstairs	A8KN011008234	9486-1410	0	0	0.00	0.00	100.00%	18,687	0	10,953	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3300P	Room 210 Maintenance	A63P011000501	8802-4413	0	0	0.00	0.00	100.00%	75	0	61	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH754	Room 218 Special Ed Office	A55V017001529	9357-6347	2	22,956	10.06	21.45	99.09%	4,776	0	3,205	0	3/1/2013	7.50	Black Photocopier
Konica Minolta BH3300P	Room 227 Nurse	A63P011001221	9342-4734	0	0	0.00	0.00	100.00%	42	0	31	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Room 253	A63P011001234	8802-4409	0	0	0.00	0.00	100.00%	308	0	116	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BHC558	Room 255 Library	A79K011016231	9486-1366	0	0	0.00	0.00	100.00%	6,257	1,107	7,252	1,483	2/1/2017	3.58	Color Photocopier
Konica Minolta BH3300P	Room 256 Library	A63P011001235	8802-4406	1	0	6.32	6.89	99.71%	34	0	66	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4000P	Room 302 VLACS	A63R011004667	8802-4415	0	0	0.00	0.00	100.00%	209	0	167	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4000P	Room 305 Math Department	A63R011004657	8802-4414	0	0	0.00	0.00	100.00%	2,185	0	2,436	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4000P	Room 310 Science	A63R011004658	9357-6135	0	0	0.00	0.00	100.00%	1,848	0	1,335	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH554E	Special Ed Office	A61D011001579	9357-5106	4	7,412	5.36	25.44	98.93%	3,008	0	2,378	0	10/1/2013	6.92	Black Photocopier
Franklin Middle															
Konica Minolta BH808	Copy Room Down	A8KN011007863	9486-1347	6	44,760	5.26	34.24	98.55%	20,768	0	11,670	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3300P	Room 002 Principal's Office	A63P011001232	9342-4732	0	0	0.00	0.00	100.00%	60	0	60	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Room 003 Assistant Principal	A63P011001231	8802-4425	0	0	0.00	0.00	100.00%	90	0	50	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH658	Room 005 Main Office	AA6R011001562	9486-1352	2	0	6.33	6.50	99.73%	4,173	0	3,569	0	5/1/2017	3.33	Black Photocopier
Konica Minolta BH3300P	Room 009 Nurse's Office	A63P011001669	N/A	0	0	0.00	0.00	100.00%	137	0	122	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Room 011 Food Service Director	A63P011001219	8802-4426	0	0	0.00	0.00	100.00%	601	0	576	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Room 019	A63P011001236	8802-4430	0	0	0.00	0.00	100.00%	348	0	552	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BHC558	Room 024 Library	A79K011015739	9486-1367	3	63,024	8.08	9.08	99.62%	9,486	2,458	4,240	2,425	2/1/2017	3.58	Color Photocopier
Konica Minolta BH3300P	Room 026 Library Side Office	A63P011001113	8802-4428	0	0	0.00	0.00	100.00%	148	0	14	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Room 055 Guidance Office Lower Level	A63P011001237	8802-4427	0	0	0.00	0.00	100.00%	113	0	3	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH454E	Room 058 Special Ed Therapy	A61E011004020	9357-6382	0	0	0.00	0.00	100.00%	4,759	0	2,949	0	11/1/2013	6.83	Black Photocopier
Konica Minolta BH3300P	Room 065 Art Room	A63P011001244	8802-4433	0	0	0.00	0.00	100.00%	271	0	190	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BHC3350	Room 066 Guidance Office	A4Y4011002429	9357-6357	0	0	0.00	0.00	100.00%	469	167	151	469	1/1/2014	6.67	Color Laser MFP
Konica Minolta BHC3350	Room 115A Tech Office	A4Y4011003102	9357-5078	2	2,075	2.93	9.05	99.62%	605	118	269	98	1/1/2014	6.67	Color Laser MFP
Konica Minolta BH3300P	Room 115B	A63P011001240	8802-4407	0	0	0.00	0.00	100.00%	160	0	130	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH808	Room 12 Teacehrs' Room Upstairs	A8KN011007801	9486-1372	2	236,733	5.52	6.07	99.74%	19,530	0	15,033	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH4000P	Room 23 Upstairs Lab	A63R011004661	8802-4432	0	0	0.00	0.00	100.00%	141	0	114	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4000P	Room 33	A63R011004655	8802-4429	1	0	6.52	9.36	99.60%	1,044	0	457	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4000P	Room 44	A63R011004478	8802-4431	0	0	0.00	0.00	100.00%	1,054	0	647	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH4000P	Room 62	A63R011004675	8802-4434	0	0	0.00	0.00	100.00%	1,243	0	782	0	4/1/2013	7.42	Black Network Printer
Paul Smith School															
Konica Minolta BHC558	Main Office Workroom	A79K011016097	9486-1377	4	18,901	3.55	17.82	99.25%	8,200	4,408	6,204	2,619	2/1/2017	3.58	Color Photocopier
Konica Minolta BHC554	Kindergarten Wing Color Copier	A5AY011007267	9357-5109	6	24,033	5.30	36.52	98.46%	5,797	1,856	6,526	2,225	8/1/2012	8.08	Color Photocopier
Konica Minolta BH3301P	Room 101 Nurse's Office	A63P015001814	9323-8205	0	0	0.00	0.00	100.00%	125	0	144	0	11/1/2015	4.83	Black Network Printer
Konica Minolta BH808	Room 105 New Wing	A8KN011007839	9483-6999	1	160,405	3.23	3.76	99.84%	14,461	0	10,454	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH4000P	Room 106 Special Ed	A63R011004672	8802-4422	0	0	0.00	0.00	100.00%	1,411	0	1,482	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Room 219 Special Ed	A63P011001223	8802-4421	0	0	0.00	0.00	100.00%	325	0	50	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3301P	Room 226	A63P015002042	9323-8211	0	0	0.00	0.00	100.00%	218	0	230	0	11/1/2015	4.83	Black Network Printer

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Konica Minolta BH808	Room 226 Breakroom	A8KN011008238	9467-2039	1	0	5.02	5.42	99.77%	18,138	0	17,292	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BH3301P	Title 1 Alley	A63P015002030	9467-2002	0	0	0.00	0.00	100.00%	660	0	750	0	11/1/2015	4.83	Black Network Printer
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Konica Minolta BH4000P	Accounting	A63R011004678	8802-4404	0	0	0.00	0.00	100.00%	649	0	666	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BHC458	Accounting	A79M011027274	9486-1391	0	0	0.00	0.00	100.00%	696	450	1,331	656	8/1/2016	4.08	Color Photocopier
Konica Minolta BH4000P	Accounting Accounts Payable	A63R011004680	8802-4003	0	0	0.00	0.00	100.00%	788	0	709	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH3300P	Business Administrator	A63P011001650	9355-5738	2	6,416	7.50	17.55	99.26%	68	0	16	0	4/1/2013	7.42	Black Network Printer
Konica Minolta BH808	Main Office	A8KN011007774	9486-1378	3	9,320	1.67	2.40	99.90%	8,604	0	7,139	0	6/1/2016	4.25	Black Photocopier
Konica Minolta BHC3350	Main Office	A4Y4011002616	9357-5075	1	32,341	1.83	2.71	99.89%	3,274	393	1,559	1,093	1/1/2014	6.67	Color Laser MFP
Konica Minolta BH3300P	Superintendent	A63P011001376		0	0	0.00	0.00	100.00%	132	0	0	0	4/1/2013	7.42	Black Network Printer
TOTALS & AVERAGES				44	48,778	5.17	221.99	99.83%	3,357	1,356	2,491	1,345		6.38	