

**North Country Council - KMBS
FLEET REPORT FY23**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

There were two service calls on your photocopier during the fiscal year. However, these calls were for preventative maintenance and did not reflect any downtime or average response time.

Your last upgrade was 2/4/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. The average model in your fleet was introduced almost seven years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Down Time	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
NCC Office	Konica Minolta BHC558	A79K011027577	95029575	2	79,340	0.0	0.00	100.00%	1,018	1,107	2,493	2,227	2/1/17	6.67	Color MFP A-3 11x17