

**North Country Council - KMBS  
Fleet Report FY22**



**SPC SUMMARY**

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

You unit under contract with Konica Minolta Business Solutions had 2 service calls during the fiscal year. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Konica Minolta notes their average response time from call to arrival as 6.5 hours over the two service calls, which is high and will be addressed with the vendor.

Your last upgrade was 2/4/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. Your copier model was introduced just over 5 years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Down Time	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Main Office	Konica Minolta BHC558	A79K011027577	9502-9575	2	0	6.5	6.70	99.71%	2,523	1,018	2,405	2,493	2/1/17	5.67	Color Photocopier
TOTALS & AVERAGES				2		6.50	6.70	99.71%	2,523	10,018	2,405	2,493		5.67	