

**LINCOLNVILLE CENTRAL SCHOOL - KMBS  
FLEET REPORT FY20**



**KONICA MINOLTA**



**SPC SUMMARY**

This fleet service report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. Despite the restrictions and early school closing from COVID-19, your volumes actually increased by 5%, but this did not have an effect on the number of service calls on your equipment for FY20.

Out of 9 units under contract with KMBS, there were 2 service calls on one machine during the fiscal year. Uptime for your fleet was 99.93%, which is fair for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 4.7 hours, which is higher than we would like to see, but it is not outrageous.

The average model age of your equipment is 2.63 from date of intro. Of course, your inventory is new so we would expect the age of the models installed to be low. As models get more than 7 years out from date of introduction parts become harder to locate and repair times may be longer.

There were no units with 5 or more service calls for this time period.

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Make/Model	Location	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Lincolnville Central School</b>															
Konica Minolta BH808	Workroom Upstairs	A8KN011011402	9494-4499	0	0	0.00	0.00	100.00%	17,635	0	21,522	0	6/1/2016	4.33	Black Photocopier
Konica Minolta BH3602P	5th Grade B2	AAFK011000931	8802-1933	0	0	0.00	0.00	100.00%	343	0	393	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH3602P	Kitchen	AAFK011000935	8802-1938	2	574	4.70	13.06	99.40%	83	0	126	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH3602P	Library	AAFK011000949	8802-1935	0	0	0.00	0.00	100.00%	452	0	265	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH3602P	Guidance Office	AAFK011000951	8802-1937	0	0	0.00	0.00	100.00%	83	0	125	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH4422	Room 103 Main Office	AAFM011001231	8802-1936	0	0	0.00	0.00	100.00%	1,418	0	1,334	0	8/1/2018	2.17	Black Laser MFP
Konica Minolta BH4702P	Special Education	AAFH011007634	8802-1934	0	0	0.00	0.00	100.00%	2,062	0	1,528	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BH4702P	Work Room Upstairs	AAFH011007639	8802-1932	0	0	0.00	0.00	100.00%	848	0	1,211	0	8/1/2018	2.17	Black Network Printer
Konica Minolta BHC458	Work Room Downstairs	A79M011044939	9502-7726	0	0	0.00	0.00	100.00%	7,610	1,570	5,953	1,192	8/1/2016	4.17	Color Photocopier
<b>TOTALS &amp; AVERAGES</b>				<b>2</b>	<b>574</b>	<b>4.70</b>	<b>13.06</b>	<b>99.93%</b>	<b>30,535</b>	<b>1,570</b>	<b>32,457</b>	<b>1,192</b>		<b>2.63</b>	