

Augusta Housing Authority - Ricoh  
FLEET REPORT FY22



### SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Your unit with Ricoh had no service calls during the fiscal year, which means uptime was 100%. This is usually a good indicator of how the machine is running and that the vendor is taking good care of your equipment, which we hope is the case.

Your last upgrade was on 10/30/2018. The copier is under a five-year+ warranty and service contract that expires on 6/30/2024. The average model in your fleet was introduced six years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Main Office	Ricoh MPC307SPF	C508P902206	14223705	0	0	0.00	100.00%	511	515	1,311	1,325	10/1/17	6.00	Color Laser MFPL A-I4 8.5x14