

**Client - Vendor**  
**FLEET REPORT FY\_\_**



### SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of the three units under contract with Budget Document Technology, there were five service calls on the your equipment during the fiscal year. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget notes their average response time from call to arrival as 9.99 hours, which is much higher than the bid specs and will be addressed with the vendor; however, it should be noted that distance technician has to travel as well as priority of the call (if copier is functioning or not) can also affect the average response time.

Your last upgrade was on 8/2/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2026. The average model in your fleet was introduced just over six years ago. Two units are more than seven years from date of intro. We monitor this

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Helen S. Dunn Elementary School</b>													
Custodian	Konica Minolta BH808	A8KN012000210	64536	1	41,784	17.8	3,139	2,926	0	0	6/1/16	7.33	Black MFP A-3 11x17
Library	Konica Minolta BHC550i	AA7P011000646	64535	3	35,108	8.6	10,413	8,242	7,320	6,591	2/1/20	3.67	Color MFP A-3 11x17
Teachers' Room	Konica Minolta BH808	A8KN011012677	64533	1	276,238	3.6	10,017	14,501	0	0	6/1/16	7.33	Black MFP A-3 11x17
<b>TOTALS &amp; AVERAGES</b>				<b>5</b>	<b>117,710</b>	<b>9.99</b>	<b>7,856</b>	<b>8,556</b>	<b>7,320</b>	<b>6,591</b>		<b>6.11</b>	