SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 56 units under contract with National 1927, there were 65 service calls on 12 copiers and 3 printers during the fiscal year. Uptime for your fleet was 99.98%, which is outstanding for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. National notes their average response time from call to arrival as 2.53 hours, which is also outstanding.

Your last upgrade was 8/2/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2026. The average model age of your fleet is 7.05 years from model introductdion. Thirty-eight units are 7 or more years from model introduction date, with 7 of those being older than 10 years. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Four copiers had more than 5 service calls during the fiscal year. Details can be found on the last page.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Copies between Calls	Avg Response Time	Uptime%	Projected Monthly Volume Black	AVG Actual Monthly Volume Black	Projecgted Monthly Volume Black	AVG Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Bellows Free Academy Elementary														
2nd Floor Printing Alcove	Kyocera P2135dn	LVK6542897	V0715	0	No Calls	No Calls	100.00%	1,648	264	0	0	3/1/14	8.67	Black Network Printer
Main Office	Kyocera P6130cdn	V5Q6403096	V0626	0	No Calls	No Calls	100.00%	437	607	1,246	2,093	6/1/15	7.42	Color Network Printer
Main Office	Kyocera TASKalfa 8003i	RRG0600618	V0916	11	36,523	3.20	99.97%	35,530	34,589	0	0	10/1/19	3.08	Black Photocopier
Room 101	Kyocera P2135dn	LVK6543149	V0648	0	No Calls	No Calls	100.00%	382	251	0	0	3/1/14	8.67	Black Network Printer
Room 106	Kyocera P2135dn	LVK6543024	V1000	0	No Calls	No Calls	100.00%	90	28	0	0	3/1/14	8.67	Black Network Printer
Room 109	Kyocera FS-2100DN	LQA6940673	V0523	0	No Calls	No Calls	100.00%	672	1,046	0	0	10/1/12	10.08	Black Network Printer
Room 114 Teachers' Lounge	Kyocera TASKalfa 8003i	RRG0600619	V0920	9	34,774	3.93	99.92%	24,960	23,962	0	0	10/1/19	3.08	Black Photocopier
Bellows Free Academy High School														
Bus Garage	Kyocera P2135dn	LVK6543021		0	No Calls	No Calls	100.00%	510	656	0	0	3/1/14	8.67	Black Network Printer
Girls' Phys Ed Office	Kyocera FS-2100DN	LQA6739778	V0525	0	No Calls	No Calls	100.00%	49	125	0	0	10/1/12	10.08	Black Network Printer
Guidance Office	Kyocera TASKalfa 6053ci	RF39601320	V0587	1	121,628	1.55	100.00%	9,712	6,098	5,906	4,572	2/1/19	3.75	Color Photocopier
Guidance Office	Kyocera P2040dw	VD20347360	V0597	0	No Calls	No Calls	100.00%	83	489	0	0	4/1/17	5.58	Black Network Printer
Room 204	Kyocera P2135dn	LVK6543019	V0980	0	No Calls	No Calls	100.00%	390	737	0	0	3/1/14	8.67	Black Network Printer
Room 205	Kyocera P6230cdn	RCB0504082	V0594	2	13,417	2.56	99.85%	988	340	688	1,201	6/1/18	4.42	Color Network Printer
Room 205A	Kyocera P2135dn	LVK4512499	V0979	0	No Calls	No Calls	100.00%	47	399	0	0	3/1/14	8.67	Black Network Printer
Room 205B	Kyocera TASKalfa 8003i	RRG0600615	V0918	9	95,050	1.91	99.99%	32,821	36,769	0	0	10/1/19	3.08	Black Photocopier
Room 205C	Kyocera FS-2100DN	LQA6940669	V0524	0	No Calls	No Calls	100.00%	1,087	1,025	0	0	10/1/12	10.08	Black Network Printer
Room 215	Kyocera P2135dn	LVK4512505	V0983	0	No Calls	No Calls	100.00%	463	4	0	0	3/1/14	8.67	Black Network Printer
Room 217	Kyocera P2135dn	LVK4512489	V0984	0	No Calls	No Calls	100.00%	39	11	0	0	3/1/14	8.67	Black Network Printer
Room 261	Kyocera P2135dn	LVK6543037	V0988	0	No Calls	No Calls	100.00%	49	0	0	0	3/1/14	8.67	Black Network Printer
Room 261A	Kyocera TASKalfa 8003i	RRG0600621	V0915	2	251,430	1.68	100.00%	25,937	27,861	0	0	10/1/19	3.08	Black Photocopier
Room 263C	Kyocera P2135dn	LVK6543034	V0989	0	No Calls	No Calls	100.00%	96	0	0	0	3/1/14	8.67	Black Network Printer
Room 301 Planning Room	Kyocera P2135dn	LVK6543027	V0990	0	No Calls	No Calls	100.00%	330	271	0	0	3/1/14	8.67	Black Network Printer
Room 302 Library	Kyocera P2135dn	LVK6543025	V0991	0	No Calls	No Calls	100.00%	238	135	0	0	3/1/14	8.67	Black Network Printer
Room 303 Nurse	Kyocera P2135dn	LVK6543031	V0985	0	No Calls	No Calls	100.00%	190	236	0	0	3/1/14	8.67	Black Network Printer
Room 402	Kyocera P6130cdn	V5Q6X04317	V0996	0	No Calls	No Calls	100.00%	64	24	262	126	6/1/15	7.42	Color Network Printer
Room 403	Kyocera P2135dn	LVK6543028	V0994	0	No Calls	No Calls	100.00%	33	17	0	0	3/1/14	8.67	Black Network Printer
Room 404	Kyocera P2135dn	LVK6543022	V0987	0	No Calls	No Calls	100.00%	129	48	0	0	3/1/14	8.67	Black Network Printer
Room 405	Kyocera P2135dn	LVK6543026	V0995	0	No Calls	No Calls	100.00%	1,070	226	0	0	3/1/14	8.67	Black Network Printer
Room 408	Kyocera P2135dn	LVK6543023	V0997	0	No Calls	No Calls	100.00%	458	190	0	0	3/1/14	8.67	Black Network Printer
Bellows Free Academy Middle School														
Library	Kyocera P2135dn	LVK4512493	V0982	0	No Calls	No Calls	100.00%	319	0	0	0	3/1/14	8.67	Black Network Printer
Room 351	Kyocera P2135dn	LVK6543040	V0986	0	No Calls	No Calls	100.00%	94	0	0	0	3/1/14	8.67	Black Network Printer
Room 365	Kyocera TASKalfa 8003i	RRG0600611	V0914	11	47,494	2.83	99.64%	30,173	43,729	0	0	10/1/19	3.08	Black Photocopier
Room 365	Kyocera P6130cdn	V5Q5600993	V0992	0	No Calls	No Calls	100.00%	529	279	900	1,010	6/1/15	7.42	Color Network Printer
Room 457	Kyocera P2135dn	LVK6543033	V0993	0	No Calls	No Calls	100.00%	269	828	0	0	3/1/14	8.67	Black Network Printer
Fletcher Elementary														
Library	Kyocera P2135dn	LVK4512488	V0977	0	No Calls	No Calls	100.00%	1,044	548	0	0	3/1/14	8.67	Black Network Printer
Library	Kyocera P6230cdn	RCB0504086	V0595	0	No Calls	No Calls	100.00%	62	259	744	1,095	6/1/18	4.42	Color Network Printer
Office	Kyocera FS-2100DN	LQA6940686	V0976	0	No Calls	No Calls	100.00%	83	311	0	0	10/1/12	10.08	Black Network Printer
Room 102 Principal	Kyocera M2535dn	LVZ5722955	V0975	0	No Calls	No Calls	100.00%	1,807	868	0	0	3/1/14	8.67	Black Network Printer
Room 109	Kyocera P6130cdn	V5Q6403046	V0978	0	No Calls	No Calls	100.00%	359	135	48	37	6/1/15	7.42	Color Network Printer
Teachers' Room	Kyocera TASKalfa 8003i	RRG0600623	V0922	4	118,044	2.58	99.92%	20,971	13,154	0	0	10/1/19	3.08	Black Photocopier
FWSU Office														
Business Office	Kyocera FS-2100DN	LQA6940682	V0520	0	No Calls	No Calls	100.00%	1,066	227	0	0	10/1/12	10.08	Black Network Printer
Office	Kyocera TASKalfa 6053ci	RF39601153	V0586	3	29,363	3.28	99.98%	9,850	6,510	2,249	5,605	2/1/19	3.75	Color Photocopier
Office	Kyocera M2635dw	VCA9804750	V0999	0	No Calls	No Calls	100.00%	83	757	0	0	3/1/17	5.67	Black Network Printer
Office Check Printer	Kyocera FS-2100DN	LQA6940683	V0521	2	1,907	2.17	99.96%	87	1,711	0	0	10/1/12	10.08	Black Network Printer
Payroll	Kyocera FS-2100DN	LQA6940671	V0522	1	No Data	2.50	99.96%	83	987	0	0	10/1/12	10.08	Black Network Printer
Georgia Elementary & Middle School														
Business Office	Kyocera P2040dw	VD20851597	V1133	0	No Calls	No Calls	100.00%	0	675	0	0	4/1/17	5.58	Black Network Printer
Library	Kyocera P2135dn	LVK6543029	V0755	0	No Calls	No Calls	100.00%	207	270	0	0	3/1/14	8.67	Black Network Printer
Lower B Wing	Kyocera TASKalfa 4003i	RFX9Z07399	V0584	0	No Calls	No Calls	100.00%	4,597	7,685	0	0	2/1/19	3.75	Black Photocopier
Main Office	Kyocera TASKalfa 6053ci	RF39901868	V0585	1	132,964	2.45	99.96%	6,442	4,810	5,193	4,828	2/1/19	3.75	Color Photocopier
Room A109	Kyocera P6130cdn	V5Q5901812	V0527	0	No Calls	No Calls	100.00%	87	144	807	1,325	6/1/15	7.42	Color Network Printer
Room A109	Kyocera TASKalfa 8003i	RRG0600630	V0921	3	71,655	2.53	99.78%	15,354	10,014	0	0	10/1/19	3.08	Black Photocopier
Room B242	Kyocera TASKalfa 8003i	RRG0600617	V0917	2	126,425	1.76	99.97%	20,591	20,698	0	0	10/1/19	3.08	Black Photocopier
Room B242	Kyocera P6130cdn	V5Q5901842	V0526	0	No Calls	No Calls	100.00%	97	143	858	1,062	6/1/15	7.42	Color Network Printer
Room B248	Kyocera P6230cdn	RCB0403962	V0596	0	No Calls	No Calls	100.00%	83	26	83	82	6/1/18	4.42	Color Network Printer
Room C120	Kyocera TASKalfa 8003i	RRG0600616	V0919	4	33,836	3.07	99.82%	36,507	33,014	0	0	10/1/19	3.08	Black Photocopier
Room C120	Kyocera P6130cdn	V5Q6403071	V0757	0	No Calls	No Calls	100.00%	133	138	683	691	6/1/15	7.42	Color Network Printer

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TOTALS & AVERAGES				65	79,608	2.53	99.98%	5,263	5,468	1,513	1,825		7.05	

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Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022										
Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
BFA Middle Room 365	Kyocera TASKalfa 8003i	RRG0600611	11		47,494	2.53	99.64%		Black Photocopier	Five of the service calls were courtesy calls; 3 were for jamming, 1 for poor quality, and 2 for unit being down.
BFA Elementary Main Office	Kyocera TASKalfa 8003i	RRG0600618	11		36,523	3.20	99.97%		Black Photocopier	Of the 11 calls, the vendor states that 4 were for jamming, 1 for poor quality, 4 were courtesy calls, 1 was for followup and 1 was unidentified.
BFA High Room 205B	Kyocera TASKalfa 8003i	RRG0600615	9		95,050	1.91	99.99%		Black Photocopier	Vendor states this unit had 2 calls for jamming, 2 for copy quality, 3 for couresy follow-ups, 1 phone call, and 1 NFS call.
BFA Elementary Room 114	Kyocera TASKalfa 8003i	RRG0600619	9		34,774	3.93	99.92%		Black Photocopier	Vendor shows there was 1 call for machine being down, 3 for jamming, 2 for maintenance lights, and 3 for courtesy calls.