



## Customer Service History Fleet Report

Status of Data 2/18/2019

CLIENT NAME EWSD  
Month (MM/YYYY) 1/1/18 to 12/31/18

## SPC Evaluation Report

For the number of printers in your fleet, everything seems to be running very well. Average response time is 2.66 hours, which is well below the four-hour response time required in your contract. Only one printer has more than 5 service calls (highlighted in yellow below). This printer had 8 service calls (5 for quality, 2 for parts install, 1 for training). The two with 5 service calls each were primarily courtesy calls. Only 118 of your 310 printers, or about 40%, had at least one service call, and resolution was quick. Overall down time was minimal, and up time is significantly impressive at 99.99%. Again, many of the service calls were either courtesy calls or handled over the phone.

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
Central Office West	51 Park Street	Essex Junction	HP Laser Jet 4200	CNDX301567	Black Network Printer	3	0	3.26	0.00	100.00%	9
Central Office West	51 Park Street	Essex Junction	HP Laser Jet 4200	CNGX304126	Black Network Printer	2	0	2.40	3.70	99.96%	855
	<b>Model Totals &amp; Averages</b>		<b>HP Laser Jet 4200</b>		<b>Black Network Printer</b>	<b>5</b>	<b>0</b>	<b>2.83</b>	<b>3.70</b>	<b>99.98%</b>	<b>432</b>
Essex High	2 Educational Drive	Essex Junction	HP Laser Jet MP712dn	CNDCGBJ232	Black Network Printer	0	0	0.00	0.00	100.00%	327
	<b>Model Totals &amp; Averages</b>		<b>HP Laser Jet MP712dn</b>		<b>Black Network Printer</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>100.00%</b>	<b>327</b>
ACE	25 Park Street	Essex Junction	Kyocera 4002i	W377505080	Black Photocopier	0	0	0.00	0.00	100.00%	3,202
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 4002i</b>		<b>Black Photocopier</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>100.00%</b>	<b>3,202</b>
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera 4052ci	W2M7502078	Color Photocopier	2	0	2.20	2.98	99.97%	11,388
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 4052ci</b>		<b>Color Photocopier</b>	<b>2</b>	<b>0</b>	<b>2.20</b>	<b>2.98</b>	<b>99.97%</b>	<b>11,388</b>
Westford Elementary	146 Brookside Road	Westford	Kyocera 5052ci	W2H7403282	Color Photocopier	1	0	4.50	5.08	99.94%	11,899
Essex High	2 Educational Drive	Essex Junction	Kyocera 5052ci	W2H7403283	Color Photocopier	0	0	0.00	0.00	100.00%	10,095
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 5052ci</b>		<b>Color Photocopier</b>	<b>1</b>	<b>0</b>	<b>4.50</b>	<b>5.08</b>	<b>99.97%</b>	<b>10,997</b>
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera 6002i	W2Z7502736	Black Photocopier	1	156,349	0.60	2.55	99.97%	14,152
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 6002i</b>		<b>Black Photocopier</b>	<b>1</b>	<b>156,349</b>	<b>0.60</b>	<b>2.55</b>	<b>99.97%</b>	<b>14,152</b>
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera 6052ci	W2D7501479	Color Photocopier	3	0	3.82	4.37	99.95%	20,779
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 6052ci</b>		<b>Color Photocopier</b>	<b>3</b>	<b>0</b>	<b>3.82</b>	<b>4.37</b>	<b>99.95%</b>	<b>20,779</b>
Westford Elementary	146 Brookside Road	Westford	Kyocera 7002i	VAP7500733	Black Photocopier	1	0	2.50	3.68	99.96%	7,009
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 7002i</b>		<b>Black Photocopier</b>	<b>1</b>	<b>0</b>	<b>2.50</b>	<b>3.68</b>	<b>99.96%</b>	<b>7,009</b>
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera 8002i	VAK7500834	Black Photocopier	1	0	6.95	6.98	99.92%	7,838
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 8002i</b>		<b>Black Photocopier</b>	<b>1</b>	<b>0</b>	<b>6.95</b>	<b>6.98</b>	<b>99.92%</b>	<b>7,838</b>
Essex High	2 Educational Drive	Essex Junction	Kyocera P6021cdn	LW34300828	Color Network Printer	1	0	0.30	0.00	100.00%	1,317
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P6021cdn</b>		<b>Color Network Printer</b>	<b>1</b>	<b>0</b>	<b>0.30</b>	<b>0.00</b>	<b>100.00%</b>	<b>1,317</b>
Center for Technology	3 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611042	Black Network Printer	0	0	0.00	0.00	100.00%	937
Central Office East	52 Founders Road	Essex Junction	Kyocera FS-2100DN	LQA4611044	Black Network Printer	0	0	0.00	0.00	100.00%	456
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611046	Black Network Printer	0	0	0.00	0.00	100.00%	1,794
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611054	Black Network Printer	0	0	0.00	0.00	100.00%	11
Center for Technology	3 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611056	Black Network Printer	0	0	0.00	0.00	100.00%	181
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611057	Black Network Printer	0	0	0.00	0.00	100.00%	820
Central Office West	51 Park Street	Essex Junction	Kyocera FS-2100DN	LQA4611077	Black Network Printer	0	0	0.00	0.00	100.00%	59
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611080	Black Network Printer	0	0	0.00	0.00	100.00%	1,663
ACE	25 Park Street	Essex Junction	Kyocera FS-2100DN	LQA4611082	Black Network Printer	0	0	0.00	0.00	100.00%	155
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611085	Black Network Printer	3	1,878	2.24	3.26	99.96%	1,687
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611086	Black Network Printer	5	2,509	3.08	2.68	99.97%	1,405
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611089	Black Network Printer	0	0	0.00	0.00	100.00%	407
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera FS-2100DN	LQA4611096	Black Network Printer	0	0	0.00	0.00	100.00%	177
Central Office West	51 Park Street	Essex Junction	Kyocera FS-2100DN	LQA4611099	Black Network Printer	1	0	2.32	0.00	100.00%	2,501
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera FS-2100DN	NUF2800085	Black Network Printer	0	0	0.00	0.00	100.00%	1
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera FS-2100DN	NUF2800120	Black Network Printer	0	0	0.00	0.00	100.00%	913

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	<b>Model Totals &amp; Averages</b>		<b>Kyocera FS-2100DN</b>		<b>Black Network Printer</b>	<b>9</b>	<b>2,194</b>	<b>2.55</b>	<b>5.94</b>	<b>99.99%</b>	<b>823</b>
Central Office West	51 Park Street	Essex Junction	Kyocera FS-4100DN	LQP5912239	Black Network Printer	0	0	0.00	0.00	100.00%	1,331
Central Office West	51 Park Street	Essex Junction	Kyocera FS-4100DN	NUK2902818	Black Network Printer	0	0	0.00	0.00	100.00%	1,237
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-4100DN	NUK2902829	Black Network Printer	0	0	0.00	0.00	100.00%	636
Central Office West	51 Park Street	Essex Junction	Kyocera FS-4100DN	NUK3408328	Black Network Printer	0	0	0.00	0.00	100.00%	1,479
	<b>Model Totals &amp; Averages</b>		<b>Kyocera FS-4100DN</b>		<b>Black Network Printer</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>100.00%</b>	<b>1,171</b>
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera FS-4200DN	NU43110691	Black Network Printer	1	0	0.03	0.00	100.00%	20,857
	<b>Model Totals &amp; Averages</b>		<b>Kyocera FS-4200DN</b>		<b>Black Network Printer</b>	<b>1</b>	<b>0</b>	<b>0.03</b>	<b>0.00</b>	<b>100.00%</b>	<b>20,857</b>
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera M2035 MFP	LVV4401742	Black Laser MFP	3	97	0.90	2.03	99.98%	344
Essex High	2 Educational Drive	Essex Junction	Kyocera M2035 MFP	LVV4401749	Black Laser MFP	3	405	2.25	3.32	99.96%	423
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera M2035 MFP	LVV4402044	Black Laser MFP	0	0	0.00	0.00	100.00%	202
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera M2035 MFP	LVV5804829	Black Laser MFP	3	0	2.46	2.99	99.97%	180
	<b>Model Totals &amp; Averages</b>		<b>Kyocera M2035 MFP</b>		<b>Black Laser MFP</b>	<b>9</b>	<b>251</b>	<b>1.87</b>	<b>8.34</b>	<b>99.98%</b>	<b>287</b>
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera M2540dw	VCJ7304264	Black Laser MFP	0	0	0.00	0.00	100.00%	0
	<b>Model Totals &amp; Averages</b>		<b>Kyocera M2540dw</b>		<b>Black Laser MFP</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>100.00%</b>	<b>0</b>
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera M6535cidn	V6D7511252	Color Laser MFP	0	0	0.00	0.00	100.00%	195
	<b>Model Totals &amp; Averages</b>		<b>Kyocera M6535cidn</b>		<b>Color Laser MFP</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>100.00%</b>	<b>195</b>
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK3Z02192	Black Network Printer	2	5,116	1.90	3.10	99.96%	646
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4204359	Black Network Printer	0	0	0.00	0.00	100.00%	221
Central Office East	52 Founders Road	Essex Junction	Kyocera P2135DN	LVK4204366	Black Network Printer	0	0	0.00	0.00	100.00%	119
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4409728	Black Network Printer	2	8	2.45	3.32	99.96%	49
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4409814	Black Network Printer	0	0	0.00	0.00	100.00%	90
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410160	Black Network Printer	1	0	3.25	4.32	99.95%	262
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410199	Black Network Printer	0	0	0.00	0.00	100.00%	80
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410290	Black Network Printer	0	0	0.00	0.00	100.00%	205
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410291	Black Network Printer	0	0	0.00	0.00	100.00%	443
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410294	Black Network Printer	0	0	0.00	0.00	100.00%	14
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410296	Black Network Printer	1	0	4.76	2.63	99.97%	64
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410297	Black Network Printer	0	0	0.00	0.00	100.00%	828
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410300	Black Network Printer	0	0	0.00	0.00	100.00%	219
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410301	Black Network Printer	0	0	0.00	0.00	100.00%	46
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410302	Black Network Printer	0	0	0.00	0.00	100.00%	628
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410303	Black Network Printer	0	0	0.00	0.00	100.00%	131
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410304	Black Network Printer	0	0	0.00	0.00	100.00%	1,024
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410305	Black Network Printer	0	0	0.00	0.00	100.00%	50
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410306	Black Network Printer	0	0	0.00	0.00	100.00%	86
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410307	Black Network Printer	0	0	0.00	0.00	100.00%	300
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410308	Black Network Printer	1	0	1.97	3.95	99.95%	398
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410309	Black Network Printer	5	0	3.16	0.00	100.00%	546
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410310	Black Network Printer	0	0	0.00	0.00	100.00%	157
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410311	Black Network Printer	0	0	0.00	0.00	100.00%	162
Westford Elementary	146 Brookside Road	Westford	Kyocera P2135DN	LVK4410312	Black Network Printer	2	0	1.62	0.85	99.99%	2,210
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410314	Black Network Printer	1	0	1.78	2.30	99.97%	196
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410315	Black Network Printer	0	0	0.00	0.00	100.00%	200
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410316	Black Network Printer	0	0	0.00	0.00	100.00%	137
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410317	Black Network Printer	0	0	0.00	0.00	100.00%	26
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410318	Black Network Printer	0	0	0.00	0.00	100.00%	367
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410319	Black Network Printer	0	0	0.00	0.00	100.00%	78
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410320	Black Network Printer	0	0	0.00	0.00	100.00%	203
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410321	Black Network Printer	0	0	0.00	0.00	100.00%	273
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410322	Black Network Printer	0	0	0.00	0.00	100.00%	7
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410323	Black Network Printer	0	0	0.00	0.00	100.00%	396
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410324	Black Network Printer	0	0	0.00	0.00	100.00%	532
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410325	Black Network Printer	1	0	0.45	0.00	100.00%	195

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Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410326	Black Network Printer	0	0	0.00	0.00	100.00%	122
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410327	Black Network Printer	0	0	0.00	0.00	100.00%	223
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410328	Black Network Printer	0	0	0.00	0.00	100.00%	303
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410329	Black Network Printer	0	0	0.00	0.00	100.00%	1
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410330	Black Network Printer	0	0	0.00	0.00	100.00%	156
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410331	Black Network Printer	0	0	0.00	0.00	100.00%	68
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410332	Black Network Printer	0	0	0.00	0.00	100.00%	65
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410334	Black Network Printer	0	0	0.00	0.00	100.00%	234
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410335	Black Network Printer	1	0	5.42	5.77	99.93%	314
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410336	Black Network Printer	0	0	0.00	0.00	100.00%	120
Central Office East	52 Founders Road	Essex Junction	Kyocera P2135DN	LVK4410337	Black Network Printer	0	0	0.00	0.00	100.00%	41
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410338	Black Network Printer	0	0	0.00	0.00	100.00%	884
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410339	Black Network Printer	0	0	0.00	0.00	100.00%	228
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410340	Black Network Printer	0	0	0.00	0.00	100.00%	22
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410341	Black Network Printer	0	0	0.00	0.00	100.00%	623
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410342	Black Network Printer	0	0	0.00	0.00	100.00%	471
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410343	Black Network Printer	0	0	0.00	0.00	100.00%	489
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410344	Black Network Printer	0	0	0.00	0.00	100.00%	450
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410345	Black Network Printer	0	0	0.00	0.00	100.00%	281
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410346	Black Network Printer	2	0	2.78	3.60	99.96%	123
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410347	Black Network Printer	0	0	0.00	0.00	100.00%	65
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410348	Black Network Printer	0	0	0.00	0.00	100.00%	279
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410349	Black Network Printer	1	0	1.02	1.93	99.98%	1,701
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410350	Black Network Printer	0	0	0.00	0.00	100.00%	168
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410351	Black Network Printer	0	0	0.00	0.00	100.00%	168
Essex Town Elementary School	1 Bixby Hill Road	Essex Junction	Kyocera P2135DN	LVK4410352	Black Network Printer	0	0	0.00	0.00	100.00%	112
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410354	Black Network Printer	0	0	0.00	0.00	100.00%	693
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410359	Black Network Printer	0	0	0.00	0.00	100.00%	450
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410371	Black Network Printer	1	0	5.72	6.95	99.92%	939
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410376	Black Network Printer	0	0	0.00	0.00	100.00%	132
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410378	Black Network Printer	1	0	0.58	1.43	99.98%	410
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410380	Black Network Printer	2	0	0.70	0.89	99.99%	398
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410381	Black Network Printer	0	0	0.00	0.00	100.00%	309
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410382	Black Network Printer	2	1,561	5.29	9.06	99.90%	360
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410383	Black Network Printer	0	0	0.00	0.00	100.00%	98
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410384	Black Network Printer	0	0	0.00	0.00	100.00%	126
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410385	Black Network Printer	0	0	0.00	0.00	100.00%	1,550
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410386	Black Network Printer	0	0	0.00	0.00	100.00%	307
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410387	Black Network Printer	1	0	3.17	0.00	100.00%	272
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410388	Black Network Printer	0	0	0.00	0.00	100.00%	618
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410389	Black Network Printer	0	0	0.00	0.00	100.00%	200
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410390	Black Network Printer	0	0	0.00	0.00	100.00%	144
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410391	Black Network Printer	0	0	0.00	0.00	100.00%	613
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410392	Black Network Printer	0	0	0.00	0.00	100.00%	294
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410393	Black Network Printer	1	0	0.47	0.00	100.00%	848
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410394	Black Network Printer	1	0	3.05	3.47	99.96%	122
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410395	Black Network Printer	0	0	0.00	0.00	100.00%	22
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410396	Black Network Printer	0	0	0.00	0.00	100.00%	166
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410411	Black Network Printer	0	0	0.00	0.00	100.00%	225
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410440	Black Network Printer	0	0	0.00	0.00	100.00%	223
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410441	Black Network Printer	0	0	0.00	0.00	100.00%	278
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410442	Black Network Printer	3	269	2.27	3.30	99.96%	547
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410443	Black Network Printer	0	0	0.00	0.00	100.00%	170
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410444	Black Network Printer	0	0	0.00	0.00	100.00%	0
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410445	Black Network Printer	0	0	0.00	0.00	100.00%	297
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410446	Black Network Printer	0	0	0.00	0.00	100.00%	152

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410448	Black Network Printer	0	0	0.00	0.00	100.00%	187
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410449	Black Network Printer	0	0	0.00	0.00	100.00%	341
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410450	Black Network Printer	0	0	0.00	0.00	100.00%	10
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410451	Black Network Printer	0	0	0.00	0.00	100.00%	47
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410452	Black Network Printer	0	0	0.00	0.00	100.00%	630
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410453	Black Network Printer	0	0	0.00	0.00	100.00%	180
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410454	Black Network Printer	0	0	0.00	0.00	100.00%	76
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410455	Black Network Printer	0	0	0.00	0.00	100.00%	3,847
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410456	Black Network Printer	0	0	0.00	0.00	100.00%	1,101
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410457	Black Network Printer	0	0	0.00	0.00	100.00%	243
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410459	Black Network Printer	0	0	0.00	0.00	100.00%	33
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410493	Black Network Printer	0	0	0.00	0.00	100.00%	12
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410494	Black Network Printer	0	0	0.00	0.00	100.00%	266
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410495	Black Network Printer	1	0	4.15	4.85	99.94%	223
Westford Elementary	146 Brookside Road	Westford	Kyocera P2135DN	LVK4410501	Black Network Printer	0	0	0.00	0.00	100.00%	149
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410502	Black Network Printer	0	0	0.00	0.00	100.00%	352
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410504	Black Network Printer	0	0	0.00	0.00	100.00%	111
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410505	Black Network Printer	0	0	0.00	0.00	100.00%	397
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410507	Black Network Printer	0	0	0.00	0.00	100.00%	132
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410508	Black Network Printer	0	0	0.00	0.00	100.00%	44
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410509	Black Network Printer	0	0	0.00	0.00	100.00%	46
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410510	Black Network Printer	0	0	0.00	0.00	100.00%	330
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410511	Black Network Printer	3	63	0.84	7.89	99.91%	136
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410516	Black Network Printer	0	0	0.00	0.00	100.00%	641
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4411540	Black Network Printer	0	0	0.00	0.00	100.00%	233
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411542	Black Network Printer	0	0	0.00	0.00	100.00%	0
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411544	Black Network Printer	0	0	0.00	0.00	100.00%	104
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411545	Black Network Printer	0	0	0.00	0.00	100.00%	4
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411546	Black Network Printer	0	0	0.00	0.00	100.00%	212
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411547	Black Network Printer	0	0	0.00	0.00	100.00%	217
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411548	Black Network Printer	0	0	0.00	0.00	100.00%	32
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4411549	Black Network Printer	0	0	0.00	0.00	100.00%	32
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411550	Black Network Printer	0	0	0.00	0.00	100.00%	389
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411551	Black Network Printer	0	0	0.00	0.00	100.00%	53
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411552	Black Network Printer	0	0	0.00	0.00	100.00%	96
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411553	Black Network Printer	2	142	3.78	4.33	99.95%	311
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411554	Black Network Printer	0	0	0.00	0.00	100.00%	58
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411555	Black Network Printer	0	0	0.00	0.00	100.00%	196
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411556	Black Network Printer	0	0	0.00	0.00	100.00%	462
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411557	Black Network Printer	0	0	0.00	0.00	100.00%	691
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411558	Black Network Printer	1	0	3.58	4.47	99.95%	322
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4411560	Black Network Printer	1	0	0.38	1.12	99.99%	291
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4411562	Black Network Printer	0	0	0.00	0.00	100.00%	1
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411563	Black Network Printer	3	0	3.83	16.44	99.81%	907
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411651	Black Network Printer	0	0	0.00	0.00	100.00%	555
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411678	Black Network Printer	0	0	0.00	0.00	100.00%	79
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4411680	Black Network Printer	2	0	4.23	5.73	99.93%	56
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411682	Black Network Printer	0	0	0.00	0.00	100.00%	183
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411683	Black Network Printer	0	0	0.00	0.00	100.00%	53
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411686	Black Network Printer	0	0	0.00	0.00	100.00%	37
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411690	Black Network Printer	1	0	0.07	0.00	100.00%	372
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411691	Black Network Printer	1	0	0.57	1.38	99.98%	3,313
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411692	Black Network Printer	0	0	0.00	0.00	100.00%	215
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411693	Black Network Printer	0	0	0.00	0.00	100.00%	0
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411694	Black Network Printer	0	0	0.00	0.00	100.00%	225
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411695	Black Network Printer	1	0	1.28	2.30	99.97%	265



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Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411697	Black Network Printer	1	0	2.60	3.13	99.96%	140
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411698	Black Network Printer	0	0	0.00	0.00	100.00%	300
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411699	Black Network Printer	0	0	0.00	0.00	100.00%	238
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411700	Black Network Printer	0	0	0.00	0.00	100.00%	201
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411701	Black Network Printer	0	0	0.00	0.00	100.00%	145
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411702	Black Network Printer	0	0	0.00	0.00	100.00%	122
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411707	Black Network Printer	0	0	0.00	0.00	100.00%	1,119
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411708	Black Network Printer	0	0	0.00	0.00	100.00%	493
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P2135DN</b>		<b>Black Network Printer</b>	<b>49</b>	<b>1,193</b>	<b>2.49</b>	<b>108.51</b>	<b>99.99%</b>	<b>335</b>
Albert D. Lawton Intermediate	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503862	Black Network Printer	0	0	0.00	0.00	100.00%	269
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503863	Black Network Printer	0	0	0.00	0.00	100.00%	81
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503864	Black Network Printer	0	0	0.00	0.00	100.00%	3
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503865	Black Network Printer	0	0	0.00	0.00	100.00%	218
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503866	Black Network Printer	0	0	0.00	0.00	100.00%	23
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503867	Black Network Printer	0	0	0.00	0.00	100.00%	431
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503868	Black Network Printer	0	0	0.00	0.00	100.00%	307
Essex Town Founders Memorial	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503869	Black Network Printer	0	0	0.00	0.00	100.00%	30
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503870	Black Network Printer	1	0	6.25	6.53	99.93%	832
Albert D. Lawton Intermediate	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503871	Black Network Printer	0	0	0.00	0.00	100.00%	1,285
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503872	Black Network Printer	0	0	0.00	0.00	100.00%	431
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503873	Black Network Printer	0	0	0.00	0.00	100.00%	441
Albert D. Lawton Intermediate	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503874	Black Network Printer	0	0	0.00	0.00	100.00%	390
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503875	Black Network Printer	0	0	0.00	0.00	100.00%	807
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503876	Black Network Printer	0	0	0.00	0.00	100.00%	243
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503877	Black Network Printer	0	0	0.00	0.00	100.00%	649
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503878	Black Network Printer	0	0	0.00	0.00	100.00%	263
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503879	Black Network Printer	0	0	0.00	0.00	100.00%	272
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503880	Black Network Printer	0	0	0.00	0.00	100.00%	584
Albert D. Lawton Intermediate	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503881	Black Network Printer	0	0	0.00	0.00	100.00%	1,596
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503893	Black Network Printer	2	0	0.89	30.10	99.66%	275
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503898	Black Network Printer	0	0	0.00	0.00	100.00%	126
Central Office West	51 Park Street	Essex Junction	Kyocera P3045DN	VM37503901	Black Network Printer	0	0	0.00	0.00	100.00%	727
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503902	Black Network Printer	0	0	0.00	0.00	100.00%	989
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503903	Black Network Printer	1	0	4.43	0.00	100.00%	1,641
Essex Town Elementary School	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503905	Black Network Printer	0	0	0.00	0.00	100.00%	510
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503906	Black Network Printer	0	0	0.00	0.00	100.00%	209
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503907	Black Network Printer	0	0	0.00	0.00	100.00%	299
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503908	Black Network Printer	2	0	2.17	3.35	99.96%	415
Central Office West	51 Park Street	Essex Junction	Kyocera P3045DN	VM37503909	Black Network Printer	0	0	0.00	0.00	100.00%	380
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503910	Black Network Printer	0	0	0.00	0.00	100.00%	1,493
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P3045DN	VM37503911	Black Network Printer	0	0	0.00	0.00	100.00%	160
Essex Town Founders Memorial	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503912	Black Network Printer	0	0	0.00	0.00	100.00%	751
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503913	Black Network Printer	0	0	0.00	0.00	100.00%	577
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503914	Black Network Printer	0	0	0.00	0.00	100.00%	303
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503915	Black Network Printer	0	0	0.00	0.00	100.00%	400
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503916	Black Network Printer	0	0	0.00	0.00	100.00%	186
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503917	Black Network Printer	0	0	0.00	0.00	100.00%	301
Essex Town Founders Memorial	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503918	Black Network Printer	0	0	0.00	0.00	100.00%	1,541
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503919	Black Network Printer	0	0	0.00	0.00	100.00%	694
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503920	Black Network Printer	0	0	0.00	0.00	100.00%	430
Albert D. Lawton Intermediate	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503921	Black Network Printer	0	0	0.00	0.00	100.00%	274
Essex Town Elementary School	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503922	Black Network Printer	0	0	0.00	0.00	100.00%	663
Essex Town Founders Memorial	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503923	Black Network Printer	0	0	0.00	0.00	100.00%	178
Essex Town Founders Memorial	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503924	Black Network Printer	0	0	0.00	0.00	100.00%	490
Essex Town Elementary School	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503926	Black Network Printer	0	0	0.00	0.00	100.00%	48
Essex Town Elementary School	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503927	Black Network Printer	0	0	0.00	0.00	100.00%	748

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Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503928	Black Network Printer	0	0	0.00	0.00	100.00%	706
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503929	Black Network Printer	0	0	0.00	0.00	100.00%	226
Central Office East	52 Founders Road	Essex Junction	Kyocera P3045DN	VM37503930	Black Network Printer	0	0	0.00	0.00	100.00%	33
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503931	Black Network Printer	0	0	0.00	0.00	100.00%	407
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503932	Black Network Printer	0	0	0.00	0.00	100.00%	600
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503933	Black Network Printer	0	0	0.00	0.00	100.00%	124
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503934	Black Network Printer	0	0	0.00	0.00	100.00%	448
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503935	Black Network Printer	0	0	0.00	0.00	100.00%	104
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503936	Black Network Printer	0	0	0.00	0.00	100.00%	192
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503937	Black Network Printer	0	0	0.00	0.00	100.00%	685
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503938	Black Network Printer	0	0	0.00	0.00	100.00%	234
Central Office East	52 Founders Road	Essex Junction	Kyocera P3045DN	VM37503939	Black Network Printer	0	0	0.00	0.00	100.00%	317
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503940	Black Network Printer	1	0	0.17	0.00	100.00%	1,771
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503941	Black Network Printer	0	0	0.00	0.00	100.00%	337
Central Office East	52 Founders Road	Essex Junction	Kyocera P3045DN	VM37503942	Black Network Printer	0	0	0.00	0.00	100.00%	0
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503944	Black Network Printer	0	0	0.00	0.00	100.00%	132
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503945	Black Network Printer	0	0	0.00	0.00	100.00%	243
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503946	Black Network Printer	1	0	8.72	9.63	99.89%	364
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503947	Black Network Printer	0	0	0.00	0.00	100.00%	3
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503948	Black Network Printer	0	0	0.00	0.00	100.00%	494
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503949	Black Network Printer	0	0	0.00	0.00	100.00%	252
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503950	Black Network Printer	0	0	0.00	0.00	100.00%	470
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503951	Black Network Printer	0	0	0.00	0.00	100.00%	997
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503952	Black Network Printer	0	0	0.00	0.00	100.00%	58
Westford Elementary	146 Brookside Road	Westford	Kyocera P3045DN	VM37503953	Black Network Printer	0	0	0.00	0.00	100.00%	531
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503954	Black Network Printer	2	10	1.98	3.13	99.96%	208
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503956	Black Network Printer	0	0	0.00	0.00	100.00%	146
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503957	Black Network Printer	0	0	0.00	0.00	100.00%	185
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503959	Black Network Printer	0	0	0.00	0.00	100.00%	141
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503960	Black Network Printer	0	0	0.00	0.00	100.00%	123
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503961	Black Network Printer	0	0	0.00	0.00	100.00%	350
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P3045DN	VM37503962	Black Network Printer	0	0	0.00	0.00	100.00%	28
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P3045DN	VM37503963	Black Network Printer	0	0	0.00	0.00	100.00%	120
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503964	Black Network Printer	0	0	0.00	0.00	100.00%	1,967
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503967	Black Network Printer	0	0	0.00	0.00	100.00%	88
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503977	Black Network Printer	0	0	0.00	0.00	100.00%	2,453
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503981	Black Network Printer	0	0	0.00	0.00	100.00%	879
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P3045DN</b>		<b>Black Network Printer</b>	<b>10</b>	<b>10</b>	<b>3.52</b>	<b>53.00</b>	<b>99.99%</b>	<b>481</b>
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701873	Color Network Printer	8	173	4.89	6.46	99.93%	542
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701882	Color Network Printer	0	0	0.00	0.00	100.00%	403
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P6026CDN	LW74701884	Color Network Printer	0	0	0.00	0.00	100.00%	803
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P6026CDN	LW74701888	Color Network Printer	0	0	0.00	0.00	100.00%	1,154
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P6026CDN	LW74701890	Color Network Printer	0	0	0.00	0.00	100.00%	335
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701891	Color Network Printer	0	0	0.00	0.00	100.00%	612
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P6026CDN	LW74701893	Color Network Printer	0	0	0.00	0.00	100.00%	540
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P6026CDN	LW74701897	Color Network Printer	1	31,963	4.25	6.30	99.93%	1,881
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701899	Color Network Printer	0	0	0.00	0.00	100.00%	143
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701901	Color Network Printer	0	0	0.00	0.00	100.00%	192
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701902	Color Network Printer	3	89	3.95	7.75	99.91%	564
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701903	Color Network Printer	0	0	0.00	0.00	100.00%	136
ACE	25 Park Street	Essex Junction	Kyocera P6026CDN	LW74701906	Color Network Printer	0	0	0.00	0.00	100.00%	112
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P6026CDN	LW74701907	Color Network Printer	3	0	3.05	2.78	99.97%	617
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P6026CDN	LW74X02616	Color Network Printer	0	0	0.00	0.00	100.00%	95
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P6026CDN</b>		<b>Color Network Printer</b>	<b>15</b>	<b>10,742</b>	<b>4.04</b>	<b>23.00</b>	<b>99.98%</b>	<b>542</b>
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P6130cdn	V5Q7605175	Color Network Printer	0	0	0.00	0.00	100.00%	342

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605178	Color Network Printer	0	0	0.00	0.00	100.00%	484
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605180	Color Network Printer	2	0	4.66	15.59	99.82%	1,004
Central Office East	52 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605183	Color Network Printer	0	0	0.00	0.00	100.00%	132
Essex High	2 Educational Drive	Essex Junction	Kyocera P6130cdn	V5Q7605185	Color Network Printer	0	0	0.00	0.00	100.00%	311
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605187	Color Network Printer	0	0	0.00	0.00	100.00%	492
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605188	Color Network Printer	0	0	0.00	0.00	100.00%	1,896
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605189	Color Network Printer	2	0	2.60	3.37	99.96%	781
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605190	Color Network Printer	1	0	2.37	3.50	99.96%	397
Essex High	2 Educational Drive	Essex Junction	Kyocera P6130cdn	V5Q7605192	Color Network Printer	0	0	0.00	0.00	100.00%	248
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P6130cdn	V5Q7605195	Color Network Printer	1	0	3.65	4.27	99.95%	904
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605196	Color Network Printer	1	9,149	1.72	2.75	99.97%	920
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P6130cdn	V5Q7605197	Color Network Printer	1	0	1.18	1.92	99.98%	1,080
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P6130cdn</b>		<b>Color Network Printer</b>	<b>8</b>	<b>9,149</b>	<b>2.70</b>	<b>31.00</b>	<b>99.97%</b>	<b>692</b>
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P6230cdn	RCB8600565	Color Network Printer	1	0	0.65	0.00	100.00%	997
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P6230cdn	RCB8600667	Color Network Printer	1	0	0.83	0.00	100.00%	301
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P6230cdn</b>		<b>Color Network Printer</b>	<b>2</b>	<b>0</b>	<b>0.74</b>	<b>0.00</b>	<b>100.00%</b>	<b>649</b>
<b>TOTALS &amp; AVERAGES</b>						<b>118</b>	<b>1,311</b>	<b>2.66</b>	<b>259.56</b>	<b>99.99%</b>	<b>775</b>

This color represents TOTALS in these columns

This color represents totals and averages for a MODEL of machine

This color represents totals and averages for all equipment.

This color represents potential problem areas

\* A "0" means there were no service calls during the 12-month period