



## Customer Service History Fleet Report

Status of Data 8/30/2019

CLIENT NAME EWSD  
Month (MM/YYYY) 7/1/18 to 6/30/19

## SPC Evaluation Report

For the number of printers and copiers in your fleet, everything seems to be running very well. Average response time is less than 2 hours. The majority of the service calls were courtesy calls or training. Only one printer has more than 5 service calls (highlighted in yellow below). This printer had 8 service calls (5 for quality, 2 for parts install, 1 for training); all of the calls took place in the first half of the school year. The FS-2100 printer at EHS had 6 service calls for copy quality, noise, and a follow-ups. the other printer with 6 service calls at Essex Town Elementary had unspecified issues for 5 calls, and 1 follow-up. Only 136 of your 311 printers, or about 43%, had at least one service call, and most of those were courtesy calls and follow-ups.

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
Central Office West	51 Park Street	Essex Junction	HP Laser Jet 4200	CNDX301567	Black Network Printer	0	0	0.00	0.00	100.00%	0
Central Office West	51 Park Street	Essex Junction	HP Laser Jet 4200	CNGX304126	Black Network Printer	2	0	25.10	26.03	99.70%	853
	<b>Model Totals &amp; Averages</b>		<b>HP Laser Jet 4200</b>		<b>Black Network Printer</b>	<b>2</b>	<b>0</b>	<b>25.10</b>	<b>26.03</b>	<b>99.85%</b>	<b>853</b>
Essex High	2 Educational Drive	Essex Junction	HP Laser Jet MP712dn	CNDCGBJ232	Black Network Printer	0	0	0.00	0.00	100.00%	407
	<b>Model Totals &amp; Averages</b>		<b>HP Laser Jet MP712dn</b>		<b>Black Network Printer</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>100.00%</b>	<b>407</b>
ACE	25 Park Street	Essex Junction	Kyocera 4002i	W377505080	Black Photocopier	0	0	0.00	0.00	100.00%	3,421
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 4002i</b>		<b>Black Photocopier</b>	<b>0</b>	<b>0</b>	<b>0.00</b>	<b>0.00</b>	<b>100.00%</b>	<b>3,421</b>
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera 4052ci	W2M7502078	Color Photocopier	2	17,715	0.36	1.69	99.98%	12,572
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 4052ci</b>		<b>Color Photocopier</b>	<b>2</b>	<b>17,715</b>	<b>0.36</b>	<b>1.69</b>	<b>99.98%</b>	<b>12,572</b>
Westford Elementary	146 Brookside Road	Westford	Kyocera 5052ci	W2H7403282	Color Photocopier	4	5,095	4.02	4.18	99.83%	13,316
Essex High	2 Educational Drive	Essex Junction	Kyocera 5052ci	W2H7403283	Color Photocopier	1	168,255	0.17	0.00	100.00%	12,551
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 5052ci</b>		<b>Color Photocopier</b>	<b>5</b>	<b>86,675</b>	<b>2.10</b>	<b>4.18</b>	<b>99.92%</b>	<b>12,934</b>
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera 6002i	W2Z7502736	Black Photocopier	2	133,817	1.57	1.28	99.99%	12,639
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 6002i</b>		<b>Black Photocopier</b>	<b>2</b>	<b>133,817</b>	<b>1.57</b>	<b>1.28</b>	<b>99.99%</b>	<b>12,639</b>
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera 6052ci	W2D7501479	Color Photocopier	2	9,976	3.00	4.24	99.95%	19,641
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 6052ci</b>		<b>Color Photocopier</b>	<b>2</b>	<b>9,976</b>	<b>3.00</b>	<b>4.24</b>	<b>99.95%</b>	<b>19,641</b>
Westford Elementary	146 Brookside Road	Westford	Kyocera 7002i	VAP7500733	Black Photocopier	3	53,044	3.43	4.02	99.82%	7,549
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 7002i</b>		<b>Black Photocopier</b>	<b>3</b>	<b>53,044</b>	<b>3.43</b>	<b>4.02</b>	<b>99.82%</b>	<b>7,549</b>
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera 8002i	VAK7500834	Black Photocopier	2	67,595	0.39	0.84	99.99%	7,225
	<b>Model Totals &amp; Averages</b>		<b>Kyocera 8002i</b>		<b>Black Photocopier</b>	<b>2</b>	<b>67,595</b>	<b>0.39</b>	<b>0.84</b>	<b>99.99%</b>	<b>7,225</b>
Essex High	2 Educational Drive	Essex Junction	Kyocera P6021cdn	LW34300828	Color Network Printer	1	0	0.30	0.00	100.00%	1,334
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P6021cdn</b>		<b>Color Network Printer</b>	<b>1</b>	<b>0</b>	<b>0.30</b>	<b>0.00</b>	<b>100.00%</b>	<b>1,334</b>
Center for Technology	3 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611042	Black Network Printer	0	0	0.00	0.00	100.00%	655
Central Office East	52 Founders Road	Essex Junction	Kyocera FS-2100DN	LQA4611044	Black Network Printer	0	0	0.00	0.00	100.00%	310
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611046	Black Network Printer	0	0	0.00	0.00	100.00%	1,659
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611054	Black Network Printer	0	0	0.00	0.00	100.00%	15
Center for Technology	3 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611056	Black Network Printer	0	0	0.00	0.00	100.00%	315
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611057	Black Network Printer	0	0	0.00	0.00	100.00%	886
Central Office West	51 Park Street	Essex Junction	Kyocera FS-2100DN	LQA4611077	Black Network Printer	1	0	0.00	0.00	100.00%	42
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611080	Black Network Printer	1	24,200	0.22	1.23	99.99%	2,018
ACE	25 Park Street	Essex Junction	Kyocera FS-2100DN	LQA4611082	Black Network Printer	2	3	1.68	0.00	100.00%	76
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611085	Black Network Printer	6	2,498	3.60	2.48	99.97%	1,534
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611086	Black Network Printer	2	4,637	2.94	2.05	99.95%	526
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-2100DN	LQA4611089	Black Network Printer	0	0	0.00	0.00	100.00%	338
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera FS-2100DN	LQA4611096	Black Network Printer	2	456	0.41	0.77	99.99%	275
Central Office West	51 Park Street	Essex Junction	Kyocera FS-2100DN	LQA4611099	Black Network Printer	1	0	2.58	0.00	100.00%	1,781
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera FS-2100DN	NUF2800085	Black Network Printer	0	0	0.00	0.00	100.00%	0
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera FS-2100DN	NUF2800120	Black Network Printer	1	0	0.00	0.00	100.00%	768

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	Model Totals & Averages		Kyocera FS-2100DN		Black Network Printer	16	6,359	1.91	6.53	99.99%	700
Central Office West	51 Park Street	Essex Junction	Kyocera FS-4100DN	LQP5912239	Black Network Printer	0	0	0.00	0.00	100.00%	1,572
Central Office West	51 Park Street	Essex Junction	Kyocera FS-4100DN	NUK2902818	Black Network Printer	1	0	0.22	1.35	99.98%	4,314
Essex High	2 Educational Drive	Essex Junction	Kyocera FS-4100DN	NUK2902829	Black Network Printer	1	0	0.02	0.00	100.00%	506
Central Office West	51 Park Street	Essex Junction	Kyocera FS-4100DN	NUK3408328	Black Network Printer	0	0	0.00	0.00	100.00%	1,410
	Model Totals & Averages		Kyocera FS-4100DN		Black Network Printer	2	0	0.12	1.35	100.00%	1,951
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera FS-4200DN	NU43110691	Black Network Printer	1	0	0.28	0.00	100.00%	10,514
	Model Totals & Averages		Kyocera FS-4200DN		Black Network Printer	1	0	0.28	0.00	100.00%	10,514
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera M2035 MFP	LVV4401742	Black Laser MFP	3	97	0.90	2.03	99.98%	318
Essex High	2 Educational Drive	Essex Junction	Kyocera M2035 MFP	LVV4401749	Black Laser MFP	3	405	2.25	3.32	99.96%	361
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera M2035 MFP	LVV4402044	Black Laser MFP	1	0	2.12	3.22	99.96%	136
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera M2035 MFP	LVV5804829	Black Laser MFP	1	0	4.42	7.50	99.91%	242
	Model Totals & Averages		Kyocera M2035 MFP		Black Laser MFP	8	251	2.42	16.07	99.95%	264
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera M2540dw	VCJ7304264	Black Laser MFP	0	0	0.00	0.00	100.00%	0
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera M2540dw	VCJ9324021	Black Laser MFP	0	0	0.00	0.00	100.00%	0
	Model Totals & Averages		Kyocera M2540dw		Black Laser MFP	0	0	0.00	0.00	100.00%	0
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera M6535cidn	V6D7511252	Color Laser MFP	0	0	0.00	0.00	100.00%	165
	Model Totals & Averages		Kyocera M6535cidn		Color Laser MFP	0	0	0.00	0.00	100.00%	165
Thomas Fleming Elementar	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK3Z02192	Black Network Printer	2	5,116	1.90	3.10	99.96%	414
Thomas Fleming Elementar	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4204359	Black Network Printer	0	0	0.00	0.00	100.00%	238
Central Office East	52 Founders Road	Essex Junction	Kyocera P2135DN	LVK4204366	Black Network Printer	1	0	0.77	0.00	100.00%	80
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4409728	Black Network Printer	2	0	2.45	3.32	99.96%	60
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4409814	Black Network Printer	0	0	0.00	0.00	100.00%	84
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410160	Black Network Printer	1	0	0.23	0.00	100.00%	314
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410199	Black Network Printer	1	0	0.02	0.00	100.00%	73
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410290	Black Network Printer	0	0	0.00	0.00	100.00%	256
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410291	Black Network Printer	0	0	0.00	0.00	100.00%	430
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410294	Black Network Printer	0	0	0.00	0.00	100.00%	13
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410296	Black Network Printer	2	136	2.33	4.56	99.95%	128
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410297	Black Network Printer	1	0	0.20	0.00	100.00%	855
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410300	Black Network Printer	1	0	2.22	3.18	99.96%	263
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410301	Black Network Printer	1	0	0.03	0.00	100.00%	35
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410302	Black Network Printer	1	0	0.15	0.00	100.00%	531
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410303	Black Network Printer	0	0	0.00	0.00	100.00%	107
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410304	Black Network Printer	1	0	0.02	0.00	100.00%	1,024
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410305	Black Network Printer	1	0	0.20	0.00	100.00%	43
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410306	Black Network Printer	0	0	0.00	0.00	100.00%	85
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410307	Black Network Printer	0	0	0.00	0.00	100.00%	294
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410308	Black Network Printer	2	1,240	1.09	2.46	99.97%	365
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410309	Black Network Printer	1	10,420	0.50	1.52	99.98%	604
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410310	Black Network Printer	0	0	0.00	0.00	100.00%	195
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410311	Black Network Printer	1	0	0.53	0.00	100.00%	144
Westford Elementary	146 Brookside Road	Westford	Kyocera P2135DN	LVK4410312	Black Network Printer	2	11,530	1.10	0.85	99.99%	2,528
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410314	Black Network Printer	0	0	0.00	0.00	100.00%	298
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410315	Black Network Printer	0	0	0.00	0.00	100.00%	269
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410316	Black Network Printer	0	0	0.00	0.00	100.00%	122
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410317	Black Network Printer	1	0	0.05	0.58	99.99%	12
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410318	Black Network Printer	1	0	0.02	0.00	100.00%	374
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410319	Black Network Printer	1	0	0.02	0.00	100.00%	92
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410320	Black Network Printer	1	0	0.02	0.00	100.00%	297
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410321	Black Network Printer	0	0	0.00	0.00	100.00%	229
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410322	Black Network Printer	0	0	0.00	0.00	100.00%	3
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410323	Black Network Printer	0	0	0.00	0.00	100.00%	356
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410324	Black Network Printer	3	202	2.86	3.70	99.96%	454



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Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410325	Black Network Printer	1	0	0.45	0.00	100.00%	204
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410326	Black Network Printer	1	0	0.05	0.00	100.00%	136
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410327	Black Network Printer	0	0	0.00	0.00	100.00%	232
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410328	Black Network Printer	1	0	0.02	0.00	100.00%	294
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410329	Black Network Printer	0	0	0.00	0.00	100.00%	0
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4410330	Black Network Printer	1	0	0.02	0.00	100.00%	182
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410331	Black Network Printer	0	0	0.00	0.00	100.00%	0
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410332	Black Network Printer	1	0	0.03	0.00	100.00%	60
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410334	Black Network Printer	1	0	0.02	0.00	100.00%	259
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410335	Black Network Printer	0	0	0.00	0.00	100.00%	277
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410336	Black Network Printer	0	0	0.00	0.00	100.00%	118
Central Office East	52 Founders Road	Essex Junction	Kyocera P2135DN	LVK4410337	Black Network Printer	1	0	0.12	0.00	100.00%	33
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410338	Black Network Printer	1	11,636	0.68	0.00	100.00%	886
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410339	Black Network Printer	1	0	0.58	0.00	100.00%	141
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410340	Black Network Printer	0	0	0.00	0.00	100.00%	0
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410341	Black Network Printer	0	0	0.00	0.00	100.00%	672
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410342	Black Network Printer	0	0	0.00	0.00	100.00%	642
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410343	Black Network Printer	1	0	0.18	0.00	100.00%	524
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410344	Black Network Printer	2	578	1.93	2.35	99.97%	237
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410345	Black Network Printer	0	0	0.00	0.00	100.00%	278
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410346	Black Network Printer	0	0	0.00	0.00	100.00%	128
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410347	Black Network Printer	0	0	0.00	0.00	100.00%	30
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410348	Black Network Printer	0	0	0.00	0.00	100.00%	464
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410349	Black Network Printer	2	3,541	1.71	3.05	99.97%	1,673
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410350	Black Network Printer	0	0	0.00	0.00	100.00%	190
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410351	Black Network Printer	0	0	0.00	0.00	100.00%	219
Essex Town Elementary Sch	1 Bixby Hill Road	Essex Junction	Kyocera P2135DN	LVK4410352	Black Network Printer	1	0	0.27	0.00	100.00%	88
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410354	Black Network Printer	0	0	0.00	0.00	100.00%	677
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410359	Black Network Printer	0	0	0.00	0.00	100.00%	514
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410371	Black Network Printer	0	0	0.00	0.00	100.00%	998
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410376	Black Network Printer	0	0	0.00	0.00	100.00%	123
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410378	Black Network Printer	0	0	0.00	0.00	100.00%	322
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410380	Black Network Printer	0	0	0.00	0.00	100.00%	383
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410381	Black Network Printer	1	0	0.18	0.00	100.00%	253
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410382	Black Network Printer	2	1,561	3.63	9.06	99.90%	338
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410383	Black Network Printer	1	0	0.02	0.00	100.00%	122
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410384	Black Network Printer	1	0	0.13	0.00	100.00%	140
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410385	Black Network Printer	1	0	0.55	1.73	99.98%	1,446
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410386	Black Network Printer	0	0	0.00	0.00	100.00%	229
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410387	Black Network Printer	1	0	3.17	0.00	100.00%	256
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410388	Black Network Printer	0	0	0.00	0.00	100.00%	645
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410389	Black Network Printer	0	0	0.00	0.00	100.00%	175
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410390	Black Network Printer	0	0	0.00	0.00	100.00%	121
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410391	Black Network Printer	1	0	0.02	0.00	100.00%	667
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410392	Black Network Printer	0	0	0.00	0.00	100.00%	271
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410393	Black Network Printer	1	0	0.08	1.40	99.98%	871
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410394	Black Network Printer	2	384	1.71	1.73	99.98%	125
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410395	Black Network Printer	0	0	0.00	0.00	100.00%	41
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410396	Black Network Printer	1	0	0.13	0.90	99.99%	141
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410411	Black Network Printer	0	0	0.00	0.00	100.00%	282
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410440	Black Network Printer	0	0	0.00	0.00	100.00%	46
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410441	Black Network Printer	2	812	0.58	0.00	100.00%	294
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410442	Black Network Printer	4	656	1.39	12.68	99.85%	512
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410443	Black Network Printer	1	0	0.00	0.00	100.00%	168
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410444	Black Network Printer	0	0	0.00	0.00	100.00%	109
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410445	Black Network Printer	1	0	0.03	0.00	100.00%	285



Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410446	Black Network Printer	1	0	0.00	0.00	100.00%	183
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410448	Black Network Printer	1	0	3.10	4.00	99.95%	218
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410449	Black Network Printer	1	0	0.07	0.00	100.00%	371
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410450	Black Network Printer	1	0	0.00	0.00	100.00%	15
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410451	Black Network Printer	1	0	0.15	0.00	100.00%	74
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410452	Black Network Printer	1	0	0.15	1.85	99.98%	501
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410453	Black Network Printer	0	0	0.00	0.00	100.00%	207
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4410454	Black Network Printer	1	0	0.02	0.00	100.00%	76
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410455	Black Network Printer	1	0	0.02	0.00	100.00%	186
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410456	Black Network Printer	1	0	0.57	1.85	99.98%	1,117
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410457	Black Network Printer	0	0	0.00	0.00	100.00%	225
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410459	Black Network Printer	1	0	0.13	0.00	100.00%	20
Central Office West	51 Park Street	Essex Junction	Kyocera P2135DN	LVK4410493	Black Network Printer	1	0	0.02	0.00	100.00%	11
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410494	Black Network Printer	1	0	0.08	0.00	100.00%	224
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410495	Black Network Printer	0	0	0.00	0.00	100.00%	123
Westford Elementary	146 Brookside Road	Westford	Kyocera P2135DN	LVK4410501	Black Network Printer	0	0	0.00	0.00	100.00%	135
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410502	Black Network Printer	0	0	0.00	0.00	100.00%	433
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410504	Black Network Printer	0	0	0.00	0.00	100.00%	118
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410505	Black Network Printer	0	0	0.00	0.00	100.00%	530
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410507	Black Network Printer	1	0	0.02	0.00	100.00%	389
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4410508	Black Network Printer	0	0	0.00	0.00	100.00%	237
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410509	Black Network Printer	0	0	0.00	0.00	100.00%	62
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410510	Black Network Printer	0	0	0.00	0.00	100.00%	251
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4410511	Black Network Printer	3	63	0.84	7.89	99.91%	129
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4410516	Black Network Printer	0	0	0.00	0.00	100.00%	703
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4411540	Black Network Printer	2	620	2.22	0.00	100.00%	271
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411542	Black Network Printer	0	0	0.00	0.00	100.00%	0
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411544	Black Network Printer	1	0	0.08	0.00	100.00%	56
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411545	Black Network Printer	0	0	0.00	0.00	100.00%	2
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411546	Black Network Printer	0	0	0.00	0.00	100.00%	210
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411547	Black Network Printer	0	0	0.00	0.00	100.00%	208
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411548	Black Network Printer	1	0	0.02	0.00	100.00%	37
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4411549	Black Network Printer	0	0	0.00	0.00	100.00%	288
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411550	Black Network Printer	0	0	0.00	0.00	10.00%	385
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411551	Black Network Printer	0	0	0.00	0.00	100.00%	69
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411552	Black Network Printer	0	0	0.00	0.00	100.00%	69
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411553	Black Network Printer	3	1,422	2.03	2.16	99.98%	414
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411554	Black Network Printer	0	0	0.00	0.00	100.00%	38
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411555	Black Network Printer	0	0	0.00	0.00	100.00%	106
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411556	Black Network Printer	0	0	0.00	0.00	100.00%	471
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411557	Black Network Printer	0	0	0.00	0.00	100.00%	717
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411558	Black Network Printer	1	0	3.58	4.47	99.95%	199
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4411560	Black Network Printer	2	738	0.46	0.56	99.99%	362
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P2135DN	LVK4411562	Black Network Printer	1	0	2.27	3.05	99.97%	0
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411563	Black Network Printer	1	0	3.17	5.72	99.93%	946
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411651	Black Network Printer	1	0	0.42	1.40	99.98%	561
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411678	Black Network Printer	1	0	0.02	0.00	100.00%	29
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P2135DN	LVK4411680	Black Network Printer	0	0	0.00	0.00	100.00%	68
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411682	Black Network Printer	0	0	0.00	0.00	100.00%	208
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411683	Black Network Printer	1	0	0.15	0.00	100.00%	47
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411686	Black Network Printer	0	0	0.00	0.00	100.00%	29
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411690	Black Network Printer	1	0	0.07	0.00	100.00%	309
Essex High	2 Educational Drive	Essex Junction	Kyocera P2135DN	LVK4411691	Black Network Printer	2	32,552	1.15	2.36	99.97%	2,801
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411692	Black Network Printer	0	0	0.00	0.00	100.00%	192
Thomas Fleming Elementary	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411693	Black Network Printer	0	0	0.00	0.00	100.00%	0
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411694	Black Network Printer	1	0	0.02	0.00	100.00%	354



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Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411695	Black Network Printer	2	296	0.65	1.15	99.99%	347
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411697	Black Network Printer	1	0	2.60	3.13	99.96%	62
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411698	Black Network Printer	1	0	0.00	0.00	100.00%	262
Thomas Fleming Elementar	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411699	Black Network Printer	0	0	0.00	0.00	100.00%	271
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411700	Black Network Printer	0	0	0.00	0.00	100.00%	164
Thomas Fleming Elementar	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411701	Black Network Printer	1	0	5.40	0.00	100.00%	131
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411702	Black Network Printer	1	0	0.00	0.00	100.00%	107
Thomas Fleming Elementar	9 Prospect Street	Essex Junction	Kyocera P2135DN	LVK4411707	Black Network Printer	0	0	0.00	0.00	100.00%	1,357
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P2135DN	LVK4411708	Black Network Printer	1	0	0.02	0.00	100.00%	256
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P2135DN</b>		<b>Black Network Printer</b>	<b>105</b>	<b>4,395</b>	<b>0.82</b>	<b>95.76</b>	<b>99.42%</b>	<b>313</b>
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503862	Black Network Printer	0	0	0.00	0.00	100.00%	204
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503863	Black Network Printer	0	0	0.00	0.00	100.00%	109
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503864	Black Network Printer	0	0	0.00	0.00	100.00%	0
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503865	Black Network Printer	0	0	0.00	0.00	100.00%	136
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503866	Black Network Printer	0	0	0.00	0.00	100.00%	47
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503867	Black Network Printer	0	0	0.00	0.00	100.00%	258
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503868	Black Network Printer	0	0	0.00	0.00	100.00%	331
Essex Town Founders Mem	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503869	Black Network Printer	0	0	0.00	0.00	100.00%	117
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503870	Black Network Printer	1	0	2.25	6.53	99.93%	928
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503871	Black Network Printer	0	0	0.00	0.00	100.00%	1,801
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503872	Black Network Printer	0	0	0.00	0.00	100.00%	562
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503873	Black Network Printer	0	0	0.00	0.00	100.00%	452
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503874	Black Network Printer	0	0	0.00	0.00	100.00%	582
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503875	Black Network Printer	0	0	0.00	0.00	100.00%	754
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503876	Black Network Printer	0	0	0.00	0.00	100.00%	256
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503877	Black Network Printer	0	0	0.00	0.00	100.00%	416
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503878	Black Network Printer	0	0	0.00	0.00	100.00%	292
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503879	Black Network Printer	0	0	0.00	0.00	100.00%	291
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503880	Black Network Printer	0	0	0.00	0.00	100.00%	691
Albert D. Lawton Intermedia	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503881	Black Network Printer	0	0	0.00	0.00	100.00%	1,622
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503893	Black Network Printer	0	0	0.00	0.00	100.00%	137
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503898	Black Network Printer	0	0	0.00	0.00	100.00%	122
Central Office West	51 Park Street	Essex Junction	Kyocera P3045DN	VM37503901	Black Network Printer	0	0	0.00	0.00	100.00%	669
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503902	Black Network Printer	0	0	0.00	0.00	100.00%	515
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503903	Black Network Printer	1	0	4.43	0.00	100.00%	1,085
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503905	Black Network Printer	0	0	0.00	0.00	100.00%	510
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503906	Black Network Printer	0	0	0.00	0.00	100.00%	300
Essex Town Middle School	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503907	Black Network Printer	0	0	0.00	0.00	100.00%	289
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503908	Black Network Printer	0	0	0.00	0.00	100.00%	523
Central Office West	51 Park Street	Essex Junction	Kyocera P3045DN	VM37503909	Black Network Printer	0	0	0.00	0.00	100.00%	487
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503910	Black Network Printer	0	0	0.00	0.00	100.00%	1,732
Thomas Fleming Elementa	9 Prospect Street	Essex Junction	Kyocera P3045DN	VM37503911	Black Network Printer	0	0	0.00	0.00	100.00%	142
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503912	Black Network Printer	0	0	0.00	0.00	100.00%	670
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503913	Black Network Printer	0	0	0.00	0.00	100.00%	526
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503914	Black Network Printer	0	0	0.00	0.00	100.00%	317
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503915	Black Network Printer	0	0	0.00	0.00	100.00%	473
Essex Town Middle Schoo	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503916	Black Network Printer	0	0	0.00	0.00	100.00%	161
Essex Town Middle Schoo	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503917	Black Network Printer	0	0	0.00	0.00	100.00%	355
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503918	Black Network Printer	0	0	0.00	0.00	100.00%	2,472
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503919	Black Network Printer	0	0	0.00	0.00	100.00%	448
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503920	Black Network Printer	0	0	0.00	0.00	100.00%	316
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503921	Black Network Printer	0	0	0.00	0.00	100.00%	279
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503922	Black Network Printer	0	0	0.00	0.00	100.00%	873
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503923	Black Network Printer	0	0	0.00	0.00	100.00%	186
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503924	Black Network Printer	0	0	0.00	0.00	100.00%	535
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503926	Black Network Printer	0	0	0.00	0.00	100.00%	74



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Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503927	Black Network Printer	0	0	0.00	0.00	100.00%	784
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503928	Black Network Printer	0	0	0.00	0.00	100.00%	548
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503929	Black Network Printer	0	0	0.00	0.00	100.00%	232
Central Office East	52 Founders Road	Essex Junction	Kyocera P3045DN	VM37503930	Black Network Printer	1	0	0.00	0.50	99.99%	18
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503931	Black Network Printer	0	0	0.00	0.00	100.00%	288
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503932	Black Network Printer	0	0	0.00	0.00	100.00%	500
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503933	Black Network Printer	0	0	0.00	0.00	100.00%	98
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503934	Black Network Printer	0	0	0.00	0.00	100.00%	475
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503935	Black Network Printer	0	0	0.00	0.00	100.00%	120
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P3045DN	VM37503936	Black Network Printer	0	0	0.00	0.00	100.00%	129
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P3045DN	VM37503937	Black Network Printer	0	0	0.00	0.00	100.00%	732
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503938	Black Network Printer	0	0	0.00	0.00	100.00%	189
Central Office East	52 Founders Road	Essex Junction	Kyocera P3045DN	VM37503939	Black Network Printer	1	0	0.42	0.00	100.00%	120
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503940	Black Network Printer	1	0	0.17	0.00	100.00%	1,835
Essex Town Middle Schoo	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503941	Black Network Printer	0	0	0.00	0.00	100.00%	283
Central Office East	52 Founders Road	Essex Junction	Kyocera P3045DN	VM37503942	Black Network Printer	1	0	0.27	0.93	99.99%	0
Essex Town Middle Schoo	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503944	Black Network Printer	0	0	0.00	0.00	100.00%	207
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503945	Black Network Printer	1	0	0.50	0.00	100.00%	154
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503946	Black Network Printer	1	0	0.02	0.00	100.00%	289
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503947	Black Network Printer	1	0	0.88	0.00	100.00%	3
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503948	Black Network Printer	0	0	0.00	0.00	100.00%	702
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503949	Black Network Printer	0	0	0.00	0.00	100.00%	248
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503950	Black Network Printer	1	0	1.85	2.97	99.97%	464
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503951	Black Network Printer	0	0	0.00	0.00	100.00%	1,039
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503952	Black Network Printer	0	0	0.00	0.00	100.00%	72
Westford Elementary	146 Brookside Road	Westford	Kyocera P3045DN	VM37503953	Black Network Printer	0	0	0.00	0.00	100.00%	597
Essex Town Middle Schoo	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503954	Black Network Printer	2	10	1.98	3.30	99.96%	136
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503956	Black Network Printer	0	0	0.00	0.00	100.00%	101
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503957	Black Network Printer	0	0	0.00	0.00	100.00%	139
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503959	Black Network Printer	0	0	0.00	0.00	100.00%	143
Essex Town Middle Schoo	60 Founders Road	Essex Junction	Kyocera P3045DN	VM37503960	Black Network Printer	0	0	0.00	0.00	100.00%	147
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503961	Black Network Printer	0	0	0.00	0.00	100.00%	316
Thomas Fleming Elementa	9 Prospect Street	Essex Junction	Kyocera P3045DN	VM37503962	Black Network Printer	0	0	0.00	0.00	100.00%	1
Thomas Fleming Elementa	9 Prospect Street	Essex Junction	Kyocera P3045DN	VM37503963	Black Network Printer	0	0	0.00	0.00	100.00%	100
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P3045DN	VM37503964	Black Network Printer	0	0	0.00	0.00	100.00%	2,034
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503967	Black Network Printer	0	0	0.00	0.00	100.00%	100
Essex High	2 Educational Drive	Essex Junction	Kyocera P3045DN	VM37503977	Black Network Printer	0	0	0.00	0.00	100.00%	2,654
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P3045DN	VM37503981	Black Network Printer	0	0	0.00	0.00	100.00%	972
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P3045DN</b>		<b>Black Network Printer</b>	<b>12</b>	<b>10</b>	<b>1.28</b>	<b>14.23</b>	<b>100.00%</b>	<b>488</b>
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701873	Color Network Printer	8	173	2.89	6.46	99.93%	606
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701882	Color Network Printer	0	0	0.00	0.00	100.00%	417
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P6026CDN	LW74701884	Color Network Printer	0	0	0.00	0.00	100.00%	850
Summit Street Elementary	17 Summit Street	Essex Junction	Kyocera P6026CDN	LW74701888	Color Network Printer	2	89	3.19	9.55	99.89%	1,056
Thomas Fleming Elementa	9 Prospect Street	Essex Junction	Kyocera P6026CDN	LW74701890	Color Network Printer	0	0	0.00	0.00	100.00%	140
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701891	Color Network Printer	0	0	0.00	0.00	100.00%	760
Thomas Fleming Elementa	9 Prospect Street	Essex Junction	Kyocera P6026CDN	LW74701893	Color Network Printer	2	121	0.18	0.38	100.00%	405
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P6026CDN	LW74701897	Color Network Printer	2	18,845	2.80	4.42	99.95%	1,869
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701899	Color Network Printer	2	0	0.14	0.67	99.99%	169
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701901	Color Network Printer	1	0	0.20	1.17	99.99%	240
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701902	Color Network Printer	2	89	2.96	8.42	99.90%	590
Essex High	2 Educational Drive	Essex Junction	Kyocera P6026CDN	LW74701903	Color Network Printer	0	0	0.00	0.00	100.00%	177
ACE	25 Park Street	Essex Junction	Kyocera P6026CDN	LW74701906	Color Network Printer	1	0	0.00	0.00	100.00%	126
Albert D. Lawton Intermed	104 Maple Street	Essex Junction	Kyocera P6026CDN	LW74701907	Color Network Printer	1	0	2.25	0.63	99.99%	205
Hiawatha Elementary	34 Hiawatha Avenue	Essex Junction	Kyocera P6026CDN	LW74X02616	Color Network Printer	0	0	0.00	0.00	100.00%	70
	<b>Model Totals &amp; Averages</b>		<b>Kyocera P6026CDN</b>		<b>Color Network Printer</b>	<b>21</b>	<b>19,317</b>	<b>1.83</b>	<b>31.70</b>	<b>99.98%</b>	<b>512</b>

Building	Address	City	Model	Serial #	Reprographic Type	Total Calls*	Avg Copies between All Service Calls incl PM*	Avg Response Time*	Tot Hrs Down*	Uptime %	Avg Mthly Volume
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P6130cdn	V5Q7605175	Color Network Printer	2	38	4.81	2.65	99.97%	486
Essex Town Middle Schod	60 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605178	Color Network Printer	0	0	0.00	0.00	100.00%	643
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605180	Color Network Printer	2	0	4.66	15.59	99.82%	1,094
Central Office East	52 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605183	Color Network Printer	1	0	0.02	0.53	99.99%	124
Essex High	2 Educational Drive	Essex Junction	Kyocera P6130cdn	V5Q7605185	Color Network Printer	0	0	0.00	0.00	100.00%	343
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605187	Color Network Printer	0	0	0.00	0.00	100.00%	673
Essex Town Founders Me	33 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605188	Color Network Printer	0	0	0.00	0.00	100.00%	1,837
Essex Town Middle Schod	60 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605189	Color Network Printer	2	0	2.60	3.37	99.96%	693
Essex Town Middle Schod	60 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605190	Color Network Printer	1	0	2.37	3.50	99.96%	356
Essex High	2 Educational Drive	Essex Junction	Kyocera P6130cdn	V5Q7605192	Color Network Printer	0	0	0.00	0.00	100.00%	241
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P6130cdn	V5Q7605195	Color Network Printer	3	3,718	2.23	2.66	99.97%	1,040
Essex Town Middle Schod	60 Founders Road	Essex Junction	Kyocera P6130cdn	V5Q7605196	Color Network Printer	1	9,149	1.72	2.75	99.97%	1,436
Essex Town Elementary S	1 Bixby Hill Road	Essex Junction	Kyocera P6130cdn	V5Q7605197	Color Network Printer	6	1,118	2.72	12.46	99.86%	1,109
	Model Totals & Averages		Kyocera P6130cdn		Color Network Printer	18	3,506	2.64	4.51	99.96%	775
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P6230cdn	RCB8600565	Color Network Printer	1	0	0.65	0.00	100.00%	1,837
Center for Technology	3 Educational Drive	Essex Junction	Kyocera P6230cdn	RCB8600667	Color Network Printer	1	0	0.83	0.00	100.00%	699
	Model Totals & Averages		Kyocera P6230cdn		Color Network Printer	2	0	0.74	0.00	100.00%	1,268
TOTALS & AVERAGES						204	14,062	1.37	251.43	99.70%	748

- This color represents TOTALS in these columns
- This color represents totals and averages for a MODEL of machine
- This color represents totals and averages for all equipment.
- This color represents potential problem areas

\* A "0" means there were no service calls during the 12-month period