

**Dunbarton Elementary School - KMBS
FLEET REPORT FY23**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 26 units under contract with KMBS, there were 23 service calls on three copiers (A-4 devices) and three printers (A-3 devices) during the fiscal year. Uptime for your fleet was 99.93%, which is very good for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 4.55 hours, which is above the bid specs and will be addressed with the vendor. One unit had more than five service calls for a variety of issues; details are further below.

Your last upgrade was 7/1/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2026. The average model in your fleet



KONICA MINOLTA

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Down Time	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Dunbarton Elementary School															
Custodian	Konica Minolta BH3602P	AAF011001751	9497-1989	0	No Calls	No Calls	No Calls	100.00%	50	28	0	0	8/1/18	5.17	Black Printer A-4
Kitchen Office	Konica Minolta BH3602P	AAF011001753	9497-1976	0	No Calls	No Calls	No Calls	100.00%	35	24	0	0	8/1/18	5.17	Black Printer A-4
Principal	Konica Minolta BH3602P	AAF011001775	9497-2003	0	No Calls	No Calls	No Calls	100.00%	158	53	0	0	8/1/18	5.17	Black Printer A-4
Reading Room	Konica Minolta BH3602P	AAF011001518	9499-5648	0	No Calls	No Calls	No Calls	100.00%	0	460	0	0	8/1/18	5.17	Black Printer A-4
Room 100 Main Office	Konica Minolta BH4000I	ACET011001880	9497-2002	0	No Calls	No Calls	No Calls	100.00%	904	948	0	0	6/1/19	4.33	Black Printer A-4
Room 101	Konica Minolta BH4000I	ACET011000415	9497-1990	3	5,864	No Calls	No Calls	100.00%	512	663	0	0	6/1/19	4.33	Black Printer A-4
Room 102	Konica Minolta BHC450I	AA7R011003511	9514-2164	4	55,531	3.9	9.55	99.63%	5,463	7,662	708	758	9/1/20	3.08	Color MFP A-3 11x17
Room 106	Konica Minolta BHC3300I	AAJT011001596	9514-2196	0	No Calls	No Calls	No Calls	100.00%	256	131	137	148	4/1/19	4.50	Color Printer A-4
Room 301	Konica Minolta BH3602P	AAF011001771	9490-8748	0	No Calls	No Calls	No Calls	100.00%	244	180	0	0	8/1/18	5.17	Black Printer A-4
Room 302	Konica Minolta BH3602P	AAF011001777	9490-8747	0	No Calls	No Calls	No Calls	100.00%	297	452	0	0	8/1/18	5.17	Black Printer A-4
Room 303 Library	Konica Minolta BH558E	AA6T011011344	9502-9934	4	61,880	5.4	6.19	99.74%	5,616	5,241	0	0	2/1/17	6.67	Black MFP A-3 11x17
Room 304	Konica Minolta BH3602P	AAF011001785	9490-8746	0	No Calls	No Calls	No Calls	100.00%	210	213	0	0	8/1/18	5.17	Black Printer A-4
Room 306	Konica Minolta BH3602P	AAF011001772	9490-8745	1	3,920	No Calls	No Calls	100.00%	283	249	0	0	8/1/18	5.17	Black Printer A-4
Room 308	Konica Minolta BH3602P	AAF011001786	9497-1981	0	No Calls	No Calls	No Calls	100.00%	260	310	0	0	8/1/18	5.17	Black Printer A-4
Room 309	Konica Minolta BH3602P	AAF011001779	9497-1988	0	No Calls	No Calls	No Calls	100.00%	67	59	0	0	8/1/18	5.17	Black Printer A-4
Room 310	Konica Minolta BH3602P	AAF011001760	9490-8757	0	No Calls	No Calls	No Calls	100.00%	275	320	0	0	8/1/18	5.17	Black Printer A-4
Room 401	Konica Minolta BH658E	AA6R011007089	9514-2151	8	22,390	4.4	26.92	98.87%	10,228	10,889	0	0	5/1/17	6.42	Black MFP A-3 11x17
Room 407	Konica Minolta BH3602P	AAF011001757	9497-1980	0	No Calls	No Calls	No Calls	100.00%	347	662	0	0	8/1/18	5.17	Black Printer A-4
Room 408	Konica Minolta BH3602P	AAF011001776	9497-1979	0	No Calls	No Calls	No Calls	100.00%	320	290	0	0	8/1/18	5.17	Black Printer A-4
Room 409	Konica Minolta BH3602P	AAF011001761	9497-1978	0	No Calls	No Calls	No Calls	100.00%	401	578	0	0	8/1/18	5.17	Black Printer A-4
Room 410	Konica Minolta BHC3300I	AAJT011001774	9514-2197	3	1,624	No Calls	No Calls	100.00%	273	266	266	217	4/1/19	4.50	Color Printer A-4
Room 411	Konica Minolta BH3602P	AAF011001780	9497-1977	0	No Calls	No Calls	No Calls	100.00%	706	289	0	0	8/1/18	5.17	Black Printer A-4
Room 413	Konica Minolta BH3602P	AAF011001756	9490-8755	0	No Calls	No Calls	No Calls	100.00%	256	243	0	0	8/1/18	5.17	Black Printer A-4
Room 414	Konica Minolta BH3602P	AAF011001781	9490-8751	0	No Calls	No Calls	No Calls	100.00%	315	107	0	0	8/1/18	5.17	Black Printer A-4
Room 417	Konica Minolta BH3602P	AAF011001754	9490-8754	0	No Calls	No Calls	No Calls	100.00%	174	400	0	0	8/1/18	5.17	Black Printer A-4
Room 418	Konica Minolta BH3602P	AAF011001763	9497-1967	0	No Calls	No Calls	No Calls	100.00%	251	494	0	0	8/1/18	5.17	Black Printer A-4
TOTALS & AVERAGES				23	25,202	4.55	42.66	99.93%	1,073	1,200	370	374		5.08	

Equipment with 5 or more calls for the reporting period July 1, 2022 to June 30, 2023

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Down Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Room 401	Konica Minolta BH658E	AA6R011007089	8	439,615	22,390	4.40	26.92	99%	10,889	Black MFP A-3 11x17	All eight service calls were related to jamming or error codes in the fusing unit. Technician was able to resolve issues each time with an adjustment or a cleaning. On the last call of the fiscal year technician replaced the fusing unit.