SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. It is noteworthy to reveal that your black volumes dropped by almost 7% from last year but your color volume increased by almost 40% over last year. It is interesting to note that more usage was put on printers than on the copiers; this may be due to printers being used by teachers or other staff working from home during COVID.

Out of 25 units under contract with KMBS, there were 10 service calls on 2 copiers and 2 printers during the fiscal year. It should be noted, however, that some of those calls may include installation or setup of equipment rather than actual service. Uptime for your fleet was 99.92%, which is reasonable for the size of your fleet and number of service calls. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 5.49 hours, which is high and will be addressed with the vendor.

Your last Upgrade was on 7/1/2020. All Machines are under a Five+ Year Warranty and Service Contract that expires on 6/30/2026. The models in your fleet averaged an introduction to the market 2.91 years ago. No units are more than 3 years from date of introduction. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Custodian	Konica Minolta BH3602P	AAFK011001751	9497 1989	0	0	0.00	0.00	100.00%	40	0	41	0	8/1/2018	3.00	Black Network Printer
Kitchen Office	Konica Minolta BH3602P	AAFK011001753	9497 1976	0	0	0.00	0.00	100.00%	181	0	71	0	8/1/2018	3.00	Black Network Printer
Principal	Konica Minolta BH3602P	AAFK011001775	9497 2003	0	0	0.00	0.00	100.00%	197	0	205	0	8/1/2018	3.00	Black Network Printer
Room 100 Main Office	Konica Minolta BH4000i	ACET011001880	9497 2002	0	7,674	0.00	0.00	100.00%	742	0	814	0	6/1/2019	2.17	Black Network Printer
Room 101	Konica Minolta BH4000i	ACET011000415	9497 1990	0	0	0.00	0.00	100.00%	781	0	290	0	6/1/2019	2.17	Black Network Printer
Room 102	Konica Minolta BHC450I	AA7R011003511	9514 3164	0	0	0.00	0.00	100.00%	5,377	455	5,011	405	9/1/2020	0.92	Color Photocopier
Room 106	Konica Miinolta BHC3300I	AAJT011001596	9514 2196	2	2,556	0.00	0.00	100.00%	75	102	217	117	4/1/2019	2.33	Color Network Printer
Room 108 SPED	Konica Minolta BH3602P	AAFK011001779	9497 1988	0	0	0.00	0.00	100.00%	40	0	54	0	8/1/2018	3.00	Black Network Printer
Room 301	Konica Minolta BH3602P	AAFK011001771	9490 8748	0	0	0.00	0.00	100.00%	244	0	168	0	8/1/2018	3.00	Black Network Printer
Room 302	Konica Minolta BH3602P	AAFK011001777	9490 8747	0	0	0.00	0.00	100.00%	305	0	248	0	8/1/2018	3.00	Black Network Printer
Room 303 Library	Konica Minolta BH558E	AA6T011011344	9502 9934	4	23,624	4.18	15.38	99.28%	6,611	0	7,772	0	2/1/2017	4.50	Black Photocopier
Room 304	Konica Minolta BH3602P	AAFK011001785	9490 8746	0	0	0.00	0.00	100.00%	143	0	123	0	8/1/2018	3.00	Black Network Printer
Room 306	Konica Minolta BH3602P	AAFK011001772	9490 8745	0	0	0.00	0.00	100.00%	187	0	127	0	8/1/2018	3.00	Black Network Printer
Room 308	Konica Minolta BH3602P	AAFK011001786	9497 1981	0	0	0.00	0.00	100.00%	149	0	105	0	8/1/2018	3.00	Black Network Printer
Room 310	Konica Minolta BH3602P	AAFK011001760	9490 8757	0	0	0.00	0.00	100.00%	203	0	182	0	8/1/2018	3.00	Black Network Printer
Room 401	Konica Minolta BH658E	AA6R011007089	9514 2151	2	50,714	5.84	18.12	99.15%	23,684	0	13,318	0	5/1/2017	4.25	Black Photocopier
Room 407	Konica Minolta BH3602P	AAFK011001757	9497 1980	0	0	0.00	0.00	100.00%	112	0	114	0	8/1/2018	3.00	Black Network Printer
Room 408	Konica Minolta BH3602P	AAFK011001776	9497 1979	2	1,288	6.44	8.37	99.64%	131	0	242	0	8/1/2018	3.00	Black Network Printer
Room 409	Konica Minolta BH3602P	AAFK011001761	9497 1978	0	0	0.00	0.00	100.00%	133	0	117	0	8/1/2018	3.00	Black Network Printer
Room 410	Konica Minolta BHC3300I	AAJT011001774	9514 2197	0	0	0.00	0.00	100.00%	63	167	143	237	4/1/2019	2.33	Color Network Printer
Room 411	Konica Minolta BH3602P	AAFK011001780	9497 1977	0	0	0.00	0.00	100.00%	93	0	424	0	8/1/2018	3.00	Black Network Printer
Room 413	Konica Minolta BH3602P	AAFK011001756	9490 8755	0	0	0.00	0.00	100.00%	251	0	235	0	8/1/2018	3.00	Black Network Printer
Room 414	Konica Minolta BH3602P	AAFK011001781	9490 8751	0	0	0.00	0.00	100.00%	153	0	150	0	8/1/2018	3.00	Black Network Printer
Room 417	Konica Minolta BH3602P	AAFK011001754	9490 8754	0	0	0.00	0.00	100.00%	136	0	235	0	8/1/2018	3.00	Black Network Printer
Room 418	Konica Minolta BH3602P	AAFK011001763	9497 1967	0	0	0.00	0.00	100.00%	267	0	155	0	8/1/2018	3.00	Black Network Printer
TOTALS & AVERAGES				**10**	**17,171**	**5.49**	**41.88**	**99.92%**	**1,612**	**29**	**1,222**	**30**		**2.91**	