KONICA MINOLTA

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SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 25 units under contract with Konica Minolta Business Solutions, there were 3 service calls on 2 copiers and 1 printer during the fiscal year. Uptime for your fleet was 99.98%, which is excellent and consistent with the age and size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Konica Minolta notes their average response time from call to arrival as 3.6 hours.

Your last upgrade was on 7/1/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2026. The average model in your fleet was introduced 4 years ago. None of your units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Down Time	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Dunbarton Elementary School															
Custodian	Konica Minolta BH3602P	AAFK011001751	9497-1989	0	0	0.0	0.00	100.00%	40	50	0	0	8/1/18	4.17	Black Network Printer
Kitchen Office	Konica Minolta BH3602P	AAFK011001753	9497-1976	0	0	0.0	0.00	100.00%	181	35	0	0	8/1/18	4.17	Black Network Printer
Principal	Konica Minolta BH3602P	AAFK011001775	9497-2003	0	0	0.0	0.00	100.00%	197	158	0	0	8/1/18	4.17	Black Network Printer
Room 100 Main Office	Konica Minolta BH4000I	ACET011001880	9497-2002	0	0	0.0	0.00	100.00%	742	904	0	0	6/1/19	3.33	Black Network Printer
Room 101	Konica Minolta BH4000I	ACET011000415	9497-1990	0	0	0.0	0.00	100.00%	781	512	0	0	6/1/19	3.33	Black Network Printer
Room 102	Konica Minolta BHC450I	AA7R011003511	9514-3164	1	103,662	9.1	9.68	99.58%	5,377	5,463	455	708	9/1/20	2.08	Color Photocopier
Room 106	Konica Minolta BHC3300I	AAJT011001596	9514-2196	0	0	0.0	0.00	100.00%	75	256	102	136	4/1/19	3.50	Color Network Printer
Room 301	Konica Minolta BH3602P	AAFK011001771	9490-8748	0	0	0.0	0.00	100.00%	244	244	0	0	8/1/18	4.17	Black Network Printer
Room 302	Konica Minolta BH3602P	AAFK011001777	9490-8747	0	0	0.0	0.00	100.00%	305	297	0	0	8/1/18	4.17	Black Network Printer
Room 303 Library	Konica Minolta BH558	AA6T011011344	9502-9934	0	0	0.0	0.00	100.00%	6,611	5,616	0	0	2/1/17	5.67	Color Photocopier
Room 304	Konica Minolta BH3602P	AAFK011001785	9490-8746	0	0	0.0	0.00	100.00%	143	210	0	0	8/1/18	4.17	Black Network Printer
Room 306	Konica Minolta BH3602P	AAFK011001772	9490-8745	0	0	0.0	0.00	100.00%	187	283	0	0	8/1/18	4.17	Black Network Printer
Room 308	Konica Minolta BH3602P	AAFK011001786	9497-1981	1	2,437	1.8	2.14	99.91%	149	260	0	0	8/1/18	4.17	Black Network Printer
Room 309	Konica Minolta BH3602P	AAFK011001779	9497-1988	0	0	0.0	0.00	100.00%	40	67	0	0	8/1/18	4.17	Black Network Printer
Room 310	Konica Minolta BH3602P	AAFK011001760	9490-8757	0	0	0.0	0.00	100.00%	203	275	0	0	8/1/18	4.17	Black Network Printer
Room 401	Konica Minolta BH658	AA6R011007089	9514-2151	1	129,586	0.0	0.00	100.00%	23,684	10,228	0	0	5/1/17	5.42	Black Photocopier
Room 407	Konica Minolta BH3602P	AAFK011001757	9497-1980	0	0	0.0	0.00	100.00%	112	347	0	0	8/1/18	4.17	Black Network Printer
Room 408	Konica Minolta BH3602P	AAFK011001776	9497-1979	0	0	0.0	0.00	100.00%	131	320	0	0	8/1/18	4.17	Black Network Printer
Room 409	Konica Minolta BH3602P	AAFK011001761	9497-1978	0	0	0.0	0.00	100.00%	133	401	0	0	8/1/18	4.17	Black Network Printer
Room 410	Konica Minolta BHC3300I	AAJT011001774	9514-2197	0	0	0.0	0.00	100.00%	63	273	167	266	4/1/19	3.50	Color Network Printer
Room 411	Konica Minolta BH3602P	AAFK011001780	9497-1977	0	0	0.0	0.00	100.00%	93	706	0	0	8/1/18	4.17	Black Network Printer
Room 413	Konica Minolta BH3602P	AAFK011001756	9490-8755	0	0	0.0	0.00	100.00%	251	256	0	0	8/1/18	4.17	Black Network Printer
Room 414	Konica Minolta BH3602P	AAFK011001781	9490-8751	0	0	0.0	0.00	100.00%	153	315	0	0	8/1/18	4.17	Black Network Printer
Room 417	Konica Minolta BH3602P	AAFK011001754	9490-8754	0	0	0.0	0.00	100.00%	136	174	0	0	8/1/18	4.17	Black Network Printer
Room 418	Konica Minolta BH3602P	AAFK011001763	9497-1967	0	0	0.0	0.00	100.00%	267	251	0	0	8/1/18	4.17	Black Network Printer
TOTALS & AVERAGES				3	78,562	3.60	11.82	99.98%	1,612	1,116	241	370		4.08	