

**Bennington-Rutland Supervisory Union - National  
FLEET REPORT FY22**



## **SPC SUMMARY**

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 13 units under contract with National, there were 15 service calls during the fiscal year, with no machines having more than five service calls in the year. Uptime for your fleet was 99.98%, which is excellent. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. National notes their average response time from call to arrival as 4.18 hours, which is over the average and will be addressed with the vendor.

Your last upgrade was 8/2/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/2024. The average model in your fleet was introduced just over six years ago. One copier model was introduced over 9 years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Average Hrs Down	Uptime%	Projected Monthly Volume Black	Actual Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>BRSU Office</b>															
Back Area	Kyocera 5052ci	W2H8106777	B8461	3	23,499	5.31	6.74	99.92%	6,075	3,324	561	807	8/1/16	6.17	Color Photocopier
Front Area	Kyocera 8002i	VAK7500887	B8467	3	12,316	3.59	4.71	99.95%	8,946	7,104	0	0	8/1/16	6.17	Black Photocopier
<b>Currier Memorial</b>															
Main Office Work Area Hall	Kyocera 5052ci	W2H7Z06161	B8462	5	18,564	4.34	3.52	99.96%	12,668	6,363	2,797	4,420	8/1/16	6.17	Color Photocopier
Resource Room	Kyocera TASKalfa 3501i	L7S4105025	B3880	0	0	0.00	0.00	100.00%	1,771	2,165	0	0	7/1/13	9.25	Black Photocopier
<b>Dorset School</b>															
Front Office	Kyocera 5052ci	W2H7Z06305	B8466	0	0	0.00	0.00	100.00%	5,586	6,223	2,240	3,718	8/1/16	6.17	Color Photocopier
Teachers' Admin Up Room 25	Kyocera 8002i	VAK7500890	B8468	0	0	0.00	0.00	100.00%	20,334	14,072	0	0	8/1/16	6.17	Black Photocopier
<b>Manchester Elementary/Middle</b>															
Basement	Kyocera 8002i	VAK7801147	B8469	0	0	0.00	0.00	100.00%	31,205	19,097	0	0	8/1/16	6.17	Black Photocopier
Main Office	Kyocera 5052ci	W2H7Z06318	B8463	0	0	0.00	0.00	100.00%	5,156	3,276	7,031	4,742	8/1/16	6.17	Color Photocopier
Room 211 Resource Room	Kyocera 8002i	VAK7801209	B8470	0	0	0.00	0.00	100.00%	29,452	39,625	0	0	8/1/16	6.17	Black Photocopier
<b>Mettawee Community</b>															
Main Office	Kyocera 8002i	VAK8301739	B8471	3	9,899	3.26	3.99	99.95%	10,788	5,234	0	0	8/1/16	6.17	Black Photocopier
Teachers' Work Room Admin Team	Kyocera 5052ci	W2H7Z06325	B8465	0	0	0.00	0.00	100.00%	7,125	6,086	8,798	8,024	8/1/16	6.17	Color Photocopier
<b>Sunderland Elementary</b>															
Teachers' Room	Kyocera 5002i	W347X05878	B8472	1	178,418	4.40	7.35	99.92%	6,558	3,685	0	0	8/1/16	6.17	Black Photocopier
Teacher's Storage	Kyocera 5052ci	W2H7Z06301	B8464	0	0	0.00	0.00	100.00%	5,830	3,654	2,696	1,666	8/1/16	6.17	Color Photocopier
<b>TOTALS &amp; AVERAGES</b>															
				15	48,539	4.18	5.26	99.98%	11,653	9,224	4,021	3,896		6.41	