

**Brevard Family Partnership - KMBS Florida  
FLEET REPORT FY22**



KONICA MINOLTA



## **SPC SUMMARY**

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 39 units under contract with KMBS, there were 11 service calls on 2 copiers and 1 printer during the fiscal year. Uptime for your fleet was 99%, which is fair for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 3.7 hours, which is within the average window.

Your last upgrade was 10/21/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. The average model in your fleet was introduced just over 3 years ago. There are no units more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

One unit had 9 service calls for a variety of issues. Details on those service calls can be seen on the last page.

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Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022

| Location        | Current Equipment      | Serial Number / Vendor ID | # Service Calls | Current Total Meter | Avg Copies between all Service Calls (incl PM) | Avg Response Time | Uptime% | Avg Monthly Volume Total | Model Type        | Reasons for service calls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------|------------------------|---------------------------|-----------------|---------------------|------------------------------------------------|-------------------|---------|--------------------------|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| BFP - Suite 104 | Konica Minolta BHC650i | AA7N011001555 / 9509-6745 | 9               | 248,787             | 12,104                                         | 3.65              | 99.03%  | 8,371                    | Color Photocopier | Initial call on unit was for jamming in the paper tray; a roller was replaced to correct this. Two subsequent calls were to breakdown and move the copier and then set up in a new location. Two calls were errors with the scan function, 3 calls were for poor quality where the fusing unit and drums were replaced. No additional calls after 9/28 until 1/12 when an error code showed the waste toner bottle needed to be replaced. No calls since then. However, copier should continue to be monitored for poor quality issues. |

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| Location                                 | Make/Model              | Serial Number | Vendor ID | # Service Calls | Avg Copies between all Service Calls (incl PM) | Avg Response Time | Total Hrs Down | Uptime%       | Projected Monthly Volume Black | Projected Monthly Volume Color | Actual Monthly Volume Black | Actual Monthly Volume Color | Model Intro Date | Model Age (years) | Model Type            |
|------------------------------------------|-------------------------|---------------|-----------|-----------------|------------------------------------------------|-------------------|----------------|---------------|--------------------------------|--------------------------------|-----------------------------|-----------------------------|------------------|-------------------|-----------------------|
| <b>Brevard CARES</b>                     |                         |               |           |                 |                                                |                   |                |               |                                |                                |                             |                             |                  |                   |                       |
| Christine Williams Kelly                 | Konica Minolta BH4000I  | ACET011000308 | 9509-6801 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 39                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Dian Louks                               | Konica Minolta BH4000I  | ACET011001790 | 9509-6802 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 28                             | 0                              | 4                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Kathryn Parker                           | Konica Minolta BH4000I  | ACET011000309 | 9509-6799 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 66                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Pete Tessier                             | Konica Minolta BH4000I  | ACET011001786 | 9509-6759 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 0                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Rebecca Melick                           | Konica Minolta BH4000I  | ACET011000355 | 9509-6800 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 2                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Storage                                  | Konica Minolta BH4422   | AAF0011002067 | 9509-6775 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 0                           | 0                           | 8/1/18           | 4.08              | Black Laser MFP       |
| Yvette McCain                            | Konica Minolta BH4000I  | ACET011000323 | 9509-6803 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 1                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| <b>Brevard Family Partnership</b>        |                         |               |           |                 |                                                |                   |                |               |                                |                                |                             |                             |                  |                   |                       |
| Accounting                               | Konica Minolta BH4000I  | ACET011001661 | 9509-6750 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 1,465                          | 0                              | 1,717                       | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Accounting                               | Konica Minolta BHC3300I | AAJT011001571 | 9509-6776 | 1               | 28,356                                         | 0.0               | 0.00           | 100.00%       | 476                            | 59                             | 294                         | 286                         | 4/1/19           | 3.42              | Color Network Printer |
| Ashley Carraro                           | Konica Minolta BH4000I  | ACET011001807 | 9509-6767 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 39                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Cassie Bennett                           | Konica Minolta BHC3300I | AAJT011001223 | 9509-6780 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 42                             | 105                         | 151                         | 4/1/19           | 3.42              | Color Network Printer |
| Chris Goncalo                            | Konica Minolta BH4000I  | ACET011001958 | 9509-6763 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 7                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Christine Singletary                     | Konica Minolta BH4000I  | ACET011001863 | 9509-6769 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 18                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Coffee Room                              | Konica Minolta BH4422   | AAF0011002072 | 9509-6773 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 197                            | 0                              | 53                          | 0                           | 8/1/18           | 4.08              | Black Laser MFP       |
| Cyndi Hernandez                          | Konica Minolta BHC3300I | AAJT011001286 | 9509-6779 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 12                             | 93                             | 4                           | 18                          | 4/1/19           | 3.42              | Color Network Printer |
| Danielle Santiago                        | Konica Minolta BH4000I  | ACET011001659 | 9059-6752 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 107                         | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Debbie Dorfman                           | Konica Minolta BH4000I  | ACET011001793 | 9509-6756 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 6                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Donald Johnson                           | Konica Minolta BHC3300I | AAJT011000586 | 9509-6777 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 42                             | 38                          | 93                          | 4/1/19           | 3.42              | Color Network Printer |
| Elen Duran                               | Konica Minolta BH4000I  | ACET011001808 | 9509-6766 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 66                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Jessica Ayala                            | Konica Minolta BH4000I  | ACET011001658 | 9509-6751 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 29                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Jim Carlson                              | Konica Minolta BH4000I  | ACET011001663 | 9509-6753 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 42                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Kellie Watts                             | Konica Minolta BHC3350I | A93E011008791 | 9509-6749 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 167                            | 63                             | 24                          | 60                          | 4/1/19           | 3.42              | Color Laser MFP       |
| Kelly Swartz                             | Konica Minolta BHC3350I | A93E011009083 | 9509-6812 | 1               | 3,409                                          | 0.0               | 0.00           | 100.00%       | 83                             | 42                             | 203                         | 162                         | 4/1/19           | 3.42              | Color Laser MFP       |
| Kevin Maloney                            | Konica Minolta BH4000I  | ACET011001804 | 9509-6770 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 1                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Kim Bledsoe                              | Konica Minolta BH4000I  | ACET011001664 | 9509-6746 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 2                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| LaChrista Jones                          | Konica Minolta BH4000I  | ACET011001660 | 9509-6747 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 61                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Matthew Joshua                           | Konica Minolta BH4000I  | ACET011001665 | 9509-6754 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 13                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Melissa Eady                             | Konica Minolta BH4000I  | ACET011001806 | 9509-6768 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 161                         | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Phil Scarpelli                           | Konica Minolta BHC3300I | AAJT011001237 | 9509-6781 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 42                             | 1                           | 5                           | 4/1/19           | 3.42              | Color Network Printer |
| Rachel Friddle                           | Konica Minolta BHC3300I | AAJT011001486 | 9478-5896 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 0                              | 0                              | 613                         | 26                          | 4/1/19           | 3.42              | Color Network Printer |
| Silvia Perez                             | Konica Minolta BH4000I  | ACET011001810 | 9509-6771 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 8                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Suite 104                                | Konica Minolta BHC650I  | AA7N011001555 | 9509-6745 | 9               | 12,104                                         | 3.7               | 22.64          | 99.03%        | 19,842                         | 4,509                          | 5,865                       | 2,506                       | 2/1/20           | 2.58              | Color Photocopier     |
| Terri Croker                             | Konica Minolta BH4000I  | ACET011001791 | 9509-6757 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 11                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Valerie Holmes                           | Konica Minolta BH4000I  | ACET011001788 | 9509-6755 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 56                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| <b>Family Allies Central Care Center</b> |                         |               |           |                 |                                                |                   |                |               |                                |                                |                             |                             |                  |                   |                       |
| Admin Meeting Room                       | Konica Minolta BHC3300I | AAJT011001209 | 9509-6778 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 59                             | 355                         | 224                         | 6/1/19           | 3.25              | Black Network Printer |
| Carina Shepherd                          | Konica Minolta BH4000I  | ACET011001662 | 9509-6748 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 783                         | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Colleen Fleming                          | Konica Minolta BH4000I  | ACET011001789 | 9509-6758 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 114                         | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Reception                                | Konica Minolta BH4000I  | ACET011001795 | 9509-6760 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 42                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| <b>Family Allies South Care Center</b>   |                         |               |           |                 |                                                |                   |                |               |                                |                                |                             |                             |                  |                   |                       |
| Colleen Fleming                          | Konica Minolta BH4000I  | ACET011001802 | 9509-6764 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 1,150                          | 0                              | 45                          | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Reception                                | Konica Minolta BH4000I  | ACET011000294 | 9509-6798 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 8                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Shellie Miller                           | Konica Minolta BH4000I  | ACET011000317 | 9509-6797 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 476                            | 0                              | 0                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| <b>NCFIE</b>                             |                         |               |           |                 |                                                |                   |                |               |                                |                                |                             |                             |                  |                   |                       |
| Office                                   | Konica Minolta BH4000I  | ACET011001805 | 9509-6765 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 83                             | 0                              | 8                           | 0                           | 6/1/19           | 3.25              | Black Network Printer |
| Office                                   | Konica Minolta BHC3300I | A93E011008096 | 9509-6765 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 0                              | 0                              | 111                         | 196                         | 4/1/19           | 3.42              | Color Network Printer |
| Suite 224                                | Konica Minolta BHC550I  | AA7P011004521 | 9509-6943 | 0               | 0                                              | 0.0               | 0.00           | 100.00%       | 0                              | 0                              | 166                         | 369                         | 2/1/20           | 2.58              | Color Photocopier     |
| <b>TOTALS &amp; AVERAGES</b>             |                         |               |           | <b>11</b>       | <b>14,623</b>                                  | <b>3.70</b>       | <b>22.64</b>   | <b>99.98%</b> | <b>743</b>                     | <b>612</b>                     | <b>257</b>                  | <b>352</b>                  |                  | <b>3.29</b>       |                       |