

**Brevard Family Partnership - KMBS Florida
FLEET REPORT FY22**



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of the 44 units under contract with KMBS, there were 11 service calls on 2 copiers and 1 printer during the fiscal year. Uptime for your fleet was 99%, which is fair for the size and age of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 3.7 hours, which is within the average window.

Your last upgrade was 10/21/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. The average model in your fleet was introduced just over 3 years ago. There are no units more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

One unit had 9 service calls for a variety of issues. Details on those service calls can be seen on the last page.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Brevard CARES															
Christine Williams Kelly	Konica Minolta BH4000I	ACET011000308	9509-6801	0	0	0.0	0.00	100.00%	476	0	39	0	6/1/19	3.25	Black Network Printer
Dian Louks	Konica Minolta BH4000I	ACET011001790	9509-6802	0	0	0.0	0.00	100.00%	28	0	4	0	6/1/19	3.25	Black Network Printer
Kathryn Parker	Konica Minolta BH4000I	ACET011000309	9509-6799	0	0	0.0	0.00	100.00%	476	0	66	0	6/1/19	3.25	Black Network Printer
Pete Tessier	Konica Minolta BH4000I	ACET011001786	9509-6759	0	0	0.0	0.00	100.00%	476	0	0	0	6/1/19	3.25	Black Network Printer
Rebecca Melick	Konica Minolta BH4000I	ACET011000355	9509-6800	0	0	0.0	0.00	100.00%	476	0	2	0	6/1/19	3.25	Black Network Printer
Storage	Konica Minolta BH4422	AAF011002067	9509-6775	0	0	0.0	0.00	100.00%	83	0	0	0	8/1/18	4.08	Black Laser MFP
Yvette McCain	Konica Minolta BH4000I	ACET011000323	9509-6803	0	0	0.0	0.00	100.00%	83	0	1	0	6/1/19	3.25	Black Network Printer
Brevard Family Partnership															
Accounting	Konica Minolta BH4000I	ACET011001661	9509-6750	0	0	0.0	0.00	100.00%	1,465	0	1,717	0	6/1/19	3.25	Black Network Printer
Accounting	Konica Minolta BHC3300I	AAJT011001571	9509-6776	1	28,356	0.0	0.00	100.00%	476	59	294	286	4/1/19	3.42	Color Network Printer
Ashley Carraro	Konica Minolta BH4000I	ACET011001807	9509-6767	0	0	0.0	0.00	100.00%	83	0	39	0	6/1/19	3.25	Black Network Printer
Cassie Bennett	Konica Minolta BHC3300I	AAJT011001223	9509-6780	0	0	0.0	0.00	100.00%	83	42	105	151	4/1/19	3.42	Color Network Printer
Chris Goncalo	Konica Minolta BH4000I	ACET011001958	9509-6763	0	0	0.0	0.00	100.00%	83	0	7	0	6/1/19	3.25	Black Network Printer
Christine Singletary	Konica Minolta BH4000I	ACET011001809	9509-6769	0	0	0.0	0.00	100.00%	83	0	18	0	6/1/19	3.25	Black Network Printer
Coffee Room	Konica Minolta BH4422	AAF011002072	9509-6773	0	0	0.0	0.00	100.00%	197	0	53	0	8/1/18	4.08	Black Laser MFP
Cyndi Hernandez	Konica Minolta BHC3300I	AAJT011001286	9509-6779	0	0	0.0	0.00	100.00%	12	93	4	18	4/1/19	3.42	Color Network Printer
Danielle Santiago	Konica Minolta BH4000I	ACET011001659	9059-6752	0	0	0.0	0.00	100.00%	83	0	107	0	6/1/19	3.25	Black Network Printer
Debbie Dorfman	Konica Minolta BH4000I	ACET011001793	9509-6756	0	0	0.0	0.00	100.00%	83	0	6	0	6/1/19	3.25	Black Network Printer
Donald Johnson	Konica Minolta BHC3300I	AAJT011000586	9509-6777	0	0	0.0	0.00	100.00%	83	42	38	93	4/1/19	3.42	Color Network Printer
Elen Duran	Konica Minolta BH4000I	ACET011001808	9509-6766	0	0	0.0	0.00	100.00%	83	0	66	0	6/1/19	3.25	Black Network Printer
Jessica Ayala	Konica Minolta BH4000I	ACET011001658	9509-6751	0	0	0.0	0.00	100.00%	83	0	29	0	6/1/19	3.25	Black Network Printer
Jim Carlson	Konica Minolta BH4000I	ACET011001663	9509-6753	0	0	0.0	0.00	100.00%	83	0	42	0	6/1/19	3.25	Black Network Printer
Kellie Watts	Konica Minolta BHC3350I	A93E011008791	9509-6749	0	0	0.0	0.00	100.00%	167	63	24	60	4/1/19	3.42	Color Laser MFP
Kelly Swartz	Konica Minolta BHC3350I	A93E011009083	9509-6812	1	3,409	0.0	0.00	100.00%	83	42	203	162	4/1/19	3.42	Color Laser MFP
Kevin Maloney	Konica Minolta BH4000I	ACET011001804	9509-6770	0	0	0.0	0.00	100.00%	83	0	1	0	6/1/19	3.25	Black Network Printer
Kim Bledsoe	Konica Minolta BH4000I	ACET011001664	9509-6746	0	0	0.0	0.00	100.00%	476	0	2	0	6/1/19	3.25	Black Network Printer
LaChrista Jones	Konica Minolta BH4000I	ACET011001660	9509-6747	0	0	0.0	0.00	100.00%	83	0	61	0	6/1/19	3.25	Black Network Printer
Matthew Joshua	Konica Minolta BH4000I	ACET011001665	9509-6754	0	0	0.0	0.00	100.00%	83	0	13	0	6/1/19	3.25	Black Network Printer
Melissa Eady	Konica Minolta BH4000I	ACET011001806	9509-6768	0	0	0.0	0.00	100.00%	83	0	161	0	6/1/19	3.25	Black Network Printer
Phil Scarpelli	Konica Minolta BHC3300I	AAJT011001237	9509-6781	0	0	0.0	0.00	100.00%	83	42	1	5	4/1/19	3.42	Color Network Printer
Rachel Friddle	Konica Minolta BHC3300I	AAJT011001486	9478-5896	0	0	0.0	0.00	100.00%	0	0	613	26	4/1/19	3.42	Color Network Printer
Silvia Perez	Konica Minolta BH4000I	ACET011001810	9509-6771	0	0	0.0	0.00	100.00%	83	0	8	0	6/1/19	3.25	Black Network Printer
Suite 104	Konica Minolta BHC650I	AA7N011001555	9509-6745	9	12,104	3.7	22.64	99.03%	19,842	4,509	5,865	2,506	2/1/20	2.58	Color Photocopier
Terri Croker	Konica Minolta BH4000I	ACET011001791	9509-6757	0	0	0.0	0.00	100.00%	83	0	11	0	6/1/19	3.25	Black Network Printer
Valerie Holmes	Konica Minolta BH4000I	ACET011001788	9509-6755	0	0	0.0	0.00	100.00%	83	0	56	0	6/1/19	3.25	Black Network Printer
Family Allies Central Care Center															
Admin Meeting Room	Konica Minolta BHC3300I	AAJT011001209	9509-6778	0	0	0.0	0.00	100.00%	476	59	355	224	6/1/19	3.25	Black Network Printer
Carina Shepherd	Konica Minolta BH4000I	ACET011001662	9509-6748	0	0	0.0	0.00	100.00%	476	0	783	0	6/1/19	3.25	Black Network Printer
Colleen Fleming	Konica Minolta BH4000I	ACET011001789	9509-6758	0	0	0.0	0.00	100.00%	476	0	114	0	6/1/19	3.25	Black Network Printer
Reception	Konica Minolta BH4000I	ACET011001795	9509-6760	0	0	0.0	0.00	100.00%	476	0	42	0	6/1/19	3.25	Black Network Printer
Family Allies South Care Center															
Colleen Fleming	Konica Minolta BH4000I	ACET011001802	9509-6764	0	0	0.0	0.00	100.00%	1,150	0	45	0	6/1/19	3.25	Black Network Printer
Reception	Konica Minolta BH4000I	ACET011000294	9509-6798	0	0	0.0	0.00	100.00%	83	0	8	0	6/1/19	3.25	Black Network Printer
Shellie Miller	Konica Minolta BH4000I	ACET011000317	9509-6797	0	0	0.0	0.00	100.00%	476	0	0	0	6/1/19	3.25	Black Network Printer
NCFIE															
Office	Konica Minolta BH4000I	ACET011001805	9509-6765	0	0	0.0	0.00	100.00%	83	0	8	0	6/1/19	3.25	Black Network Printer
Office	Konica Minolta BHC3300I	A93E011008096	9509-6765	0	0	0.0	0.00	100.00%	0	0	111	196	4/1/19	3.42	Color Network Printer
Suite 224	Konica Minolta BHC550I	AA7P011004521	9509-6943	0	0	0.0	0.00	100.00%	0	0	166	369	2/1/20	2.58	Color Photocopier
TOTALS & AVERAGES				11	14,623	3.70	22.64	99.98%	743	612	257	352		3.29	

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Equipment with 5 or more calls for the reporting period July 1, 2021 to June 30, 2022

Location	Current Equipment	Serial Number / Vendor ID	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
BFP - Suite 104	Konica Minolta BHC650i	AA7N011001555 / 9509-6745	9	248,787	12,104	3.65	99.03%	8,371	Color Photocopier	Initial call on unit was for jamming in the paper tray; a roller was replaced to correct this. Two subsequent calls were to breakdown and move the copier and then set up in a new location. Two calls were errors with the scan function, 3 calls were for poor quality where the fusing unit and drums were replaced. No additional calls after 9/28 until 1/12 when an error code showed the waste toner bottle needed to be replaced. No calls since then. However, copier should continue to be monitored for poor quality issues.