

SchoolCare - KMBS Fleet Report FY21



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of the 2 units under contract with KMBS, there were 3 service calls on 1 copier during the fiscal year. Uptime for your fleet was 100%, which is great. SPC's bid specs require vendor to arrive within an average of four hours for service calls. Vendor noted that service calls were over the phone and therefore did not result in any response time recorded.

Your last upgrade was 7/1/2019. All machines are under a five-year+ warranty and service contract that expires on 6/30/2024. KMBS seems to be managing your fleet well at this time.

| Location | Make/Model | Serial Number | Vendor ID | # Service Calls | Average Volume Between Calls | Avg Response Time | Down Time | Uptime% | Projected Monthly Volume Black | Projected Monthly Volume Color | Actual Monthly Volume Black | Actual Monthly Volume Color | Model Intro Date | Model Age (years) | Model Type |
|-------------------|-----------------------|---------------|-----------|-----------------|------------------------------|-------------------|-----------|---------|--------------------------------|--------------------------------|-----------------------------|-----------------------------|------------------|-------------------|-------------------|
| SchoolCare | | | | | | | | | | | | | | | |
| Main Office | Konica Minolta BH558 | AA6T011007439 | 9494-1646 | 3 | 37.885 | 0.00 | 20.40 | 100.00% | 5,583 | 0 | 5,250 | 0 | 2/1/2017 | 4.75 | Black Photocopier |
| Main Office | Konica Minolta BHC558 | A79K011022562 | 9499-5869 | 0 | 0 | 0.00 | 0.00 | 100.00% | 1,000 | 4,083 | 413 | 1,539 | 2/1/2017 | 4.75 | Color Photocopier |
| TOTALS & AVERAGES | | | | 3 | 0 | 0.00 | 20.40 | 100.00% | 3,292 | 4,083 | 2,832 | 1,539 | | 4.75 | |