

# SchoolCare - KMBS FLEET REPORT FY20



## SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of the 2 units under contract with KMBS, there were 3 service calls on 1 copier during the fiscal year. Uptime for your fleet was 100%, which is great. SPC's bid specs require vendor to arrive within an average of four hours for service calls. Vendor noted that service calls were over the phone and therefore did not result in any response time recorded.

Your last upgrade was 7/1/2019. All machines are under a five-year+ warranty and service contract that expires on 6/30/2024. KMBS seems to be managing your fleet well at this time.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Average Volume Between Calls	Avg Response Time	Down Time	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
SchoolCare															
Main Office	Konica Minolta BH558	AA6T011007439	9494-1646	3	37,885	0.00	20.40	100.00%	5,583	0	5,250	0	2/1/2017	4.75	Black Photocopier
Main Office	Konica Minolta BHC558	A79K011022562	9499-5869	0	0	0.00	0.00	100.00%	1,000	4,083	413	1,539	2/1/2017	4.75	Color Photocopier
TOTALS & AVERAGES				3	0	0.00	20.40	100.00%	3,292	4,083	2,832	1,539		4.75	