

**SACO MSAU - KMBS
FLEET REPORT FY21**



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 57 units under contract with KMBS, there were 96 service calls on 30 copiers and printers during the fiscal year. Uptime for your fleet was 99.82%, which is very good for the size of your fleet and the number of service calls. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 2.71 hours, which is excellent!

Your last upgrade was 8/2/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/2024. However, the average model in your fleet was introduced 5 years ago. There are eight units that are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Four units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the next page.

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Equipment with 5 or more calls for the reporting period July 1, 2020 to June 30, 2021

Location	Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Model Age (years)	Reasons for service calls
CK Burns Mail Room	Konica Minolta BHC558	A79K011016148	9	565979	44,903	2.63	98.91%	13,882	Color Photocopier	4.67	Two calls required an update to firmware/software; 3 calls were for error codes affecting the fusing unit and imaging reading unit where rollers and black drum were replaced; 2 calls were for jamming that required cleaning. Two calls were for poor quality resulting in the black drum being replaced on one call and all all drums being replaced for the other call.
CK Burns Main Office	Konica Minolta BHC458	A79M011028796	7	197242	13,584	1.89	98.95%	4,720	Color Photocopier	5.17	There were calls for poor quality, jamming, and error codes. Some of the calls were follow-ups to install parts ordered. The calls showed the color drums being replaced two different times, transfer belt replaced, rollers replaced, and cleaning.
Gov Fairfield B Wing Hall	Konica Minolta BH658E	AA6R011001660	7	451,586	64,458	4.47	99%	11,776	Black Photocopier	4.42	Three of the calls were for jamming where the copier required cleaning or adjustments; one call was for noise where the drum had to be replaced; and three calls were for print failure, which necessitated software installation and adjustments.
District Office A/P	HP LaserJet M506DN	PHBGT10366	6	40,543	0	0.00	100%	1,141	Black Network Printer	6	One call was for an unknown reason; the remaining five calls were for error codes and subsequent installation of parts - assembly tag cable, DC Control PC Board Assembly for Toner Supply Unit; worn parts for the developer/starter.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
CK Burns School															
Cafeteria Office	Konica Minolta BH3301P	A63P015002004	9499 5798	0	0	0.00	0.00	100.00%	173	0	201	0	11/1/2015	5.92	Black Network Printer
Custodial Office	Konica Minolta BH3301P	A63P015001997	9467 8991	1	2,109	0.59	2.09	99.91%	150	0	31	0	11/1/2015	5.92	Black Network Printer
Custodian	Konica Minolta BHC3351	A92F011009335	9486 1373	2	35,809	0.56	1.71	99.93%	5,530	3,689	1,454	1,405	4/1/2017	4.50	Color Laser MFP
Library	Konica Minolta BH454E	A61E011005795	9357 5346	4	14,181	3.27	15.71	99.32%	3,306	0	2,274	0	11/1/2013	7.92	Black Photocopier
Mail Room	Konica Minolta BH658E	AA6R011001708	9486 1413	4	62,308	0.60	5.50	99.76%	17,735	0	15,970	0	5/1/2017	4.42	Black Photocopier
Mail Room	Konica Minolta BHC558	A79K011016148	9486 1368	9	44,903	2.63	25.37	98.91%	11,030	2,096	8,269	5,613	2/1/2017	4.67	Color Photocopier
Main Office	Konica Minolta BHC3350	A4Y4011001716	9353 9599	4	8,153	3.14	12.62	99.46%	1,072	911	556	900	1/1/2014	7.75	Color Laser MFP
Main Office	Konica Minolta BHC458	A79M011028796	9486 1379	7	13,584	1.89	24.46	98.95%	3,857	1,388	2,922	1,798	8/1/2016	5.17	Color Photocopier
Nurse's Office	Konica Minolta BH3301P	A63P015001991	9499 5799	0	0	0.00	0.00	100.00%	206	0	328	0	11/1/2015	5.92	Black Network Printer
Room 35 Mail Room	Konica Minolta BH3301P	A63P015001953	9499 5725	3	615	1.22	2.01	99.91%	393	0	208	0	11/1/2015	5.92	Black Network Printer
Room 5 Book Room	Konica Minolta BH4702P	AAFH011000467	9499 5800	1	0	0.00	0.00	100.00%	1,254	0	365	0	8/1/2018	3.17	Black Network Printer
Teachers' Room 2nd Floor	Konica Minolta BH4052	AA1R011000228	9499 5742	4	915	7.51	9.92	99.57%	819	0	2,672	0	8/1/2018	3.17	Black Laser MFP
Teachers' Room 2nd Floor	Konica Minolta BH658E	AA6R011001653	9486 1349	2	15,286	0.88	2.39	99.90%	24,903	0	10,676	0	5/1/2017	4.42	Black Photocopier
Teachers' Room 2nd Floor	Konica Minolta BH658E	AA6R011001654	9486 1454	3	76,710	0.00	0.00	100.00%	16,101	0	16,922	0	5/1/2017	4.42	Black Photocopier
Gov John Fairfield School															
B Wing Hall	Konica Minolta BH658E	AA6R011001660	9486 1355	7	64,458	4.47	34.54	98.51%	11,699	0	11,776	0	5/1/2017	4.42	Black Photocopier
Cafeteria Office	Konica Minolta BH3301P	A63P015001996	9499 5825	0	0	0.00	0.00	100.00%	80	0	101	0	11/1/2015	5.92	Black Network Printer
Library Room 15	Konica Minolta BH4702P	AAFH011000466	9467 8992	0	0	0.00	0.00	100.00%	1,538	0	1,456	0	8/1/2018	3.17	Black Network Printer
Main Office	Konica Minolta BHC558	A79K011016079	9486 1364	1	110,078	0.00	0.00	100.00%	3,676	1,962	2,976	2,076	2/1/2017	4.67	Color Photocopier
Portable Room 21	Konica Minolta BHC554E	A5AY011008982	9357 5375	0	0	0.00	0.00	100.00%	3,232	179	3,108	440	8/1/2012	9.17	Color Photocopier
Room 9	Konica Minolta BHC3351	A92F011010123	9486 1375	2	50,291	4.38	5.88	99.75%	826	1,592	2,445	3,402	4/1/2017	4.50	Color Laser MFP
Teachers' Room	Konica Minolta BH4052	AA1R011000241	9499 5854	0	0	0.00	0.00	100.00%	1,106	0	922	0	8/1/2018	3.17	Black Laser MFP
Teachers' Room	Konica Minolta BH658E	AA6R011001609	9486 1351	0	0	0.00	0.00	100.00%	14,512	0	9,770	0	5/1/2017	4.42	Black Photocopier
Saco Administrative Center															
Accounts Payable	HP LaserJet M506DN	PHBG10366	9497 1861	6	0	0.00	0.00	100.00%	853	0	1,141	0	10/1/2015	6.00	Black Network Printer
Administrative Assistant	Konica Minolta BHC3100P	A6DR012108652	9499 5945	3	9,005	3.16	11.93	99.49%	186	228	421	584	6/1/2014	7.33	Color Network Printer
Business Office	Konica Minolta BHC300i	AA2J013002828	9508 5665	2	0	0.00	0.00	100.00%	0	0	23	15	6/1/2019	2.33	Color Photocopier
Special Education	Konica Minolta BH4702P	AAFH011000475	9499 5944	0	0	0.00	0.00	100.00%	1,793	0	1,823	0	8/1/2018	3.17	Black Network Printer
Supt Work Area	Konica Minolta BHC658	A79J013005486	9486 1361	4	71,989	2.62	7.69	99.67%	7,542	4,965	6,854	3,375	5/1/2017	4.42	Color Photocopier
Technology	Konica Minolta BH4052	AA1R011000232	9499 9505	0	0	0.00	0.00	100.00%	648	0	100	0	8/1/2018	3.17	Black Laser MFP
Saco Learning Center															
Classroom 2	Konica Minolta BH3301P	A63P015002003	9499 5855	0	0	0.00	0.00	100.00%	260	0	34	0	11/1/2015	5.92	Black Network Printer
Office	Konica Minolta BH4702P	AAFH011000490	9499 5718	0	0	0.00	0.00	100.00%	241	0	109	0	8/1/2018	3.17	Black Network Printer
Work Room	Konica Minolta BHC308	A7PY017007406	9486 1396	0	0	0.00	0.00	100.00%	2,196	605	1,155	473	6/1/2016	5.33	Color Photocopier
Saco Middle School															
Business Office	Konica Minolta BH754E	A55V017002455	9357 5389	3	5,546	1.01	4.86	99.53%	419	0	1,062	0	1/1/2013	8.75	Black Photocopier
Copy Room 7th Grade Wing B6B	Konica Minolta BH658E	AA6R011001576	9486 1358	0	0	0.00	0.00	100.00%	16,826	0	3,427	0	5/1/2017	4.42	Black Photocopier
Copy Room B6B	Konica Minolta BH4052	AA1R011000280	9499 5795	0	0	0.00	0.00	100.00%	114	0	32	0	8/1/2018	3.17	Black Laser MFP
Food Service Manager	Konica Minolta BH3301P	A63P015002006	9499 5796	0	0	0.00	0.00	100.00%	49	0	400	0	11/1/2015	5.92	Black Network Printer
Guidance Area	Konica Minolta BH4050	A6VF011004749	8802 4459	1	0	0.00	0.00	100.00%	773	0	217	0	2/1/2014	7.67	Black Laser MFP
Kitchen Office	Konica Minolta BH3301P	A63P015002000	9499 5797	0	0	0.00	0.00	100.00%	228	0	147	0	11/1/2015	5.92	Black Network Printer
Modular Room 48	Konica Minolta BH4052	AA1R011000150	9499 5801	0	0	0.00	0.00	100.00%	1,027	0	596	0	8/1/2018	3.17	Black Laser MFP
Room 100 Main Office	Konica Minolta BH3301P	A63P015002001	9499 5794	1	0	0.79	2.28	99.90%	138	0	8	0	11/1/2015	5.92	Black Network Printer
Room 100 Main Office	Konica Minolta BHC3351	A92F011009606	9486 1376	0	0	0.00	0.00	100.00%	1,771	621	533	881	4/1/2017	3.01	Color Laser MFP

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Room 100 Main Office	Konica Minolta BHC558	A79K011015713	9486 1371	4	35,748	2.94	12.87	99.45%	2,283	1,139	845	723	2/1/2017	4.67	Color Photocopier
Room 106 Left	Konica Minolta BH658E	AA6R011001691	9486 1411	2	44,911	2.72	4.07	99.82%	12,665	0	4,681	0	5/1/2017	4.42	Black Photocopier
Room 106 Right	Konica Minolta BH658E	AA6R011001666	9486 1415	0	0	0.00	0.00	100.00%	12,994	0	2,762	0	5/1/2017	4.42	Black Photocopier
Room 207	Konica Minolta BH3301P	A63P015001970	9499 5792	0	0	0.00	0.00	100.00%	44	0	21	0	11/1/2015	5.92	Black Network Printer
Room 208 Library	Konica Minolta BH4052	AA1R011000196	9499 5793	0	0	0.00	0.00	100.00%	2,184	0	1,186	0	8/1/2018	3.17	Black Laser MFP
Room 208 Library	Konica Minolta BH658E	AA6R011001692	9486 1412	2	32,479	3.30	9.37	99.60%	18,706	0	7,072	0	5/1/2017	4.42	Black Photocopier
Room 208 Library - TRADED 1/2021	Konica Minolta BH658E	AA6R011001650	9486 1346	4	38,765	3.25	19.66	99.06%	10,328	0	2,478	0	5/1/2017	4.42	Black Photocopier
Saco Pre-K Program															
Pre-K	Konica Minolta BHC3351	A92F011010987	9486 4223	0	0	0.00	0.00	100.00%	815	817	1,140	1,118	4/1/2017	4.50	Color Laser MFP
Pre-K Modular - Young Elem	Konica Minolta BHC3350I	A93E011001725	9502 7807	0	0	0.00	0.00	100.00%	0	0	169	58	4/1/2019	2.50	Color Laser MFP
Pre-K Office 1st Parish Cong	Konica Minolta BHC3350I	A93E011002510	9502 7810	0	0	0.00	0.00	100.00%	0	0	2,425	2,236	4/1/2019	2.50	Color Laser MFP
Saco Transportation Office															
Modular Office	Konica Minolta BHC3350	A4Y4011001520	9357 5364	0	0	0.00	0.00	100.00%	0	0	505	364	1/1/2014	7.75	Color Laser MFP
SSD - Congregational Church															
Modular	Konica Minolta BHC3351	A92F011009340	9486 1374	0	0	0.00	0.00	100.00%	680	1,188	1,213	1,137	4/1/2017	4.50	Color Laser MFP
Young Elementary School															
Conference Room 2	Konica Minolta BH308E	AA6W011000530	9486 1389	4	24,965	2.61	7.86	99.66%	9,305	0	4,855	0	6/1/2016	5.33	Black Photocopier
Library	Konica Minolta BH3301P	A63P015002005	9499 5856	0	0	0.00	0.00	100.00%	207	0	86	0	11/1/2015	5.92	Black Network Printer
Main Office	Konica Minolta BHC558	A79K011015749	9486 1370	4	102,601	0.00	0.00	100.00%	15,655	3,018	16,515	5,752	2/1/2017	4.67	Color Photocopier
Modular North	Konica Minolta BH654E	A5YN017003082	9353 9607	1	20,864	6.07	6.78	99.71%	1,376	0	1,305	0	2/1/2013	8.67	Black Photocopier
Prep Room	Konica Minolta BH658E	AA6R011001580	9486 1356	1	51,761	0.00	0.00	100.00%	9,428	0	2,348	0	5/1/2017	4.42	Black Photocopier
TOTALS & AVERAGES				96	37,521	2.71	229.53	99.82%	4,803	1,627	2,861	1,703		5.00	